



Agenda
Committee of the Whole

April 10, 2025
9 a.m.
Council Chambers
17250 Yonge Street, Newmarket

Quorum: 12

Page No.

A. Call to Order

B. Land Acknowledgement

We acknowledge that York Region is located on the traditional territory of many Indigenous peoples including the Anishinaabeg, Haudenosaunee, Huron-Wendat and Métis peoples and the treaty territories of the Haudenosaunee, Mississaugas of the Credit First Nation and Williams Treaties First Nations.

Today this area is home to many diverse Indigenous Peoples, and we recognize their history, spirituality, culture and stewardship of this land.

We also acknowledge the Chippewas of Georgina Island First Nation as our closest First Nation community.

C. Disclosures of Interest

D. Presentations

D.1 Public Health 2024 Update and 2025 Areas of Focus

1

Dr. Sarah Erdman, Acting Medical Officer of Health, Community and Health Services

(See Item H.1.1)

D.2 2024 Operational Due Diligence and Regulatory Update

12

David Szeptycki, Director, Sustainability, Communications and Innovation, Environmental Services, Public Works

Richard Walker, Director, Water and Wastewater Operations,
Environmental Services, Public Works

(See Items G.1.1 and G.1.2)

D.3 Provincial Funding Shortfall of Human and Health Services 25

Monica Bryce, Acting Director, Integrated Business Services,
Community and Health Services

Alexandra Bilton, Manager, Financial Services and Business
Planning, Community and Health Services

(See Item H.2.1)

E. Deputations

(Subject to the Committee granting deputant status.)

None

F. Public Works - Transportation Services

Chair – Mayor Mrakas

Vice-Chair – Mayor Lovatt

Determination of Items Requiring Separate Discussion

Adoption of Items Not Requiring Separate Discussion

F.1 Communications

F.1.1 Corporate Asset Management Progress Report 45

Memorandum dated March 24, 2025 from Laura
McDowell, Commissioner of Public Works and Laura
Mirabella, Commissioner of Finance and Regional
Treasurer

Recommendation: Receive

F.2 Reports

F.2.1 York Region Transit 2024 System Performance Report 67

Report dated March 24, 2025 from the Commissioner of
Public Works recommending that:

1. The Regional Clerk circulate this report to the Ontario Ministry of Transportation to advocate for the continuation of the One Fare Program beyond the initial 2-year term which ends in March 2026.
2. The Regional Clerk circulate this report to the Clerks of local municipalities.

G. Public Works - Environmental Services

Chair – Mayor West

Vice-Chair – Regional Councillor Li

Determination of Items Requiring Separate Discussion

Adoption of Items Not Requiring Separate Discussion

G.1 Communications

G.1.1	2024 Drinking Water Systems Council Memo	81
	Memorandum dated March 24, 2025 from Laura McDowell, Commissioner of Public Works	
	Recommendation: Receive	
G.1.2	2024 Integrated Management System Memo for Water, Wastewater and Waste Management	102
	Memorandum dated March 24, 2025 from Laura McDowell, Commissioner of Public Works	
	Recommendation: Receive	
G.1.3	Update on Public Works Research and Innovation Program	106
	Memorandum dated March 24, 2025 from Laura McDowell, Commissioner of Public Works	
	Recommendation: Receive	
G.1.4	National Public Works Week - May 18 to 24, 2025	117
	Memorandum dated March 24, 2025 from Laura McDowell, Commissioner of Public Works	
	Recommendation: Receive	

G.2 Reports

None

H. Community and Health Services

Chair – Regional Councillor Rosati

Vice-Chair – Mayor Quirk

Determination of Items Requiring Separate Discussion

Adoption of Items Not Requiring Separate Discussion

H.1 Communications

H.1.1 Public Health 2024 Update and 2025 Areas of Focus 122

Memorandum dated March 25, 2025 from Lisa Gonsalves, Commissioner of Community and Health Services and Dr. Sarah Erdman, Acting Medical Officer of Health

Recommendation: Receive

H.1.2 Canadian Public Health Week - April 7 to April 11, 2025 145

Memorandum dated March 24, 2025 from Lisa Gonsalves, Commissioner of Community and Health Services and Dr. Sarah Erdman, Acting Medical Officer of Health

Recommendation: Receive

H.2 Reports

H.2.1 Provincial Funding Shortfall of Human and Health Programs and Services 148

Report dated March 25, 2025 from the Commissioner of Community and Health Services recommending that:

1. The Regional Chairman and all nine mayors, send a joint letter to the Premier of Ontario and the Ministers of Municipal Affairs and Housing, Long-Term Care, and Health, requesting a meeting to:

- a. Discuss existing funding arrangements for mandated health and human services, taking into account population growth, socio-economic shifts and increased costs, and establish permanent sustainable provincial funding solutions to ensure York Region receives the funding needed to deliver these important programs.
 - b. Request a review of existing funding arrangements for mandated human and health services.
2. York Region staff work with community partners, Association of Municipalities of Ontario and other public sector organizations to advocate to provincial counterparts for sustainable funding to ensure services delivered by municipalities can meet growing and changing community needs.
 3. The Regional Clerk circulate the report, to local municipalities, local hospitals, Human Services Planning Board, Newcomer Inclusion Table, Association of Municipalities of Ontario, Ontario Municipal Social Services Association, United Way Greater Toronto, AdvantAge Ontario, Ontario Long-Term Care Association, Ontario Association of Paramedic Chiefs, Association of Public Health Business Administrators, Ontario Alliance to End Homelessness, Ontario Health Teams in York Region and local Members of Provincial Parliament requesting they join in the Region's advocacy efforts.

H.2.2 Establishing a Housing and Homelessness Committee of Council

163

Report dated March 28, 2025 from the Commissioner of Community and Health Services recommending that:

1. Council establish a Housing and Homelessness Committee as a Special Committee of Council.
2. Council refer the proposed mandate and Terms of Reference for the Housing and Homelessness Committee as outlined in Appendix A to its first meeting and direct the Committee to report back with any further recommended changes.

I. Finance and Administration

Chair – Mayor Pellegrini
Vice-Chair – Mayor Del Duca

Determination of Items Requiring Separate Discussion

Adoption of Items Not Requiring Separate Discussion

I.1 Communications

- | | | |
|--------------|--|------------|
| I.1.1 | 2025 Capital Contribution for Mackenzie Health - Cortellucci Vaughan Hospital Project | 179 |
| | Memorandum dated March 24, 2025 from Laura Mirabella, Commissioner of Finance and Regional Treasurer | |
| | Recommendation: Receive | |
| I.1.2 | 2024 Development Charge Reserve Fund Statement | 183 |
| | Memorandum dated March 24, 2025 from Laura Mirabella, Commissioner of Finance and Regional Treasurer | |
| | Recommendation: Receive | |
| I.1.3 | City of Richmond Hill Resolution - Councillor Cilevitz - Redistribution of Land Transfer Tax and GST | 199 |
| | Stephen M.A. Huycke, Director of Legislative Services/City Clerk, City of Richmond Hill dated March 7, 2025 | |
| | Recommendation: Receive | |
| I.1.4 | Chief Administrative Officer and Commissioner of Corporate Services' Use of Delegated Authority for Land Acquisitions and Dispositions 2024 Annual Report | 203 |
| | Memorandum dated March 25, 2025 from Dino Basso, Commissioner of Corporate Services | |
| | Recommendation: Receive | |

I.2 Reports

I.2.1 Municipal Diversity Plan for the Appointments to the York Regional Police Service Board 206

Report dated March 28, 2025 from the Chief Administrative Officer recommending that:

1. Council approve the Municipal Diversity Plan for Appointments to the York Regional Police Service Board, included as Appendix A.

I.2.2 2024 Financial Results - Unaudited Budget to Actual Comparison 215

Report dated March 24, 2025 from the Commissioner of Finance recommending that:

1. Council approve changes to 2024 capital funding sources for Public Works, which are within the overall approved capital budget, to reflect \$16.6 million in accelerated spending in Roads and Transit renewal program groups, as detailed in Appendix C.
2. Council approve a one-time allocation of \$10.0 million of the 2024 operating surplus to the Social Housing Development Reserve for initiatives to increase affordable housing supply, before allocating any remaining surplus in accordance with the Region's Reserve and Reserve Fund Policy.

I.2.3 Development Charge Credit Update - York Downs 227

Report dated March 24, 2025 from the Commissioner of Finance recommending that:

1. Council authorize a development charge credit increase of \$1,002,275, for eligible road works undertaken and completed to the satisfaction of the Commissioner of Public Works, by Metropia Minto (Sixteenth) Holdings Inc. & KP Limited Partnership (York Downs Landowners) in the City of Markham.
2. The Commissioner of Finance and Regional Treasurer be authorized to fund this development charge credit from the Regional Roads Development Charges Reserve.

I.2.4 Minutes - Agriculture and Agri-Food Advisory Committee Meeting - March 19, 2025

231

Recommendation: Receive

J. Notice of Motion

K. Other Business

L. Private Session

L.1 Private Memorandum - Exercise of Regional Solicitor's Delegated Authority – Settlement/Commencement of Litigation

Recommendation: Receive private memorandum. Memorandum remains private.

L.2 Private Memorandum - Exercise of Regional Solicitor's Delegated Authority – Ontario Land Tribunal Matters 2024 - Litigation

Recommendation: Receive private memorandum. Memorandum remains private.

L.3 Private Attachment 1 to Item I.1.4 - Chief Administrative Officer and Commissioner of Corporate Services' Use of Delegated Authority for Land Acquisitions and Dispositions 2024 Annual Report

Recommendation: Receive private attachment. Attachment remains private.

M. Adjournment



PUBLIC HEALTH 2024 UPDATE AND 2025 AREAS OF FOCUS

Presented to
Committee of the Whole

Presented by
Dr. Sarah Erdman
(A) Medical Officer of Health

Presented on
April 10, 2025



PURPOSE



1. Council as Board of Health
2. Public Health's goal in serving residents
3. 2024 achievements and operational highlights
4. Observed trends and service demands
5. 2025 Public Health priorities
6. Summary

COUNCIL ACTS AS BOARD OF HEALTH



- Public Health is governed by the *Health Protection and Promotion Act* and Council as Board of Health
- Activities, programs and services are mandated by the Ontario Public Health Standards
- Ontario Public Health Standards require Boards of Health to produce publicly available annual performance reports

PROTECTING, PROMOTING AND IMPROVING HEALTH AND WELLBEING

- Public Health provides 36 programs and services, serving the community and 1.28 million residents at all stages of life
- Services include health protection and promotion programs, activities focused on social and economic determinants of health and prioritizing health equity delivered through four operational Divisions and supports



2024 OPERATIONAL HIGHLIGHTS



39,599

students received dental screenings at school in the 2023-2024 school year

21,568

food premise inspections



Approximately

486,000

vaccine doses distributed to community health care providers and public health clinics



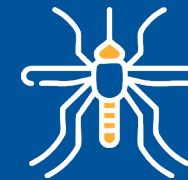
11,287



sexual health clinic appointments

5,158

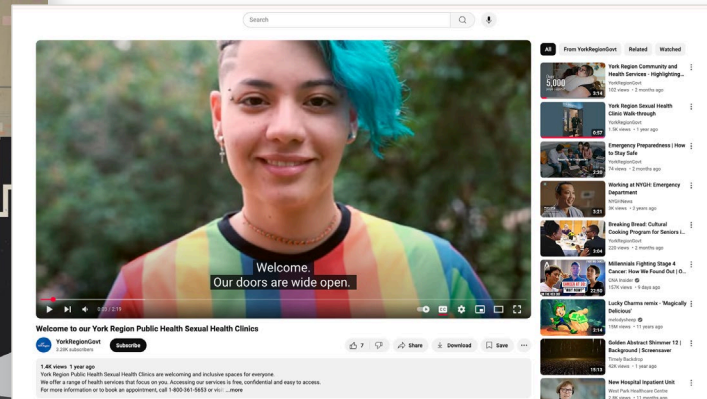
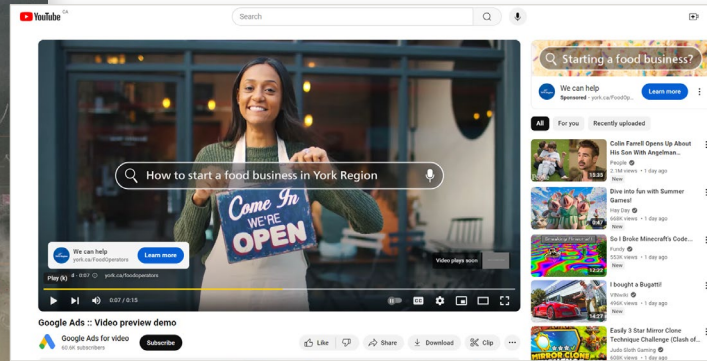
home visits to families for child and family health



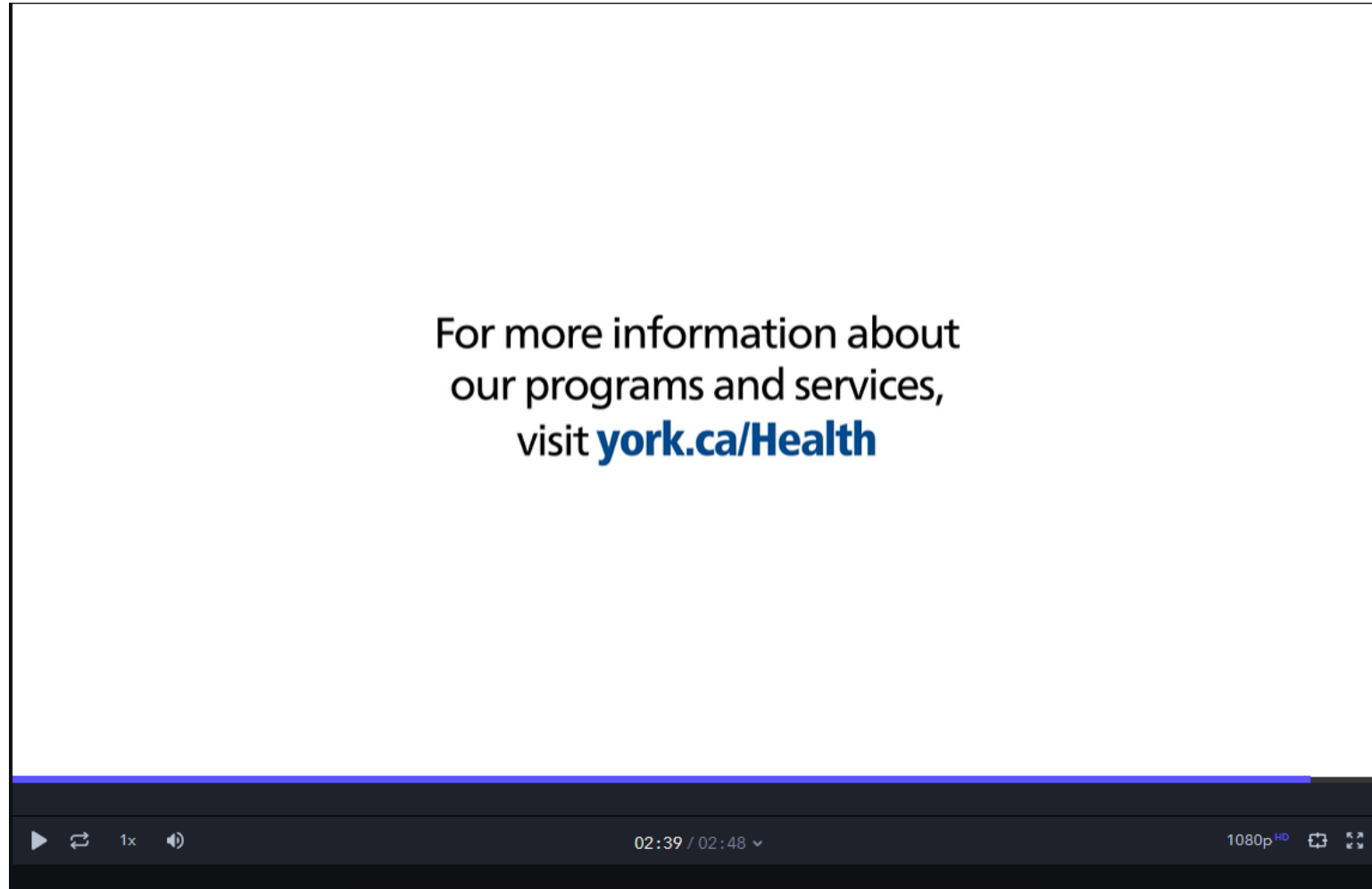
107,770

street and environmentally sensitive catch basins treated with larvicide to prevent spread of mosquitoes carrying West Nile disease

VISUALIZING OUR ACHIEVEMENTS



VIDEO



POPULATION HEALTH TRENDS

Population health trends are changing:

- Ongoing mental health related challenges
- Increasing number of reportable infectious diseases
- Evolving environmental health related concerns

104%

increase in referrals from health care professionals for infant feeding clinics, parenting and mental health supports



27%

increase in reported incidents of exposures to animal who may transmit rabies



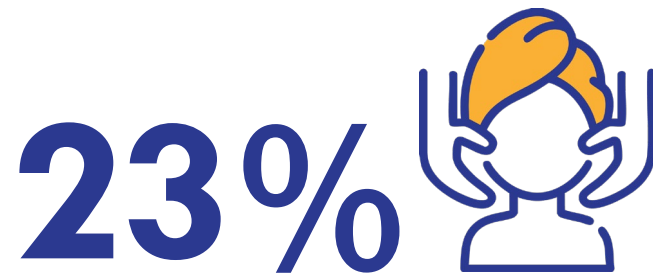
39%

increase in varicella (chickenpox)

PUBLIC HEALTH MEETING RESIDENT NEEDS

Increasing demands for public health services experienced in 2024:

- Increase in number and complexity of personal service setting inspections
- Rising number of health protection related concerns received
- Increasing volume of clients reaching out to Public Health for services



increase in number of personal service settings needing inspection



increase in live chats with Public Health Nurses



increase in numbers of complaints related to Health Protection services

2025 AREAS OF FOCUS

- Delivering excellence in public health programming
- Understanding York Region's health status and population health trends
- Leveraging digital innovation to enhance communications on health trends and create operational efficiencies
- Anticipating release of revised Ontario Public Health Standards



SUMMARY

In 2025, Public Health will continue to:

- Protect, promote and improve the health and wellbeing of York Region residents
- Monitor and adapt to ongoing trends and service level pressures





2024 OPERATIONAL DUE DILIGENCE AND REGULATORY UPDATE

Presented to
COMMITTEE OF THE WHOLE

Co-Presented by
DAVID SZEPTYCKI
RICHARD WALKER

Presented on
APRIL 10, 2025





Video

Presentation Overview



Part 1: Update on Public Works Research and Innovation Program

Part 2: 2024 Integrated Management System Update Memo for Water, Wastewater and Waste Management

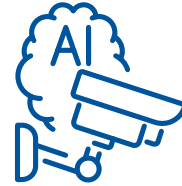
Part 3: 2024 Operations and Drinking Water Systems Update

Leveraging Research and Innovation



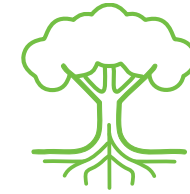
Economic Feasibility of Water Reuse

- Highlighted path for water use bulk water filling station with cost recovery
- Currently in design phase of two sites for bulk-filling stations



Automated Transit Facility Inspection Program

- Leveraging AI camera technology to inspect transit stops
- Reduced costs, improved response time, reduced staff time requirements
- Exploring applications for other services



Optimizing water management of landscaping

- Using sensor technology to track moisture of soil in landscaped beds
- Saving staff time and supporting management of contractors

Research and Innovation program continues to reduce costs, drive deeper insights and improve service delivery

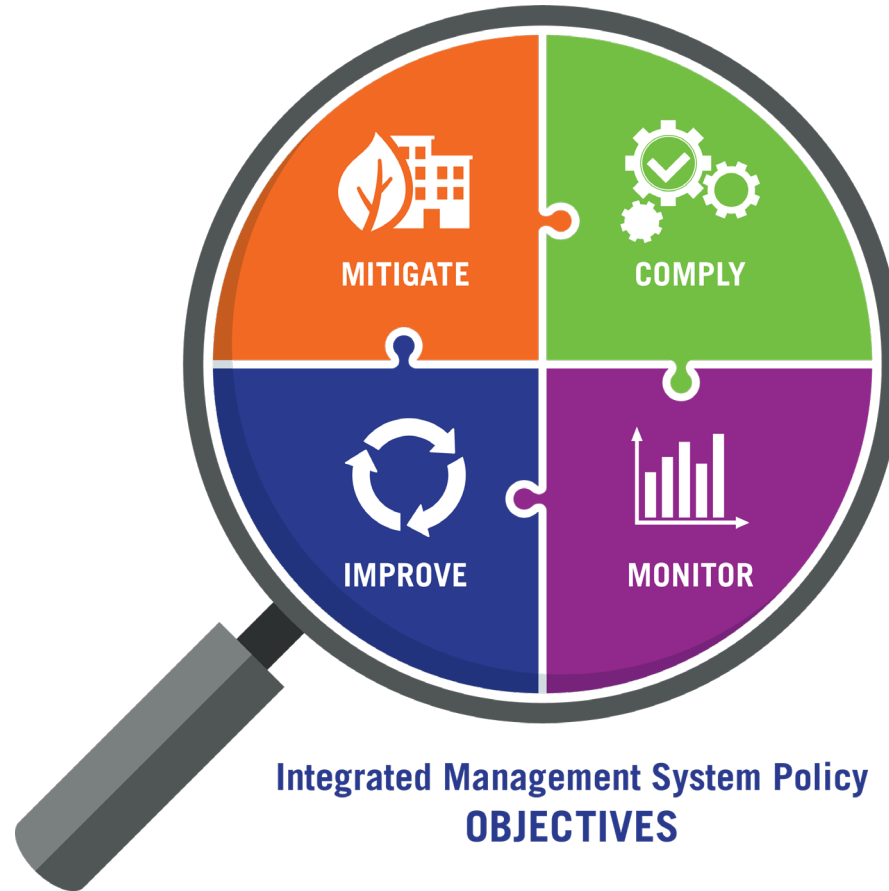
2024 Integrated Management System Results

Our management system helps us deliver safe drinking water, treat wastewater and manage solid waste to protect the environment.



61

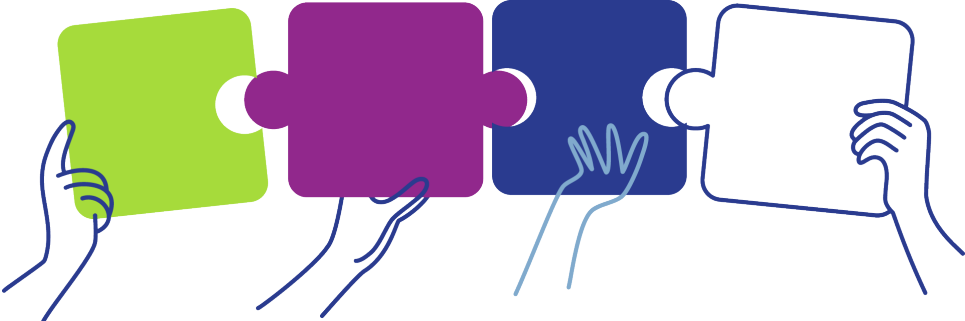
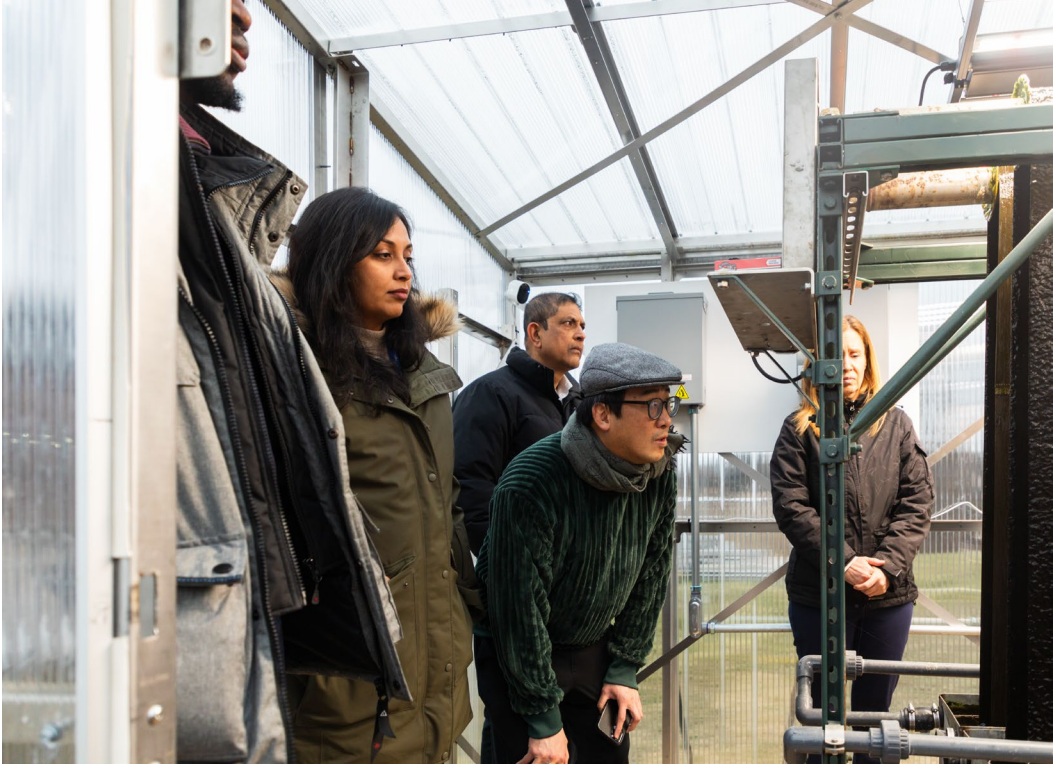
Internal Audit Findings



0

External Audit Findings

Collaborative Efforts to Ensure Excellence



Public Works proactively engages the ministry through quarterly management meetings and biannual compliance meetings

Valued Partnerships



Strong partnerships drive preparedness, systems optimization and continual improvement

Demonstrating Excellence in Regulatory Inspections

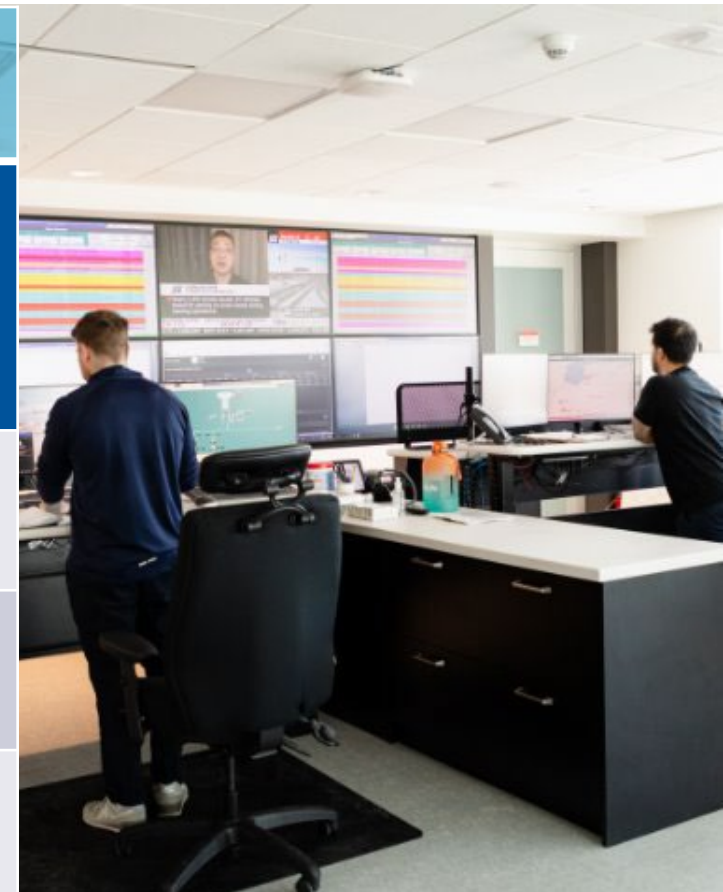
1. Ontario Chief Drinking Water Inspector's Annual Report (April 1, 2023 to March 31, 2024)
2. 2024 Calendar Year Performance



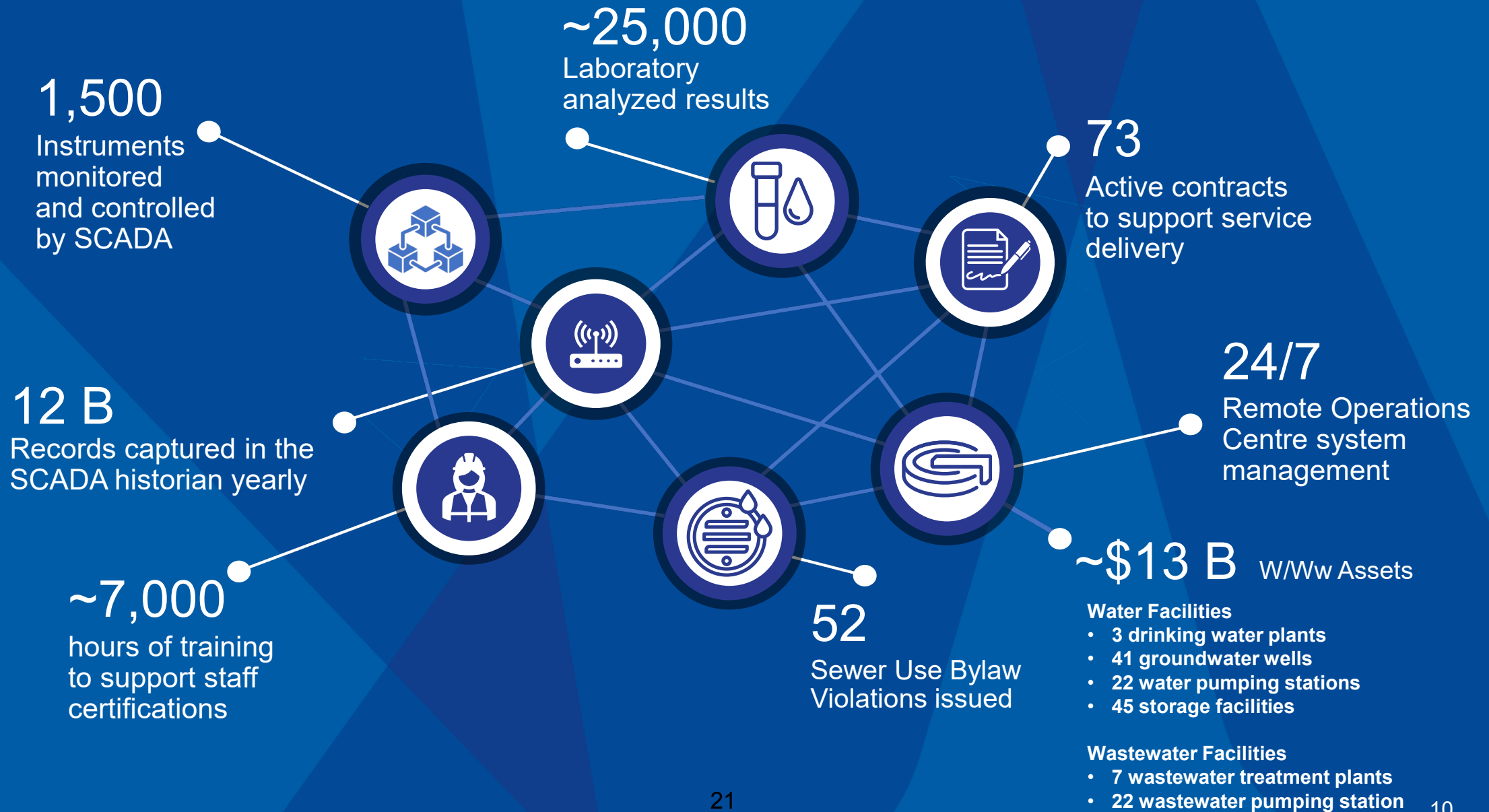
5-year Demonstrated Compliance Results

Working together, supporting service teams enable delivery of safe, clean drinking water and provision of wastewater services

	2019-20	2020-21	2021-22	2022-23	2023-24
York	99.99	100.00	100.00	99.87	100.00
Peel	98.96	98.75	99.25	99.99	99.99
Toronto	99.90	99.95	99.11	99.96	99.27
Ontario	99.37	99.35	99.06	99.19	99.22



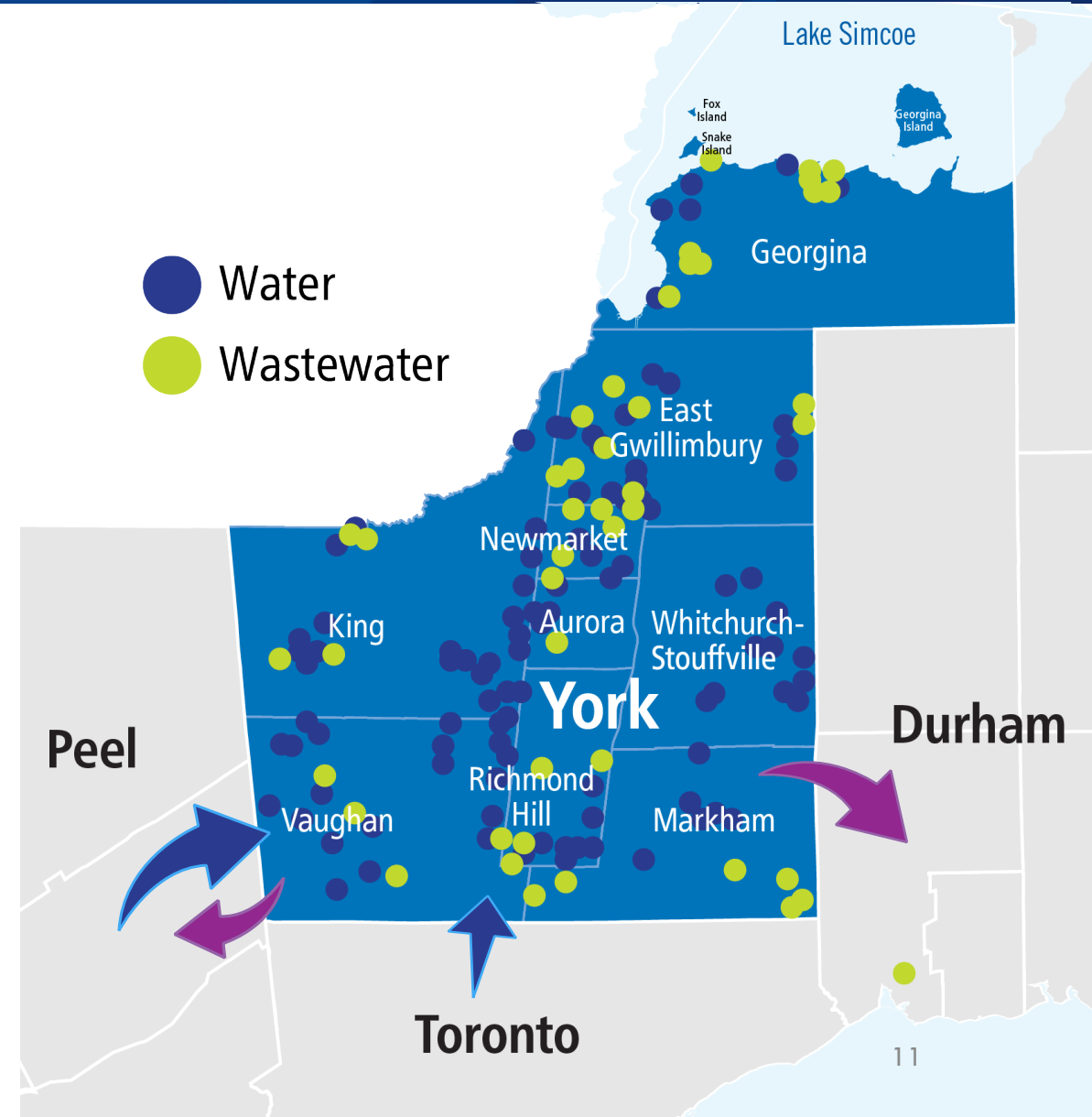
Branch performance highlights supporting compliance



Partnerships Leverage Collective Expertise and Infrastructure

Together with our nine local municipalities, we utilize a 'single system' based approach to operations with ongoing communication and collaboration.

Our long-standing partnerships with City of Toronto, Region of Durham and Region of Peel allow to leverage shared infrastructure



Showcasing World Class Skills – Operations Challenge

2nd Overall at international industry competition hosted at Water Environment Federation Technical Exhibition and Conference



Thank You

For more information

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and Innovation, Public Works
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Richard Walker
Director, Operations, Maintenance and
Monitoring, Public Works
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Richard.Walker@york.ca



PROVINCIAL FUNDING SHORTFALL OF HUMAN AND HEALTH PROGRAMS AND SERVICES

Presented to
Committee of the Whole

Presented by
Monica Bryce, A/Director, Integrated Business Services
Alex Bilton, Manager, Financial Services and Business
Planning

Presented on
April 10, 2025



PURPOSE

- Outline provincial funding formulas for programs delivered by the Region on behalf of the province
- Demonstrate the growing provincial funding gap and associated impacts
- Provide information for continued advocacy efforts

CHS SERVICES



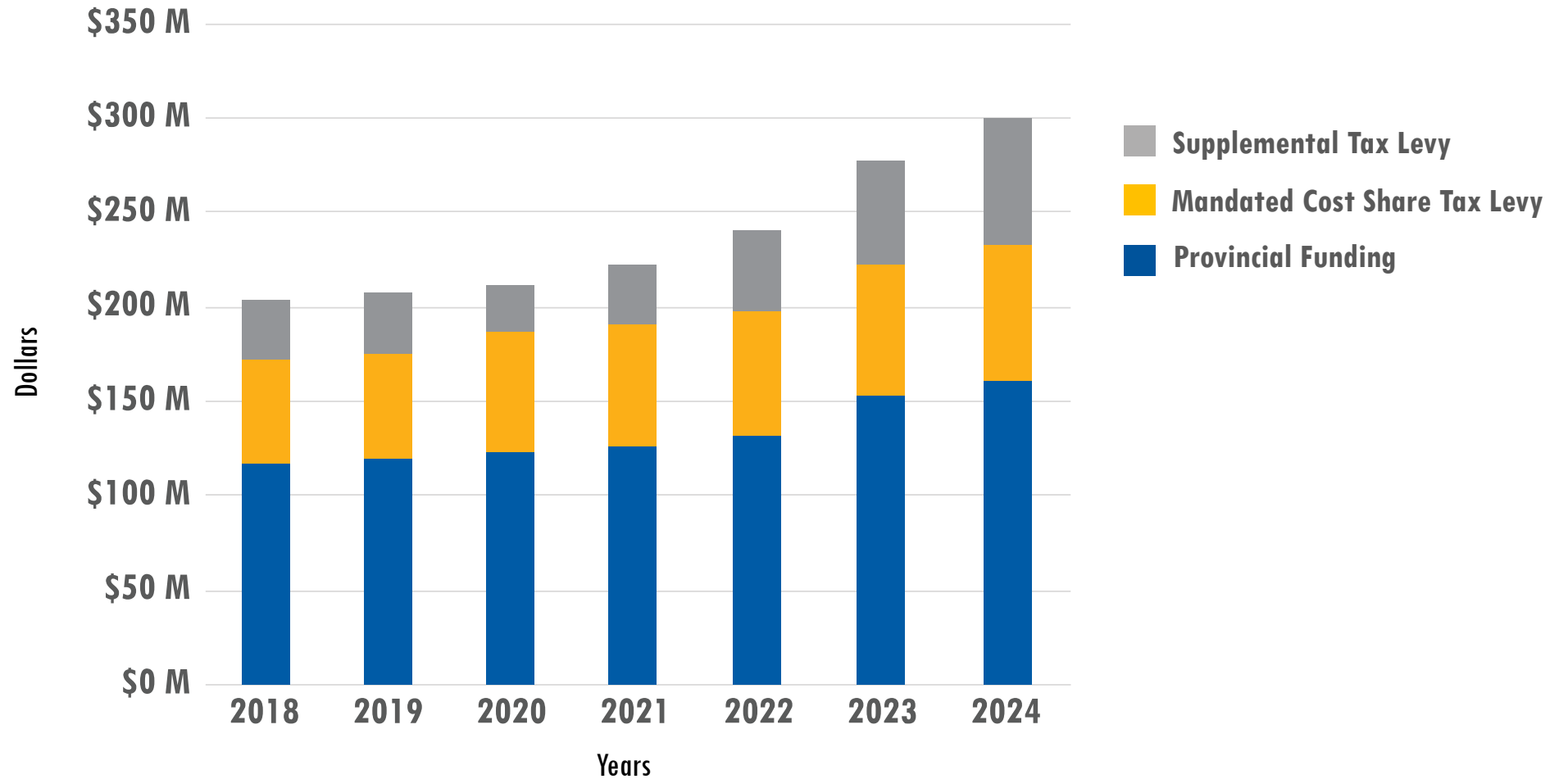
SCOPE OF ANALYSIS



SCOPE OF ANALYSIS AND PROVINCIAL FUNDING MODELS

Services	Ministry	Programs	Funding Models
Homelessness Community Programs	Ministry of Municipal Affairs and Housing	Emergency and Transitional Housing Operations, Outreach and Supports	Provincially funded with a limit on total provincial funding, no tax levy cost-share requirement
Long-Term Care	Ministry of Long- Term Care	Newmarket Health Centre and Maple Health Centre	Provincially funded with a limit on total provincial funding, no tax levy cost-share requirement
Paramedic Emergency Services	Ministry of Health	Emergency Services	Cost-share 50% provincial / 50% regional with a limit on total provincial funding
Public Health	Ministry of Health	Child and Family Health* Healthy Living Infectious Disease Control Health Protection	Cost-share 75% provincial / 25% regional with a limit on total provincial funding

FOUR SERVICE AREAS COMBINED - TOTAL ELIGIBLE EXPENDITURES



Provincial funding arrangements do not cover costs

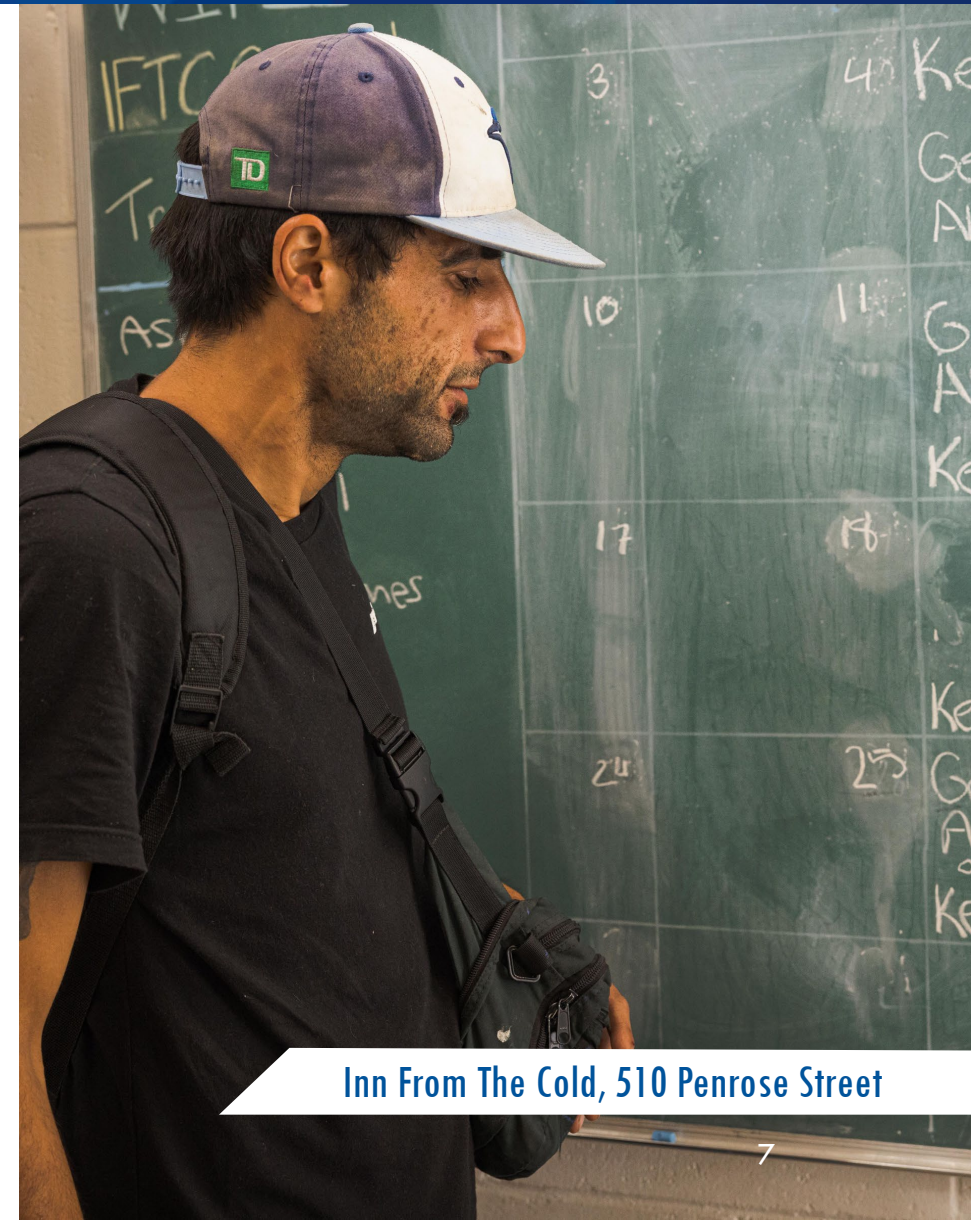
HOMELESSNESS COMMUNITY PROGRAMS: CONTEXT

PROGRAM PURPOSE

- Programs are designed to help people who are either at-risk or experiencing homelessness to find or keep housing

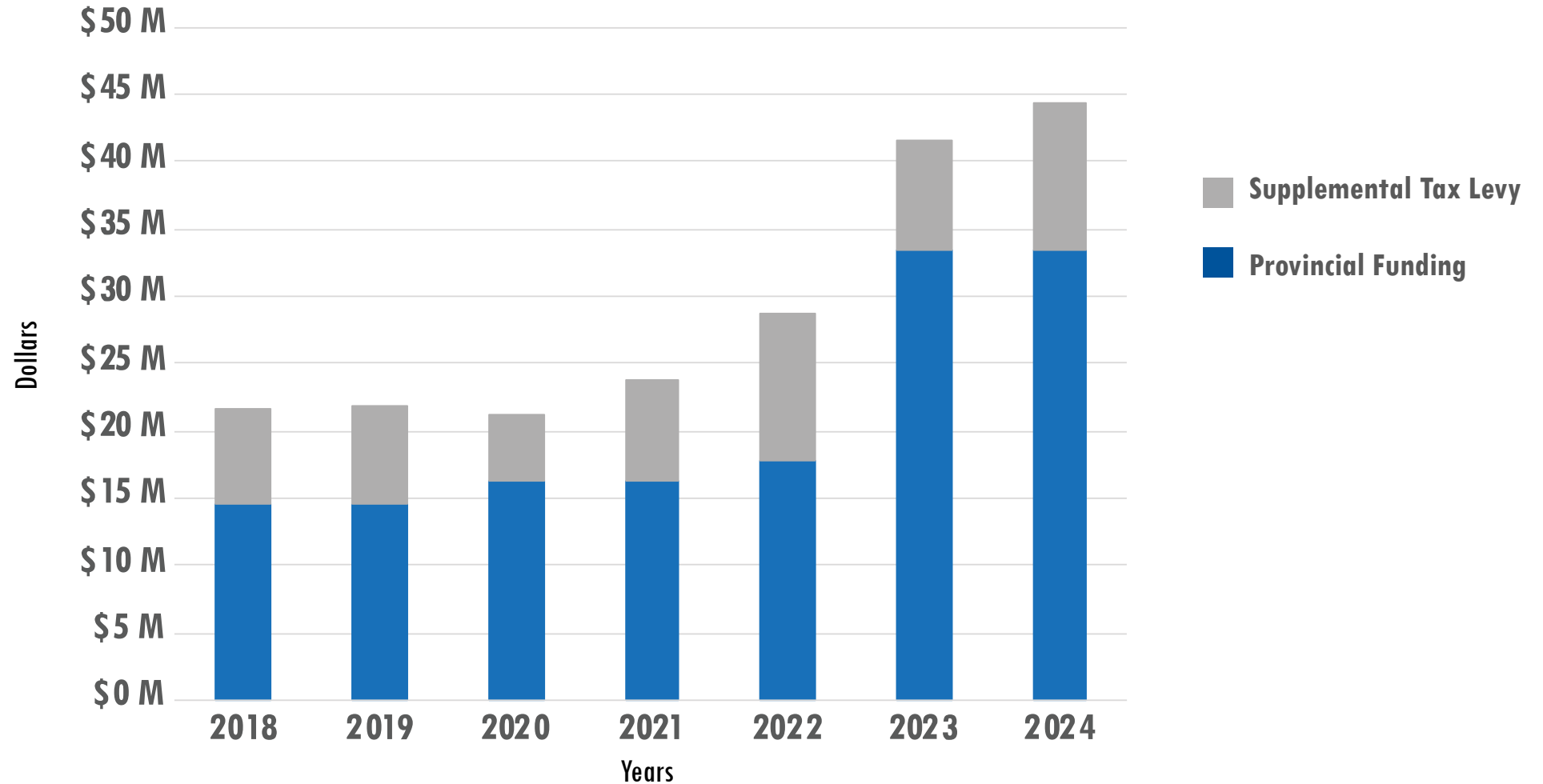
COST INCREASE DRIVERS

- Increases in number of people experiencing homelessness and length of stay in emergency housing



Inn From The Cold, 510 Penrose Street

HOMELESSNESS COMMUNITY PROGRAMS: TOTAL ELIGIBLE EXPENDITURES



Provincial investments are not keeping pace with program needs

LONG-TERM CARE: CONTEXT

PROGRAM PURPOSE

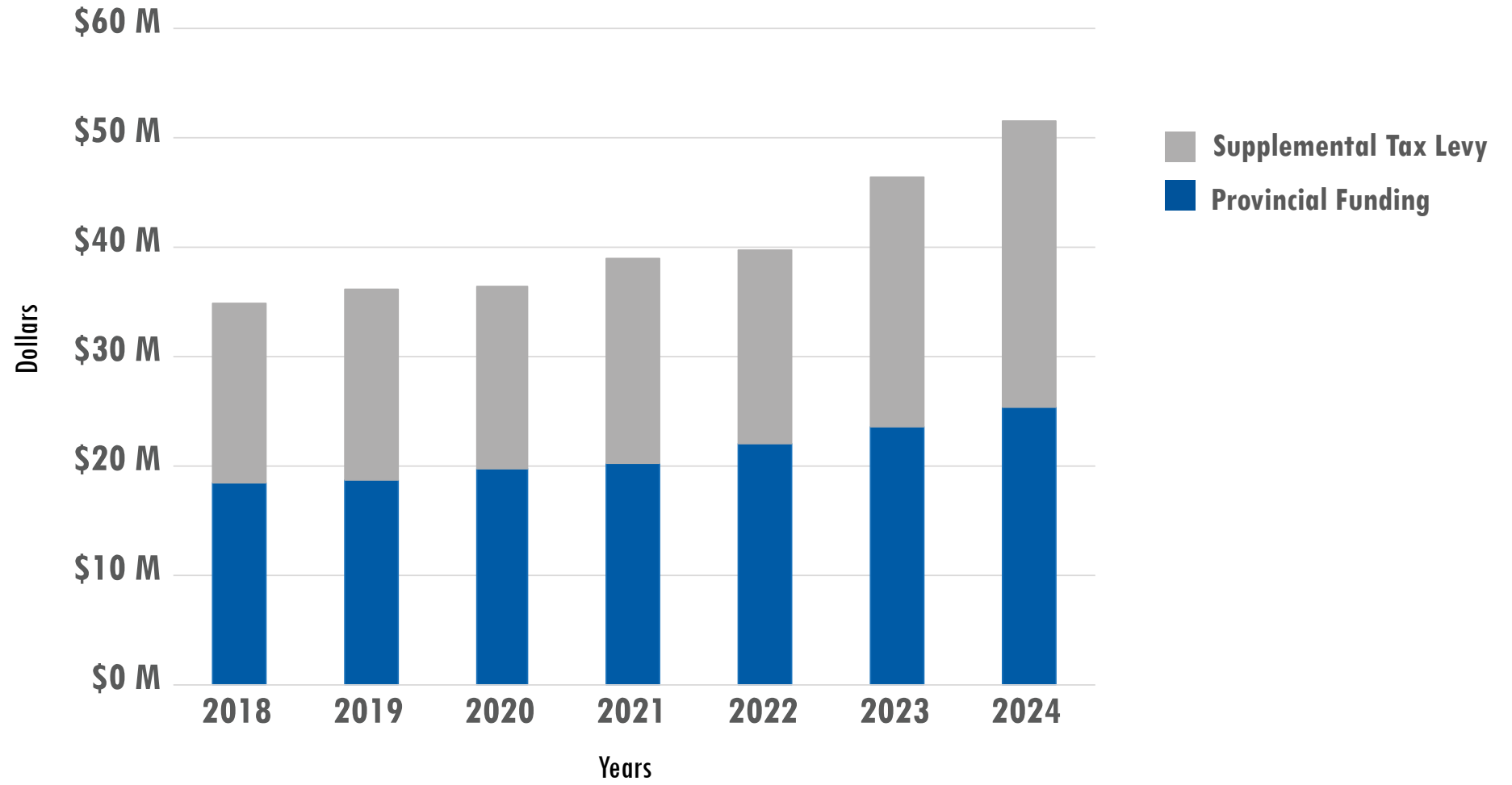
- Operation of two long-term care homes where residents receive 24-hour nursing and personal care

COST INCREASE DRIVERS

- *Fixing Long-Term Care Act:*
 - Mandate for minimum direct hours of care
 - Expanded menu options catering to personal and cultural preferences
 - Enhanced Infection prevention and control mandates
- Enhanced compliance inspection due to regulations



LONG-TERM CARE: TOTAL ELIGIBLE EXPENDITURES



Provincial funding does not cover costs to meet mandates

PARAMEDIC EMERGENCY SERVICES: CONTEXT

PROGRAM PURPOSE

- Paramedics respond to emergency medical calls, deliver lifesaving treatment and stabilize, monitor and transport patients to hospital

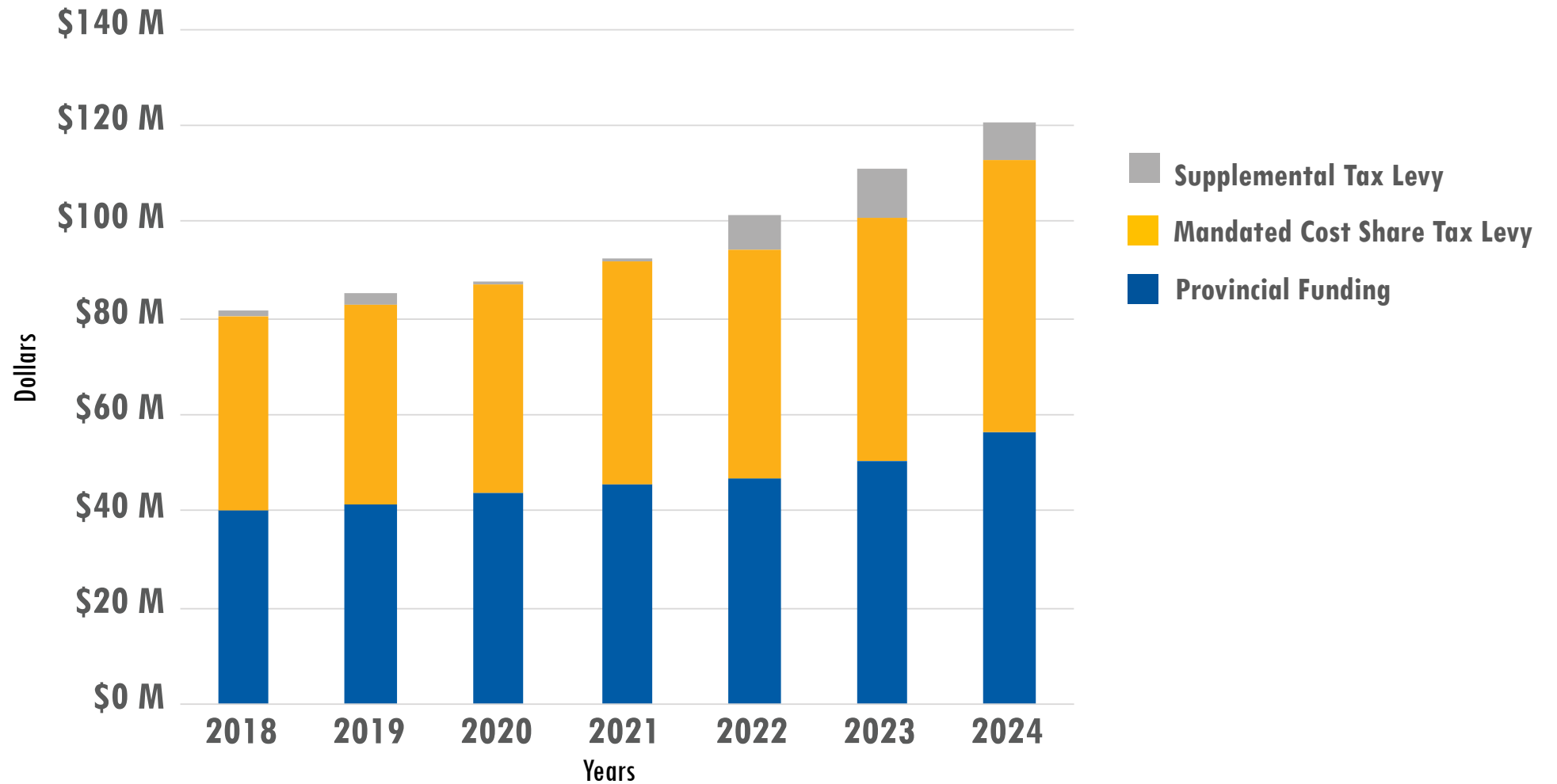
COST INCREASE DRIVERS

- Call projections outpace population growth
- Increased time on task from initial patient contact to discharge or transfer



Paramedic Services

PARAMEDIC EMERGENCY SERVICES: TOTAL ELIGIBLE EXPENDITURES



Supplemental tax levy used to bridge funding lag

PUBLIC HEALTH: CONTEXT

PROGRAM PURPOSE

- Public Health delivers 36 programs and services with the approach to:
 - Monitor and assess the health of communities
 - Promote healthy behaviours, policies and environments
 - Prevent diseases and keep our communities safe

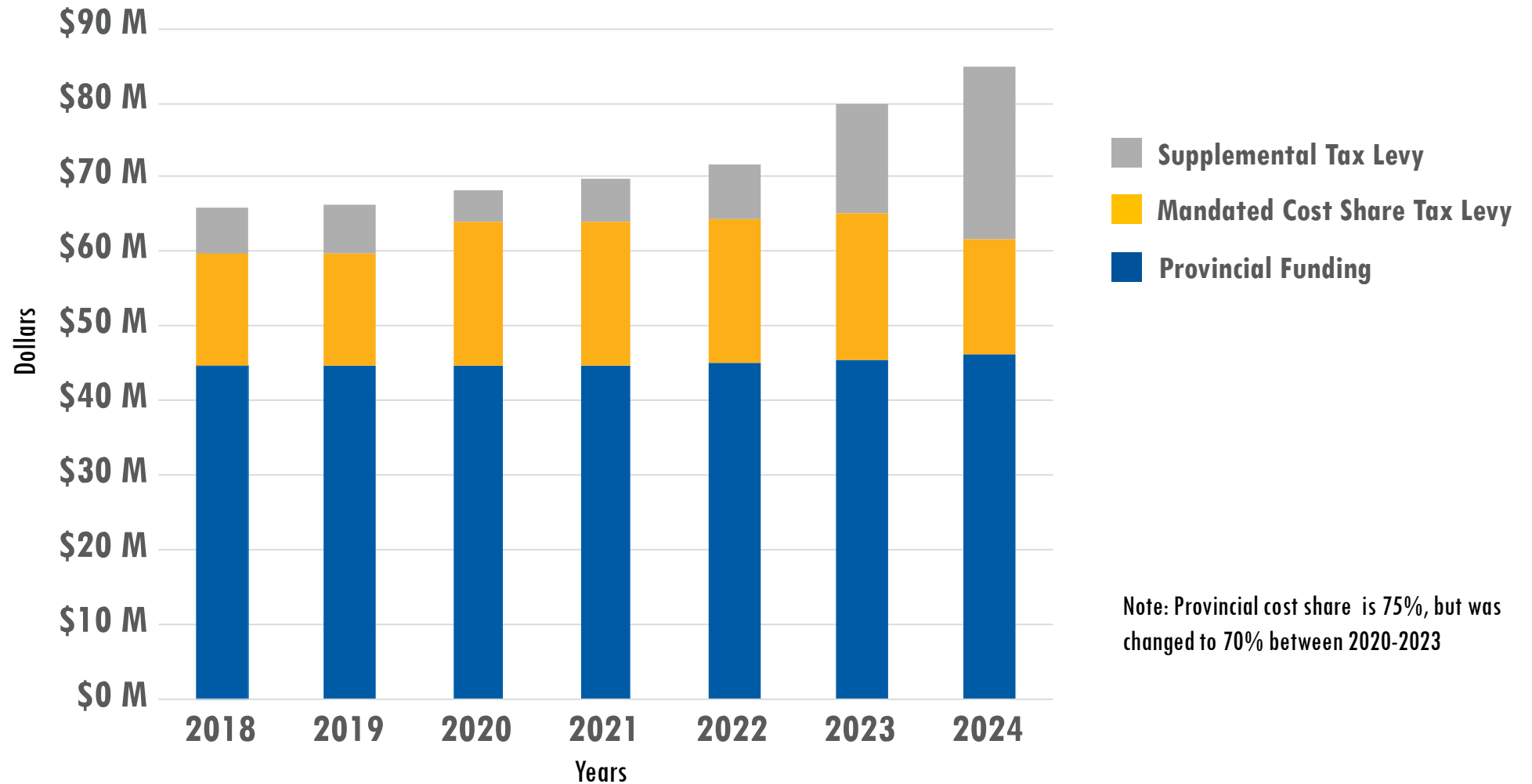
COST INCREASE DRIVERS

- Rise in reportable infectious diseases
- Growing number of establishments requiring inspections
- Change in substance use and harm patterns



Public Health Staff at York Region Sexual Health Clinic

PUBLIC HEALTH: TOTAL ELIGIBLE EXPENDITURES



Provincial funding arrangement is not keeping pace to cover expenses

SHORTFALL EXAMPLE: COST-SHARE ARRANGEMENT

	2025 Budget (000's)
Total Gross Program Expenses	80,496
Less: Ineligible Expenses	(3,630)
Plus: Eligible Allocations	13,451
Total Eligible Program Delivery Costs	90,318

SHORTFALL EXAMPLE: COST-SHARE ARRANGEMENT

	2025 Budget (000's)
Total Gross Program Expenses	80,496
Less: Ineligible Expenses	(3,630)
Plus: Eligible Allocations	13,451
Total Eligible Program Delivery Costs	90,318
Provincial Cost Share Contribution	75%
Funding Required to Deliver Program	67,738
Ministry Funding Cap	46,665
Provincial Funding Shortfall	21,073

CUMMULATIVE FUNDING SHORTFALL

Service	3-Year Funding Shortfall 2022 to 2024 (\$M)	Budgeted 2025 Funding Shortfall (\$M)
Homelessness Community Programs	29.8	24.5
Long-Term Care Homes	66.8	27.1
Paramedic Emergency Services	12.8	4.6
Public Health	32.9	20.7
Total Operating Shortfall	142.3	77.0

ADVOCACY WITH PARTNERS

- ✓ Regular, proactive discussions with provincial ministries for funding to reflect population growth, socio-demographic shifts and increased costs to deliver services
- ✓ Improve provincial systems and services to create efficiencies and showcase successful local innovations
- ✓ Share analysis with sector and community partners
- ✓ Collaborate with Association of Municipalities of Ontario to advocate for a Social and Economic Prosperity Review



RECOMMENDATIONS

1. The Regional Chairman and all nine mayors, send a joint letter to the Premier of Ontario and the Ministers of Municipal Affairs and Housing, Long-Term Care, and Health, requesting a meeting to:
 - a. Discuss the existing funding arrangements for mandated health and human services, taking into account population growth, socio-economic shifts and increased costs, and establish permanent sustainable provincial funding solutions to ensure York Region receives the funding needed to deliver these important programs
 - b. Request review of the existing funding arrangements for mandated human and health services

RECOMMENDATIONS

2. York Region staff work with community partners, AMO and other public sector organizations to advocate to provincial counterparts for sustainable funding to ensure services delivered by municipalities can meet growing and changing community needs.
3. The Regional Clerk circulate the report, to local municipalities, local hospitals, Human Services Planning Board, Newcomer Inclusion Table, Association of Municipalities of Ontario, Ontario Municipal Social Services Association, United Way Greater Toronto, AdvantAge Ontario, Ontario Long-Term Care Association, Ontario Association of Paramedic Chiefs, Association of Public Health Business Administrators, Ontario Alliance to End Homelessness, Ontario Health Teams in York Region and local Members of Provincial Parliament requesting they join in the Region's advocacy efforts.



To: Committee of the Whole

Meeting Date: April 10, 2025

From: Laura McDowell, Commissioner of Public Works
Laura Mirabella, Commissioner of Finance and Regional Treasurer

Re: **Corporate Asset Management Progress Report**

The Corporate Asset Management Progress Report ('Progress Report') provides an update on the Region's infrastructure asset portfolio, since the [2024 Corporate Asset Management Plan \(CAMP\)](#) was presented to Council in May 2024, and meets the annual reporting requirement under Ontario Regulation 588/17: [Asset Management Planning for Municipal Infrastructure \(O. Reg. 588/17\)](#).

This memo, along with the [attached Progress Report](#), is based on 2023 year-end data in coordination with the 2024 Budget. Sufficient lead time is required to collect, analyze and consolidate data and information from 13 service areas into one report. While the information is approximately one year behind, the condition of most Regional assets does not drastically change year-to-year. This Progress Report provides important information on trends in replacement costs, pressures on service delivery, and assesses risks across the portfolio.

The Progress Report is a requirement of the provincial regulation and replaces the former "State of Infrastructure" report that was shared with Council annually.

Key highlights in the Progress Report include:

- Replacement cost of the portfolio increased from \$25.3 billion to \$28.8 billion, an increase of \$3.5 billion or 14% from 2022. Most of this increase is associated with revised asset cost estimations and inflationary impacts
- Overall asset condition remains high, with 90% of the portfolio in fair or better condition
- Nearly 95% of full lifecycle cost needs are forecasted to be funded over the 10-year horizon, with a variance of 5% or \$1.1 billion. Service areas reporting variances are Roads (\$618 million), Transit (\$453 million), York Regional Police (\$45 million), and Green Infrastructure (\$10 million)
- In 2023, 87% of the capital plan was delivered for assets included in the CAMP, to build new infrastructure and maintain existing assets in a state of good repair, in alignment with level of service targets

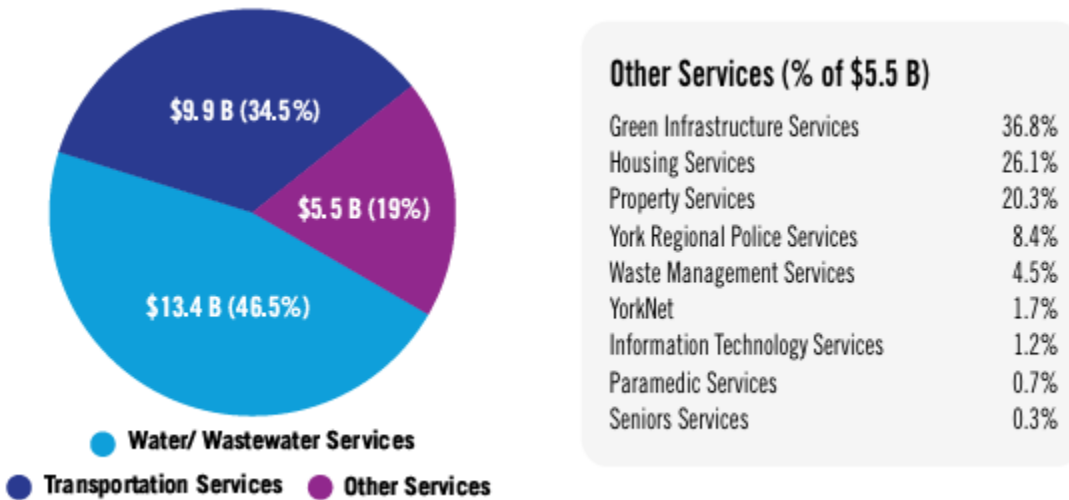
- The Region continues to be a leader in asset management by conducting scenario planning strategies, assessed through the budget process, to reduce overall asset lifecycle cost while balancing intergenerational equity

In 2023, the replacement cost of Regional assets, required to support the needs of businesses and residents, increased to an estimated \$28.8 billion

The replacement cost of the Region’s infrastructure portfolio has increased from \$25.3 billion to \$28.8 billion, an increase of \$3.5 billion or 14% from 2022. Through the Region’s standard practice of assessing asset costs, fluctuations occur due to inflationary pressures and improved asset cost estimation methodologies. Figure 1 illustrates the distribution of service area replacement costs.

Figure 1

2023 Service Area Replacement Cost Distribution



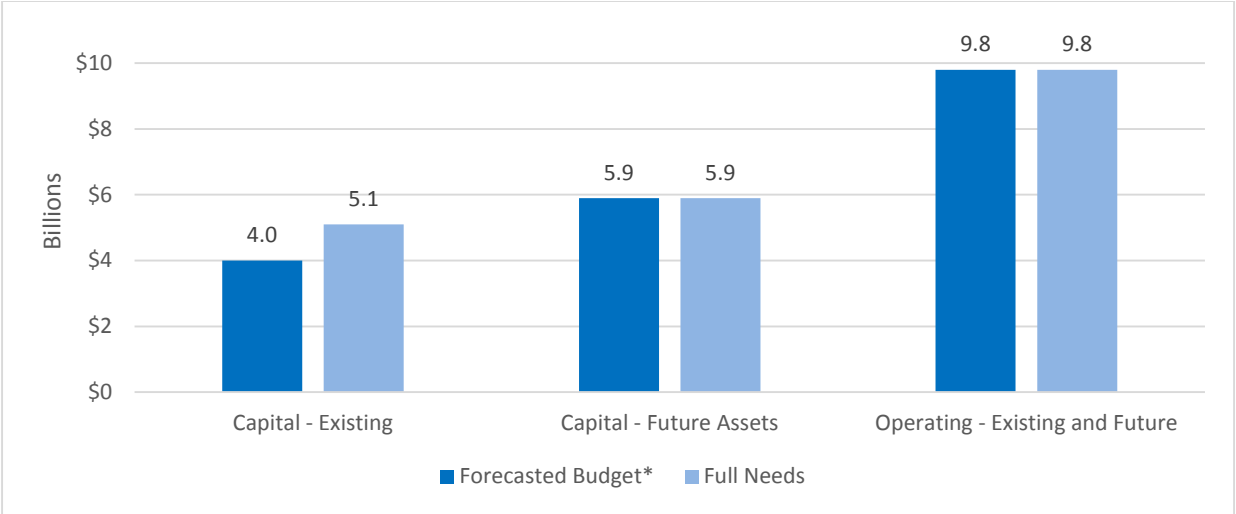
Overall asset condition remains high, with 90% of the portfolio in “fair or better” condition

The Region has been tracking state of infrastructure updates for several years. At the end of 2023, 90% of assets were in fair or better condition. For core assets, comprising of water, wastewater, roads and bridges assets, a rating of 89% was achieved. 2023 conditions are comparable to 2022, with a marginal overall decrease of approximately 3%. Given the size and relatively long life of the Region’s asset portfolio, the overall condition for Regional assets is not expected to significantly change from year to year. That said, conditions within each of the 13 service areas may have more significant changes that are tracked by service area.

The objective for all service areas is to maintain level of service targets while working to achieve lowest lifecycle costs

Service areas regularly review and update estimated spending needs to maintain level of service targets at the lowest lifecycle cost. Lifecycle costs include all expenses associated with an asset throughout its planning, construction, operating, maintenance, and decommissioning phases. Different phases of an assets' lifecycle costs are funded through the Region's operating budget and capital plan. The capital plan focuses on rehabilitating and replacing aging infrastructure and adding new assets to support growth in the Region while the operating budget supports operations and maintenance activities to ensure assets provide their intended level of service.

**Figure 2
Available Budget vs. Full Spending Needs (2024-2033)**



* For capital, forecasted budget reflects the 10-year capital plan from the 2024 Budget; for operating, it reflects the 2024 Budget and endorsed outlook, and planning assumptions for 2027-2033

As shown in Figure 2, almost 95% of lifecycle costs can be accommodated within the projected budget. A variance of approximately \$1.1 billion relates to capital spending needs for existing assets and is largely driven by recent policy changes and investments required to achieve levels of service targets at the lowest long-term cost. A variance to lowest lifecycle cost does not necessarily mean that levels of service targets are not being met. Service areas regularly review options to meet asset needs and may require additional investment from asset management reserves to address reported variances.

Of the total \$1.1 billion variance, \$618 million is attributed to Roads Services, \$453 million for Transit Services, \$45 million for York Regional Police, and \$10 million for Green Infrastructure Services.

- **Roads Services** - Increased investment from asset management reserves in recent years has helped to mitigate the magnitude of the variance, but costs to maintain roads infrastructure will continue to increase without additional investment. While road conditions in the Region remain good overall, minimizing lifecycle costs over the long run requires additional investment to prevent pavement from deteriorating to where it is more costly to repair. That said, there is a limit to the number of roads that can be under repair each year. As a result, a phased approach to additional investment will be considered to address the variance while managing impacts to traffic disruption.
- **Transit Services** – The variance for transit infrastructure is associated with the transition to an all-electric fleet of buses. While this Council commitment supports the Region’s environmental goals of reducing greenhouse gas emissions, it results in additional near-term infrastructure capital costs. Although operating costs for an all-electric bus fleet are expected to be lower than a comparable fleet of diesel buses, the capital investment to purchase electric buses is significantly higher. This is largely driven by inflationary pressures, high demand for electric buses, and limited manufacturing capacity within the industry. As a result, bus deliveries may be delayed beyond initial projections, leading to deferred retirements of diesel buses.
- **York Regional Police (YRP)** – The variance for YRP infrastructure is primarily associated with equipment needs as identified through their recently updated asset management plan. YRP is undertaking further analysis to confirm, as it is believed the magnitude of need may be overstated. YRP asset management needs will be further explored through the 2026 budget process and as part of the 2026 Progress Report.
- **Green Infrastructure Services** – The variance for Green Infrastructure services is associated with implementing the approved Green Infrastructure Asset Management Plan, which aims to expand the York Regional Forest to meet growing demand for greenspace while replacing aging assets that have reached the end of their useful life in ways that maximize environmental and community benefits. Individual project costs, available grants and the ability to deliver on the identified initiatives will be assessed in future plans. Green infrastructure supports the Region’s canopy target, enhances streetscapes, advances environmental priorities, aids climate resilience, and promotes healthy communities.


Actual spending for asset management is monitored to understand capital delivery rates and trends related to supply chain, resourcing, procurement, and other challenges. In 2023, 87% of capital plan were delivered to build new infrastructure and maintain existing assets in a state of good repair. More information on capital delivery reporting, by service area, can be found in the [2023 Financial Results – Unaudited Budget to Actual Comparison Report](#).

Overall, the Region continues to review and update level of service performance. Strategies for asset management of Regional service areas will be addressed annually through the budget process and reviewed through the Progress Report.

For more information on this memo, please contact Brian Titherington, Director, Infrastructure Asset Management. Accessible formats or communication supports are available upon request.



Laura McDowell, P.Eng
Commissioner of Public Works



Laura Mirabella
Commissioner of Finance and Regional Treasurer



Erin Mahoney
Chief Administrative Officer

March 24, 2025
#16559197
Attachments # 16617452 – 2025 Corporate Asset Management Progress Report

2025

CORPORATE ASSET MANAGEMENT PROGRESS REPORT



About the Corporate Asset Management Progress Report

In accordance with Ontario’s *Infrastructure for Jobs and Prosperity Act, 2015*, and Regulation 588/17, this Corporate Asset Management Progress Report (CAMPR) outlines York Region’s progress toward achieving the 2024 Corporate Asset Management Plan (CAMP) and details how the Region will continue to deliver services safely, reliably, and in a cost-effective manner. The data in this report is based on York Region’s asset portfolio, including Region-owned corporations, as of December 31, 2023, and incorporates information from the 2024 Budget.

York Region-owned organizations



Figure 1: Portfolio includes the following 13 asset-enabled services

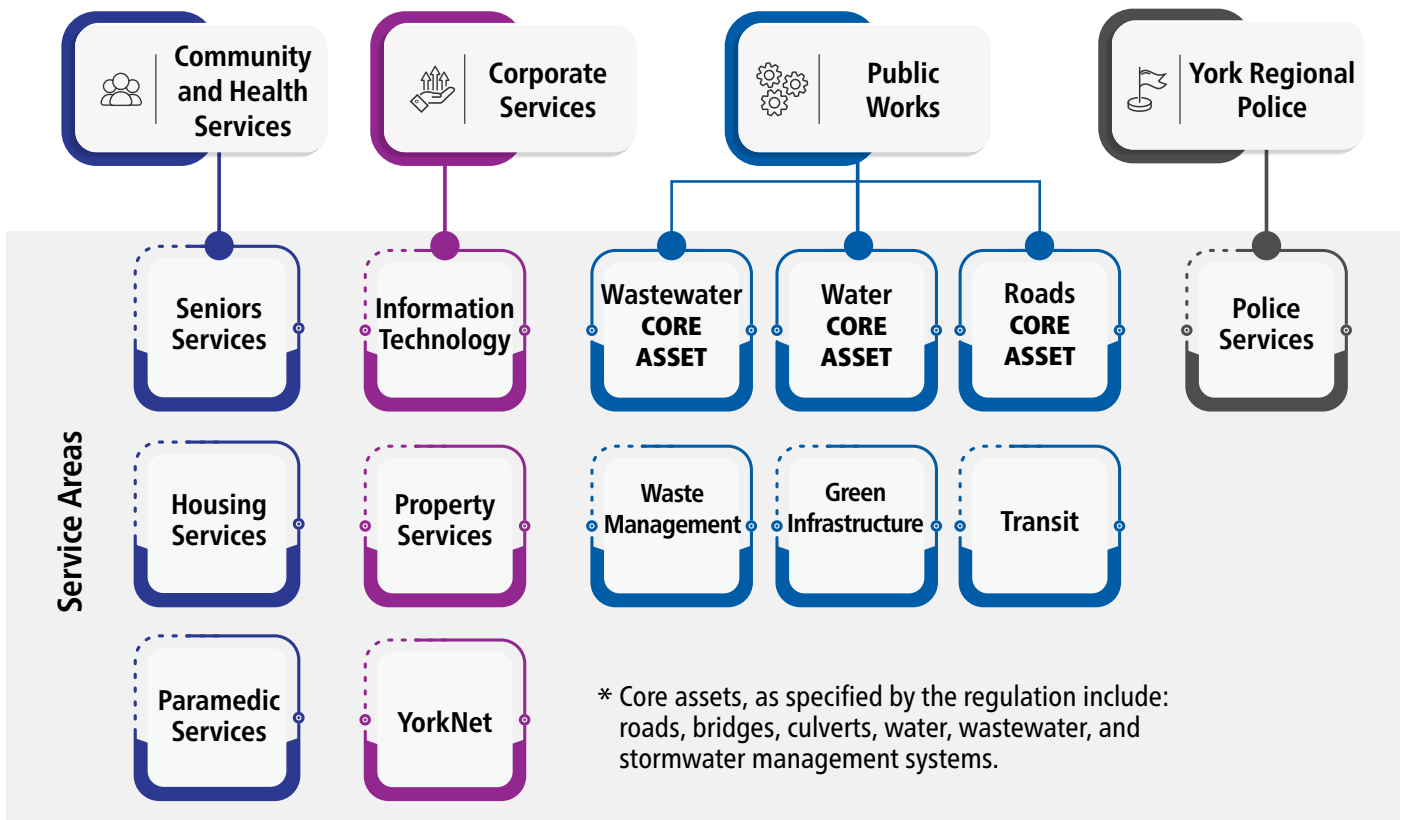




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Executive Summary

Key updates in the 2025 CAMPR

- Replacement cost of the portfolio increased from \$25.3 billion to \$28.8 billion, an increase of \$3.5 billion or 14% from 2022. The majority of the increase is associated with revised asset cost estimations and inflationary impacts
- As of the end of 2023, 90% of the portfolio was in a fair or better condition. All assets identified in poor and very poor categories are prioritized for appropriate rehabilitation and, or replacement based on risk assessment
- While nearly 95% of full lifecycle cost needs are forecasted to be funded over the 10-year horizon, there is a \$1.1 billion funding gap, with variances reported in Roads (\$618 million), Transit (\$453 million), York Regional Police (\$45 million), and Green Infrastructure (\$10 million)
 - Roads Services - Increased investment from asset management reserves in recent years has helped to mitigate the magnitude of the variance, but the costs to maintain roads infrastructure will continue to increase without additional investment. While road conditions in the Region remain good overall, minimizing lifecycle costs over the long run will require additional investment to prevent pavement from deteriorating to where it is more costly to repair. That said, there is a limit to the number of roads that can be under repair each year. As a result a phased approach to additional investment will be considered to address the variance while managing impacts traffic disruption
 - Transit Services – The variance for transit infrastructure is associated with the transition to an all-electric fleet of buses. While this Council commitment supports the Region’s environmental goals of reducing greenhouse gas emissions, it results in additional near-term infrastructure capital costs. Although operating costs for an all-electric bus fleet are expected to be lower than a comparable fleet of diesel buses, the capital investment to purchase electric buses is significantly higher. This is largely driven by inflationary pressures, high demand for electric buses, and limited manufacturing capacity within the industry. As a result, bus deliveries may be delayed beyond initial projections, leading to deferred retirements of diesel buses
 - York Regional Police (YRP) – The variance for YRP infrastructure is primarily associated with equipment needs as identified through an asset management plan completed in 2024. YRP is undertaking further analysis to confirm, as it is believed that the magnitude of need may be overstated. YRP asset management needs will be further explored through the 2026 budget process and as part of the 2026 Progress Report
 - Green Infrastructure Services – The variance for Green Infrastructure services is associated with implementation of the approved Green Infrastructure Asset Management Plan, which aims to expend the York Regional Forest to meet growing demand for greenspace while replacing aging assets such as street trees and trails that have reached the end of their useful life. Individual project costs, available grants and the ability to deliver on the identified initiatives will be assessed in future plans. Green infrastructure supports the Region’s canopy target, enhances streetscapes, advances environmental priorities, aids climate resilience, and promotes healthy communities
- For more details on these variances, refer to the service area profiles section in Appendix A
- In 2023, 87% of the capital plan was delivered for assets included in the CAMP, to build new infrastructure and maintain existing assets in a state of good repair, in alignment with level of service targets. A detailed overview of levels of service is provided in Appendix B
- Region continues to be a leader in asset management by conducting scenario planning strategies, assessed through the Region’s budget process, to reduce overall asset lifecycle cost while balancing intergenerational equity
- Asset management continuous improvement plans remain on track, and the Region continues to enhance its maturity through ongoing improvement initiatives. Updates on planned initiatives for 2024 and 2025 are provided in Appendix C, with a comprehensive list of service area continuous improvement actions available in the 2024 CAMP

Replacement cost update

The Region's portfolio replacement cost at the end of 2023 was \$28.8 billion. The portfolio replacement cost increased by approximately 14% due in large part to asset cost evaluation and inflation. See Table 1 for insights into portfolio changes.

Figure 2: 2023 Service area replacement cost

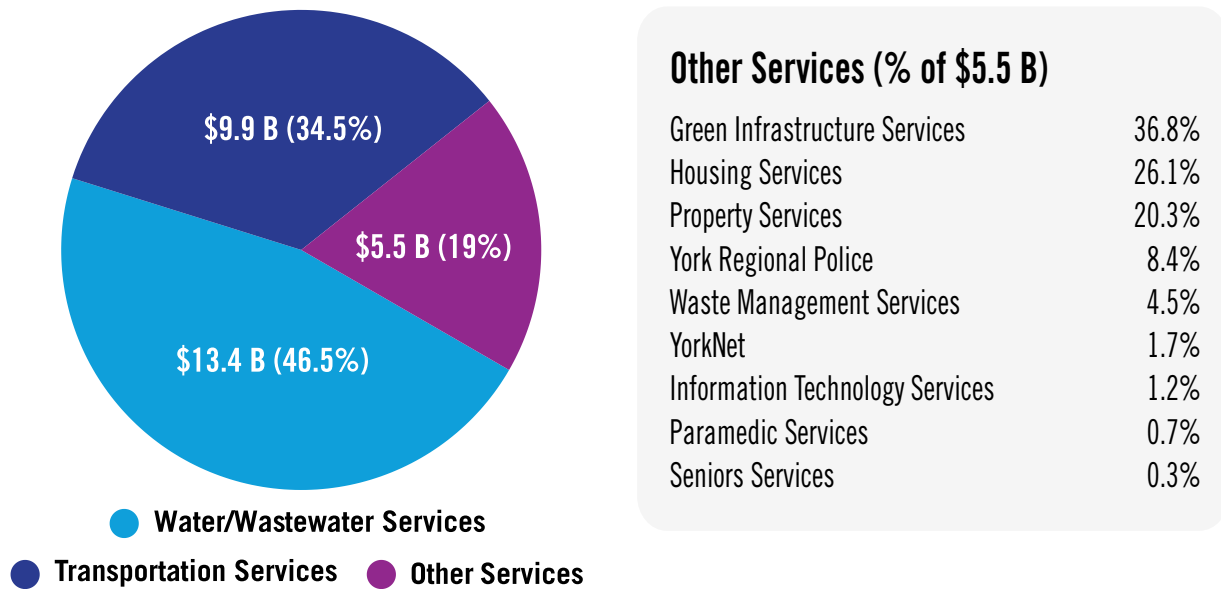


Figure 3: 2022 to 2023 replacement cost change

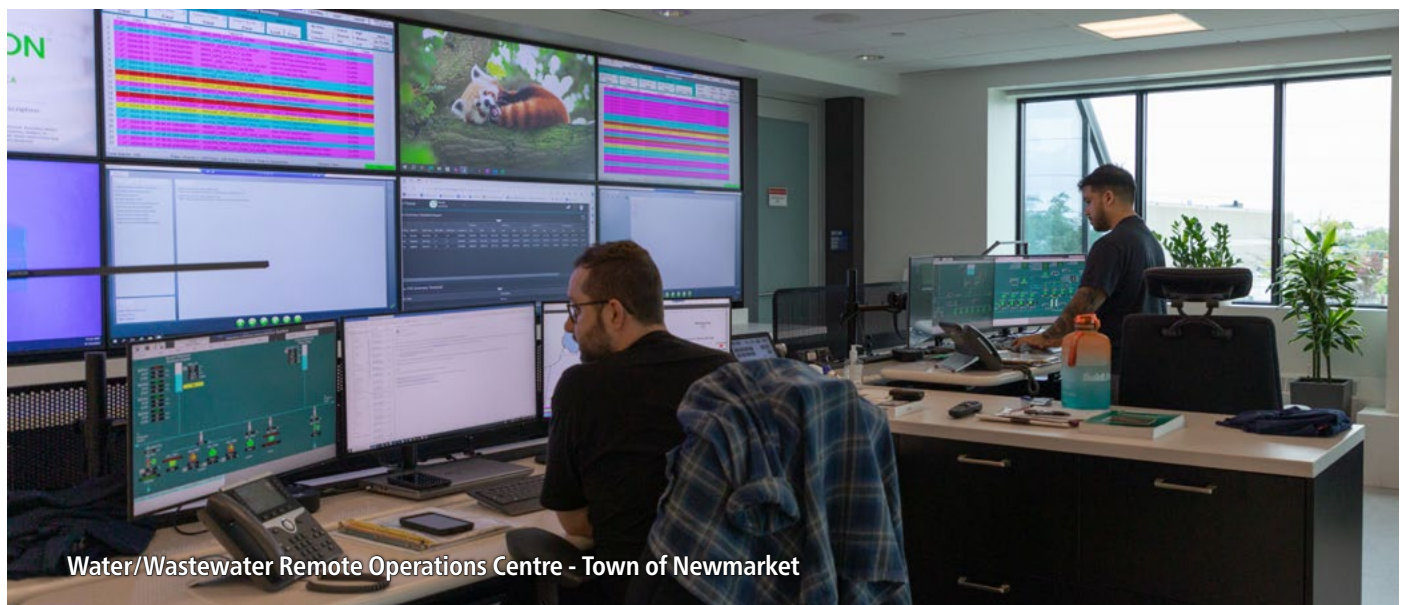
Component	Value (\$millions)	Percent Change
2022 Replacement Value	\$25,350	
Changes		
New & Upgraded Assets	\$394	2%
Inflation	\$942	4%
Asset Evaluation Improvements*	\$2,208	9%
Decommissioned Assets	\$(48)	-1%
Total Change	\$3,496	14%
2023 Replacement Value	\$28,846	

* May include inflationary components that have been captured as part of studies and unit cost improvements.

Table 1: York Region service areas

Service Area	2023 Replacement Cost (\$M)	2022 Replacement Cost (\$M)	Year Over Year Change (\$M/%)	Key Replacement Changes
Wastewater Services	\$9,274.7	\$8,727.6	\$547.1 6%	The \$547 million increase is primarily based on Statistics Canada Non-residential Building Construction Price Index (NRBCPI).
Roads Services	\$6,673.1	\$5,648.0	\$1,025.1 18%	The Roads Services portfolio saw an increase of \$79.7 million, mainly due to the rehabilitation of 187 lane-kilometers, several bridges, large culvert structures, and the preservation of 98 lane-kilometers of regional roads. Additionally, the portfolio's replacement cost valuation rose by approximately \$0.9 billion, reflecting an increase in construction project costs.
Water Services	\$4,115.3	\$3,883.5	\$231.8 6%	The \$231.8 million increase is primarily based on Statistics Canada Non-residential Building Construction Price Index (NRBCPI).
Transit Services	\$3,271.0	\$2,182.9	\$1,088.1 50%	Valuations moved from historical acquisition costs to more mature replacement costs based on updates from the Transit 2023 Asset Management Plan (AMP), which suggests a replacement cost valuation increase in 2023 compared to 2022.
Green Infrastructure Services	\$2,027.2	\$1,810.1	\$217.1 12%	Key replacement changes in 2023 include the addition of 282 tree grates, more than doubling the count from 2022 and increasing the tree grate valuation by \$2.5 million. The York Regional Forest also expanded by 34.7 hectares of forested cover, with 5,721 street trees and 16,436 shrubs and perennials added across Region-owned properties.
Housing Services	\$1,437.0	\$1,186.0	\$251 21%	The \$250.9 million increase in 2023 was driven by the addition of Unionville Commons and inflation adjustments based on the Canadian Residential Building Construction Price Index (RBCPI).
Property Services	\$1,117.9	\$1,025.3	\$92.6 9%	The \$92.6 million increase in replacement cost is attributed to the addition of Paramedic Response Station No. 27, located in the City of Markham, along with inflation adjustments.

Service Area	2023 Replacement Cost (\$M)	2022 Replacement Cost (\$M)	Year Over Year Change (\$M/%)	Key Replacement Changes
York Regional Police Services	\$463.7	\$460.4	\$3.3 1%	The \$3.3 million increase in replacement cost is attributed to the addition of the #1 District Headquarters.
Waste Management Services	\$249.1	\$236.0	\$13.0 6%	The \$13.0 million increase in replacement cost is attributed to inflation. No major changes were made to the portfolio.
YorkNet	\$95.3	\$72.0	\$23.3 32%	YorkNet increased its network size by 187 km (or \$19.4 million), primarily related to the rural expansion project. Normal inflationary pressures added approximately \$3.9 million.
Information Technology Services	\$65.9	\$68.4	-\$2.5 -4%	The \$2.4 million decrease is primarily due to deferred decommissioning of legacy assets.
Paramedic Services	\$39.7	\$35.6	\$4.1 12%	In 2023, 7 ambulances, 7 pieces of paramedic equipment, 6 SUVs, and 3 special response units were decommissioned and replaced with new assets.
Seniors Services	\$16.0	\$13.7	\$2.3 17%	The nurse call system at Maple Health Centre was installed and commissioned in 2023. Additionally, the asset portfolio now includes equipment that was not previously accounted for, such as those for the Adult Day Program, tub room refurbishments, air mattresses, ceiling lift tracks, and turntables.



Water/Wastewater Remote Operations Centre - Town of Newmarket

Service area performance trends

The following table provides a summary of the 2023 replacement costs, grades, trends, and future outlook by service area. The overall service area portfolio grades are based on asset reliability, capacity to meet demand, asset condition, and service affordability. The arrows indicate trends through to 2024 and can be stable (flat arrow), improving (up arrow), or declining (down arrow).

In 2023, a new financial metric was introduced as part of the grade and trend analysis. While data is available for service areas with higher maturity levels, others are working towards measuring it. These metrics are subject to change as a result of continuous improvement efforts and will be updated with each Progress Report.

Table 2: Service area profile summary

Service Area	Overall Grade and Trend	Replacement Cost (\$M)	Grade and Trend (→) to 2024			
			Reliability	Capacity	Condition	Financial
Wastewater Services	A →	\$9,274.7	A →	A →	B →	B →
Roads Services	B →	\$6,673.1	A →	B →	B →	n/a
Water Services	A →	\$4,115.3	A →	A →	B →	B →
Transit Services	B →	\$3,271.0	A →	B ↗	B →	n/a
Green Infrastructure Services	B →	\$2,027.2	A →	B →	B →	B →
Housing Services	B →	\$1,437.0	B →	B →	C ↗	B →
Property Services	B →	\$1,117.9	A →	n/a*	B →	B →
York Regional Police Services	B →	\$463.7	A →	B →	B →	n/a
Waste Management Services	B →	\$249.1	B →	B →	B →	A →
YorkNet	A →	\$95.3	A →	A →	A →	A →
Information Technology Services	B →	\$65.9	A →	C ↘	C ↗	A →
Paramedic Services	A →	\$39.7	A →	A →	A →	n/a
Seniors Services	A →	\$16.0	A →	A →	B →	n/a

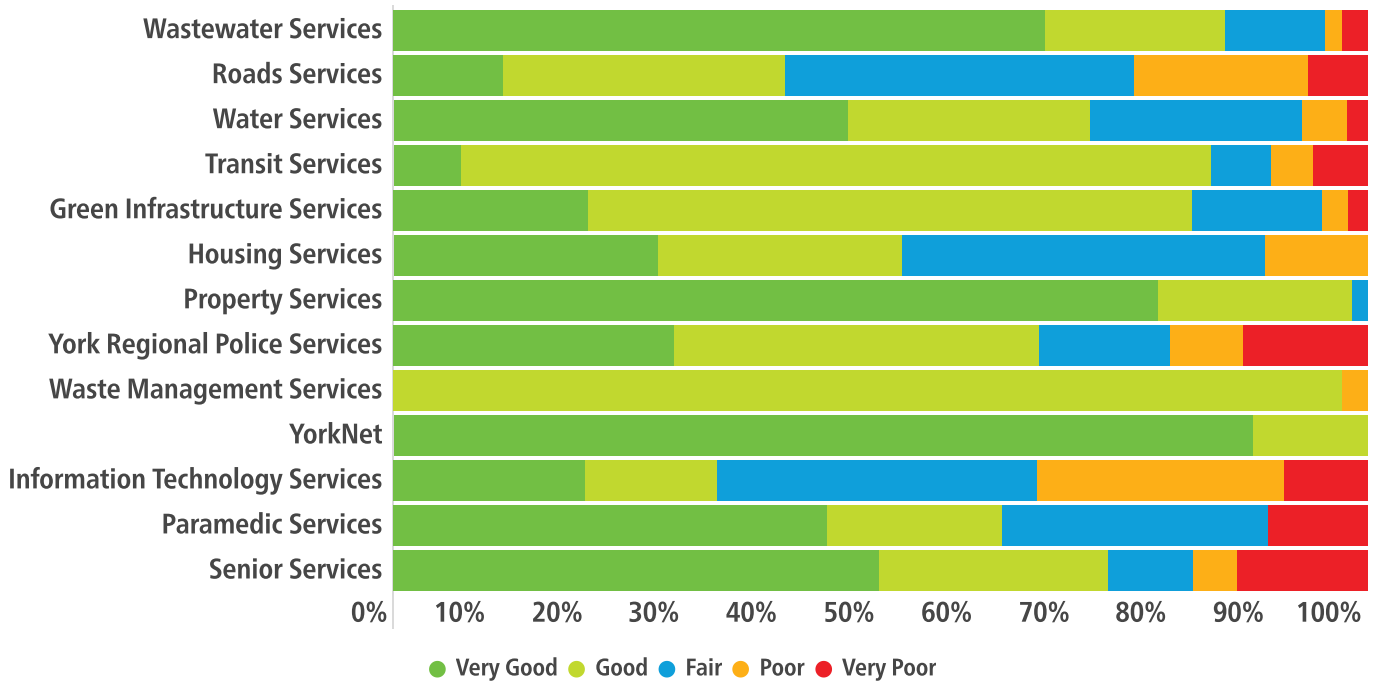
* Metric currently under review as a result of hybrid work model policy changes, and expected to be updated in the 2026 CAMPR.

Overall asset condition remains high, with 90% of the portfolio in fair or better condition

As of the end of 2023, 90% of the corporate asset portfolio is rated in fair or better condition, with core assets (water, wastewater, and roads, as specified in Ontario Regulation 588/17) at 89%. Although, the share of core assets in fair or better condition declined by 3% from 2022 to 2023, this was largely attributed to updated replacement costs in the categories and not in the number of assets. Core asset condition ratings are reported annually through Strategic Plan progress reporting.

Some assets are labeled as poor or very poor based only on age, rather than actual condition. For more details, see the "Managing risk" section on page 10.

Figure 4: Portfolio condition



Managing risk

Risks to service delivery include aging assets, extreme weather, power outages, and unexpected asset failures. Varying population growth projections, whether lower or higher, can also pose risk depending on the type of asset. Asset management, including master plans, must take these risks into consideration. In alignment with ISO 31000, these risk management practices ensure that uncertainties impacting service continuity and performance are systematically identified, assessed, and addressed.

For the 2025 CAMPR, regional service areas have introduced a new risk assessment component specifically targeting assets in poor and very poor condition. This enhancement provides deeper insight into the risk levels of these assets, categorizing them on a scale of low, moderate, and high risk. The table below details the monetary value and percentage of any poor and very poor condition assets in relation to the overall portfolio. All assets identified in these categories are prioritized for appropriate rehabilitation and, or replacement.

The Region is developing a Risk Management Guidance Document to support consistency across the corporation in how risk is analyzed in all service areas. Methods promoted by industry-leading organizations and used in more mature service areas will be considered for expansion to the rest of the corporation. The upside of risk is that an unexpected change might create opportunities to improve asset management. These include third-party funding, co-ownership, and the possibility of using an asset for more than one purpose.

Table 3: Understanding risk of assets labeled in poor and very poor condition

Service Area	Total Replacement Cost for P/VP Assets (\$M)	% of P/VP Assets Relative to Total Portfolio	Total Replacement cost of P/VP Assets Classified as High (\$M)	Total Replacement cost of P/VP Assets Classified as Moderate (\$M)	Total Replacement cost of P/VP Assets Classified as Low (\$M)
Wastewater Services	\$401	4%	\$66.2	\$245.1	\$89.7
Roads Services	\$1,999.1	30%	\$1,020.1	\$965.2	\$13.8
Water Services	\$276.7	7%	\$25.9	\$218.9	\$31.9
Transit Services	\$324.3	0%	\$0	\$63.8	\$260.5
Housing Services	\$151.5	0%	\$0	\$8.1	\$143.4
Green Infrastructure Services	\$26.8	5%	\$0	\$0	\$26.8
York Regional Police	\$93.8	20%	\$33.1	\$54.8	\$5.9
Information Technology Services	\$22.4	33%	\$0	\$21.0	\$1.4
Waste Management Services	\$6.7	0%	\$0	\$0	\$6.7
Paramedic Services	\$4.1	0%	\$0	\$3.6	\$0.5
Senior Services	\$2.9	0%	\$0	\$0.8	\$2.1
Total Percentage of Risk for P/VP Condition Assets			35%	48%	17%

Financial Review

Regional fiscal strategy

The Regional Fiscal Strategy aims to achieve long-term financial sustainability by managing capital plans, reducing debt reliance, and saving for the future. It is built on the principle of fairness across generations.

Under the strategy, Regional Council allocates funds to three categories of capital reserves: Asset Replacement reserves, which fund the rehabilitation and replacement of assets; Development Charge reserves, which fund growth-related projects or debt servicing of completed projects; and Capital Reserves, used mainly for the portion of growth-related projects that are not eligible for DC Funding.

Asset replacement reserves are funded through tax levy or user rate contributions from the operating budget. Asset replacement reserves reached a balance of roughly \$2.3 billion at 2023 year-end and were expected to reach almost \$2.5 billion by the end of 2024. Development charge reserves are used to stabilize volatile development charge revenue. Volatility comes from things like construction activity, economic cycles, legislative changes, or changes in DC rates. Development charge reserve balances were approximately \$400 million at the end of 2023 and as noted in the 2024 Budget Book, were expected to reach \$700 million by the end of 2024.

Capital Reserves are mainly earmarked for specific non-DC-eligible growth projects, including roads, transit, social housing and waste management projects. They also help fund non-profit housing repairs and maintenance. These reserves totaled \$1.0 billion at 2023 year-end and were expected to maintain the same balance by the end of 2024.

Coordinated and competitive procurement and other activities

Coordinated procurement of goods and services helps to minimize service disruption and reduce lifecycle costs through economies of scale. Commodity prices for goods and services may be subject to tariffs, which can drive up asset costs throughout the supply chain. The Region works closely with its nine local municipalities, the provincial government, utility companies, the private sector, and other entities to leverage cooperative and competitive purchasing power.

Similarly, the Region and partners enter into agreements for such activities as clearing snow or maintaining traffic signals, since having one party deliver the service instead of two or more is more cost-effective.



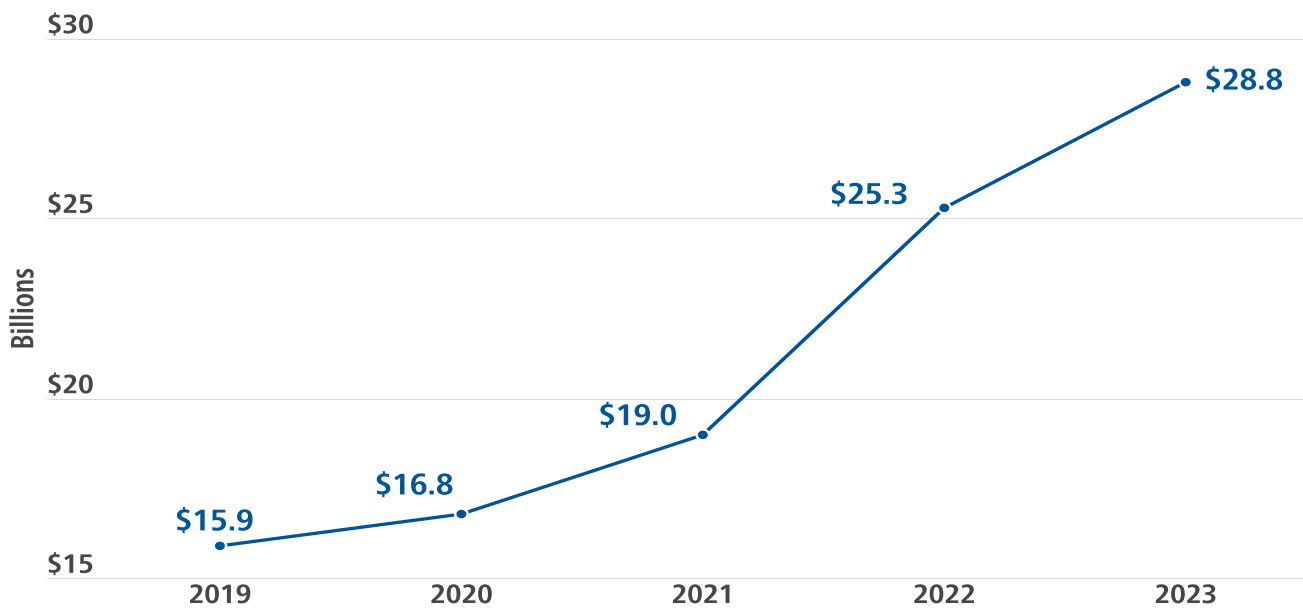
10-year lifecycle spending outlook

Understanding and tracking condition and value of regional assets supports continued performance and achievement of service level expectations. This is done through asset management programs that involve proactive work across the entire life of an asset.

As of the end of 2023, this report estimates it would cost \$28.8 billion to replace York Region's assets. In the last five years, replacement costs have grown by \$13.0 billion. Growth reflects new assets added to the base, as well as inflation and more refined methods of estimating costs. The increase \$3.5 billion from 2022 to 2023 was largely driven by improved methods of evaluating replacement cost (up \$2.2 billion) mainly in Transit and Roads services, and higher inflation (\$1.0 billion). The remainder (\$0.3 billion) is attributed to new and upgraded assets, and decommissioning.

Public Works assets total over \$25 billion, representing just under 90% of the Region's portfolio. Its assets include water and wastewater infrastructure valued at \$13.4 billion, transportation assets, including roads and transit, at \$9.9 billion, green infrastructure valued at \$2 billion and waste management services valued at \$0.2 billion.

Figure 5: York Region service area total assets replacement cost



Note: All values in 2023 dollars, uninflated.

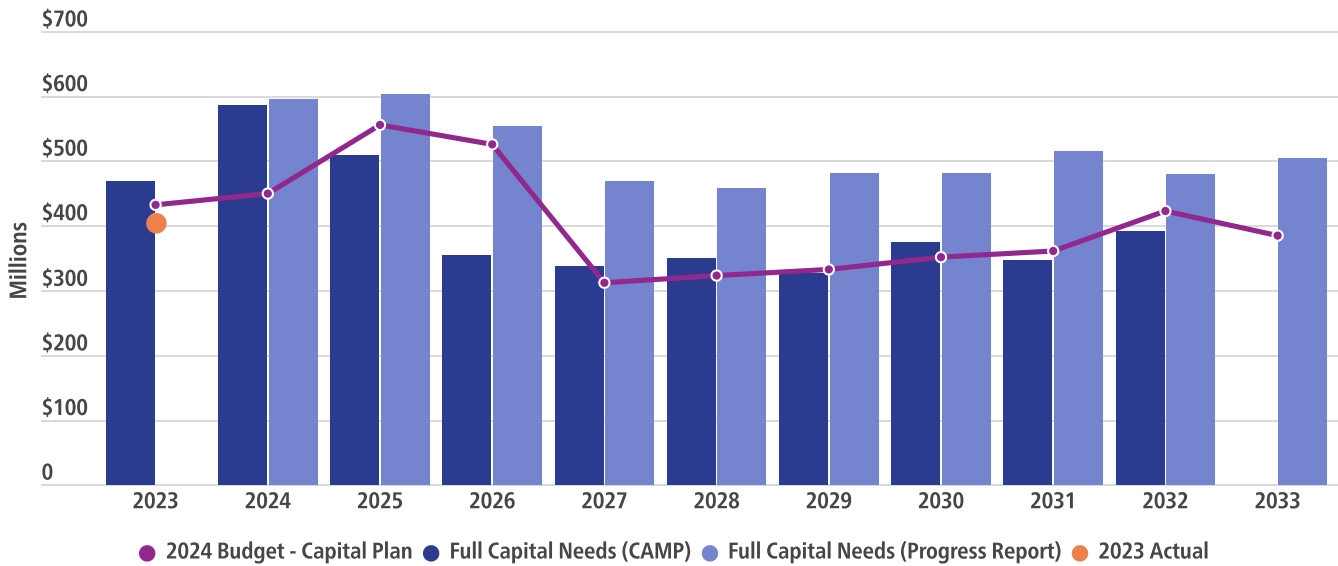
Lifecycle spending

This section outlines lifecycle spending needs to support the levels of service defined in Section 2: Levels of Service. To align with the Region's budget practices, spending is categorized as either capital and operating. Capital needs are further broken down between renewal needs (asset rehabilitation and replacement) and growth-related needs. The projected budget available to meet asset lifecycle needs over the 10 year horizon (2024 to 2033) is \$19.7 billion. This includes capital budget for existing assets (\$4.0 billion), capital budget for growth-related assets covered by the CAMP (\$5.9 billion), and operating budget for both existing and growth-related assets (\$9.8 billion).

Capital spending to meet existing asset needs

This report estimates the full cost of renewing assets to maintain levels of service. In developing the forecast, service areas reviewed both costs for existing assets as well as increases in renewal needs as assets are added to the base. Figure 6 shows the results. Total spending needs over 10 years to maintain levels of service totals approximately \$5.1 billion.

Figure 6: Capital plan vs. full capital needs (existing assets)



Note: All values in 2023 dollars, uninflated.

The line in the graph shows asset management funding in the 2024 Budget’s 10-year Capital Plan (for consistency, the graph excludes spending on assets outside the scope of this Plan). The 10-year total is approximately \$4.0 billion. This results in a projected variance of \$1.1 billion compared to full spending needs. This is mostly driven by variances of:

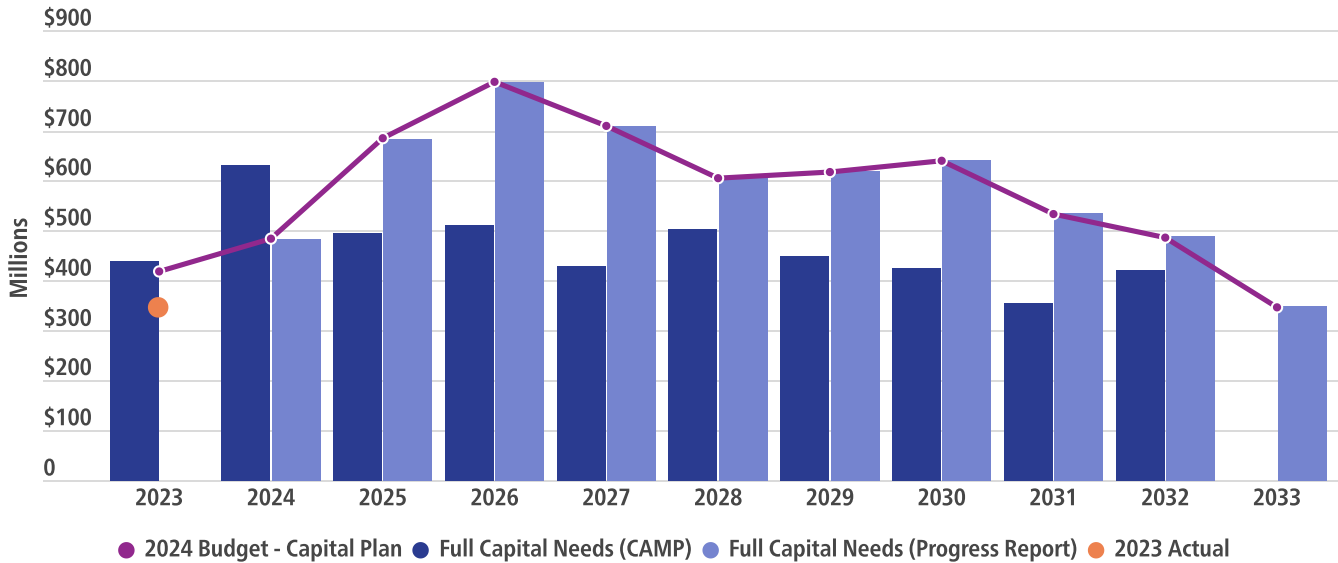
- \$618 million for Roads
- \$453 million for Transit Services
- \$45 million for Police Services
- \$10 million for Green Infrastructure

The individual discussions for these service areas provide more detail. The full needs to budget variances are reviewed through the annual budget process.

Capital spending to meet growth needs

This category captures the initial cost to build or acquire new assets to meet growth needs. For these estimates, service areas reviewed the costs of new assets required to maintain levels of service over the 10-year period. Figure 20 shows total spending needs of approximately \$5.9 billion over 10 years.

Figure 7: Capital plan vs. full capital needs (future assets)

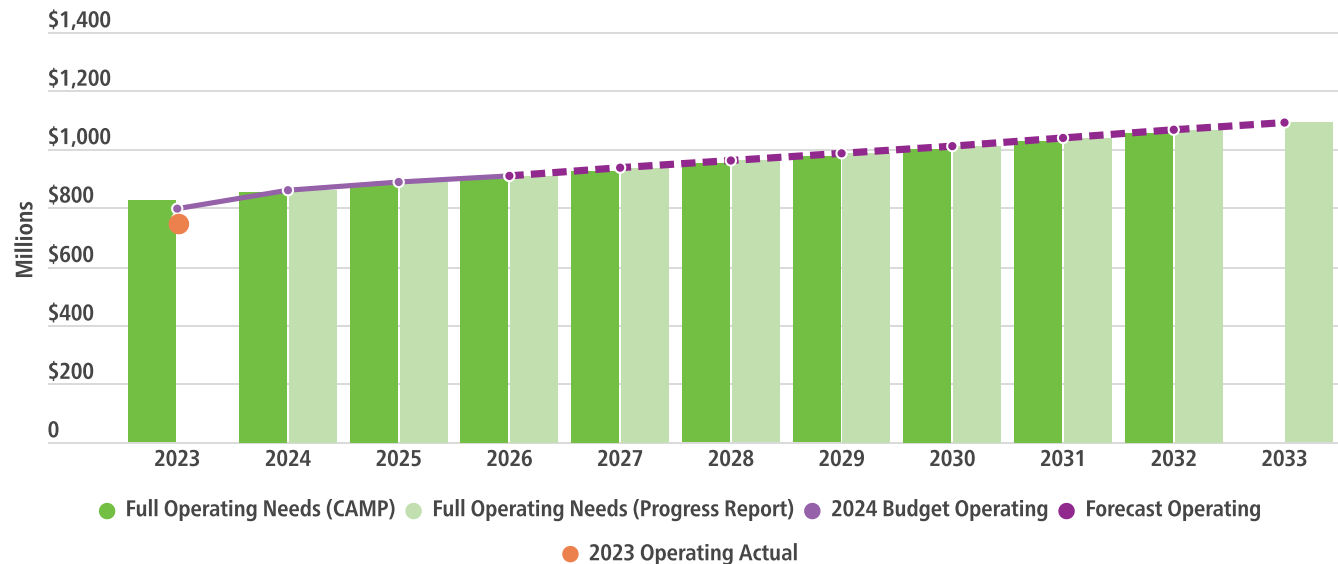


The line in the graph shows growth-related funding in the 2024 Budget’s 10-year Capital Plan totaling \$5.9 billion (for consistency, the graph excludes spending on assets outside the scope of this Plan). There are some small costs reported for future assets in this progress report that were not identified in the CAMP. These costs belong to YorkNet and are discussed in more detail in its service area section. Although these figures suggest adequate funding is available, there are small differences in timing of planned spending for Property Services and Green Infrastructure. The discussion for each of these service areas provides additional details.

Operating costs

Service areas have estimated the costs to operate existing and new assets while maintaining approved service levels. In line with the Region’s budget, these costs are presented in nominal dollars. Figure 8 shows estimated operating costs of approximately \$9.7 billion over the 10-year horizon. Using a similar approach to capital assessment, available funding has been evaluated against service delivery costs. The Region’s budget process prioritizes operating needs, and sufficient funding is expected over this period.

Figure 8: Operating budget vs. full operating needs (existing and future assets)



Anticipated pressures

Based on the analysis outlined in this report, the Region expects to have sufficient funding to continue providing levels of service over the 10-year horizon. The Region is projecting significant population growth, and additional growth-related infrastructure is required. These projections are expected to create additional pressures for the Region going forward:

- The Region's share of funding for the Yonge North Subway Extension is approximately \$1.12 billion based on the 2024 budget. Once the project is complete, tax levy support for the Region's share of operating costs will be needed from the Region's annual operating budget
- The cost of the next phase of bus rapid transit is estimated to be approximately \$1.8 billion over the 10-year period. This was not included in the 2024 Capital Plan as senior government funding would be needed to undertake these projects
- Approximately \$304 million in community housing projects were excluded from the Plan for the same reason

Fiscal strategy considerations

The Region effectively manages its lifecycle needs through the annual budget process and the Regional Fiscal Strategy. As this progress report identified a higher spending need relative to available budget, opportunities to increase service area budgets will be reviewed through the 2026 budget development process. The Region will also continue to explore other potential funding sources, such as grants, subsidies and developer support, to reduce costs to its own service users. Fiscal strategies for addressing asset management lifecycle costs are outlined in the 2024 CAMP.

The full report, including appendices, is available on the Region's [Corporate Asset Management website](#).



Pedestrian push button

Report of the Commissioner of Public Works
York Region Transit 2024 System Performance Report

1. Recommendation

1. The Regional Clerk circulate this report to the Ontario Ministry of Transportation to advocate for the continuation of the One Fare Program beyond the initial 2-year term which ends in March 2026.
2. The Regional Clerk circulate this report to the Clerks of local municipalities.

2. Purpose

This report provides Council with an overview of York Region Transit (YRT) 2024 system performance and includes an update on ridership, revenue, service reliability and accomplishments.

Key Points:

- Ridership reached a record high of 23.7 million in 2024, a 12% increase compared to 2023
- On-time performance reached 93-96%, exceeding targets and continued investments in asset management is required to maintain service reliability while travel patterns change and demand increases
- Key initiatives were delivered, including 108 service improvements, and completing several technology and asset management-related programs to provide customers with safe and reliable transit services
- Launched the provincial One Fare Program, eliminating a double fare between York Region Transit (YRT) and the Toronto Transit Commission (TTC) within a permissible transfer window, and resulted in increasing cross-boundary trips by 27.6%
- Continue to advocate for continuation of the One Fare Program and continued funding by the Province, beyond the initial 2-year term which ends in March 2026

- In 2024, the Region purchased an additional 80 battery electric buses as a part of the Zero Emission Transit Fund (ZETF) project and will begin to receive these buses in Q3 2026
- Received six awards for implementing artificial intelligence technology on YRT buses to automatically inspect bus stops and proactively develop work orders

3. Background

York Region Transit delivers a variety of services to meet the unique needs of communities across the Region

The Region provides a blend of equitable, economical, and innovative transit services to meet the varying needs of all nine local municipalities within its large geographical service area. Private contractors operate a variety of YRT services, moving approximately 86,000 travellers daily:

- Viva bus rapid transit
- Base routes – Operate on major arterial corridors
- Local routes – Operate in neighbourhoods
- High school specials – Provide direct service to high schools
- Express routes – Provide limited-stop, direct service to key destinations
- YRT On-Request – On-demand transit service within a defined geographical area where demand for transit service is low
- Mobility On-Request Paratransit – Door-to-door, shared-ride, accessible public transit service for people with disabilities

The Region owns and maintains a wide variety of assets to service York Region residents, as shown in Figure 1.

Figure 1
York Region Assets in 2024



4. Analysis

York Region Transit reached a record high ridership of 23.7 million in 2024

In 2024, ridership reached 23.7 million, a 12% increase compared to 2023. This increase is a result of increased travel on Viva and base routes throughout the week, to and from schools and on weekends for leisure travel to key destinations. Viva and base routes provide connections to the TTC subway, industrial areas, and key destinations along major travel corridors.

YRT's system-wide ridership distribution varies throughout the week, with the highest weekday daily boardings occurring from Tuesday to Thursday, primarily due to hybrid work practices. Total boardings on weekdays increased 16%, Saturdays increased 18% and Sundays increased 12%. Continued investment in service levels on weekdays and Saturdays will be important to address growing demand on these days.

A comparison of monthly system-wide ridership for 2023 and 2024 is shown in Appendix A.

Ridership increased 25% on both York Region Transit On-Request and Mobility On-Request services

In 2024, YRT's demand responsive, and paratransit services were rebranded as YRT On-Request and Mobility On-Request (MOR), respectively, and the services were promoted to residents and businesses across York Region.

YRT On-Request is a cost-effective and flexible service delivery model designed to provide service to travellers in low-demand areas and connect these areas with higher-order transit services. MOR is a specialized transit service available across York Region for people with disabilities who are unable to use conventional transit service for all or part of a trip. Staff will assess each requested trip for ability to use conventional transit service. Integrating conventional services and specialized transit supports cost efficiency and promotes independence, inclusion and use of the Region's accessible fleet. In 2024, YRT On-Request ridership increased 25% to 133,244 and MOR ridership increased 25% to 416,996.

York Region Transit On-Request service availability and customer experience continues to improve

YRT On-Request services continued to be adjusted to improve service availability. Ten service areas were consolidated to provide expanded service hours and days, and one new service area was implemented to expand service area coverage. Additionally, YRT On-Request services continued to migrate onto a new technology platform providing customers with an enhanced trip booking experience and staff with efficiencies to manage dispatcher, operator, and vehicle resources. Appendix E provides further details.

Service hours increased 10% in 2024, and service adjustments were made as travel patterns changed and ridership increased

Service hours increased from 1.3 million in 2023 to 1.4 million in 2024, representing a 10% increase, as shown in Appendix B.

The 2021-2025 YRT Business Plan and annual Transit Initiatives continued to guide service expansion supporting ridership growth. Service increased on several major corridors, such as those identified as part of York Region's Frequent Transit Network, Express Bus Network and Viva system, and connections were improved to GO trains, TTC subway lines and the Viva system. Annual system-wide ridership and service hours from 2015 to 2024 are shown in Appendix C.

York Region Transit continued to exceed on-time performance targets in 2024,

On-time performance is a measure of the quality of service operated by YRT. Operating schedules are compared to real-time operating data and adjusted six times per year. Service is monitored in real-time through the Centralized Control Centre. This allows for immediate service adjustments to address delays and reduce traveller wait times. In 2024, staff continued to adjust schedules in response to changing travel patterns and increasing travel demand. On-time performance reached 93% for conventional service, 96% for Viva and 93% for On-Request, meeting Strategic Plan targets, as shown in Appendix D. Additional resources will be required to maintain service reliability to mitigate impacts of major capital projects, including the Yonge North Subway Extension. Under the One Fare Program, 7.64 million cross-boundary trips were made between YRT and the TTC.

In [November 2023](#), Council authorized the Region to participate in the One Fare Program, and granted authority for the Commissioner of Public Works to negotiate and execute associated

agreements on behalf of the Region. The provincial One Fare Program launched on February 26, 2024, and eliminated the double fare between YRT and the TTC within a permissible transfer window. Fare integration with the TTC is a result of years of advocacy by Council and staff as well as collaboration with the Province, Metrolinx and partner transit agencies.

In 2024, approximately 7.64 million cross-boundary trips were made between YRT and the TTC under the One Fare Program, representing 32.3% of YRT's system ridership, and YRT received \$15.87 million in reimbursements from the Province to offset the free transfers. Cross-boundary trips have increased 27.6% compared to the start of the program. Better coordinated fares have made cross-boundary travel and transfers more attractive and affordable for riders, simplified the transit experience for customers, and helped to grow ridership.

Staff continue to advocate for the continuation of the One Fare Program and continued funding by the Province, beyond the initial 2-year term which ends in March 2026

Staff will continue to monitor changing ridership patterns resulting from the One Fare Program, implement necessary service improvements, and leverage the program to enhance service integration with the TTC. Staff will continue to work with the Province and partner transit agencies on the Fare and Service Integration Collaboration Table to advance additional fare and service integration initiatives. The One Fare Program agreement with the Province includes language to renew, following the initial 2-year term which ends in March 2026, subject to confirmation of funding from the Ministry of Ontario (MTO).

York Region purchased an additional 80 battery electric buses as part of the Region's Zero Emission Transit Fund project

In December 2020, Council approved the Transit Bus Fleet Electrification Plan. In 2022, the Region was approved through the Zero Emission Transit Fund, for a \$76 million grant from Housing, Infrastructure, and Communities Canada (HICC) and a low-interest loan up to \$136 million from Canada Infrastructure Bank (CIB), to support the purchase of approximately 180 electric buses and associated infrastructure. Contribution and debt agreements with the respective agencies have been finalized. In 2023, the Region purchased 75 battery electric buses, with an additional 80 buses purchased in 2024 in support of the Transit Bus Fleet Electrification Plan that will see all YRT buses converted to zero-emission technology before 2051. YRT is expecting to begin receiving the first battery electric buses from the 2023 order in May 2025 and from the 2024 order in Q4 2026.

York Region is an eligible recipient for the Baseline Funding of the Canada Public Transit Fund

In September 2024, the Region submitted an Expression of Interest (EOI) for the Baseline Funding application of the Canada Public Transit Fund. The Baseline Funding Stream of the CPTF will provide approximately \$500 million annually to transit systems across Canada. In October 2024, Housing, Infrastructure and Communities Canada (HICC) confirmed that York Region is deemed an eligible recipient for the Baseline Funding. The HICC provided the Region with confirmation of the annual Baseline Funding allocation and the equivalent 10-year allocation for the amount of \$95.7M

for the period of 2026 to 2036. Staff will be submitting a Capital Plan and working with HICC on the associated Contribution Agreement.

York Region, through the leadership of York Region Rapid Transit Corporation (YRRTC), is a partner in the EOI to be submitted by the Province in 2025 on behalf of the Greater Golden Horseshoe for the Metro-Region Agreement Stream of the CPTF. Metro-Region Agreements will support long-term development of public transit infrastructure in large urban areas. Through these agreements, the federal government will allocate funding and work with partners to support the planning and construction of a broad range of projects, including major expansions. YRRTC is pursuing \$1.7B for priority BRT projects on Jane Street in Vaughan and the extension of Highway 7 East in Markham.

Staff continue to explore additional provincial and federal funding opportunities.

Key initiatives delivered in 2024 focused on improving traveller experience, affordability, and the environment

In 2024, York Region Transit continued to offer innovative services, reflecting York Region's responsiveness to growing ridership, changing travel patterns, and diversifying community needs. Appendix E outlines key initiatives, such as completing expansion of the maintenance and storage facility at 55 Orlando Drive, completing two customer satisfaction surveys, and introducing contactless payment for iOS devices, delivered in 2024 to enhance customer service, improve affordability, lower emissions, improve technology and ensure assets are in a state of good repair.

5. Financial Considerations

This report does not present current or anticipated financial changes to the Region's budget or fiscal position.

Revenue-to-cost ratio recovered to 39% due primarily to ridership growth

In 2024, fare revenue totaled \$85 million compared to \$72 million in 2023. In 2024, revenue-to-cost ratio recovered to 39%, up from 36% in 2023, primarily due to ridership growth. Revenue-to-cost ratio has nearly reached the pre-pandemic level of approximately 40% and has recovered from a pandemic low of 21%. Other key factors impacting the revenue-to-cost ratio recovery in 2024 included service resumption costs, inflation, fuel prices, and a fare increase in July 2024. The approved 2025 operating budget includes a 3% transit fare increase in July 2025.

Staff continue to review fares, fare structure, funding opportunities as well as the impact of the Yonge North Subway Extension construction to operating costs in an effort optimize delivery of the right mix of sustainable transit services.

This report contains financial information but no potential decision that could create a fiscal impact.

6. Local Impact

In 2024, 108 service improvements were implemented to expand services, grow ridership, and respond to changing travel patterns.

Well-planned transit services help shape and connect communities. The Region's continuing investment in public transit provides travellers with a safe, effective, and reliable transportation choice and supports provincial housing targets, specifically in Official Plan Major Transit Station Areas.

York Region Transit received over 1,400 comments from the public about the proposed 2025 service changes and the planned changes were presented to all nine local Councils

YRT staff met with stakeholders and presented to all nine local Councils on proposed 2025 service changes and upcoming projects. Public engagement occurred virtually, on-bus and on-street. YRT staff received over 1,400 comments and completed surveys on the planned service changes. A total of 35 improvements have been identified as part of the 2025 Transit Initiatives to improve frequency, provide more direct travel options, and expand secondary school travel options.

Staff continue to install amenities to enhance customer experience, and ensure all assets stay in good state of repair, including replacement buses, expansion buses, bus stop upgrades (e.g., bike racks, waste units, benches) and solar variable messaging signs.

7. Conclusion

In 2024, York Region Transit delivered key initiatives including the launch of the One Fare Program, purchase of 80 battery electric buses, and completion of several technology and asset management-related programs. YRT maintained a high level of service reliability through changing travel patterns and increasing travel demand.

In 2024, transit ridership reached a record high of 23.7 million, with growth concentrated on weekdays and Saturdays, and on routes providing connections to the TTC subway, industrial areas, and key destinations along major travel corridors.

York Region Transit will continue working with Greater Toronto, Hamilton Area transit agencies and the federal and provincial governments to provide safe and reliable transit service and advance fare and service integration opportunities.

For more information on this report, please contact Richard Montoya, Director, Transit at 1-877-464-9675 ext. 75928. Accessible formats or communication supports are available upon request.



Recommended by:

Kyle Catney

General Manager, Operations and Services



Laura McDowell, P.Eng.

Commissioner of Public Works



Approved for Submission:

Erin Mahoney

Chief Administrative Officer

March 24, 2025

#16460166

Appendix A - Monthly System-Wide Ridership for 2023 and 2024

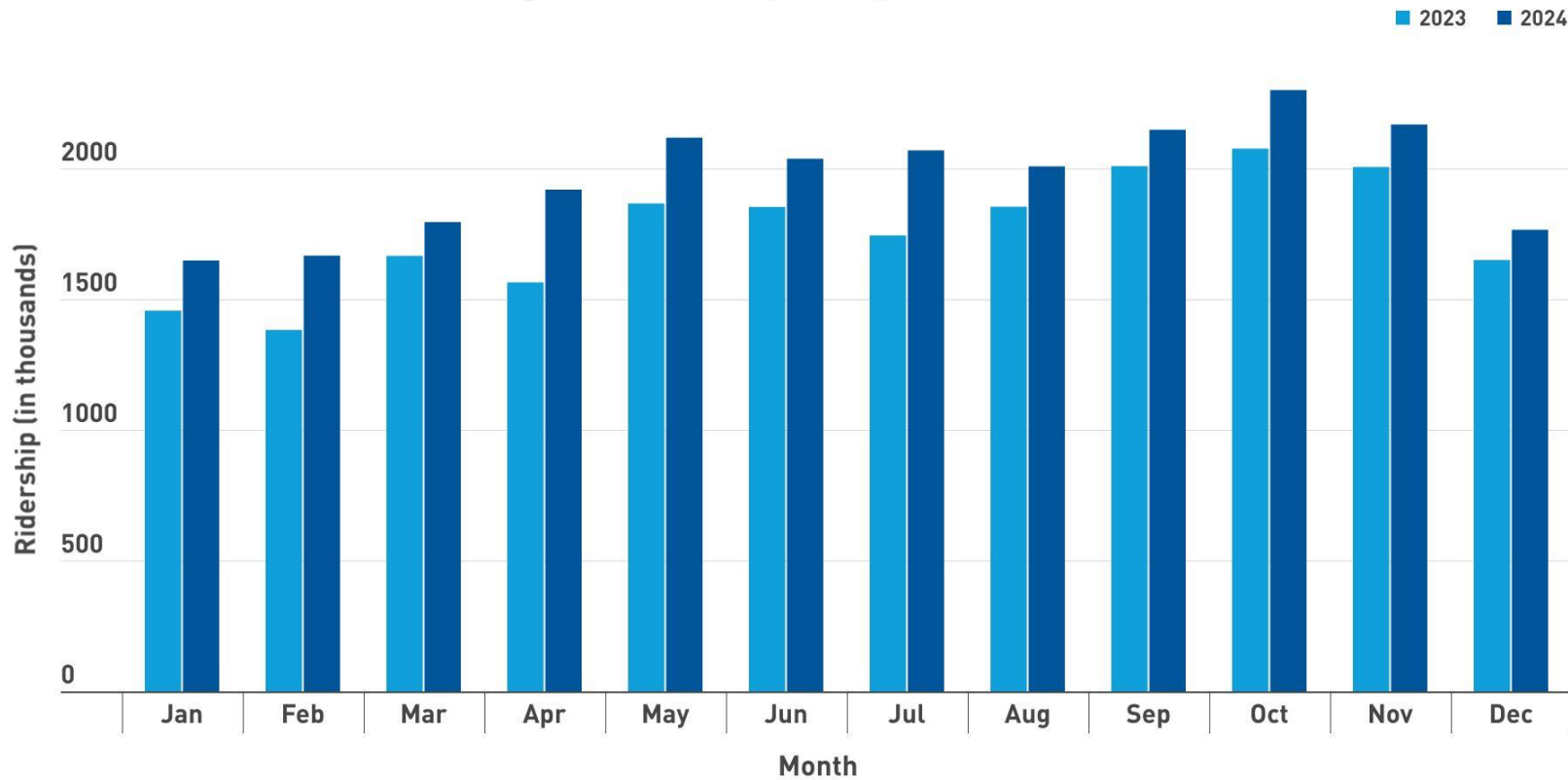
Appendix B - Monthly System-Wide Service Hours for 2023 and 2024

Appendix C - Annual System-Wide Ridership and Service Hours for 2015 to 2024

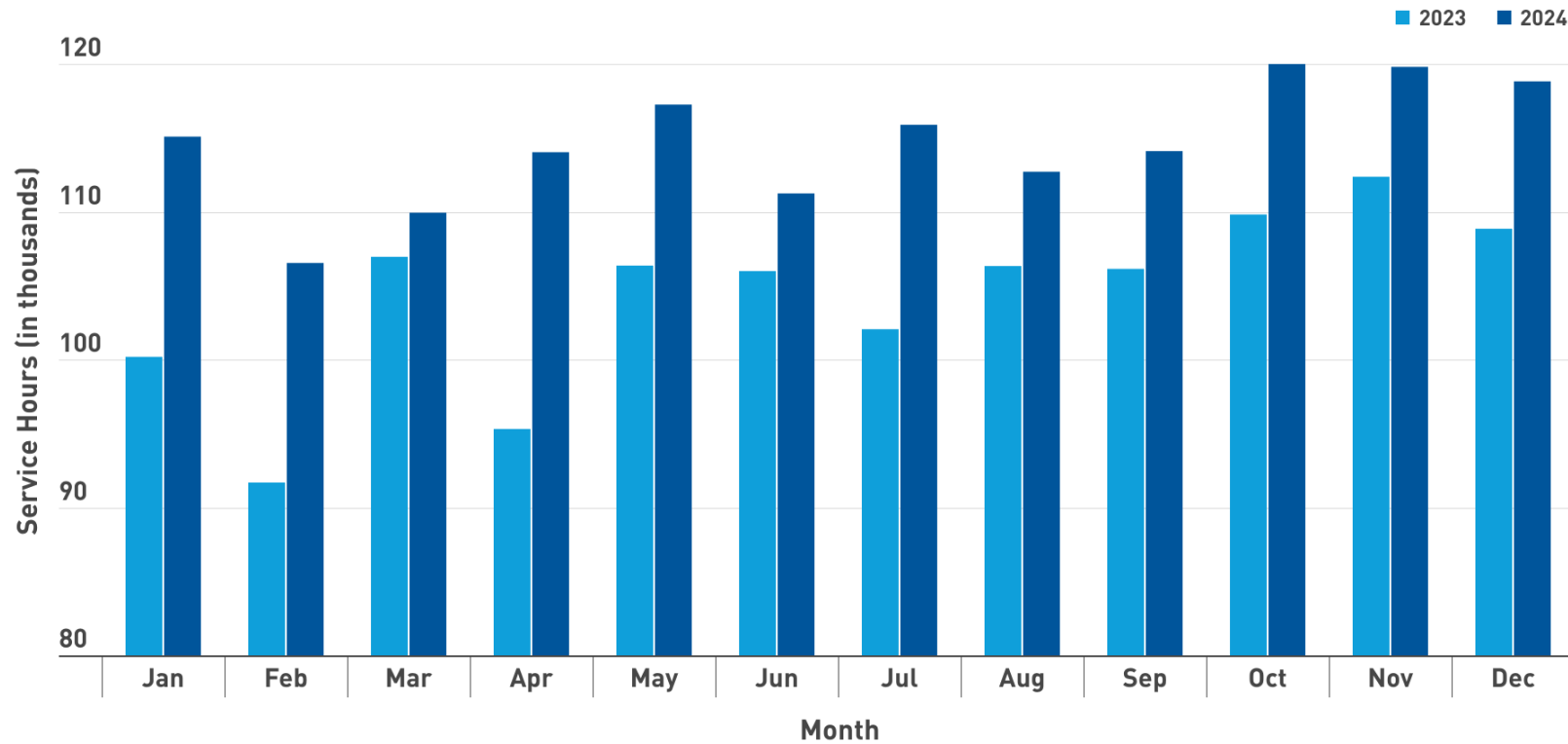
Appendix D - On-Time Performance for 2022 to 2024

Appendix E - Key Initiatives Delivered In 2024

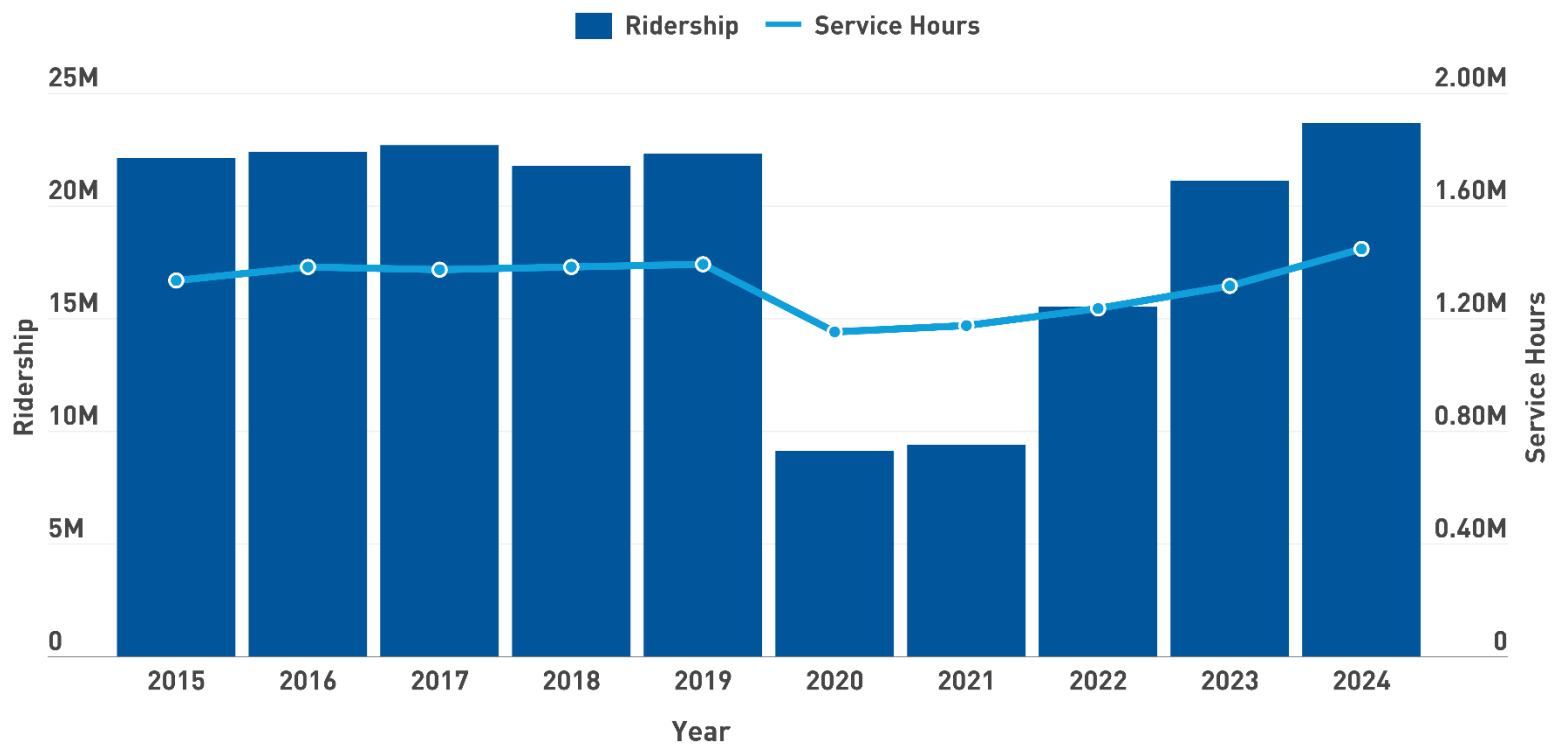
York Region Transit 2024 System Performance Report YRT System Ridership Comparison 2023 to 2024



York Region Transit 2024 System Performance Report YRT Service Hours Comparison 2023 to 2024

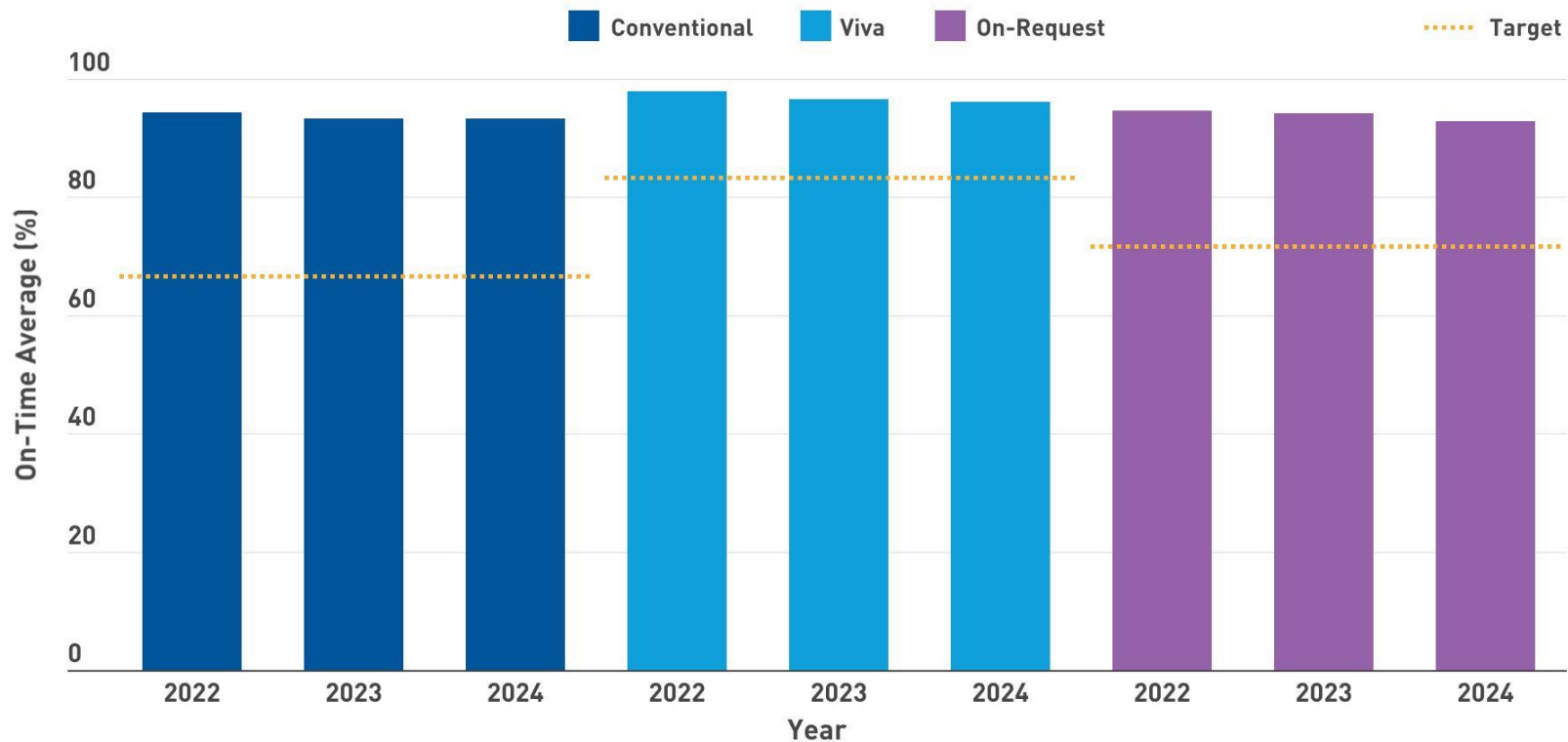


York Region Transit 2024 System Performance Report YRT System Ridership and Service Hours 2015 to 2024



	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
Revenue-to-Cost Ratio	40%	40%	40%	40%	41%	21%	21%	29%	36%	39%

York Region Transit 2024 System Performance Report YRT On-Time Performance 2022 to 2024



KEY INITIATIVES DELIVERED IN 2024

Assets

- Completed construction for expansion of the Region's LEED gold certified operations, maintenance and storage facility located at 55 Orlando Avenue to increase garage capacity
- Designed the maintenance and storage facility expansion at 8300 Keele Street to increase garage capacity
- Refurbished 89 buses through asset management programs to keep aging fleet in a good state-of-repair
- Replaced 30 concrete bus stop pads, installed 17 new pads, and 13 new shelters throughout the Region to improve accessibility and customer comfort

Service and Operations

- Implemented 108 services improvements to expand services, grow ridership and respond to changing travel patterns
- Continued work to advance the Yonge North Subway Extension into York Region and associated transit-oriented communities

Affordability

- One Fare Program was introduced, eliminating the double fare for cross-boundary trips between YRT and the TTC
- Launched fare capping for all age categories, removing the upfront cost of a monthly pass
- Approximately 2,000 customers participated in the Transit Assistance Program and 2,600 in the Transit Discount Program

Customer Experience

- Enhanced customer experience by making real-time information easily accessible through digital self-service options
- Completed two customer satisfaction surveys to assist in planning services and budgeting for future improvements
- Awarded two MarCom Gold Awards for the 2025 Transit Initiatives campaign
- Launched a new Print Your Schedule tool on YRT's Trip Planner to enhance the user experience when printing bus schedules
- Provided travel training to 379 customers through the myRide Travel Training program

Technology

- Awarded six distinct recognitions for implementing artificial intelligence technology on YRT buses to revolutionize bus stop inspections
- Migrated all On-Request services on the YRT On-Request app, to improve trip booking experience, vehicle monitoring, and operational efficiencies, resulting in doubling the adoption rate of the app and increasing shared rides to nearly 50%
- Developed integration of YRT On-Request into the Transit App and Citymapper for trip planning and booking, which launched in early 2025
- Expanded PRESTO contactless payment for iOS devices on YRT vehicles
- Launched PRESTO e-Ticket on YRT, replacing the YRT Pay mobile application



To: Committee of the Whole
Meeting Date: April 10, 2025
From: Laura McDowell
Commissioner of Public Works
Re: **2024 Drinking Water Systems Council Memo**

Drinking Water Systems memo summarizes 2024 drinking water compliance

This annual regulatory memo informs Council of York Region’s drinking water compliance and capacity performance in the 2024 calendar year, as required by Ontario Regulation 170/03: Drinking Water Systems (the Regulation) made under the *Safe Drinking Water Act, 2002*, S.O. 2002, c. 32 (the Act). The memo also provides companion information to the 2024 Integrated Management System Memo for Water, Wastewater, and Waste Management, on this same agenda. Other drinking water reports and data, including annual drinking water quality reports and interactive water quality data highlights, are available at York.ca/drinkingwater, York.ca/opendata or upon request.

The Act imposes a standard of care on Municipal Council members to oversee municipal drinking water systems with the level of care and diligence that a reasonably prudent person would be expected to exercise in a similar situation. Council’s decisions protect communities by ensuring financial sustainability, asset management, risk mitigation and continual improvement of the Region’s drinking water systems so that the systems continue to meet current and future demands.

2024 compliance and capacity highlights:

- Drinking water quality test results complied with the Act, including compliant resolution of any water test results reported as adverse water quality events, as listed in Appendix A. There were no risks to public health due to any reported adverse water quality events
- Sampling, routine operations and alterations to drinking water systems complied with the Act and conditions in Drinking Water System operating approvals
- Inspections by the Ministry of the Environment, Conservation and Parks (Ministry) confirmed York Region’s regulatory compliance, with an inspection score of 100%
- Drinking water systems operated within permitted volume and capacity limits with one exception and occasional brief instantaneous peak flow exceedances

All drinking water inspections completed in 2024 received a perfect score

Thirteen out of thirteen Ministry inspections completed on Regional drinking water systems in the 2024 calendar year received 100% compliance scores. Inspections for the other two systems were completed in early 2025, prior to the end of the Ministry's fiscal year, March 31, 2025. The Georgina Drinking Water System inspection received a non-compliance which did not affect the inspection score or cause a public health risk. Between August 12th and 28th, brief analyzer readings for filter turbidity triggered alarms and either self-corrected or were able to be corrected remotely instead of onsite by evaluating the data and taking appropriate actions for each occurrence. Instead of having alarms at the regulatory limit, which has regulated alarm response requirements, the Region maintains conservative turbidity alarm setpoints almost 7 times below the regulatory limit. Following detailed discussions with the Ministry on the interpretation of requirements for on-site alarm response and logbook documentation, York Region requested and received regulatory relief to prevent future turbidity alarms that are well below set regulatory limits being identified as non-compliant. There were no risks to public health or water treatment effectiveness due to the turbidity alarms.

Drinking water systems quantity and flow rate capacity were compliant in 2024 with one brief exception

To help Council assess the capability of the drinking water systems to meet existing and planned uses, a summary of 2024 drinking water volumes is visualized in Appendix B, including monthly average and maximum daily flows compared to system-specific limits.

In 2024, the Region's drinking water systems operated within their maximum daily withdrawal limits. 16 of 42 production wells experienced temporary periods of flow rates that exceeded the maximum per minute pumping rates outlined in their Permits to Take Water. Flow exceedances are generally due to operational requirements, such as flow testing, or equipment fluctuations. These exceedances were small in total volume and ranged from one to 158 minutes in duration. No negative impacts or complaints from other water users from these minor exceedances were observed.

All drinking water systems continue to meet water quality and quantity needs of the community. They operated within their daily permitted water volume and capacity limits with one brief exception. On June 19th, 2024, total flow from all Nobleton wells combined exceeded the daily water taking limit by 141m³ (approximately 3% of the daily limit). Staff promptly corrected a flow monitoring equipment malfunction.

Through the day-to-day actions of highly skilled and professional staff, York Region continues to maintain compliance with:

- The *Safe Drinking Water Act, 2002* and its regulations
- Terms and conditions of the Region's Permits to Take Water and supply agreements with City of Toronto and Peel Region

- Permitted Intra-Basin Transfer volumes for water taken from (and returned to) Lake Ontario for communities in the Lake Huron watershed

This memo does not have a financial component or financial implications.

For more information on this memo, please contact David Szeptycki, Director of Sustainability, Communication and Innovation at 1-877-464-9675 ext. 75723, or Richard Walker, Director of Water and Wastewater at 1-877-464-9675 ext. 75311. Accessible formats or communication supports are available upon request.



Laura McDowell, P.Eng
Commissioner of Public Works



Erin Mahoney
Chief Administrative Officer

March 24, 2025
#16344452

Appendix A – Adverse Water Quality Events
Appendix B – Drinking Water Systems Performance Summary

2024 SUMMARY OF ADVERSE WATER QUALITY EVENTS AND CORRECTIVE ACTIONS

Adverse water quality events were reported and had corrective actions which complied with the Ontario Regulation 170/03: Drinking Water Systems, made under the *Safe Drinking Water Act, 2002*, S.O. 2002, c. 32 S.O. 2002, c. 32. The Ministry of Environment, Conservation and Parks and the York Region Medical Officer of Health were satisfied with corrective actions taken for all events in the summary below and had no further direction. There were no risks to public health due to any reported adverse water quality events.

Ansnoeveldt Drinking Water System

There were no adverse water quality events for this drinking water system.

Aurora Sub-System (York Drinking Water System)

Incident Description	Date	Test Result	Corrective Action
Combined Chlorine Residual > 4.0 mg/L (Regulatory Relief Sites)	January 13	3.92 mg/L	Operator attended site, facility restored to normal operation. Compliant grab sample taken.
Sodium > 20.0 mg/L	April 17	20.2 mg/L	Operator attended site. Resample taken.

Ballantrae-Musselman's Lake Drinking Water System

There were no adverse water quality events for this drinking water system.

Georgina Drinking Water System

There were no adverse water quality events for this drinking water system.

Holland Landing Sub-System (York Drinking Water System)

There were no adverse water quality events for this drinking water system.

Keswick Sub-System (Georgina Drinking Water System)

There were no adverse water quality events for this drinking water system.

King City Sub-System (York Drinking Water System)

Incident Description	Date	Test Result	Corrective Action
Sodium > 20.0 mg/L	April 10	23.1 mg/L	Operator attended site. Resample taken.

Kleinburg Sub-System (York Drinking Water System)

There were no adverse water quality events for this drinking water system.

Mount Albert Drinking Water System

There were no adverse water quality events for this drinking water system.

Newmarket Sub-System (York Drinking Water System)

Incident Description	Date	Test Result	Corrective Action
Combined Chlorine Residual > 4.0 mg/L (Regulatory Relief Sites)	January 8	4.03 mg/L	Operator attended site, facility restored to normal operation. Compliant grab sample taken.

Nobleton Drinking Water System

There were no adverse water quality events for this drinking water system.

Schomberg Drinking Water System

Incident Description	Date	Test Result	Corrective Action
Combined Chlorine Residual > 4.0 mg/L (Regulatory Relief Sites)	October 2	4.04 mg/L	Operator attended site, facility restored to normal operation. Compliant grab sample taken.

Sharon/Queensville Sub-System (York Drinking Water System)

There were no adverse water quality events for this drinking water system.

Stouffville Sub-System (York Drinking Water System)

There were no adverse water quality events for this drinking water system.

York Drinking Water System: Markham, Richmond Hill, Vaughan

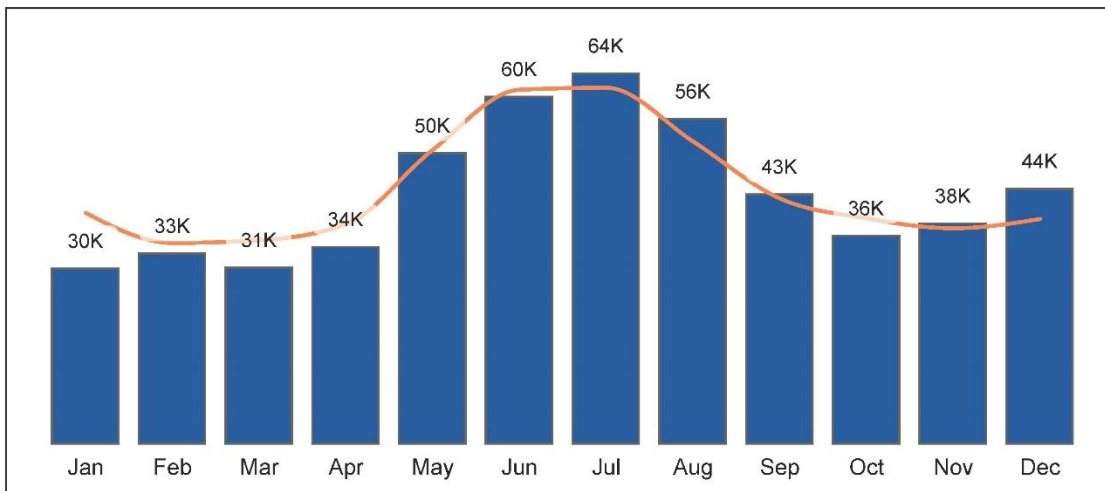
There were no adverse water quality events for this drinking water system.

2024 PERFORMANCE DATA SUMMARIES FOR YORK REGION'S DRINKING WATER SYSTEMS (DWS)

2024 Water Capacity Summary Ansnorveldt DWS

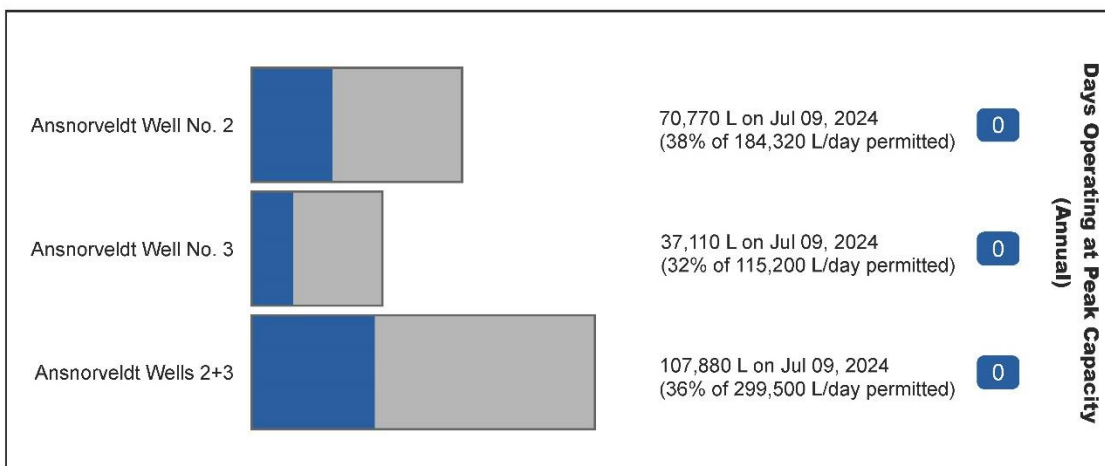
System Monthly Average Flow

The following chart shows the average flow of water produced (treated) in litres per day (L/day) each month in the Ansnorveldt DWS compared to the 5 year historical average (orange line).



Permitted and Actual Maximum Daily Volumes

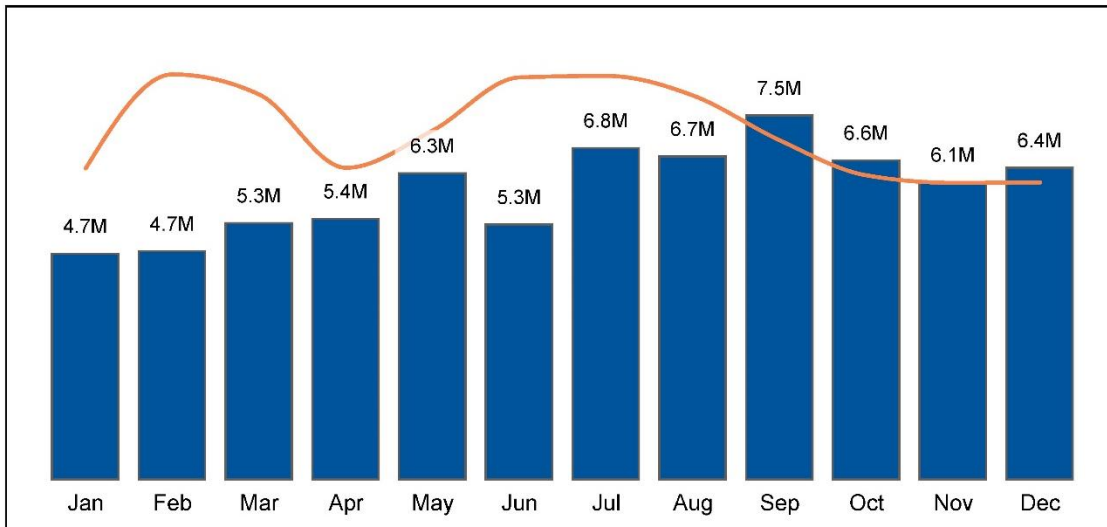
The following chart shows the maximum volume of water in a single day from each water supply facility (blue bar) compared to the maximum permitted by the Ministry of the Environment, Conservation and Parks (grey bar). Also shown to the right is the number of days where the water supply facilities were operating at peak capacity (greater than 80% of the permitted volume).



2024 Water Capacity Summary Aurora DWS

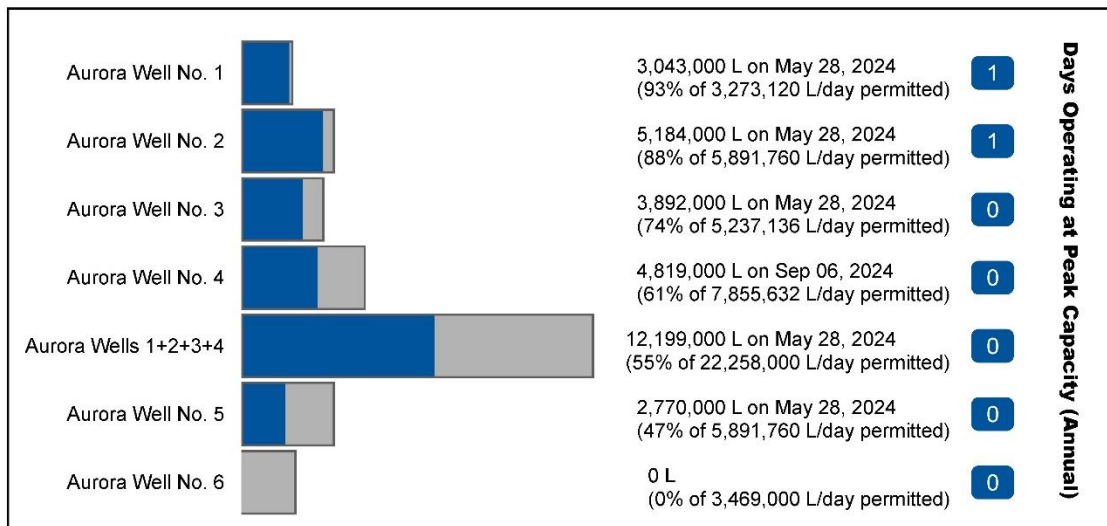
System Monthly Average Flow

The following chart shows the average flow of water produced (treated) in litres per day (L/day) each month in the Aurora DWS compared to the 5 year historical average (orange line).



Permitted and Actual Maximum Daily Volumes

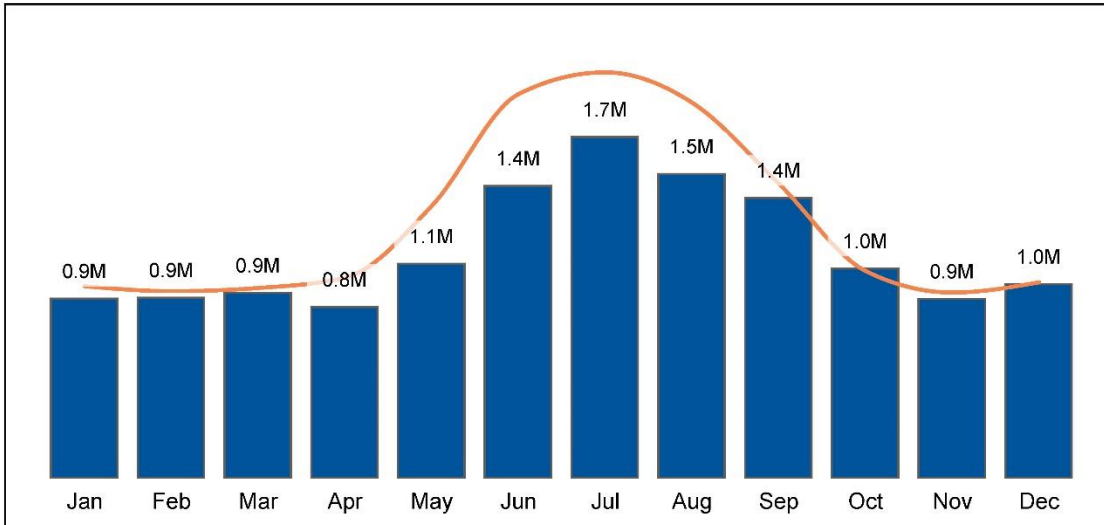
The following chart shows the maximum volume of water in a single day from each water supply facility (blue bar) compared to the maximum permitted by the Ministry of the Environment, Conservation and Parks (grey bar). Also shown to the right is the number of days where the water supply facilities were operating at peak capacity (greater than 80% of the permitted volume).



2024 Water Capacity Summary Ballantrae/Musselman's Lake DWS

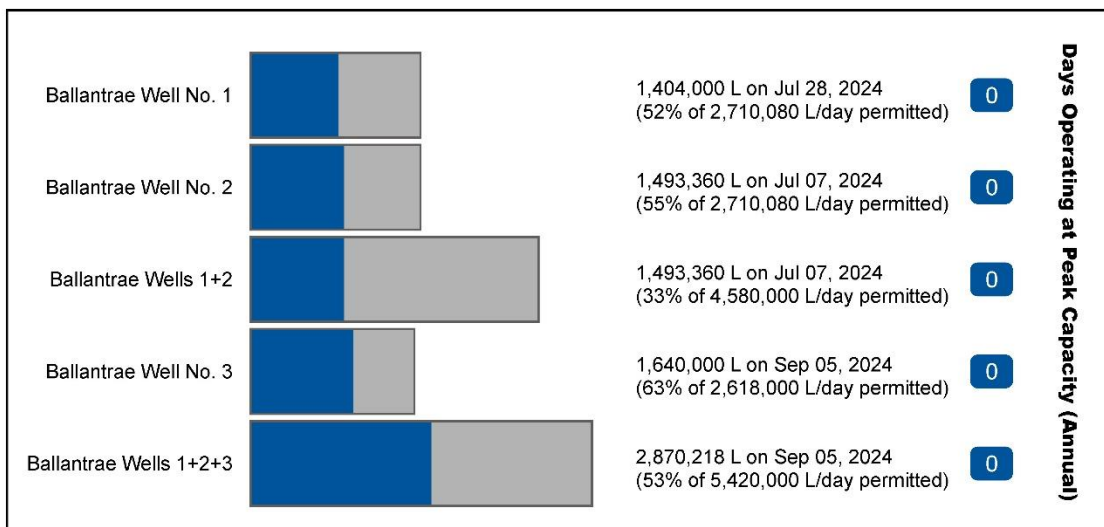
System Monthly Average Flow

The following chart shows the average flow of water produced (treated) in litres per day (L/day) each month in the Ballantrae/Musselman's Lake DWS compared to the 5 year historical average (orange line).



Permitted and Actual Maximum Daily Volumes

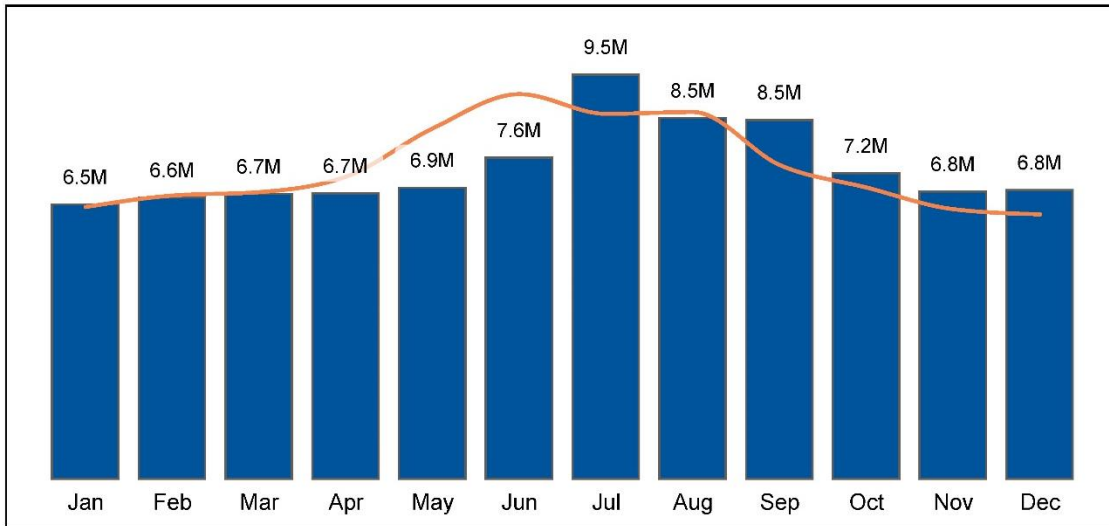
The following chart shows the maximum volume of water in a single day from each water supply facility (blue bar) compared to the maximum permitted by the Ministry of the Environment, Conservation and Parks (grey bar). Also shown to the right is the number of days where the water supply facilities were operating at peak capacity (greater than 80% of the permitted volume).



2024 Water Capacity Summary Georgina DWS

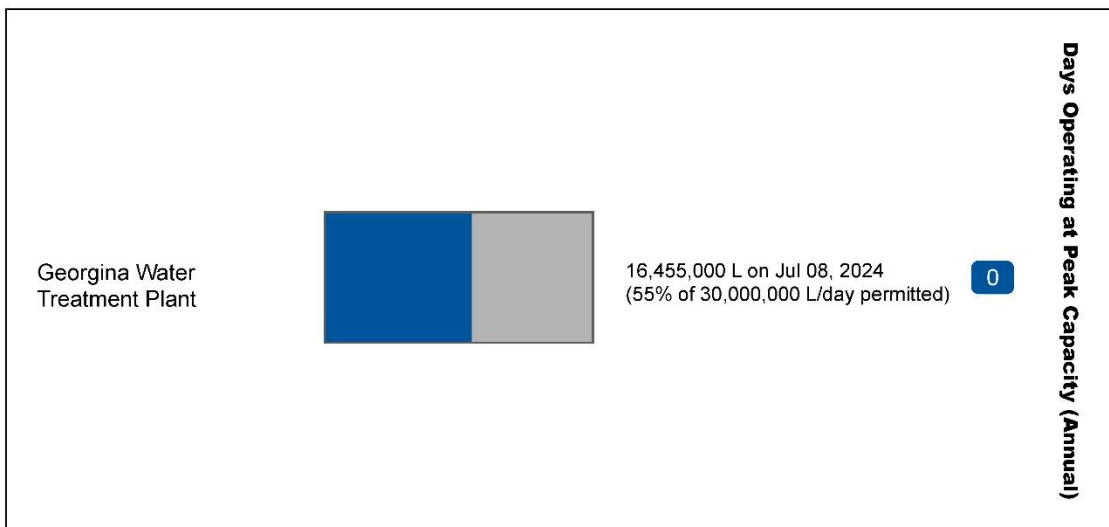
System Monthly Average Flow

The following chart shows the average flow of water produced (treated) in litres per day (L/day) each month in the Georgina DWS compared to the 5 year historical average (orange line).



Permitted and Actual Maximum Daily Volumes

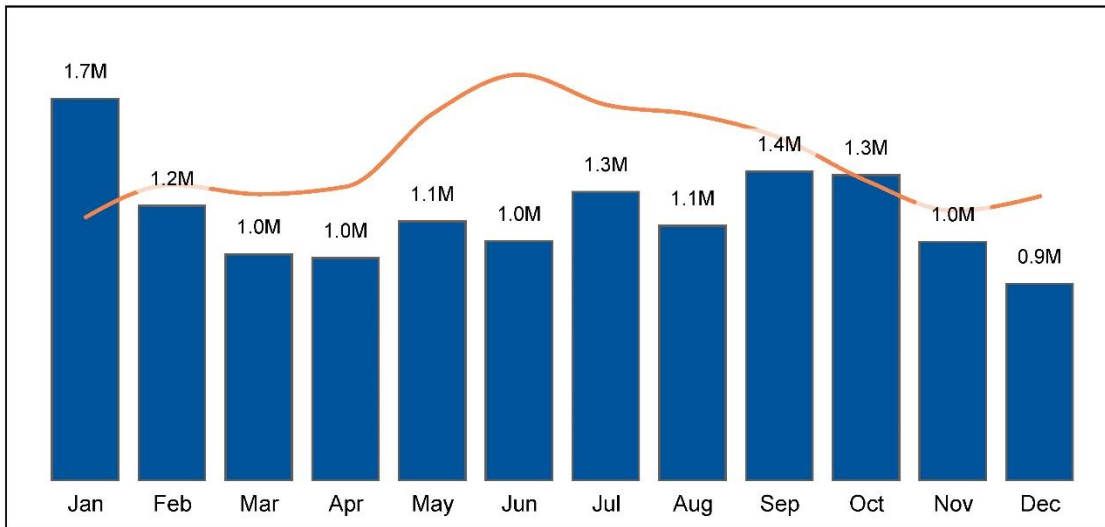
The following chart shows the maximum volume of water in a single day from each water supply facility (blue bar) compared to the maximum permitted by the Ministry of the Environment, Conservation and Parks (grey bar). Also shown to the right is the number of days where the water supply facilities were operating at peak capacity (greater than 80% of the permitted volume).



2024 Water Capacity Summary Holland Landing DWS

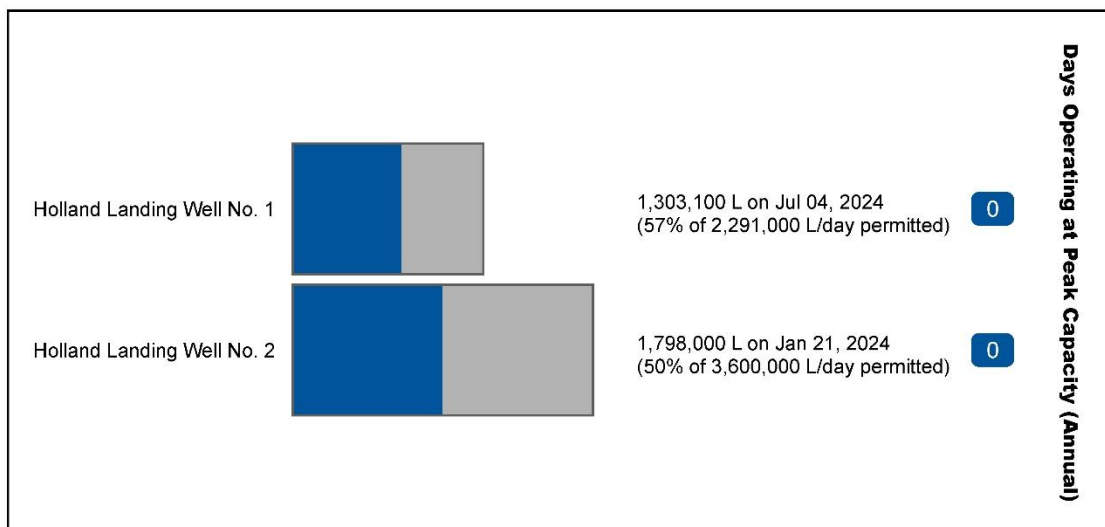
System Monthly Average Flow

The following chart shows the average flow of water produced (treated) in litres per day (L/day) each month in the Holland Landing DWS compared to the 5 year historical average (orange line).



Permitted and Actual Maximum Daily Volumes

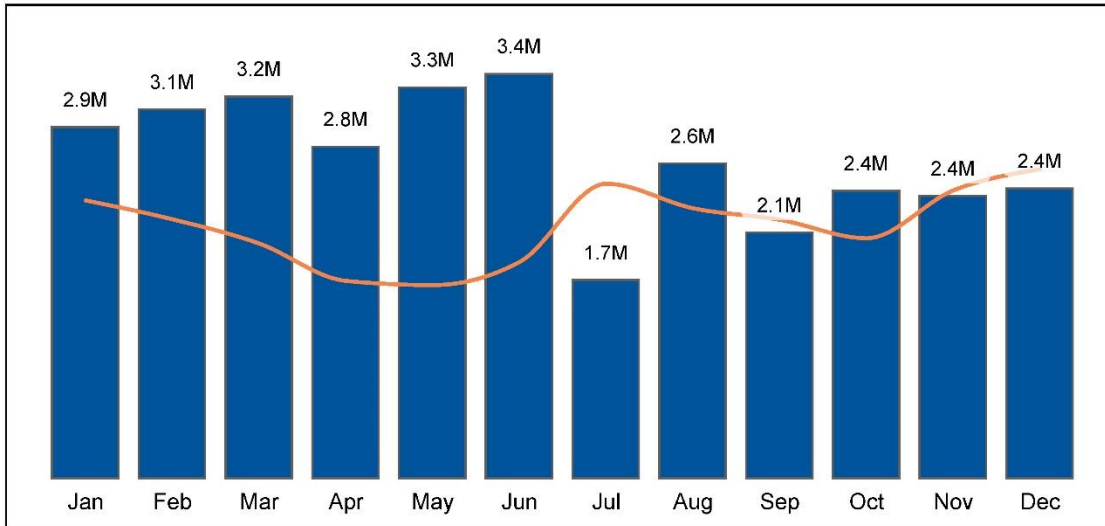
The following chart shows the maximum volume of water in a single day from each water supply facility (blue bar) compared to the maximum permitted by the Ministry of the Environment, Conservation and Parks (grey bar). Also shown to the right is the number of days where the water supply facilities were operating at peak capacity (greater than 80% of the permitted volume).



2024 Water Capacity Summary Keswick DWS

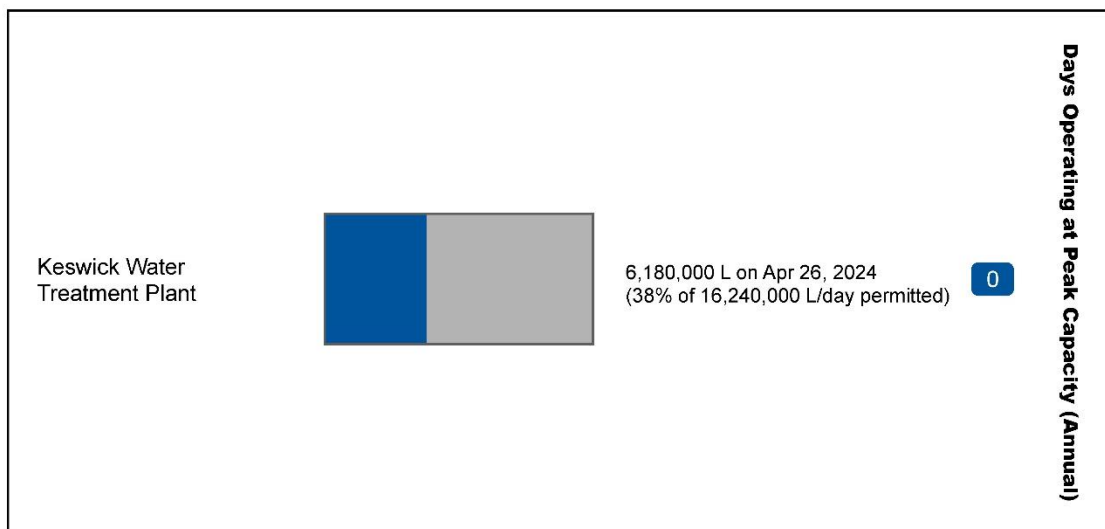
System Monthly Average Flow

The following chart shows the average flow of water produced (treated) in litres per day (L/day) each month in the Keswick DWS compared to the 5 year historical average (orange line).



Permitted and Actual Maximum Daily Volumes

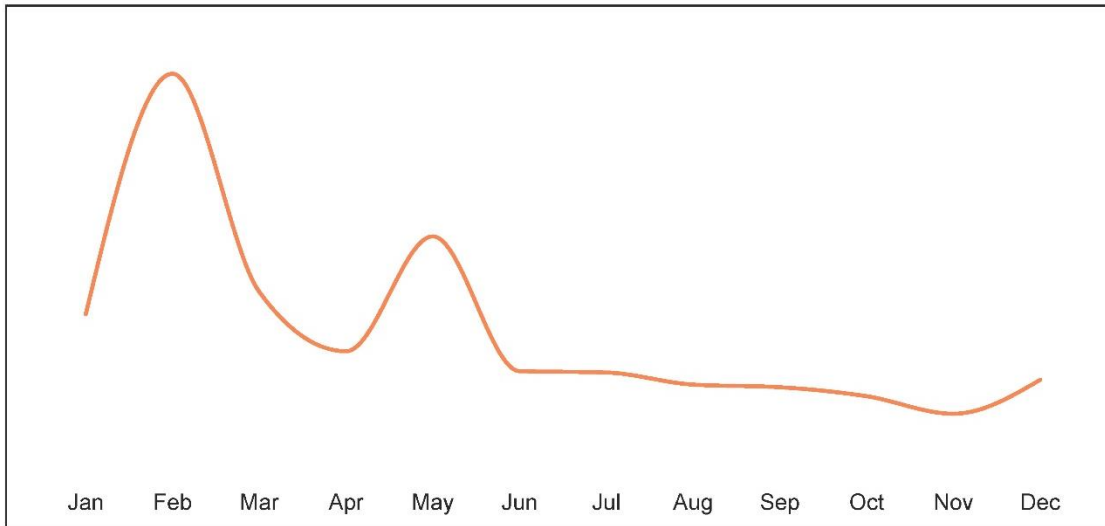
The following chart shows the maximum volume of water in a single day from each water supply facility (blue bar) compared to the maximum permitted by the Ministry of the Environment, Conservation and Parks (grey bar). Also shown to the right is the number of days where the water supply facilities were operating at peak capacity (greater than 80% of the permitted volume).



2024 Water Capacity Summary King City DWS

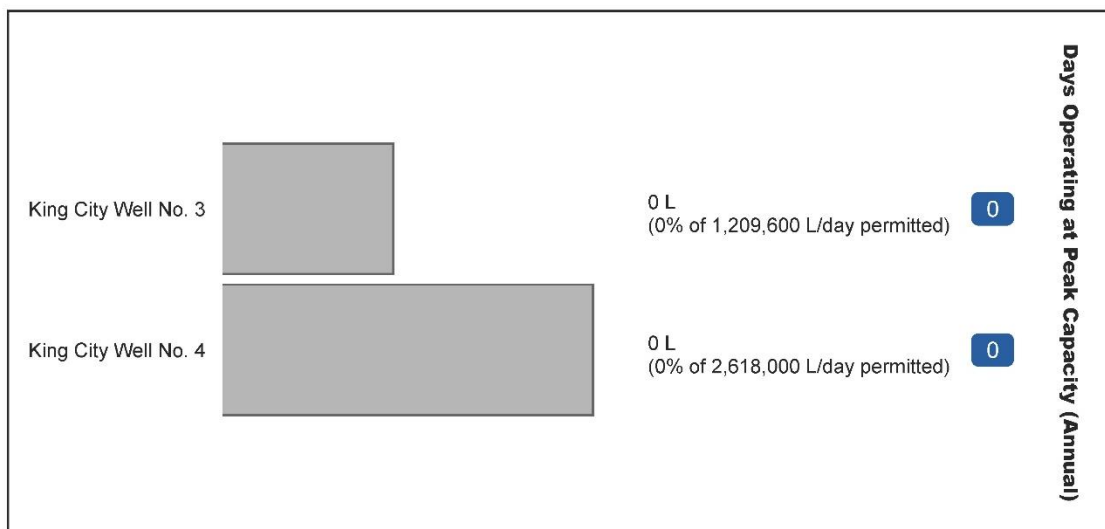
System Monthly Average Flow

The following chart shows the average flow of water withdrawn from wells to maintain standby availability in litres per day (L/day) each month in the King City DWS compared to the 5 year historical average (orange line).



Permitted and Actual Maximum Daily Volumes

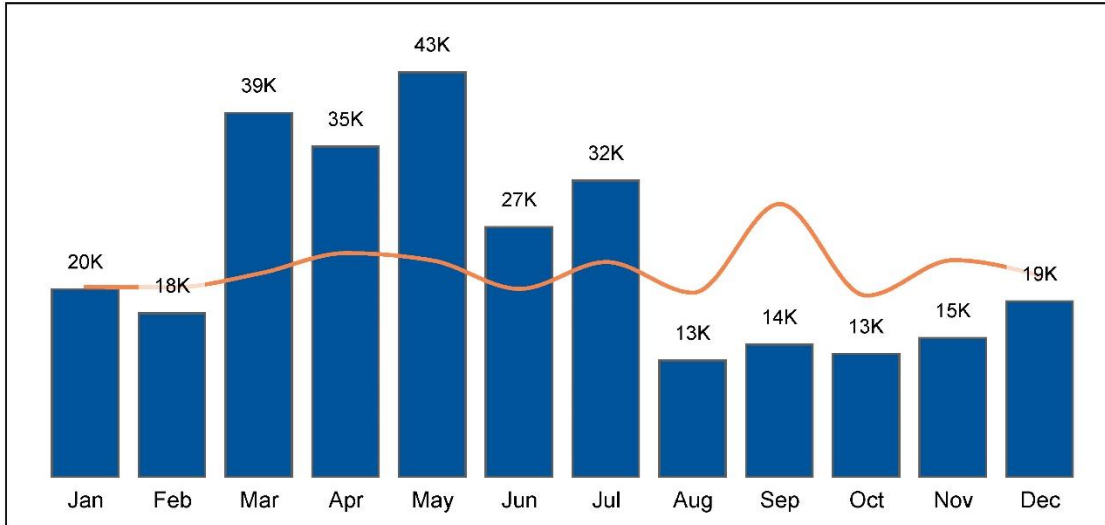
The following chart shows the maximum volume of water in a single day from each water supply facility (blue bar) compared to the maximum permitted by the Ministry of the Environment, Conservation and Parks (grey bar). Also shown to the right is the number of days where the water supply facilities were operating at peak capacity (greater than 80% of the permitted volume).



2024 Water Capacity Summary Kleinburg DWS

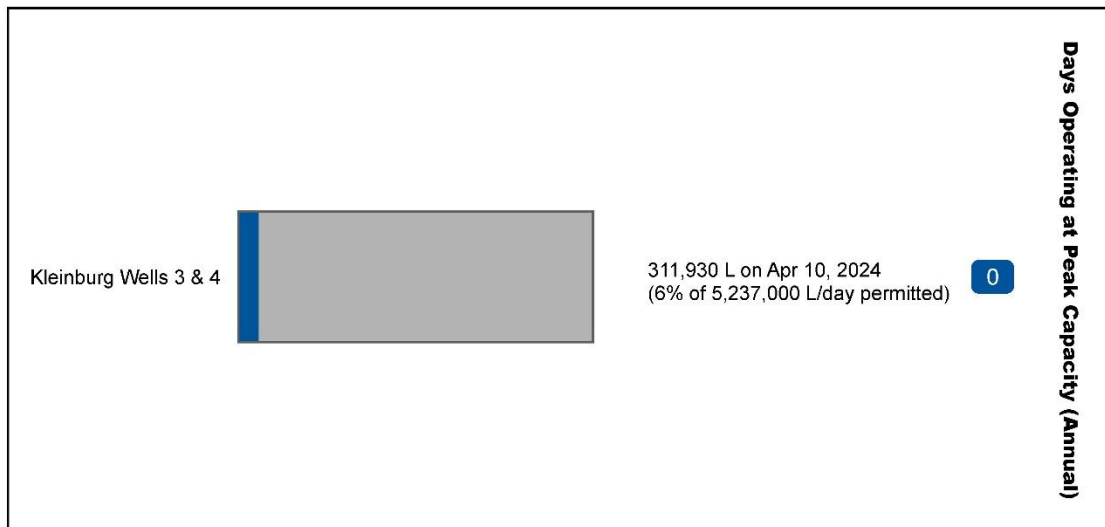
System Monthly Average Flow

The following chart shows the average flow of water withdrawn from wells to maintain standby availability in litres per day (L/day) each month in the Kleinburg DWS compared to the 5 year historical average (orange line).



Permitted and Actual Maximum Daily Volumes

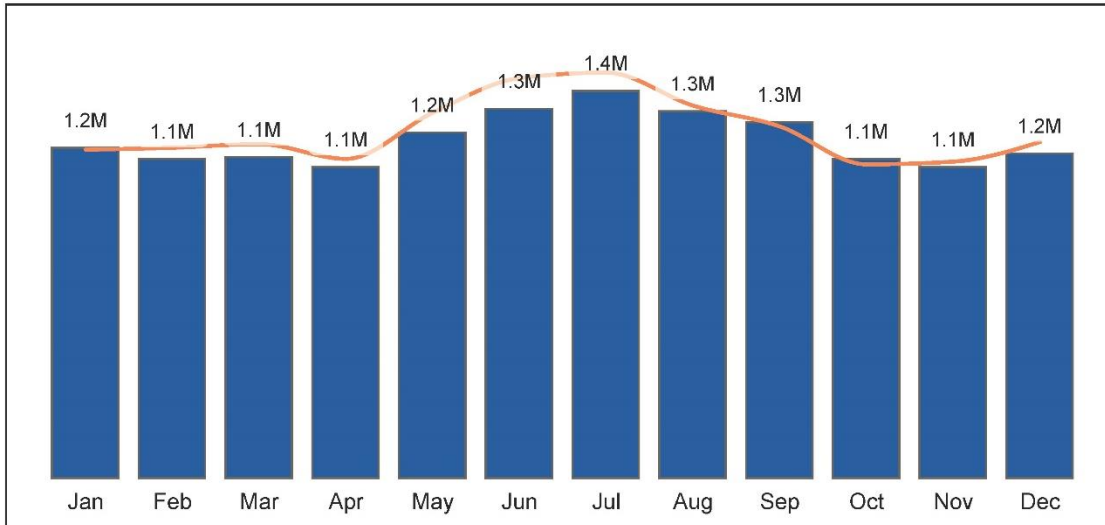
The following chart shows the maximum volume of water in a single day from each water supply facility (blue bar) compared to the maximum permitted by the Ministry of the Environment, Conservation and Parks (grey bar). Also shown to the right is the number of days where the water supply facilities were operating at peak capacity (greater than 80% of the permitted volume).



2024 Water Capacity Summary Mount Albert DWS

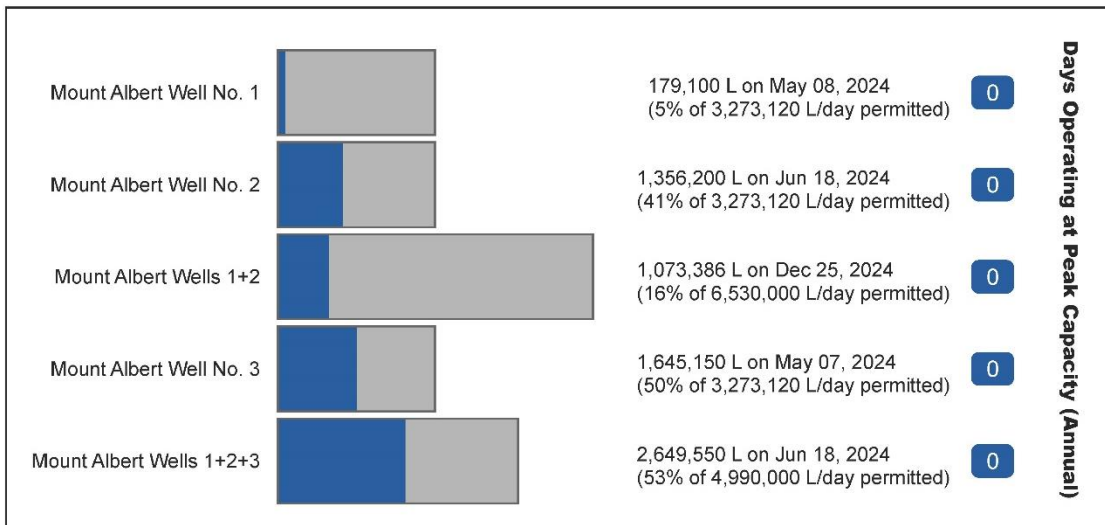
System Monthly Average Flow

The following chart shows the average flow of water produced (treated) in litres per day (L/day) each month in the Mount Albert DWS compared to the 5 year historical average (orange line).



Permitted and Actual Maximum Daily Volumes

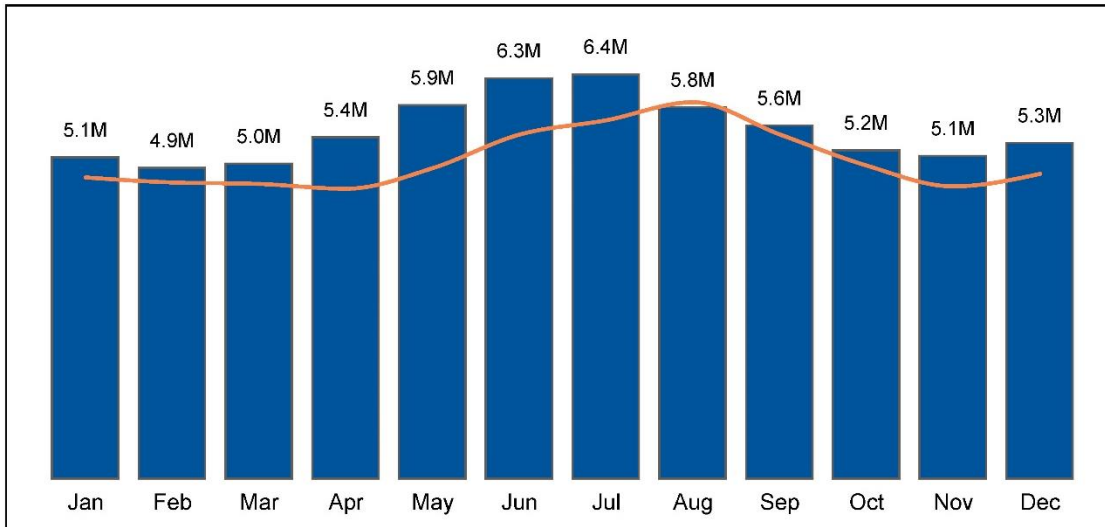
The following chart shows the maximum volume of water in a single day from each water supply facility (blue bar) compared to the maximum permitted by the Ministry of the Environment, Conservation and Parks (grey bar). Also shown to the right is the number of days where the water supply facilities were operating at peak capacity (greater than 80% of the permitted volume).



2024 Water Capacity Summary Newmarket DWS

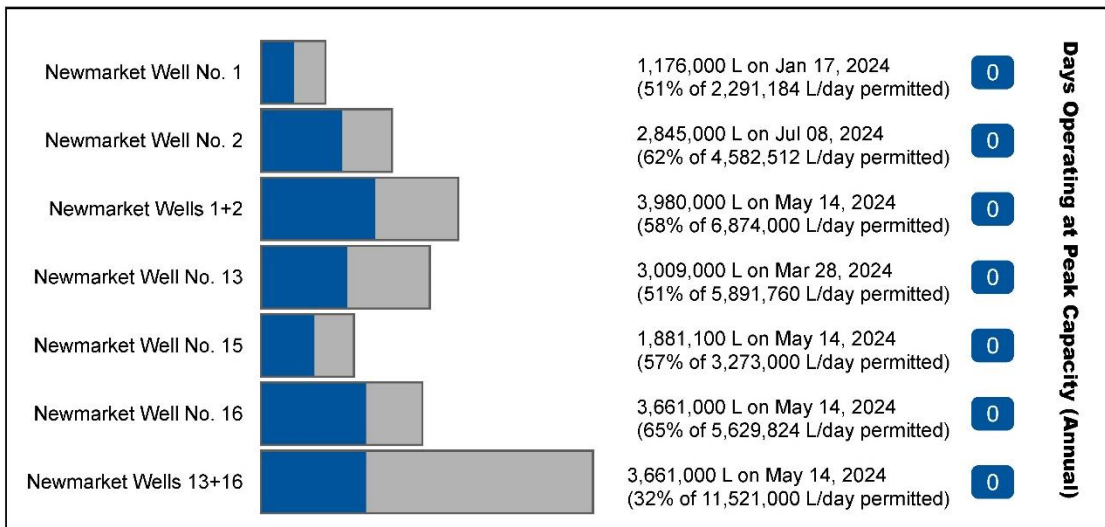
System Monthly Average Flow

The following chart shows the average flow of water produced (treated) in litres per day (L/day) each month in the Newmarket DWS compared to the 5 year historical average (orange line).



Permitted and Actual Maximum Daily Volumes

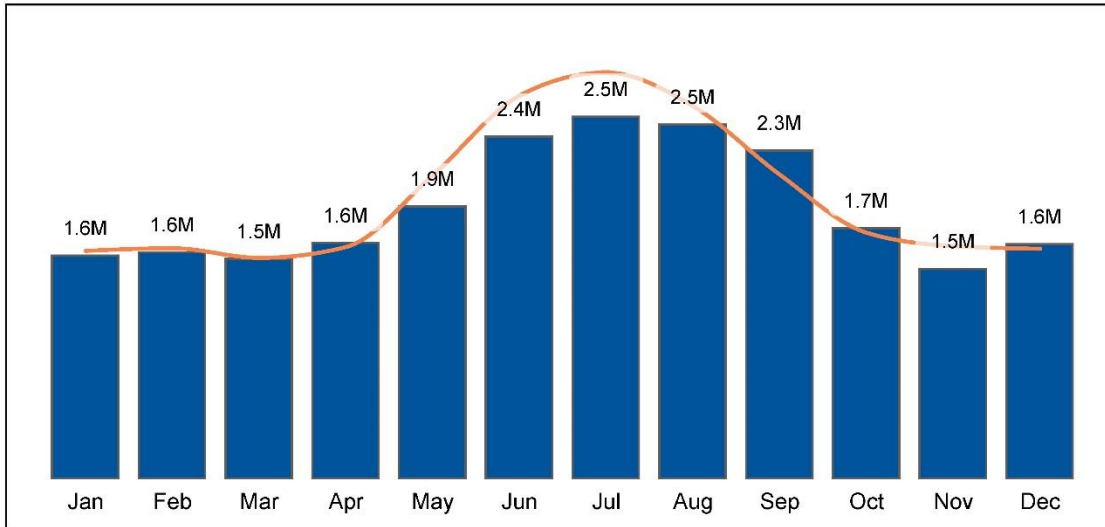
The following chart shows the maximum volume of water in a single day from each water supply facility (blue bar) compared to the maximum permitted by the Ministry of the Environment, Conservation and Parks (grey bar). Also shown to the right is the number of days where the water supply facilities were operating at peak capacity (greater than 80% of the permitted volume).



2024 Water Capacity Summary Nobleton DWS

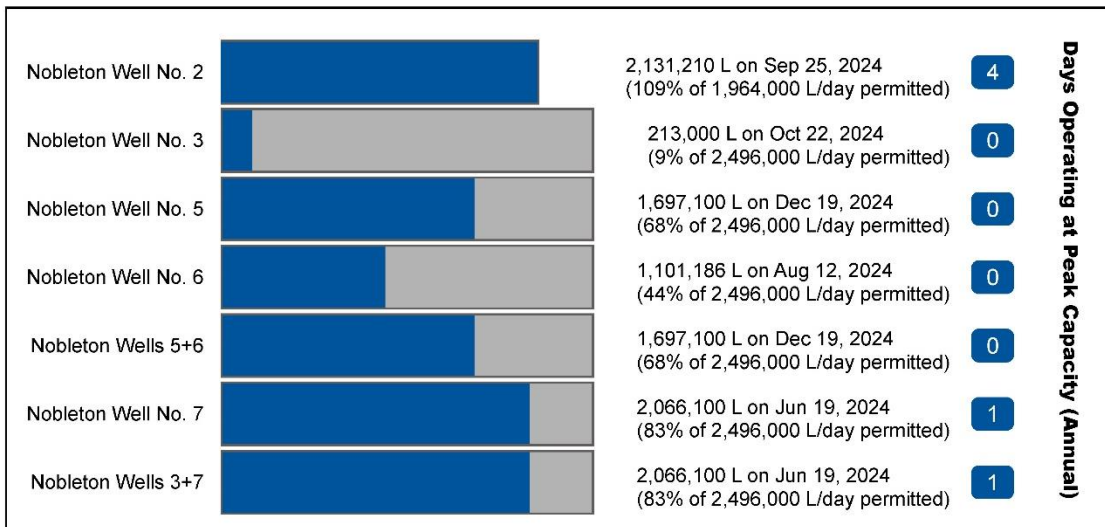
System Monthly Average Flow

The following chart shows the average flow of water produced (treated) in litres per day (L/day) each month in the Nobleton DWS compared to the 5 year historical average (orange line).



Permitted and Actual Maximum Daily Volumes

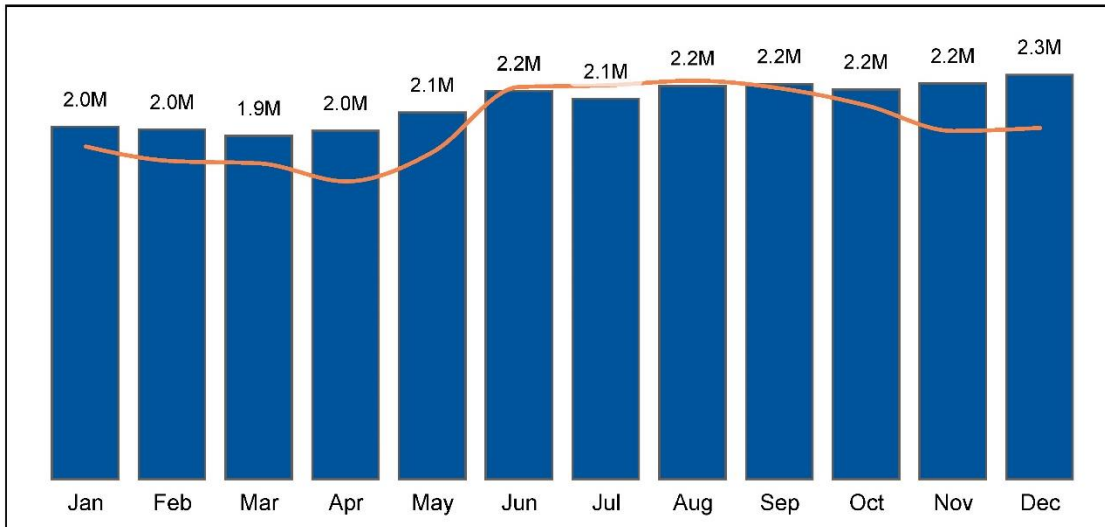
The following chart shows the maximum volume of water in a single day from each water supply facility (blue bar) compared to the maximum permitted by the Ministry of the Environment, Conservation and Parks (grey bar). Also shown to the right is the number of days where the water supply facilities were operating at peak capacity (greater than 80% of the permitted volume).



2024 Water Capacity Summary Schomberg DWS

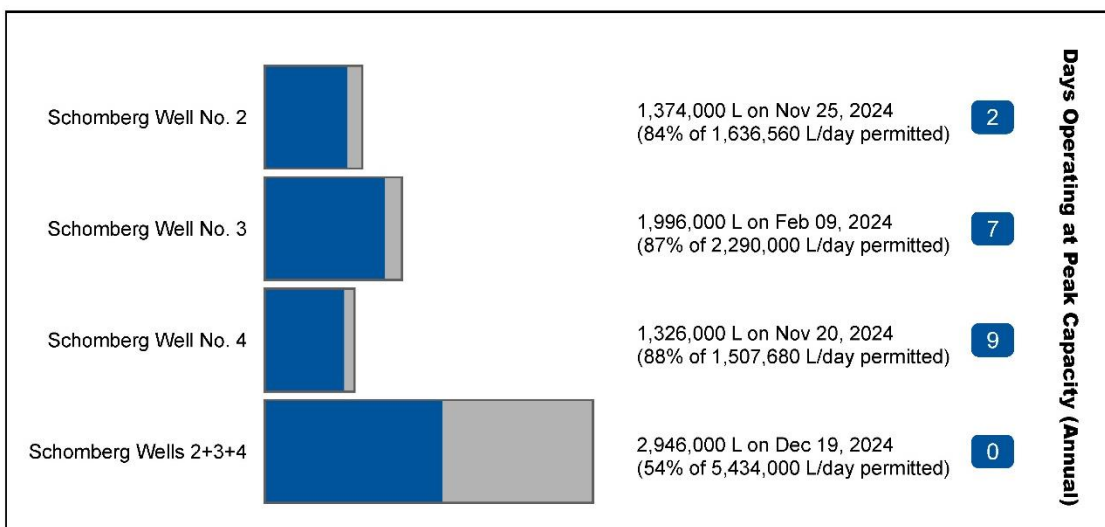
System Monthly Average Flow

The following chart shows the average flow of water produced (treated) in litres per day (L/day) each month in the Schomberg DWS compared to the 5 year historical average (orange line).



Permitted and Actual Maximum Daily Volumes

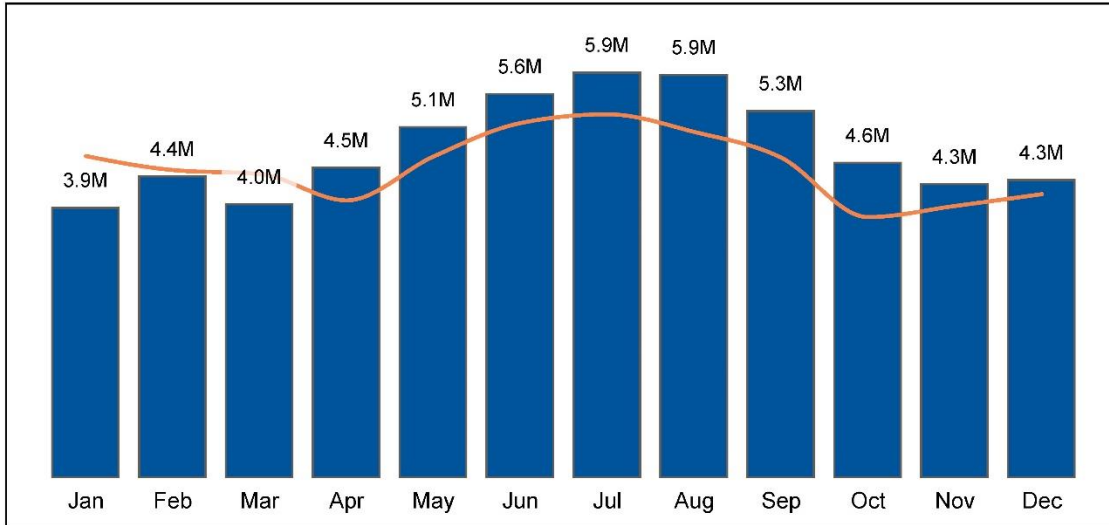
The following chart shows the maximum volume of water in a single day from each water supply facility (blue bar) compared to the maximum permitted by the Ministry of the Environment, Conservation and Parks (grey bar). Also shown to the right is the number of days where the water supply facilities were operating at peak capacity (greater than 80% of the permitted volume).



2024 Water Capacity Summary Sharon/Queensville DWS

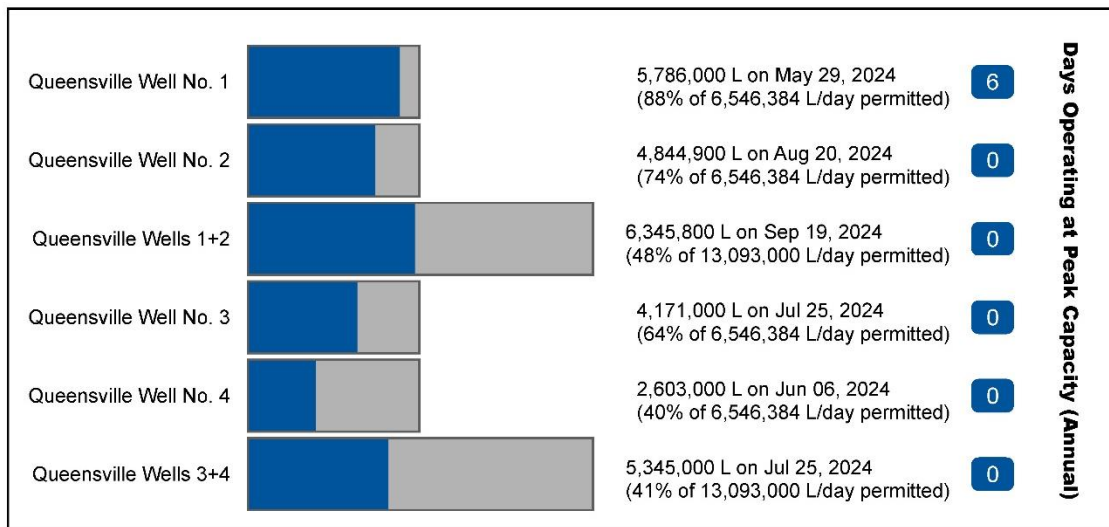
System Monthly Average Flow

The following chart shows the average flow of water produced (treated) in litres per day (L/day) each month in the Sharon/Queensville DWS compared to the 5 year historical average (orange line).



Permitted and Actual Maximum Daily Volumes

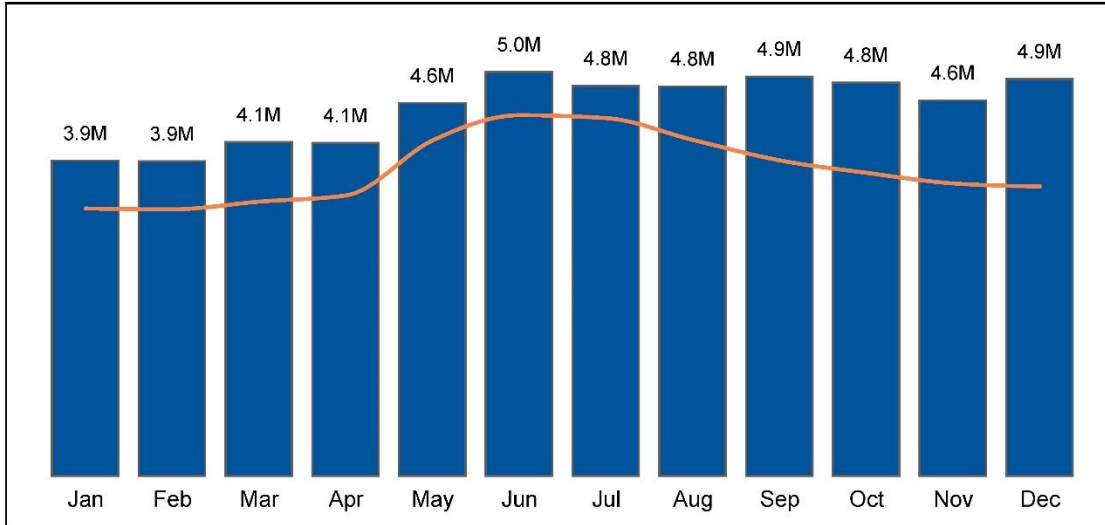
The following chart shows the maximum volume of water in a single day from each water supply facility (blue bar) compared to the maximum permitted by the Ministry of the Environment, Conservation and Parks (grey bar). Also shown to the right is the number of days where the water supply facilities were operating at peak capacity (greater than 80% of the permitted volume).



2024 Water Capacity Summary Stouffville DWS

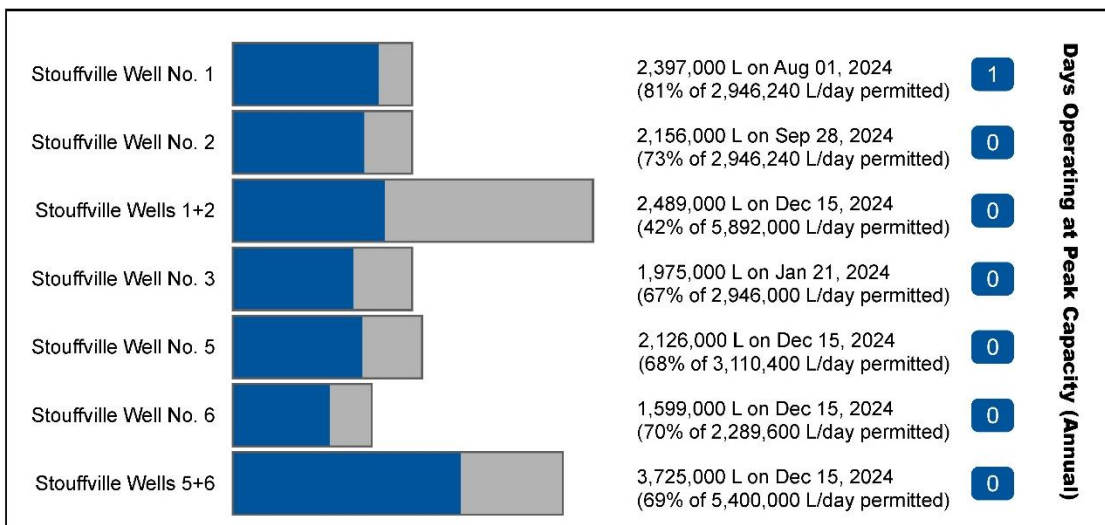
System Monthly Average Flow

The following chart shows the average flow of water produced (treated) in litres per day (L/day) each month in the Stouffville DWS compared to the 5 year historical average (orange line).



Permitted and Actual Maximum Daily Volumes

The following chart shows the maximum volume of water in a single day from each water supply facility (blue bar) compared to the maximum permitted by the Ministry of the Environment, Conservation and Parks (grey bar). Also shown to the right is the number of days where the water supply facilities were operating at peak capacity (greater than 80% of the permitted volume).

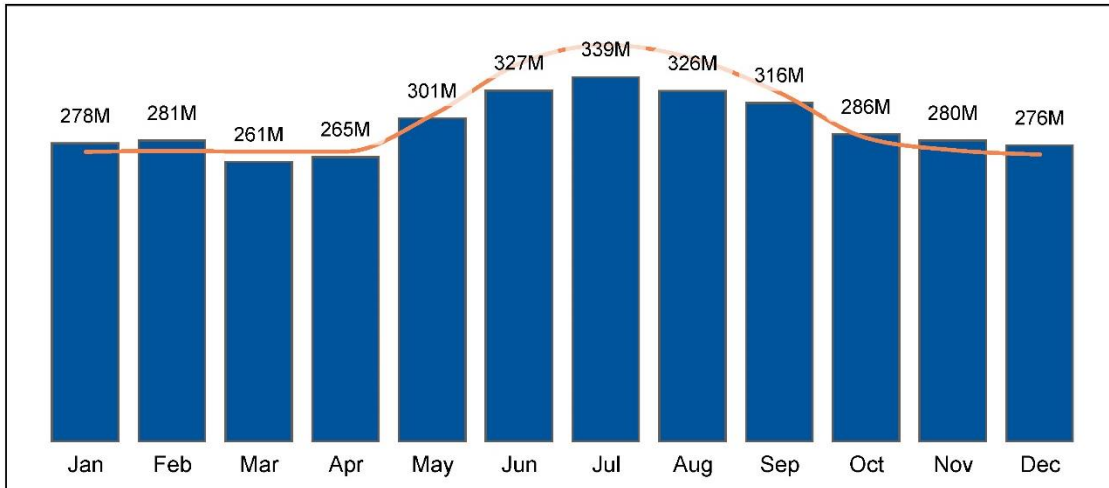


2024 Water Capacity Summary

York DWS | Vaughan | Richmond Hill | Markham

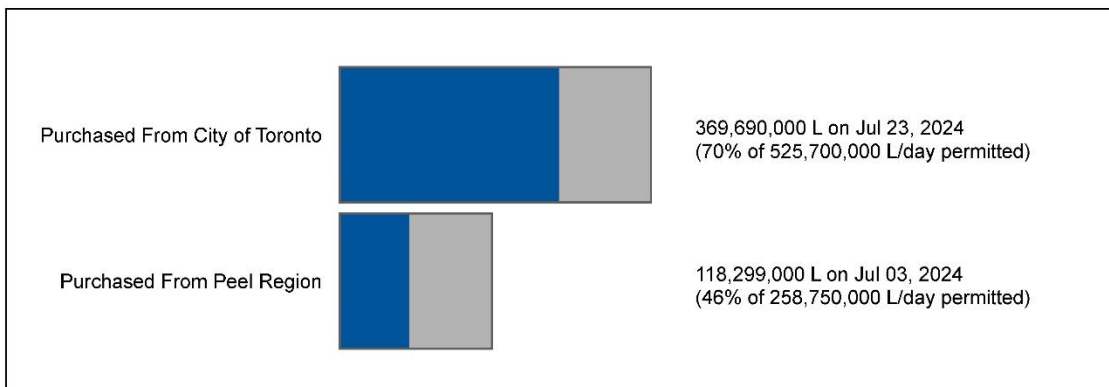
System Monthly Average Flow

The following chart shows the monthly average consumption in million litres per day of purchased Lake Ontario water compared to the 5 year historical average (orange line).



Permitted and Actual Maximum Daily Withdrawal

The City of Toronto and Peel Region supply water to York Region under water supply agreements. The following chart shows the maximum volume of water purchased from each municipality in a single day (blue bar) compared to the maximum flow permitted under the applicable water supply agreement (grey bar).



Accessible formats or communication supports are available upon request.
 Contact Corporate Communications at 1-877-464-9675 ext. 71234 or
ycorporatecommunications@york.ca



To: Committee of the Whole
Meeting Date: April 10, 2025
From: Laura McDowell
Commissioner of Public Works
Re: **2024 Integrated Management System Memo for Water, Wastewater and Waste Management**

The Integrated Management System update summarizes key strategies to mitigate service delivery risk and demonstrates operational due diligence for water, wastewater and waste management operations. This is companion information to the 2024 Drinking Water Systems Memorandum that supports Council in meeting statutory standard of care requirements under the *Safe Drinking Water Act, 2002*.

Integrated Management System supports Council’s standard of care obligations

Regional Councillors have an important role in ensuring York Region’s drinking water systems provide safe, high-quality drinking water. Public Works’ Integrated Management System (the System) supports Council with operational planning, risk mitigation, regulatory compliance, auditing, emergency preparedness and continual improvement. The System encompasses three standards focusing on quality and environmental management and providing confidence that water, wastewater and waste management services are delivered in accordance with Ontario regulations and established policies and procedures.

Numerous risk mitigation practices are completed through the Integrated Management System

The System provides a multi-pronged approach to identify and mitigate system risks through routine evaluation of emerging challenges and implementation of measures to minimize impacts. Examples of risk mitigation practices conducted in 2024 include:

- Operational senior leadership met quarterly to evaluate emerging risks and track progress on risk mitigation initiatives

- Emergency preparedness testing, which included functional simulations and tabletop exercises for water, wastewater and waste management staff resulted in improvement actions to enhance risk management and emergency response protocols
- Drinking Water Quality Management Standard (DWQMS) risk re-assessment completed evaluating and identifying control measures for system risks related to source water, quality monitoring and cybersecurity
- Facilitated five root cause analysis workshops following minor operational incidents, identifying and initiating 29 improvement actions
- Management review was conducted in April 2024 to assess and confirm the System’s adequacy, suitability, roles/responsibilities and effectiveness. Required annually, management review focused on system and regulatory performance, audit results, resources, legal changes, customer feedback, and operational risks.

Continual improvement is essential to the System’s success. Improvement initiatives demonstrate real process efficiencies and risk mitigation, which strengthens water, wastewater and waste management service delivery.

Auditing confirms system effectiveness and high level of conformance, demonstrating system maturity

The System offers a systematic method for risk mitigation and continuous improvement, earning recognition from external auditors for its maturity and well-established processes. Water, wastewater, and waste management operations participated in three multi-site external audits, resulting in successful re-registration to International Organization for Standardization (ISO) 14001 Environmental Management Standard with zero non-conformities identified, as well as ongoing certification to ISO 9001 Quality Management Standard and the Ministry of the Environment Conservation and Parks’ DWQMS.

Audit programs monitor conformance with internal processes, compliance with regulatory requirements and strengthen system performance by identifying opportunities for continual improvement, resulting in improved operational performance.

Table 1 in Appendix A summarizes the number of audit findings in 2024 by audit type and compares data from 2022 to 2024. Similarly, Table 2 highlights internal audit findings by category for the same period. The number of audit findings has remained consistent year over year, demonstrating a rigorous audit program. To effectively address each audit finding, corrective actions are implemented.

Successful external audits in 2024, including re-registration to ISO 14001, confirmed the System effectively facilitates the delivery of water, wastewater and waste management services and systemically reduces Public Works’ operational risk.

For more information on this memo, please contact Laura McDowell, Commissioner of Public Works, at 1-877-464-9675 ext. 75077. Accessible formats or communication supports are available upon request.



Laura McDowell, P.Eng
Commissioner of Public Works



Erin Mahoney
Chief Administrative Officer

March 24, 2025
#16482789

Appendix A - Integrated Management System Summary of Audit Findings

Table 1
Number of Audit Findings for Water, Wastewater and Waste Management

Audit Type	Number of Audit Findings		
	2022	2023	2024
Internal Proactive Audits	80	67	61
ISO External Audits	0	3	0
Regulatory DWQMS Audits	0	0	0

Table 2
Number of Internal Audit Findings by Category

Category	2022	2023	2024
Asset Tracking and Calibration	11	16	9
Documentation	38	33	26
Process Improvements	9	6	7
Training	8	3	5
Miscellaneous	14	9	14



To: Committee of the Whole
Meeting Date: April 10, 2025
From: Laura McDowell
Commissioner of Public Works
Re: **Update on Public Works Research and Innovation Program**

This memo updates Council on research and innovation projects undertaken by Public Works in 2024 and highlights activities related to service delivery for water, wastewater, waste management, forestry, energy conservation, roads, and transit programs.

Public Works supports York Region’s Strategic Plan by addressing business needs and operational challenges through research and innovation projects

Since 2008, staff have engaged in research and innovation initiatives that support public health and environmental protection, while addressing operational challenges to improve services. Public Works’ research aligns with the Region’s innovation mindset and vision to build strong, caring and safe communities.

In 2024, Public Works advanced more than 30 research initiatives, achieving cost-savings, safer public spaces, process improvement efficiencies, and new customer experience approaches that optimize community health and resident wellbeing. All projects span the Council’s four Strategic Plan Areas of Focus. Appendix A summarizes how key projects align with each Area of Focus. Appendix B describes completed and ongoing projects.

Research continues to demonstrate positive impacts on Public Works’ operations. This is exemplified in the Region’s partnership with Markham District Energy (MDE) to reduce reliance on natural gas and recover what was previously considered waste heat in the Region’s sewers. The wastewater energy transfer project is currently on track for commissioning in Q2 2026 and is anticipated to be the largest of its kind. Once fully implemented, the project will support York Region’s Climate Change Action Plan by reducing community greenhouse gas emissions by up to 30,000 tonnes per year (equivalent to annual emissions from 5,500 cars).

Key collaborations help ensure positive research and innovation outcomes

Public Works accesses expertise and funding through partnerships with research institutions, academia, industry, municipalities and funding organizations. In 2024, Public Works engaged with over 30 organizations, such as Water Research Foundation and the Canadian Urban Transit

Research and Innovation Consortium, to explore new service delivery approaches, understand emerging challenges and improve processes. Creating and maintaining these partnerships create a multitude of operational benefits. Working with multi-disciplinary groups has saved money and time, such as reducing staff time to monitor street trees and enhancing their survival, reducing replacement costs.

York Region recognized and awarded for research and innovation results

In 2024, Public Works received multiple awards for the Automated Facilities Deficiencies Detection System (CityRover) project that uses artificial intelligence to scan bus stops for repairs and maintenance needs, resulting in significant annual savings which will be calculated after full implementation across the transit system. Awards received include: the Innovation Award from Municipal World, an Innovation Award from the Institute of Public Administration of Canada and the Excellence in Municipal Systems Award from the Municipal Information Systems Association. Building on this success, Public Works will continue to responsibly explore other opportunities to use artificial intelligence to advance the delivery of services.

York Region continues to see long-term recognition from its research initiatives. The wastewater surveillance project, launched in 2020 to help track Sars-CoV-2, has now developed into an ongoing program. As one of the first municipalities to explore wastewater surveillance for Sars-CoV-2, York Region's experience will be highlighted in a book about Canadian municipal innovation to be published later in 2025. The research was also published in [Scientific Reports](#), the fifth most cited journal in the world in 2023.

Public Works research and innovation an important element of continual improvement

Through strong partnerships and cutting-edge projects, Public Works' 2024 research and innovation initiatives have achieved cost savings, improved service quality and received national and global recognition. These efforts continue to advance the Region's strategic priorities and support its vision of building strong, caring, and safe communities.

For more information on this memo, please contact David Szeptycki, Director, Sustainability, Communications and Innovation at 1-877-464-9675 ext. 75723. Accessible formats or communication support are available upon request.



Laura McDowell, P.Eng
Commissioner of Public Works



Erin Mahoney
Chief Administrative Officer

March 24, 2025
#16556534

Appendix A – 2024 Research and Innovation Highlights
Appendix B – 2024 Research and Innovation Projects List

2024 Research and Innovation Highlights



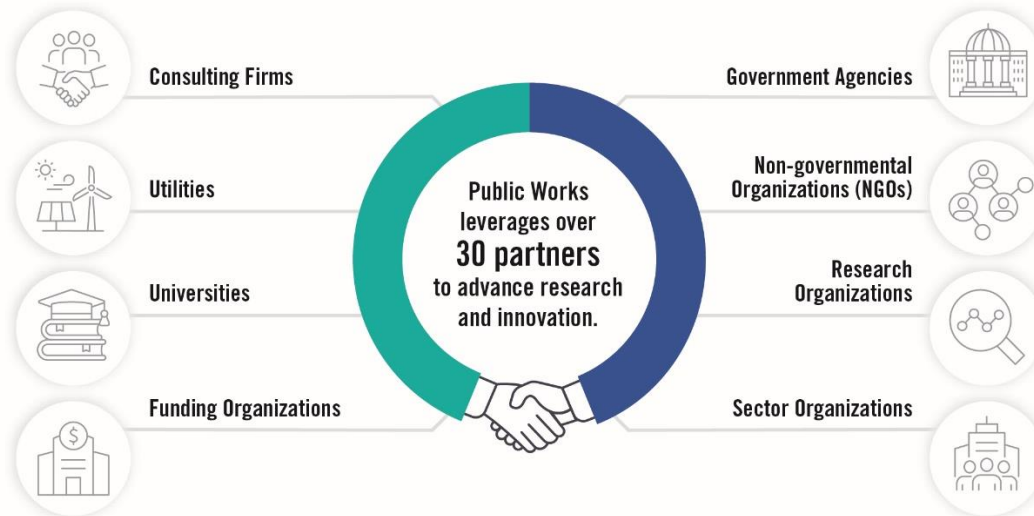
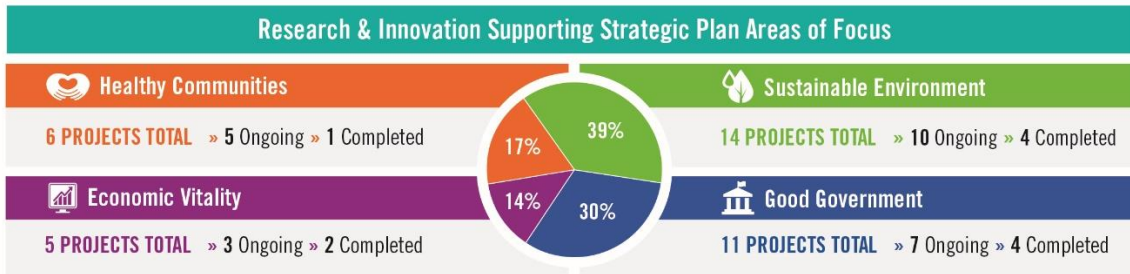
RESEARCH

“The creation of new knowledge and/or the use of existing knowledge in a new and creative way so as to generate new concepts, methodologies and understanding”

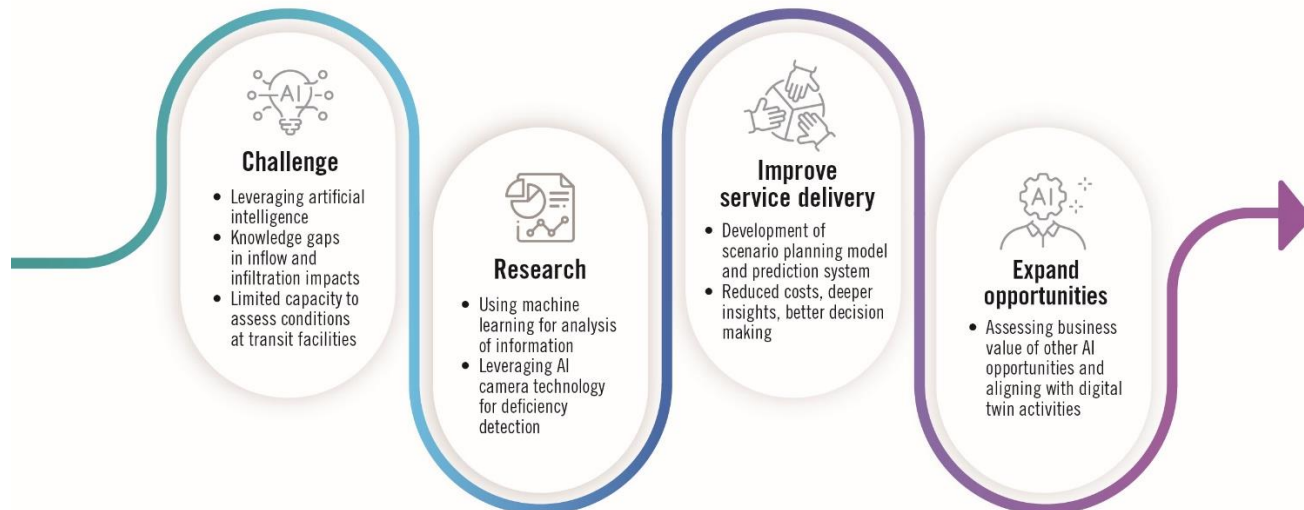


INNOVATION

“The application of new ideas resulting in increased value to customers and/or increased productivity or reduced costs.”







The Journey from Research to Better Service Delivery: Artificial Intelligence Project Spotlight



2024 Research and Innovation Projects List

COMPLETED RESEARCH IN 2024 			
Economic Vitality	Healthy Communities	Sustainable Environment	Good Government
AREA OF FOCUS	RESEARCH PROJECT	PROJECT PARTNER(S)	RESEARCH BENEFIT
	Emerging Substances of Concern Prioritization Pilot Project	McGill University	Develop and execute a pilot sampling prioritization study to enhance York Region's knowledge of the presence of key emerging substances of concern.
	Flood Risk Assessment Model Development for Infrastructure in York Region	LEA Consulting	Maps flood impacts on Regional infrastructure to prioritize climate change adaptation planning.
	Resource Recovery Baseline Study for select service areas	Cambium, Inc.	Baseline study will apply a 'circular economy' lens to determine how to reduce, reuse and recover resources generated by selected Regional lines of business.
	Pipe Reactor and Pipe Loop Study	Drinking Water Research Group, Town of Newmarket	Developing a bench scale pipe loop equivalent that can accurately emulate distribution system conditions including flows, sheer force, etc.
	Quantifying gas phase chlorine compounds in sewer system headspaces	University of Waterloo	Provides necessary information for the Region to evaluate the possibility of including Chlorine as a regulatory parameter within the Sewer Use Bylaw.
	Precursor to Digital Twin	CIMA+	Study to create a Digital Twin program of water system and gap analysis of data required.
	Predicting water demand based on historical data	Triple Point Solutions Inc.	This pilot project will explore using Supervisory Control and Data Acquisition (SCADA) data and historical water demands to predict future water demands.

AREA OF FOCUS	RESEARCH PROJECT	PROJECT PARTNER(S)	RESEARCH BENEFIT
	Biological controls for dog-strangling vine	Silv-Econ Ltd., Agriculture and Agri-Food Canada	Tests biological control informing management of the invasive species dog-strangling vine and protects York Region forests and biodiversity.
	Trees and their socio-ecological effects	University of Toronto	Improves understanding of the social and ecological benefits of urban trees by quantifying how much social and ecological benefit is lost when trees are removed.
	Kleinburg WRRF Advanced Biological Nutrient Removal/Recovery Demonstration Pilot	Ministry of the Environment, Conservation and Parks Gross-Wen Technologies	This demonstration pilot will evaluate the effectiveness of algae-based wastewater treatment technologies for nutrient removal.
	Requirements for Quantification of Greenhouse Gas Emissions and Evaluation of Reduction Opportunities in Water and Wastewater Infrastructure Capital Delivery	GHD	This project will contribute to the Region's larger body of climate change work to help reduce GHG emissions. Furthermore, including the quantification of emissions in the evaluation of alternatives during upfront planning and design will help integrate climate change mitigation into investment decision-making for York Region water and wastewater infrastructure assets.

ONGOING RESEARCH IN 2025















Economic Vitality







Healthy Communities







Sustainable Environment


Good Government

AREA OF FOCUS	RESEARCH PROJECT	PROJECT PARTNER(S)	RESEARCH BENEFIT
	Measuring Park Traffic	SmartCone	Assessing York Region Forest visitor traffic to understand volume and type of users.
	Functional Metagenomics Exploration and Discovery of Novel Antimicrobial Resistance	University of Waterloo	To explore how wastewater surveillance can be utilized to better understand antimicrobial resistance circulating in human populations.
	Granular activated Carbon Core Sample Challenge Testing	Drinking Water Research Group, WSP	Testing of granular activated carbon adsorptive capacity to remove by-products from drinking water.
	Microplastics in sewage sludge exploration and detection	York University (Lassonde School of Engineering)	Measuring new approaches to address microplastics and their impact on wastewater treatment systems and advance understanding of their prevalence and fate.
	Cyanotoxin control strategies in drinking water	Drinking Water Research Group, Hamilton, Union Water, Durham, and Niagara	Evaluating effectiveness of granular activated carbon and other treatment processes to remove cyanotoxins, as well as developing monitoring tools for improved response to harmful algal blooms growing in proximity to water intakes.
	Pavement Deficiency System – Pilot for signs	CityRover Inc.	Uses image capture and analytics with artificial intelligence to properly identify and report issues regarding street signs. This system integrates with asset management systems to automatically create service requests to be actioned, removing a manual process.

AREA OF FOCUS	RESEARCH PROJECT	PROJECT PARTNER(S)	RESEARCH BENEFIT
	Pavement Deficiency System – Pilot for pavement marking	CityRover Inc.	Uses image capture and analytics with artificial intelligence to properly identify and report issues regarding pavement markings. This system integrates with asset management systems to automatically create service requests to be actioned, removing a manual process.
	YRT Stop Inspection System	CityRover Inc.	Uses image capture and analytics with artificial intelligence to properly identify and report issues with infrastructure at bus stops. This system integrates with asset management systems to automatically create service requests to be actioned, removing a manual process.
	Driver Monitoring System	Intelligent transportation system companies	York Region Transit is piloting facial scanning technology for bus operators that can monitor and provide alerts to help drivers maintain focus.
	Electric bus management (electromobility)	INIT	MOBILEcharge optimizes fleet charging based on operational requirements and has several benefits: avoids expensive peak loads, delivers predictive analytics to optimize tariffs and prolongs the battery life.
	Electric Fleet Planning, Management and Health Monitoring Systems (ElectroMobility)	INIT, BetterFleet	Will help ensure vehicles are ready to serve YR residents as scheduled, regardless of scenarios which may otherwise delay service.
	Validation of an Integrated Framework of Wastewater and Stormwater Treatment Options of constituents of emerging concern (WRF 5244)	Water Research Foundation	Project will address current research gaps in the One Water framework such as analytical techniques and screening tools, characterization and predictive modeling, and potential health impacts.

AREA OF FOCUS	RESEARCH PROJECT	PROJECT PARTNER(S)	RESEARCH BENEFIT
	Approaches to Build Strong Partnerships and Solidify Successful Interagency Reuse Projects (WRF 5052)	Water Research Foundation	This research will identify characteristics of successful inter-agency water reuse projects that identify the characteristics of partnerships that strengthen reuse project planning and the characteristics of those projects that lent themselves to successful collaboration.
	Artificial Intelligence	CIMA+	Will summarize how Artificial Intelligence (AI) is used today, how other similar organizations use AI and the business opportunities for Public Works for implementing Artificial Intelligence in support of business needs.
	Accelerating Research and Innovation through Collaboration and Emerging Catalysts	The Water Tower, Arcadis	Will provide insight on how Public Works can effectively partner with other organizations to conduct research that will address service delivery needs.
	Greening the Landscape Research Consortium	Vineland Research and Innovation Centre	Supports urban greening research by setting priorities reflecting industry needs and supporting economic success.
	Microplastics sampling from plastics manufacturers	Ministry of the Environment, Conservation and Parks	Sampling program to understand loading to sanitary sewer from different plastic manufacturers.
	Navigating One Water Planning through Municipal Water Programs: Meeting Multiple Objectives and Regulatory Challenges (Project 5175)	Water Research Foundation (WRF); HDR Engineering, Inc.	This project will provide the water sector with a utility-facing One Water Planning guidance document to identify, prioritize and implement interconnected strategies across all phases of the urban hydrologic cycle, while meeting regulatory requirements, environmental objectives, and community priorities.

AREA OF FOCUS	RESEARCH PROJECT	PROJECT PARTNER(S)	RESEARCH BENEFIT
	Maximizing and Accounting for the Value of Natural Assets and Green Infrastructure at Watershed Scale (WRF 5253)	Water Research Foundation	This project will outline benefits of a natural asset management system and solution for utilities and water resource managers and incorporate assessment metrics into natural assets, which will provide a more complete accounting framework that can be scaled up to watershed and community levels, including initial capital investment and long-term impacts.
	Responsible Use of Salt	CityRover Inc.	Leveraging AI to monitor salt application practices at two pilot study sites.
	Mitigation of Fouling of Tertiary Ultrafiltration Membranes at Low Temperatures	University of Waterloo	This study will examine alternative operating strategies that will reduce clogging and thereby reduce the need for extra energy and chemical consumption under these operating conditions.
	Monitoring and mitigation of mussel impact to treatment facilities	Drinking Water Research Group	Research on protecting water treatment infrastructure.
	Net Zero GHG Emissions Design for York Region's Wastewater Projects	GHD	Results will be used by Public Works to assess feasibility of net zero designs or/and retrofits of existing and new Water Resource Recovery Facilities.
	Carbon sequestration study adjacent to Holland Landing Lagoons	Lake Simcoe Region Conservation Authority (LSRCA)	The study will assess the viability of lagoons as a carbon sink for the Region.

AREA OF FOCUS	RESEARCH PROJECT	PROJECT PARTNER(S)	RESEARCH BENEFIT
	<p>Recycled Asphalt Pavement in Asphalt Mixtures</p>	<p>Transportation Association of Canada</p>	<p>The project would develop a practice-ready guideline on the use of Recycled Asphalt Pavement (RAP) in asphalt mixtures that can be applied immediately by Canadian transportation agencies. The guideline would be based on effective agency practices and input from industry leaders, and would address material management, mixture design, plant production, and laydown of asphalt mixes produced with RAP to ensure proper performance.</p>



To: Committee of the Whole
Meeting Date: April 10, 2025
From: Laura McDowell
Commissioner of Public Works
Re: **National Public Works Week, May 18 to 24, 2025**

This memo provides an overview of National Public Works Week (NPWW) planned activities.

The Regional Municipality of York celebrates NPWW annually by engaging and educating residents about the value of Public Works in their communities. Across North America, and in coordination with Canadian and Ontario Public Works Associations, NPWW is celebrated annually the third week of May.

National Public Works Week, May 18 to 24, 2025

This year's theme, "People, Purpose, Presence," underscores the driving forces behind the dedication of Public Works' professionals in serving their communities. The commitment to meeting the needs of people is what inspires Public Works with its profound sense of purpose.

Staff continuously work behind the scenes to enhance the quality of life for York Region residents and businesses. The success of Public Works is marked by the seamless functioning of programs and services in partnership with our nine local cities and towns (see Appendix A).

In 2024, Public Works staff ensured critical services were delivered by building infrastructure, safely operating systems and responding to community needs

Highlights from the past year include:

- Continued to protect source water and provide safe and clean drinking water to the residents and businesses of York Region; scored 100% in Ministry of the Environment, Conservation and Parks 2024 drinking water system inspection report
- Operated and maintained over 130 water and wastewater facilities and over 720 kilometres of water and wastewater mains

- Received multiple industry awards for the Transit Automated Transit Facility Inspection Program as outlined in the York Region Transit 2024 System Performance Report
- Launched the [York Region Vision Zero - Traveller Safety Plan](#) that aims to reduce severe collision by 10% over five years; highlights of the Plan include the [Automated Speed Enforcement Program](#) with 20 new fixed cameras installed throughout the Region
- Monitored 894 Regional and Local Municipal traffic control and signal operations and built, operated/maintained 4,406 lane kilometres of Regional roads and infrastructure
- Completed 150 intersection improvements, including adding pedestrian crosswalks with audible signals and other accessibility features
- Began construction on the new Southeast Operations Centre in the City of Markham, scheduled to open at the end of 2025
- Executing almost 100% complex large capital infrastructure projects across the region to support housing targets and growing needs of our communities, including the Yonge Street expansion from Davis Drive to Green Lane in the Town of Newmarket, and Northeast Vaughan Water and Wastewater projects to name a few
- Council approved the 30-year Wastewater Energy Transfer Agreement with Markham District Energy, currently projected to be the largest wastewater energy transfer system in the world
- Council approved the [2024 Corporate Energy Conservation and Demand Management Plan](#) that identifies initiatives for Regional service delivery to reduce energy consumption and greenhouse gas emissions, helping York Region move toward its goal of net-zero emissions by 2050
- Council approved the [2024 Corporate Asset Management Plan](#) that outlines how York Region will provide safe, reliable and cost-effective services, and maintain and care for the assets that deliver these services and ensure sustainability
- Broke ground on the [Convertus Biofuel Facility](#) in the Town of East Gwillimbury. The state-of-the-art facility will process up to 140,000 tonnes of green bin waste per year when fully operational in 2027, meeting the Region's processing needs until 2047
- Continued to operate and expand York Region Transit, Viva, On-Request and Mobility On-Request services with 2024 ridership reaching 23.7 million revenue riders, the highest ridership ever achieved, surpassing pre-pandemic levels
- Participated in launching Ontario's One Fare Program, providing transit riders with free transfers when connecting to and from YRT and TTC, GO Transit, Brampton Transit,

Durham Region Transit and MiWay making transit more seamless and affordable for all travellers

- Maintained a 90% landfill diversion rate, facilitating transition to full producer responsibility for blue box programs
- Celebrated the 100th Anniversary of the York Regional Forest with a Community Tree-Planting in May at Centennial Tract and a special Tree-Planting Ceremony in September at Hollidge Tract which included The Chippewas of Georgina Island First Nation, and members of Regional Council and Provincial Parliament
- Continued expansion of the York Regional Forest with development of the 142-hectare Centennial Tract property scheduled to open late 2025 at McCowan Road and Queensville Sideroad in the Town of East Gwillimbury
- Planted 123,000 trees and shrubs contributing to the Region's goal of a healthy and sustainable natural environment
- Participated in over 110 community outreach events to promote the vital work, programs and services operated by Public Works

Activities and events are planned for the community to celebrate National Public Works Week in 2025

- **Family Fun Day:** Saturday, May 24, from 10 a.m. to 3 p.m., in partnership with Paramedic Services, residents can learn about the Region's Public Works services and participate in demonstrations at 80 and 90 Bales Drive in the Town of East Gwillimbury; and tour the YRT bus wash at 18106 Yonge Street in the Town of Newmarket
- **Paint-a-plow contest:** Grade five students are invited to design and paint a snow plow blade aligned with the NPWW theme; voting for the best snow plow blade takes place at Family Fun Day and online
- **Virtual toolkits:** Building on success from previous years and aligning with Ontario's curriculum, Public Works-themed education materials will be available for self-guided learning and fun on york.ca; webpages have been viewed more than 11,700 times and activity books have been downloaded 400 times since this feature was first offered in 2020
- **School tours:** Students in grades five and eight from both the York Region Public and Catholic School Boards will be invited to tour the YRT Operations and Maintenance Facility in Newmarket, Roads and Traffic Operations Centre in the Town of East Gwillimbury (including the Sign Shop, Traffic Signal Lab, and snow plow simulator), and a York Regional Forest guided tour. Tour bus charters provided by YRT

- **Partnership opportunities:** Supporting our strong sense of community and partnership, staff from York Region departments and local municipalities are invited to participate in the planning and attend activities and events throughout the week

National Public Works Week continues to emphasize the importance of Public Works in our communities and supports the Region's mission of serving our thriving communities – today and tomorrow.

For more information on this memo, please contact David Szeptycki, Director, Sustainability, Communications, and Innovation at 1-877-464-9675 ext. 75723. Accessible formats or communication supports are available upon request.



Laura McDowell, P. Eng.
Commissioner of Public Works



Erin Mahoney
Chief Administrative Officer

March 24, 2025
#16559817

Appendix A - York Region Public Works 2024 Highlights

York Region Public Works 2024 Highlights





To: Committee of the Whole
Meeting Date: April 10, 2025
From: Lisa Gonsalves
Commissioner of Community and Health Services
Dr. Sarah Erdman
Acting Medical Officer of Health
Re: **Public Health 2024 Update and 2025 Areas of Focus**

This annual memorandum provides Council, as Board of Health, with a 2024 York Region Public Health (Public Health) update and outlines 2025 areas of focus. The last update was provided to the Board in [October 2023](#).

Public Health activities and achievements are reported to the Board of Health, as required under the *Health Protection and Promotion Act* and Ontario Public Health Standards

Public Health is governed by Regional Council in its role as Board of Health (the Board) under the *Health Protection and Promotion Act, R.S.O. 1990* (the Act), and provides York Region with public health programs and services mandated by the [Ontario Public Health Standards](#). These Standards require the Board to produce publicly available annual performance reports.

Through the Medical Officer of Health and Public Health staff, the Board has a legislated duty to ensure provision of public health programs and services to York Region residents.

Public Health protects and improves the health and well-being of York Region residents

Public Health strives to keep York Region residents healthy by preventing disease, promoting healthy living and addressing factors that influence health at the population level. Public Health provides health protection and health promotion programs along with activities focused on social and economic determinants of health and identifies strategies to decrease health inequities in our communities. Public Health delivers 36 programs and services that serve 1.28 million residents across York Region.

Public Health collaborates internally, and with community and health sector partners to deliver coordinated programs and services to meet the needs of York Region residents and communities. Programs include clinical services to patients and clients, health protection, health promotion interventions and communications, health surveillance and assessment, and foundational branch supports.

Public Health delivered excellence and innovation in programming in 2024

In 2024, Public Health continued to meet its mandates and deliver excellence in programming through several key achievements. Some operational highlights include:

- Distributing over 486,000 vaccine doses to community health care providers and public health clinics ensuring greater access to vaccine availability
- Screening 39,599 students for dental needs in the 2023 to 2024 school year ensuring children receive timely dental treatment
- Completing 5,158 home visits for child and family health ensuring eligible families have support through pregnancy and first two years of child's life
- Conducting 21,568 food premise inspections ensuring health and safety of customers
- Providing 11,287 sexual health clinic appointments ensuring residents have access to sexual health care services
- Treated 107,770 street and environmentally sensitive catch basins with larvicide to prevent spread of mosquitos carrying West Nile disease

Public Health staff launched several innovative educational campaigns on important topics such as [inclusive spaces](#), [youth vaping](#) and [food safety](#). These campaigns used new tactics such as targeting youth in digital and physical places where they spend time such as Snapchat and retail spaces. Staff also implemented more efficient ways to reach high school students for immunization, used technology to drive efficiency in responding to increases in infectious disease, and worked closely with partners such as school boards to promote health and well-being for our communities.

Details of key achievements and additional operational highlights from 2024 are identified in Attachment 1, demonstrating Public Health's commitment to serving York Region residents and communities along with partners such as Paramedic Services, Public Works and Social Services.

Public Health is responding to changing population health trends

Public Health has observed trends impacting the health and well-being of York Region residents and increasing program and service demands, including:

- Increases in mental health-related concerns
 - Increasing number of referrals (104%, 634 to 1,292) in 2024 from external health care professionals for infant feeding clinics and mental health supports, compared to the same period in 2023. In 2024, Public Health offered in person and virtual infant feeding clinic opportunities, increasing access and overall clinic capacity
 - Rising reports of York Region secondary students experiencing suicidal thoughts or intentions over the past 10 years. In 2023, 22% of York Region secondary students reported contemplations of intentional self-harm, compared to 17.7% in 2019. (Source: 2023 Ontario Student Drug Use and Health Survey). Public Health partners with school boards to support students and families, providing mental health resources and workshops

- Increases in reportable infectious diseases to Public Health
 - Several reportable infectious diseases increased in 2024 compared to 2023. This includes 39% increase (51 to 71 cases in varicella (chickenpox) and 21% increase (86 to 104 cases) in infectious syphilis cases reported to Public Health. Public Health is working with partners to increase immunization coverage and reporting for vaccine preventable diseases. For the 2023 to 2024 school year, there was a 15.5% increase in compliance with the *Immunization of School Pupils Act* for 17-year olds compared to previous school year
 - Infectious disease surges that are often unpredictable circulating in our communities. In 2024 York Region experienced a 1425% increase (8 to 122 cases) in pertussis (whooping cough) and a 325% increase (4 to 17) in listeriosis cases reported to Public Health. Dedicated resources were assigned to these surges to mitigate impacts to at-risk populations, such as children under the age of one, pregnant women and seniors
 - Respiratory outbreaks in high-risk congregate settings increased by 126% from 2018 to 2024 (107 to 242 outbreaks). This is coupled with increasingly complex outbreaks often with multiple pathogens (e.g., influenza, COVID-19). In addition to outbreak management support, Public Health conducts outbreak preparedness annually with long-term care homes, retirement homes and congregate living settings to prepare for respiratory season
 - Reported incidents of residents having exposures to animals with potential to transmit rabies increased by 27% compared to 2023 (18,352 to 23,366). In addition to investigation and risk assessment of incidents, Public Health offers low or no cost rabies vaccination clinics for residents without resources to vaccinate their pets

- Increases in environmental health concerns
 - 500% increase in the number of mosquito pools testing positive for West Nile Virus in the past two years (three to 18). In 2024, three York Region residents developed West Nile Virus; the first confirmed human cases in York Region since 2020. Each year, Public Health launches the Fight the Bite campaign to inform residents how to protect themselves against the virus
 - 100% increase in investigations of blue-green algae compared to 2023 (two to four), with one confirmed bloom in 2024, meaning it contained harmful toxins which may impact human health. Public Health routinely monitors for blooms during beach sampling season, working closely with Ministry of Environment, Conservation and Parks for testing
- As noted in the 2024 [Health and Well-being Review](#), Public Health is monitoring a number of additional trends such as substance use and opioid related harms, food insecurity and overall mental health concerns

Public Health is responding to the needs of York Region residents and communities

In 2024, demands on programs and services increased as Public Health worked to meet growth in York Region and changing needs of residents and communities. Increased demand has been experienced in several areas, including:

- 23% increase (1,683 to 2,069) in number of personal service settings requiring inspection since 2019 such as those offering nail services, tattooing and other aesthetic services. Each establishment requires routine public health inspections to protect the health and safety of customers. Public Health also responds to complaints in these settings and works to mitigate identified health hazards
- 13% increase (14,249 to 16,324) over last four years in number of establishments such as food premises and child care centres requiring routine public health inspections
- Increase in number of clients reaching out to Public Health for services in 2024 compared to 2023, including:
 - 4.7% (5,722 to 5,991) increase in Healthy Babies Healthy Children related screenings received from hospitals which identify families who may benefit from parenting and healthy growth and development support and resources. Of these, there was a 70% increase in number of families (1,599 to 2,724) needing these supports.
 - 16% increase (2,522 to 2,918) in client calls into Health Connection related to Child and Family Health services and a 30% increase (22,399 to 29,193) in Health Connection client calls related to Health Protection inquiries

- 8.5% increase (9,981 to 10,827) in number of complaints received related to Health Protection services such as concerns in food establishments and personal service settings
- 43% increase (1,456 to 2,080) in live chats with Public Health Nurses related to Child and Family Health services

In 2024, Public Health met increasing demands to protect the health and well-being of residents and communities through innovations, partnerships and educational campaigns amongst other accomplishments (see Attachment 1). Council's support to supplement funding requirements for Public Health has been critical to meet resident needs going above and beyond the 25% cost share requirements per the provincial funding arrangement, contributing closer to 46% in 2024. The April 2025 Provincial Funding Shortfall of Human and Health Programs and Services report provides further details on Provincial funding shortfalls for Public Health along with recommendations for advocacy efforts.

Public Health priorities for 2025 include programming excellence to support resident and community needs while addressing emerging trends and implementing innovations

In 2025, Public Health will continue to meet its mandates, remaining agile and innovative in disease prevention, health protection, and in promoting health and well-being for York Region residents. Key areas of focus in 2025 include:

- Continuing a comprehensive point in time population health assessment to better understand and respond to the health status and emerging population health trends of residents. This includes expanding publicly accessible dashboards for infectious diseases and overall population health
- Implementing new and innovative digital solutions such as electronic documentation tools and online contact notification forms for infectious disease follow ups. Digital innovation efforts will improve quality of service, increase access for residents and drive efficiency

Public Health will prioritize delivering excellence in programming through:

- Continuing to increase immunization clinic capacity to support compliance with the *Immunization of School Pupils Act* alongside enhanced efforts to address vaccine hesitancy
- Ensuring Public Health is in a place of readiness to address surges in infectious diseases and continuing to work collaboratively with congregate settings to deliver outbreak preparedness education

- Providing mental health supports to residents through programming such as perinatal supports and healthy schools services
- Maintaining partnerships with community agencies to enhance collaboration in supporting clients who use substances and continuing promotion of naloxone and needle syringe programs
- Supporting existing and new establishments such as food premises and personal service settings to meet compliance through timely and efficient public health inspections
- Prioritizing the health and well-being of residents through internal capacity building and community partner collaboration to increase awareness, knowledge and advocacy on the importance of social determinants of health in program and service delivery
- Continuing to support seniors with oral health needs in Public Health dental clinics and implementing a dental health promotion strategy to increase education and prevention

The Ontario Ministry of Health has indicated their intention to release revised Ontario Public Health Standards in August 2025. Once available, updates on changes and recommendations for implementation in York Region will be brought to Regional Council in its capacity as Board of Health.

For more information on this memorandum, please contact Dr. Sarah Erdman, Acting Medical Officer of Health at 1-877-464-9675 ext.78863. Accessible formats or communication supports are available upon request.



Dr. Sarah Erdman
Medical Officer of Health (Acting)



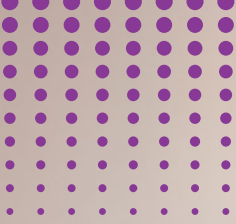
Lisa Gonsalves
Commissioner of Community and Health Services



Erin Mahoney
Chief Administrative Officer

March 25, 2025
#16560181

Attachment 1 – York Region Public Health 2024 Achievements



YORK REGION PUBLIC HEALTH 2024 ACHIEVEMENTS



YORK REGION PUBLIC HEALTH

York Region Public Health (Public Health) is the third largest of 29 (previously 34) local public health units in Ontario. We serve York Region's nine municipalities with programs and services to prevent disease, promote health and improve wellbeing. Public Health is committed to improving the population health and supporting everyone to reach their full potential through:

- Health promotion and health protection strategies at a population level
- Empowering residents and partnering with communities to improve their health and wellbeing
- Preventive programs and services across the lifespan, from pre-conception to older adults

Public Health's mandate is achieved by delivering 36 programs and services through the following four divisions:

- Child and Family Health
- Healthy Living
- Healthy Protection
- Infectious Diseases and Control

The divisions are supported by foundational areas such as epidemiology and research, health equity and health promotion, which assess the health status of our population and ensure public health interventions are delivered in an equitable and evidence-informed manner. Public Health is situated as a Branch within the Community and Health Services Department.

Public Health is pleased to share several key achievements from 2024.

PUBLIC HEALTH MATTERS WINS GOLD

Public Health is the proud recipient of a 2024 Gold MarCom Award acknowledging the [Public Health Matters E-Bulletin](#) for health care professionals. The MarCom Awards is an international creative competition recognizing outstanding achievement in marketing and communications.

Public Health Matters provides a critical connection between York Region Public Health and York Region's primary care community, reaching 1,000 readers each month. This e-bulletin provides timely and relevant public health guidance, updates and resources direct to York Region health care professionals' inboxes. Special editions and feature articles in 2024, written in collaboration with local physician guest authors, highlighted important health equity topics, such as Black health, providing gender-affirming care and treating patients experiencing or at-risk of homelessness.

By facilitating dialogue and the sharing of best practices and evidence between Public Health and primary health care partners, we are working together to create a more responsive and proactive approach to health and wellbeing for our community.



Public Health Matters team celebrates their 2024 Gold MarCom Award for excellence in marketing and communications





Our role is not just giving out medication or observing the reaction to the medication, it's also education. Our role also is to give them comfort, to build that trust. We give patients emotional support and help them improve their mental wellness. By building trust and security, [it] helps improve their mental well-being.

Susan Uy
Registered Practical Nurse



DESIGNATED AS A BEST PRACTICE SPOTLIGHT ORGANIZATION

Public Health, as part of York Region's Community and Health Services Department, achieved Best Practice Spotlight Organization designation with the Northern York Region South Simcoe Ontario Health Team (OHT)!

This OHT is one of five in the Province to receive this prestigious designation sponsored by the Registered Nurses Association of Ontario. Achieving this designation reflects collaborative efforts across various branches within Community and Health Services, including Paramedics and Seniors Services, Public Health, Social Services, Integrated Business Services, and Strategies and Partnerships. This partnership and commitment successfully achieved the following:

- Implementation of best practices in Access York to provide relevant information and referrals to assist with service navigation
- Development of new tools to equip caregivers to navigate transitions in services, selfcare strategies and access to caregiver programs
- Provision of training and education for staff focused on harm and stigma reduction along with providing trauma informed services to better support clients who use substances

This designation showcases a strong commitment to providing quality care and ongoing dedication to implementing evidence-based practices.





HEALTHY SMILES? PUBLIC HEALTH IS ON IT!

The [Children and Youth Dental program](#) successfully conducted oral health screenings at 279 York Region elementary schools during the 2023-2024 school year! Close to 41,000 children and youth received screenings either in schools or at a Public Health dental clinic. During these screenings, the team took the time to support 2,299 families with system navigation and accessing restorative dental care.

Oral health is an integral part of overall health. The commitment and dedication of the Children and Youth Dental team plays a key role in the success of the program and in preventing long term oral health issues.

RIGHT CARE, RIGHT TIME!


Child and Family Health, in collaboration with partners and clients, successfully updated the [Perinatal Mental Health Pathway](#). This pathway was added to the York Region website to enhance access to a broad range of services from prevention through to treatment and crisis support.

The York Region Perinatal Mental Health Pathway is a comprehensive tool designed to help health care professionals refer York Region clients to appropriate mental health programs and services. It recognizes the diverse needs of clients, particularly when it comes to mental health in the perinatal period.

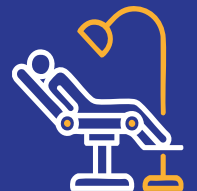
The pathway includes links to York Region Public Health programs, such as Transition to Parenting, a nine week Cognitive Behavioral Therapy group. This program has been shown to successfully reduce symptoms of depression and anxiety while improving parent-infant bonding. In addition, participants can further develop their Cognitive Behavioral Therapy skills through the Healthy Babies Healthy Children home visiting program. This program showcases skilled public health nurses bringing their expertise in Cognitive Behavioral Therapy techniques to individualized home visits.

By providing access to a broad range of service options through this pathway, clients are more likely to receive the right care at the right time.






39,599
students received **dental screenings** at school in the 2023 to 2024 school year



5,594
students identified as **needing restorative dental care** through school screenings in the 2023 to 2024 school year



1,456
seniors received **dental treatment** in public health dental clinics

CHANGING LIVES: FOR A REASON, A SEASON AND A LIFETIME!

The saying “people come into your life for a reason, a season or a lifetime” rings true for Public Health staff and their impact on our residents!

For one York Region family, meeting with a Public Health nurse from Child and Family Health made a difference for a lifetime.

In 2024, a Public Health registered nurse completed an expert assessment of a child in a breastfeeding clinic and provided timely recommendation to the concerned mother, leading to a speedy follow-up with specialists. The assessment led to life-saving results for a child. Like many true heroes, the registered nurse humbly credits this success to being part of the amazing Healthy Growth and Development team, who provide a caring and supportive environment for families to address challenges with feeding their children. This team along with many others in Public Health, make a difference every day in many families’ lives.

2,349 breastfeeding clinic appointments for

1,388

unique clients including dietician consults



“PEOPLE COME INTO YOUR LIFE FOR A REASON, A SEASON OR A LIFETIME”





PROVIDING SUPPORTIVE ENVIRONMENTS FOR SENIORS

In alignment with York Region’s [Plan to Support Seniors](#), the Built Environment and Healthy Aging teams presented to the City of Richmond Hill’s Age-Friendly Community Council and the City of Vaughan’s Age-Friendly Advisory Committee. These presentations and engagement opportunities were aimed at fostering relationships and collaboration, highlighting how Public Health supports local municipal plans and recommendations and contributes to creating more inclusive, accessible and supportive environments for older adults.

23



municipal, regional and provincial policies and plans reviewed for Built Environment

Built Environment Specialists within Public Health support local municipalities to create walkable neighborhoods, accessible public transportation and safe recreational spaces where residents can live, work, play and thrive in a sustainable and equitable manner. These collaborations demonstrate the value and impact of working with multi-disciplinary partners with diverse backgrounds to support the growing aging population of York Region.



What makes me most proud about working with York Region Public Health for our Seniors Dental Program is clients have a restored confidence in their smile. Some of them haven’t had a cleaning in their whole lifetime. So we’re really able to bridge that gap and be able to provide access to care so that they can have confidence in their smile.

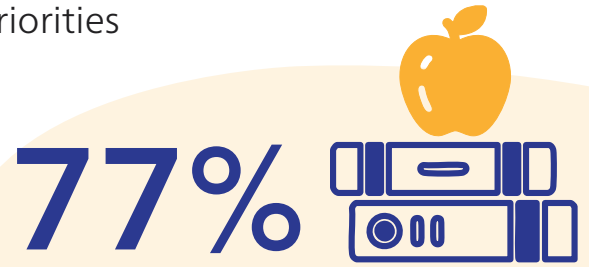
Meghan Mandville-Paul
Registered Dental Hygienist



PROMOTING HEALTH IN SCHOOLS

Working collaboratively with community partners and school boards, the School Services Program has made strides in promoting mental health and wellbeing among York Region students. The team works closely with York Region school boards to identify top priorities and align strategies, messaging and resources for important health topics affecting children and youth, including mental health, physical activity and nutrition.

In 2024, the School Services Program led the Building Healthy Kids campaign to engage and build trust with parents, caregivers and students. The campaign aimed to promote the health of school aged children in York Region through education and timely information on relevant health topics including mental health. Overall, the campaign was a huge success seeing over 21,000 views to the campaign webpage which was in the top 10 trending campaign pages for 2024 on york.ca



of all elementary and secondary schools across all York Region school boards participated in the **School Services Program** and implemented comprehensive Healthy Schools Program initiatives



YOUTH VAPE FACTS CAMPAIGN A PROVINCIAL LEADER

In under a decade, vaping has become a significant public health concern for youth. Building on the 2022 and 2023 youth vaping campaigns targeting parents, the Healthy Living Vape Facts campaign directly targeted York Region youth aged 12 to 17 with the goal of raising their awareness of the health effects and harms of vaping. The campaign used innovative tactics to reach youth in digital and physical places where they spend time such as Snapchat and retail spaces.



tobacco and electronic cigarette vendor inspections



Campaign highlights include over seven million total impressions and 10,000 clicks to the [Vape Facts campaign webpage](#). Compared to pre-campaign baseline data, the post campaign evaluation saw a marked increase in youth awareness of the health effects and harms of vaping. For example, awareness that nicotine is highly addictive increased by 33.8%, and awareness of the potential mental health risks associated with vaping rose by 23.1%. School board community partners embraced the campaign messaging, and York Region's Vape Facts campaign was well-received across the Province, with numerous public health units within Ontario adapting the material.

INCLUSIVE SPACES FOR PRIORITY POPULATIONS

Healthy Living's Sexual Health Clinics (Clinics) program led an innovative campaign to promote our Clinics as welcoming, inclusive and affirming health care environments. Our Clinics offer a wide range of services such as testing and treatment for sexually transmitted infections, emergency contraception and preventive medicine for HIV. The campaign sought to reinforce that all clients, especially those identifying as 2SLGBTQIA+ are welcomed and respected at our Clinics. The videos and campaign messaging aimed to reduce stigma related to sexual health and identity. Overall, the campaign garnered over one million impressions on social media and resulted in a significant increase in website views with a peak of 1,500 clicks in a single day. Clients and partners alike shared feedback on their love and appreciation of the campaign. Featuring York Region staff in the walkthrough video helped make visitors feel more comfortable as they saw familiar faces upon arriving at the Clinic for their appointment.

This work expanded into a successful Continuing Medical Education accredited webinar, Sexual Health Matters in York Region, for family physicians and other primary care professionals. The event was a success with 54 attendees, including 27 primary care physicians. Following the webinar, attendees expressed a renewed commitment to creating inclusive spaces for priority populations. Empowering health care professionals with the knowledge and skills to deliver inclusive care for 2SLGBTQIA+ individuals is a step towards breaking the barriers of stigma and discrimination, fostering access to equitable health care and improved health outcomes.



13,962

client interactions on the sexual health information line

11,287

sexual health clinic appointments





I wouldn't be able to open the doors of this business if it wasn't for Public Health. They have to come in and make sure that you are ready to open your business. And in respect to support, I know that they are only a phone call away at any given time. And like I said, always there for us. It's a very positive relationship.

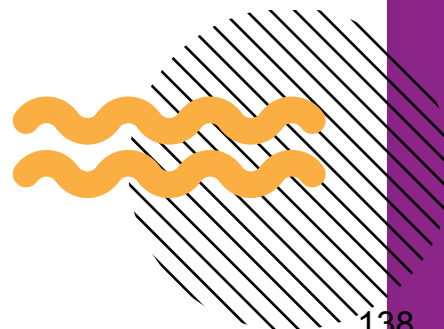
Rob Velenik
Owner of Sweet Dutchess Kitchen and Café



PROTECTING CHILDREN: FOOD SAFETY CERTIFICATION FOR HOME BASED CHILD CARE PROVIDERS

Public Health and Social Services joined forces to support licensed home-based child care providers and agencies to become certified food handlers. Safe food handling practices are essential to protecting the health and wellbeing of vulnerable populations. The certification program provides essential education on food safety, empowering child care providers to safely prepare, handle, and store food.

In 2024, Public Health and Social Services offered multiple opportunities for child care providers to become certified, including offering alternate language opportunities during both training and certification exams.



Through this process:

- 25 individuals were successfully certified through in-person sessions hosted by York Region Public Health
- 89 individuals were successfully certified through a Ministry approved Food Handler Certification [online course](#)
- Two agencies participated in a Ministry approved train the trainer model



1,341

infection prevention and control (IPAC) inspections in premises serving vulnerable residents such as long term care homes, congregate settings and child care centres



YOU MAKE THE FOOD. WE HELP YOU KEEP YOUR CUSTOMERS SAFE.

Health Protection's Food Safety team launched the second year of the [Food Operators campaign](#) in 2024. With a rise in home-based food businesses, this comprehensive promotional campaign increased awareness about the roles, responsibilities and requirements of all food operators in York Region. It also promoted Public Health as a supportive partner, helping food operators achieve their goals while keeping customers safe.

This campaign reached food businesses beyond the traditional restaurants, including home based food businesses, food trucks, and other online food operators in York Region. The campaign includes digital promotion and traditional channels like print material and media outreach.

Phase One of the campaign kicked off in 2023 and saw great success in connecting with this difficult-to-reach audience. Phase Two in 2024 expanded on the success by adding more digital resources, video components and translation of food operator resources into eight additional languages, helping operators access the information they need in a language with which they are most comfortable. Overall, the campaign resulted in a 225% increase from 2022 to 2024 of new home-based food operators connecting with Public Health.

21,568

food premise inspections



PROTECTING PEOPLE AND THEIR PETS

With an increase in rabies biting exposure incidents and the first human case of rabies in Ontario since 1967, Health Protection successfully offered two low cost and one no cost rabies clinics for pets in 2024. Working with local veterinary partners from the Community Veterinary Outreach Initiative, Health Protection hosted a no cost rabies clinic on Georgina Island for the Chippewas of Georgina Island to provide rabies vaccination and tick removals for pets. These clinics provide important rabies prevention information and assist pet owners who may not have the financial ability to vaccinate their pets.



1,803

animal exposure and rabies investigations

Health Protection and Healthy Living participated in the Community Veterinary Clinic initiative through Community Veterinary Outreach providing free of charge, preventative veterinary care (including rabies vaccination) for animals of residents experiencing homelessness, at high risk of homelessness, or vulnerably housed. Health Protection attended this clinic three times over the course of 2024 increasing awareness and access to these services for those in need.

441



rabies vaccine dispensed





INCREASING EFFICIENCY IN INFECTIOUS DISEASES CONTROL


The Infectious Diseases Control Division continued to digitize in 2024. The Control of Infectious Diseases and Tuberculosis teams have implemented technological efficiencies allowing for more timely and responsive client centered case and contact management despite increasing service demands. Infectious Diseases Control also continued to expand and enhance an integrated case and outbreak management tool. This tool allows for more efficient management of outbreaks in institutional settings; expansion of the tool to other diseases has created efficiencies in containing the spread of disease and alleviating workload pressures.

Public Health continues to be a leader provincially and nationally in infectious disease surveillance, analyzing and reporting data in a timely way to identify and respond to disease trends. In 2024, Infectious Diseases Control increased resident and partner access to near real time surveillance products. These products include the latest data and trends for diseases of public health significance, outbreak dashboards and an integrated respiratory dashboard (combining influenza, COVID-19 and RSV reportable data).

SUCCESSFULLY CONTAINED MEASLES CASE

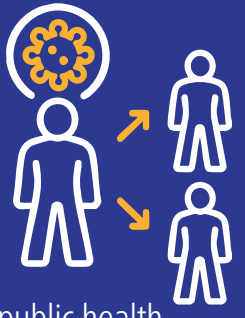
Public Health did everything possible to protect resident health and prevent the spread of York Region’s first measles case since 2019. In February 2024, York Region Public Health investigated a confirmed case of measles with multiple exposure locations across York Region and over 2000 potential contacts. The response included working with case contacts, reviewing vaccination records and offering two post exposure vaccine clinics to protect potentially exposed vulnerable residents from acquiring measles. Public Health worked closely with many partners including school boards, primary care and hospital partners to make this response a success, preventing any subsequent cases.

Beyond this case, Public Health observed declining measles vaccine rates post pandemic; an alarming trend impacting overall population health and increasing the risk for measles transmission. To address this, 1,291 vaccine clinics were held in 2024 in many settings including, Public Health community clinics across York Region and within elementary and secondary schools.



3,373

sexual and blood-borne infections **investigations**




6,083

cases of diseases of public health significance **investigated** and

250

outbreaks managed to prevent transmission of critical public health threats



76,955

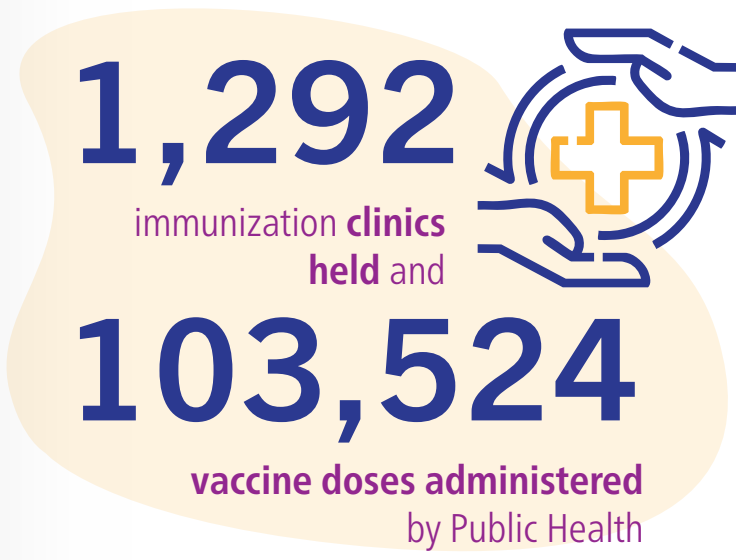
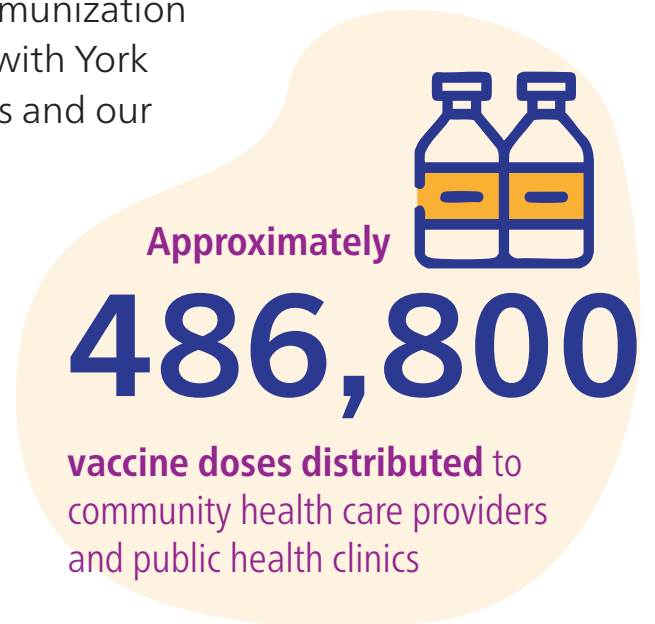
students assessed as part of the School Immunization Program



MISSION POSSIBLE: BOOSTING IMMUNIZATION COVERAGE!

Public Health has prioritized catch up efforts to address gaps in immunization coverage among York Region students that were created by disruptions during the pandemic. In 2024, Public Health's Vaccine Preventable Diseases team implemented an enhanced high school immunization clinic model leveraging our strong partnerships with York Region school boards, students, internal partners and our communities. These clinics allowed high school students who missed vaccines typically given during elementary years to receive multiple vaccines during the school day.

In this new model, 13,312 vaccine doses were given to students in one month, which is 860% more doses compared to a similar time frame in Public Health community clinics. Notably, there was a 6% increase in coverage for human papillomavirus (HPV) vaccine amongst York Region high school students following these high school catch-up clinics. The HPV vaccine, which prevents many forms of cancers, is typically given in Grade 7; however many current high school students missed the opportunity to receive it during pandemic years.



Our successes with this campaign were shared at the 2024 Canadian Immunization Conference where many other health agencies from across Canada showed interest in learning and applying our approach in their jurisdiction.

PROTECTING RESIDENTS THROUGH WASTEWATER SURVEILLANCE

With the unexpected end of the provincial wastewater surveillance program in Summer 2024, Public Health and York Region Public Works identified an opportunity to close a significant gap in early warning capacity for infectious diseases. This type of surveillance began during the COVID-19 pandemic and was a highly effective and cost-efficient way to conduct population level surveillance activities for emerging and circulating viruses and diseases. Public Health continues to use wastewater surveillance to test for circulating levels of influenza, COVID-19, RSV and now antimicrobial resistant organisms in health care settings.

This work would not be possible without the ongoing support of Public Works, funding from the Natural Sciences and Engineering Research Council of Canada Alliance Grant and University of Waterloo research partners. York Region Public Health is a leader in Ontario in this area of work and remains at the forefront of this early warning system protecting York Region residents.



OPERATIONAL HIGHLIGHTS

107,770 

street and environmentally sensitive catch basins treated with larvicide to prevent the spread of mosquitoes which carry West Nile disease

2,729

personal service setting inspections



27

Black legged ticks found. **10** confirmed with bacteria-causing Lyme disease in humans. **3** confirmed with parasite-causing Babesiosis



3,920

naloxone kits distributed to clients and 27 community partners

1,387



inspections of pools, splash pads, receiving basins, wading pools and spas

386 

inspections of small drinking water systems

ACCESS YORK

1-877-464-9675

TTY: 1-866-512-6228

accessyork@york.ca

york.ca/health



25-PH1-049





To: Committee of the Whole

Meeting Date: April 10, 2025

From: Lisa Gonsalves
Commissioner of Community and Health Services
Dr. Sarah Erdman
Acting Medical Officer of Health

Re: **Canadian Public Health Week, April 7 to 11, 2025**

This memorandum provides an overview of York Region Public Health's (Public Health) planned activities for recognizing 2025's Canadian Public Health Week.

The Regional Municipality of York celebrates Canadian Public Health Week annually to recognize the value and contributions of public health and our staff. Canadian Public Health Week provides an opportunity to educate our partners and residents about the role and importance of public health in improving community health outcomes. This year marks the fourth Canadian Public Health Week which will be celebrated April 7 to 11, 2025.

Theme for Canadian Public Health Week 2025 is The People of Public Health

This year's theme for Canadian Public Health Week is "The People of Public Health" which builds on last year's theme ("We Are Public Health") by spotlighting Public Health's diverse and passionate professionals, both front line and administrative staff. Chosen by our Public Health staff, this theme will be highlighted in both our internal and external facing activities, celebrating the collective expertise and dedication of these individuals. Through storytelling, we will share the important, impactful and inspiring stories of those who support health and wellbeing of our community.

In-person and virtual activities are planned to celebrate Canadian Public Health Week 2025

- **Public Health Exhibit:** Following Committee of the Whole on April 10, York Regional Council, as the Board of Health, is invited to visit the atrium of 17150 Yonge Street in the Town of Newmarket. Board of Health members will have the opportunity to explore informative displays on Public Health as part of an exhibit that will be set up from April 7 to May 2. In line with the theme "The People of Public Health," representatives from Public Health's four divisions and members of the Public Health Leadership Team will be available to discuss current public health topics and programs

- **Social media campaign:** A multiday campaign will be launched through York Region’s social media channels, highlighting this year’s theme, “The People of Public Health,” and staff’s efforts to support health and well-being of York Region residents
- **Staff recognition:** Daily appreciation messages from senior Public Health leaders who will acknowledge and celebrate important contributions of staff
- **Knowledge exchange series:** Public Health will host a staff event series exchanging knowledge through participating and/or sharing recent conference presentations, publications, updates on branch priorities, panel discussions, topic related trends and initiatives and other knowledge exchange activities to increase learning across the branch while recognizing important contributions of all Public Health staff. There will be a mix of in-person and virtual formats and forums to support staff participation
- **Coffee connections:** Staff will have the opportunity to connect on a personal level with Public Health leaders to learn more about them, their journey and what drives them towards making Public Health a workforce of champions
- **Public Health Matters:** Canadian Public Health Week will be featured in Public Health’s monthly e-newsletter for health care professionals, to promote awareness and understanding of the field of public health and its many intersections with primary care and the health system
- **Public Health Team Walks:** Leveraging the concept of “[Walk with a Doc](#),” this activity will host outdoor staff walks with the Medical Officer of Health and Associate Medical Officers of Health at York Region’s regional buildings during Canadian Public Health Week and will serve as an opportunity to promote physical activity, well-being and to support rich discussions on public health topics
- **Public Health All Staff Event:** All Public Health staff will meet for half a day to celebrate Public Health’s accomplishments and participate in a variety of activities, team building and group learning

Canadian Public Health Week continues to emphasize the importance of Public Health in our communities and supports York Region’s mission of working together to serve our thriving communities – today and tomorrow.

For more information on this memo, please contact Dr. Sarah Erdman, Acting Medical Officer of Health, at 1-877-464-9675 ext. 78863. Accessible formats or communication supports are available upon request.



Dr. Sarah Erdman
Medical Officer of Health (Acting)



Lisa Gonsalves
Commissioner of Community and Health Services



Erin Mahoney
Chief Administrative Officer

March 24, 2025
#16551645



Report of the Commissioner of Community and Health Services
Provincial Funding Shortfall of Human and Health Programs and Services

1. Recommendation

1. The Regional Chairman and all nine mayors, send a joint letter to the Premier of Ontario and the Ministers of Municipal Affairs and Housing, Long-Term Care, and Health, requesting a meeting to:
 - a. Discuss existing funding arrangements for mandated health and human services, taking into account population growth, socio-economic shifts and increased costs, and establish permanent sustainable provincial funding solutions to ensure York Region receives the funding needed to deliver these important programs.
 - b. Request a review of existing funding arrangements for mandated human and health services.
2. York Region staff work with community partners, Association of Municipalities of Ontario and other public sector organizations to advocate to provincial counterparts for sustainable funding to ensure services delivered by municipalities can meet growing and changing community needs.
3. The Regional Clerk circulate the report, to local municipalities, local hospitals, Human Services Planning Board, Newcomer Inclusion Table, Association of Municipalities of Ontario, Ontario Municipal Social Services Association, United Way Greater Toronto, AdvantAge Ontario, Ontario Long-Term Care Association, Ontario Association of Paramedic Chiefs, Association of Public Health Business Administrators, Ontario Alliance to End Homelessness, Ontario Health Teams in York Region and local Members of Provincial Parliament requesting they join in the Region's advocacy efforts.

2. Purpose

This report examines provincial funding formulas for four programs delivered by York Region on behalf of the Province. It underscores impacts of provincial underfunding for mandated human and health programs and services and additional municipal tax levy contributions required to sustain current service delivery levels. This analysis will serve as a foundation for future advocacy efforts.

Key Points:

- York Region delivers a range of human and health programs and services with approximately 73% or \$909.6M of the Community and Health Services 2025 operating budget, excluding corporate allocations, funded through grants and subsidies from the province and to a lesser extent the federal government. Approximately 24% or \$300.7M comes from the regional tax levy, with the remaining 3% or \$44.0M coming from other revenue sources
- Provincial funding formulas vary across programs and can include mandatory cost-share contributions, limits on total funding or administrative funding, and/or targeted funding for specific program components
- York Region annually supplements provincial funding and required tax levy cost share with additional tax levy investments as provincial funding has not kept pace with population growth, inflation and evolving community needs
- Between 2022 and 2024, \$142.3M of tax levy has been used to address provincial funding shortfalls in Homelessness Community Programs, Long-Term Care, Paramedic Emergency Services and Public Health. An additional \$77.0M in tax levy is budgeted for 2025 to continue addressing these shortfalls

3. Background

Association of Municipalities of Ontario estimates a third of municipal spending is for services in areas of provincial responsibility and expenditures are outpacing provincial contributions

In [January 2024](#), York Region joined over 160 municipalities and municipal organizations in endorsing the Association of Municipalities of Ontario (AMO) resolution for a [Social and Economic Prosperity Review](#). This resolution aims to revisit the provincial-municipal partnership through a review of joint revenues, costs, financial risks and investments and service delivery needs, with the goal of building sustainable communities, stronger economic foundations and a better quality of life for residents.

The last Provincial-Municipal Fiscal Service Delivery Review Agreement was signed in 2008 and fully implemented in 2018. AMO calculated that \$5B of municipal revenues across Ontario is spent on provincial programs like health and social services, which reduces municipal dollars that support other initiatives for a thriving community.

AMO estimates that a third of municipal spending in Ontario is for services in areas of provincial responsibility and expenditures are outpacing provincial contributions. Unlike provincial income tax revenues, municipal revenues do not grow with the economy or inflation. Impacts of inflation, rising interest rates and provincial policy decisions are straining municipal fiscal capacity.

Appropriately funding mandated human and health services through provincial revenues can alleviate the financial burden on property owners and can lead to a more balanced and sustainable fiscal framework for municipalities. This shift would reduce the financial strain on property owners and ensure that essential human and health services are adequately funded.

Current service levels for mandated human and health programs and services in York Region require additional municipal tax levy support

York Region is responsible for delivery of provincially mandated human and health programs and services. Expertise in community needs, supports and partners allows York Region to provide a local, person-centered approach for effective delivery of key services to residents at every stage of life.

York Region, like other municipalities, faces funding gaps for mandated programs due to insufficient provincial funding. Most provincial cost-shared and non-cost-shared programs now require additional funding to maintain current service levels. Provincial funding models vary, including cost-shared, fully funded, an amount for each service unit, or a blend of these approaches.

All provincial funding agreements are program specific, with guidelines outlining eligible and ineligible expenses, with limits to total provincial funding for program delivery and/or program administration. Many do not incorporate appropriate increases for inflation.

Community and Health Services is reliant on other levels of government with approximately 73% or \$909.6M of 2025 budgeted operating expenditures, excluding corporate allocations, funded through grants and subsidies from the province and to a lesser extent the federal government. Provincial decisions related to cost-sharing, policy shifts and eligibility changes cause uncertainty and financial risks to York Region.

The [2024 York Region Health and Well-Being Review](#) indicates York Region's population is growing, aging and culturally diverse, reaching 1.28 million residents in 2024. By 2051, the population is expected to exceed 2 million. The 2025 Ontario Budget Consultation report to Regional Council in [January 2025](#) outlined York Region requests to the Province for consideration including requests for human and health programs and services funding.

Provincial funding models for mandated programs in Homelessness Community Programs, Long-Term Care, Paramedic Emergency Services, and Public Health have unique requirements and guidelines

This report examines four provincially mandated program areas delivered by York Region: Homelessness Community Programs, Long-Term Care, Paramedic Emergency Services and Public Health. Each have unique funding requirements and guidelines, which demonstrate the complexity of existing funding formulas and together they represent a large portion of the funding shortfall. Table 1 provides an overview of these funding models.

Table 1

Funding Models for Homelessness Community Programs, Long-Term Care, Paramedic Emergency Services and Public Health

Services	Ministry	Programs	Funding Models
Homelessness Community Programs	Ministry of Municipal Affairs and Housing	Emergency and Transitional Housing Operations, Outreach and Supports, Homelessness Prevention and Housing Stability	Provincially funded with a limit on total provincial funding, no tax levy cost-share requirement
Long-Term Care	Ministry of Long-Term Care	Newmarket Health Centre and Maple Health Centre	Provincially funded with a limit on total provincial funding, no tax levy cost-share requirement
Paramedic Emergency Services	Ministry of Health	Emergency Services	Cost-share 50% provincial / 50% regional with a limit on total provincial funding
Public Health	Ministry of Health	Child and Family Health* Healthy Living Infectious Disease Control Health Protection	Cost-share 75% provincial / 25% regional with a limit on total provincial funding

*Excludes - Seniors Dental and Healthy Babies, Healthy Children

Social Assistance, Child Care, Community Housing Services, Community Safety and Well-Being Plan, Seniors Dental and Healthy Babies, Healthy Children are not within scope of this analysis

- Social Assistance (Ontario Works): An increase in provincial Program Delivery funding starting in 2025 was identified during the Community & Health Services budget presentation at the Committee of the Whole in November 2024
- Child Care: In [December 2024](#), Regional Council received a memorandum about the new 2025 Ontario Child Care and Early Years funding approach, which includes a new cost-based funding model to better reflect the cost of delivering child care. York Region received an increase of over \$136M in Child Care funding in 2025 to support these changes
- Community Housing: Shortfalls in provincial funding for York Region's role as Housing Service Manager will be addressed through the next 10 Year Housing and Homelessness Plan, which will be brought forward in a separate report planned for Q4, pending release of provincial requirements. Priority actions for advancing supply continue to progress
- Community Safety and Well-Being Plan (CSWB): In December 2024, Council received an update on the CSWB Plan. The update highlighted that although advocacy is underway, the CSWB Plan does not have a permanent funding source and has been supported by provincial and federal grants, which are set to expire in 2025 and 2026, respectively. York Region is awaiting details on grant renewals. An update to Council is scheduled to be included in the CSWB Plan annual progress report planned for Q4 2025
- Seniors Dental and Healthy Babies, Healthy Children (HBHC): These programs each have unique funding models that are different from the other Public Health programs. They are nearly 100% funded by the Ministry of Health and Ministry of Children, Community and Social Services, respectively, and account for only \$0.6M or 2% of the total Public Health shortfall

4. Analysis

The analysis examines eligible expenditures and highlights tax levy investments exceeding provincial funding for Homelessness Community Programs, Long-Term Care, Paramedic Emergency Services and Public Health

Although there have been some appreciated funding increases from the provincial and federal governments, in most areas, increases have not been enough to meet the growing need for mandated services. The following programs described are represented in the total shortfall identified in the financial considerations section.

Provincial funding is accompanied by funding guidelines which identify eligible and ineligible expenditures. Typically, operating funding cannot be used to fund contributions to capital reserves, so reserve contributions are excluded when calculating total eligible expenditures. In most instances, the cost of corporate supports such as legal, financial services, technology and human resources, as well as amortization are considered eligible expenditures, usually classed under administrative expenses. These costs are reported as eligible expenditures to the Province based on funding guidelines. As such, they have been included in this analysis to show the true tax levy investments being made. This analysis excludes COVID extraordinary expenses and funding where applicable.

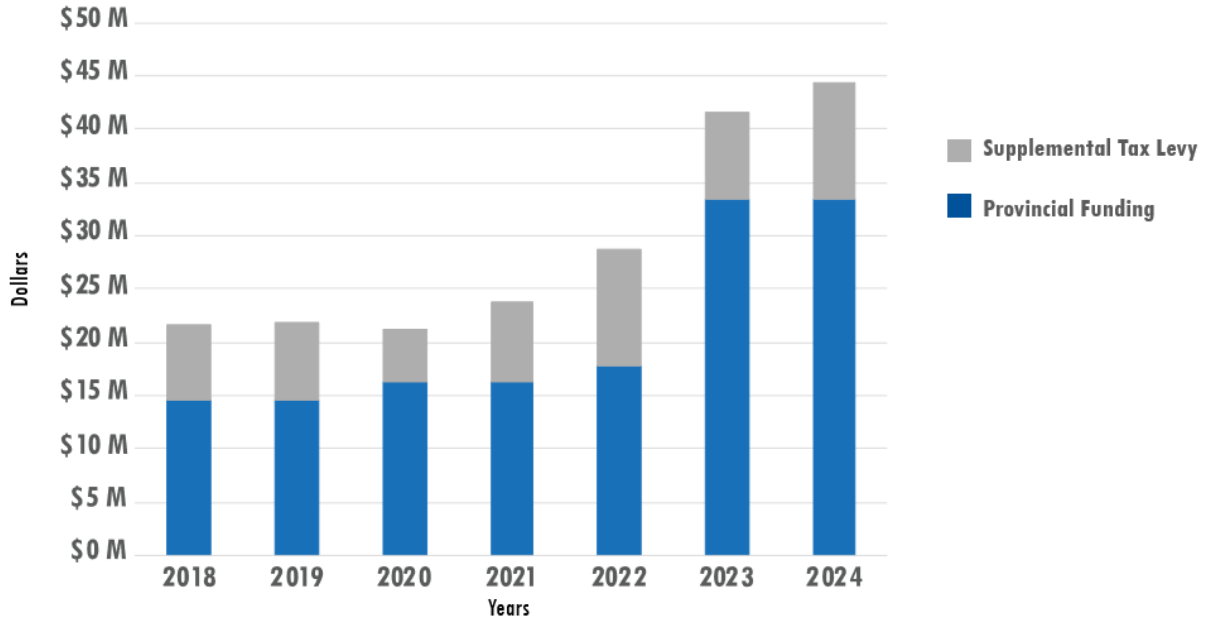
HOMELESSNESS COMMUNITY PROGRAMS

The provincial funding arrangement provides funding to support delivery of most programs under Homelessness Community Programs. There is no tax levy requirement in the agreement; however, only a maximum of 5% of funding can be used for administration. For example, in 2024/2025 total funding of \$33.4M is provided from the Province, with a maximum of \$1.8M for administration costs.

The Province does not provide annual funding increases for Homelessness Community Programs creating tax levy pressures as program delivery costs are subject to annual inflationary and growth factors. In 2023, a \$15.8M funding increase was received as updated census data was used in the provincial funding formula. This provided a permanent source of funding for Critical Social Infrastructure initiatives related to homelessness, initially costing \$4.1M in 2023 and growing to \$4.8M in 2024, as reported to Council in [February 2023](#). The remaining increase was used to expand programs, supports and services to address growing community need, as outlined in a memorandum in [June 2023](#). As a result, there were slightly lower tax levy 2023 expenditures as implementation of expanded programs took some time to be fully executed, see Figure 1.

Figure 1

Provincial and Regional Funding for Homelessness Community Programs



In [June 2024](#), Council approved the 2024 to 2027 Homelessness Service System Plan and associated rapid deployment actions to quickly add capacity to the emergency and transitional housing system, expand outreach initiatives to support people at risk of or experiencing homelessness and provide additional funding to help house people who experience chronic homelessness. In [November 2024](#), Council approved new tax levy coupled with existing budget for a total of \$8.4M to provide permanent 2025 operating funding for rapid deployment actions.

Provincial funding is not keeping pace with the growing demand for homelessness services in York Region

While York Region continues to act swiftly to address the growing number of people experiencing or at risk of homelessness, including people living in encampments, annual provincial funding is not keeping pace. Funding did not increase in 2024 and based on preliminary planning allocations provided, funding will not increase in 2025. The 2025 budget for Homelessness Community Programs assumes a \$24.5M shortfall in provincial funding.

One-time funding opportunities can provide temporary tax levy relief, but are not a sustainable alternative to permanent funding increases

York Region continues to explore funding options to help increase homelessness supports and services, such as accessing one-time Federal Reaching Home funding through the United Way Greater Toronto of just over \$0.5M in both 2023 and 2024. As reported to Council in [January 2025](#), York Region successfully secured \$10.8M under new two-year Federal Unsheltered

Homelessness and Encampments Initiative funding stream and \$1.4M for 2024/2025 in Provincial Encampment Response Initiative funding. However, the federal funding includes a cost-matching requirement that does not provide any tax levy relief, and the provincial funding can only be applied to expenditures incurred between January 1 to March 31, 2025. The one-time nature of these funding sources may provide temporary assistance, but do not offer a sustainable ongoing alternative funding source to tax levy.

LONG-TERM CARE

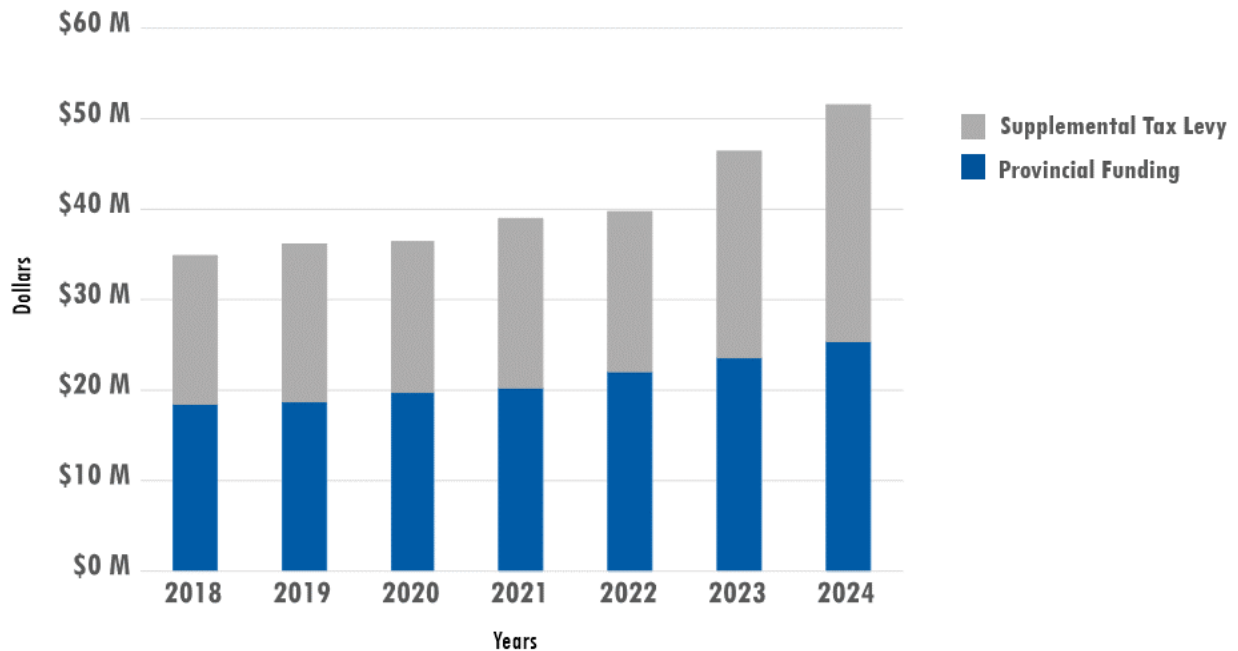
Approximately 40 provincial funding agreements support the operation of York Region's two long-term care homes. Most provincial funding is based on a per resident per day level of care allocation and staffing supplement. A resident co-payment fee, set by the Province, is collected as a revenue to the home which then reduces the provincial funding to York Region. In 2024, revenue for both homes was \$25.3M, of which, \$4.0M was resident co-payments. There is no tax levy cost share required under this funding agreement.

While York Region received new funding with the *Fixing Long-Term Care Act, 2021* mandates, it is not enough to cover the increase in associated costs

As reported to Council through the [September 2024](#) Annual Performance Update, York Region's long-term care homes are meeting mandates under the *Fixing Long-Term Care Act, 2021*, including direct hours of resident care, new infection prevention and control standards and changes to meal planning. However, the cost to deliver these mandates exceeds the amount of funding received which creates a tax levy pressure, see Figure 2.

Figure 2

Provincial and Regional Funding for Long-Term Care



Regulatory increases and oversight of the long-term care sector has driven up expenses. The Province has signaled more changes are coming. While funding has seen a marked increase since 2021, the provincial contribution has continued to average under 50% of eligible gross operating expenses.

Implementing operational efficiencies can help to provide some relief to increasing cost pressures, but cannot close the funding gap

York Region has made efforts to mitigate increases by:

- Optimizing a Relief Model staffing schedule
- Enhancing energy and resource conservation with resident washroom renovations
- Leveraging existing Property Services contracts (e.g. snow removal) to reduce procurement and contracting efforts

Provincial funding for long-term care homes is not keeping pace with growing expenses. The 2025 budget for Long-Term Care assumes a \$27.1M funding shortfall, requiring supplementary tax levy to meet legislative mandates.

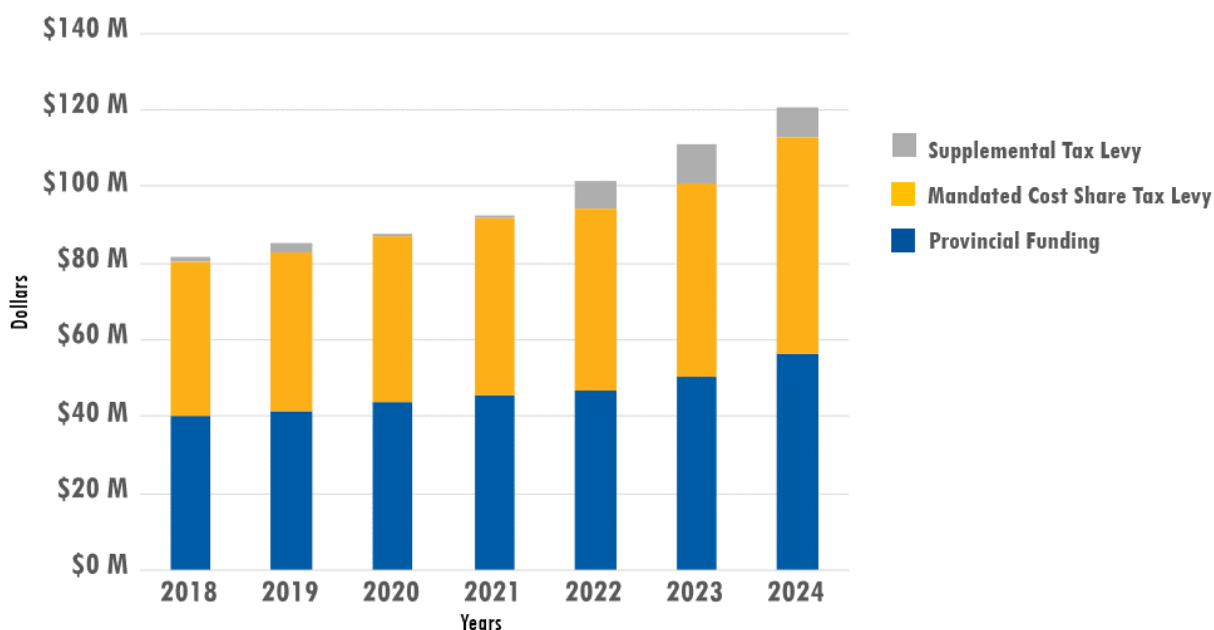
PARAMEDIC EMERGENCY SERVICES

York Region Paramedic Emergency Services is the largest program within the Paramedic Services branch, providing emergency ambulatory medical response. Paramedic Emergency Services excludes non-emergency support programs that fall under the Paramedic Services Branch like Community Paramedicine, Improving Patient Access to Care in the Community and Dedicated Nurse Offload, which have different directives and funding models.

Like other municipalities, York Region Paramedic Emergency Services receives provincial funding based on a funding formula requiring York Region to share in the total cost of program delivery. York Region is required to pay 50% of eligible expenses with a 50% provincial cost-share contribution. However, there is a limit on the total provincial funding portion. As of 2019, the limit is based on 50% of the prior year budget, meaning there is a one-year lag in provincial funding. Funding is not keeping pace with annual cost increases, resulting in a need for additional tax levy to maintain mandated service levels as can be seen in Figure 3.

Figure 3

Provincial and Regional Funding for Paramedic Emergency Services



Provincial funding is lagging in responding to annual increases in Paramedic Emergency Services demands and inflationary pressures

In recent years, Paramedic Emergency Services has been facing increasing cost pressures due to:

- Call volume projections outpacing population growth projections, as reported in the Paramedic Services Master Plan 2021-2031, [June, 2022](#)

- Inflationary increases and supply chain disruptions, as noted in the Update on the Paramedic Services Master Plan 2021 – 2031, [September 2024](#)
- Time from initial patient contact to discharge or transfer has increased by about three minutes per call, since 2019, resulting in a loss of approximately 5700 hours annually

Measures have been implemented to reduce demands on resources and mitigate cost increases, but they are not enough to close the provincial funding gap

Paramedic Emergency Services has made efforts to mitigate increases through:

- Partnership with Social Services on the Community Paramedicine Outreach Team to provide integrated care and advocacy with Community Paramedics and Outreach Workers working together to better address the needs of complex clients to reduce emergency calls
- Anti-idling technologies in ambulances have reduced engine idle time and fuel consumption, saving about \$360,000 and reducing greenhouse gas emissions by 226 tonnes since 2020

The 2025 budget for Paramedic Emergency Services assumes a \$4.6M shortfall in the province’s share of funding. This is calculated by applying the provincial cost-share ratio of 50% to the supplemental tax levy, beyond the funding arrangement, required to maintain service levels.

PUBLIC HEALTH

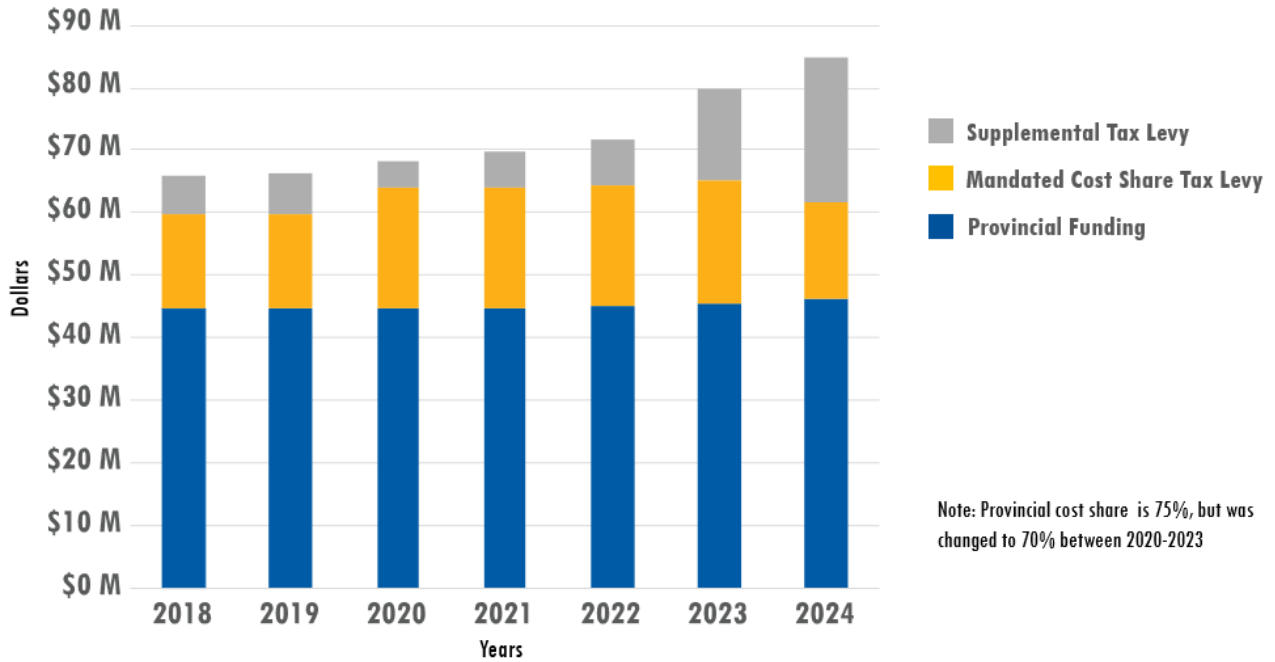
Most mandated programs delivered by Public Health are funded by the Province using a formula requiring local Boards of Health, such as municipalities, to share in the total cost of program delivery. As such, York Region is required to pay for 25% of eligible expenses with a provincial cost-share contribution of 75%. However, the province has placed a limit on their portion of the funding.

In principle, the province funds 75% of eligible expenses in the arrangement, but in 2024 only 54% was covered

Since 2018, provincial funding has increased by an average of less than 1% or \$0.2M per year for Public Health mandated programs with expenses increasing at an annual average of 4.3% or \$3.2M, creating a tax levy pressure to maintain service levels. In principle, the Province funds 75% of eligible expenses in the arrangement, but in 2024 only 54% were covered by the \$46.2M provincial funding received. This means York Region provided tax levy for the 25% mandated cost share and an additional \$23.3M tax levy to fund the true cost to deliver services. Figure 4 represents funding models for Public Health.

Figure 4

Provincial and Regional Funding for Public Health



Public Health has implemented efficiencies in program delivery to better anticipate risk, however this alone cannot address funding gap left by Province

In addition to inflationary and growth pressures, Public Health is responding to increasing demands within the community, as outlined in the April 2025 Memorandum, Public Health 2024 Achievements and 2025 Areas of Focus, for example:

- Increases in reportable infectious diseases and case counts (e.g., influenza, varicella (chickenpox) and infectious syphilis) and unpredictable infectious disease surges
- Increase in the number of establishments requiring public health inspections. In 2025, an additional 390 food and personal services, requiring 584 compliance inspections annually and 130 licensed home-based childcare centers, requiring one food compliance inspection were identified
- Change in substance use patterns, including three times more opioid related deaths, higher rates of youth vaping and an increase in cannabis-related emergency department visits

Public Health has implemented efficiencies in program delivery and can better anticipate risk, however, this alone cannot address the Provincial funding gap

Public Health has helped to mitigate increases in expenses by:

- Implementing virtual clinical services, increasing the number of appointments that staff can support in a day
- Transitioning to electronic documentation in the Infectious Diseases and Control Division, enabling better use of data for surveillance, reporting and notification
- Continuing wastewater surveillance to increase preparedness for outbreaks

The 2025 budget for Public Health assumes a \$20.7M shortfall in the province's share of funding.

York Region is working with provincial and community partners to innovate and advocate for more sustainable provincial funding models

The provincial government has recognized the need to adjust funding formulas in some areas; however, there is still an issue with total funding to York Region for mandated services. Economic and social changes in the community need a strong health and human services sector. Regular, proactive discussions with provincial ministries will help ensure funding takes into account population growth, socio-demographic shifts and increased costs to deliver services.

There is an opportunity to improve provincial systems and services that create efficiencies for York Region. For example, provincial technological delays have required York Region, along with other municipalities, to develop stand-alone data infrastructures for infectious diseases. An integrated provincial system would mitigate costs and increase efficiencies.

There may also be opportunities to work with community partners and provincial funders to showcase successful, local innovations for possible broader application. For example, in April 2024 York Region Paramedic Services launched the Improving Patient Access to Care in the Community program to expand the range of services specially trained paramedics can provide to patients without going to the hospital. Early results show this relieves pressure on the healthcare system and allows Paramedic Emergency Services to improve resource efficiency. More information for Council is tentatively planned for Q4.

This report recommends sharing this information with community partners such as the Human Services Planning Board and others to work together to advocate to senior levels of government. Regional staff will continue to meet with provincial ministries to discuss funding needed, explore opportunities to work together, and identify and/or pilot new ways of integrating digital solutions. By joining AMO and others in their efforts, we will build on common messages such as:

- Curbing reliance on municipal tax dollars
- Investing in local infrastructure to build housing
- Addressing causes of homelessness

Work will continue throughout 2025 towards addressing the provincial shortfalls outlined in this report. An update on funding levels will be provided as part of the presentation of the Community and Health Services 2026 budget.

5. Financial Considerations

This report does not present current or anticipated financial changes to the Region’s budget or fiscal position at this time. But could have an impact if advocacy work is successful to provide additional Provincial funding and therefore tax levy relief.

A funding shortfall of \$77.0M is projected for 2025

Based on approved 2025 operating budgets, Table 2 shows a projected cumulative provincial funding shortfall of \$77.0M in 2025 for the programs outlined in this report. This represents the amount of additional funding needed to align with the 2025 cost of services based on cost sharing parameters in provincial funding agreements. The provincial shortfall for these four programs represents approximately 5% of York Region total 2025 tax levy budget.

Table 2

Provincial Funding Shortfalls for Homelessness Community Programs, Long-Term Care, Paramedic Emergency Services and Public Health

Service	Cumulative 3-Year Funding Shortfall (2022 to 2024) \$ million	Budgeted 2025 Funding Shortfall \$ million
Homelessness Community Programs	29.8	24.5
Long-Term Care Homes	66.8	27.1
Paramedic Emergency Services	12.8	4.6
Public Health	32.9	20.7
Total Operating Shortfall	142.3	77.0

From 2022 to 2024 \$142.3M in regional tax levy has subsidized the provincial funding shortfall.

Provincial funding shortfalls create tax levy budget pressures, impacting current and future budgets. While one-time or program specific provincial funding helps, annual increases in provincial funding for mandated programs are needed to mitigate future tax levy impacts.

6. Local Impact

York Region delivers critical provincially mandated human and health service programs to support residents in all municipalities. Programs focus on basic needs, improve quality of life, and support the health and well-being of residents. Without changes to provincial funding arrangements, budget pressures will continue to escalate and may require difficult decisions that could put service delivery levels at-risk.

7. Conclusion

Underfunding of municipalities is not a new problem. Ongoing funding shortfalls for provincially mandated human and health programs and services has financial implications for York Region and poses challenges to expanding services to meet growing community needs. Updated, sustainable provincial-municipal funding arrangements are needed to enable municipalities to continue to support the health and well-being of residents.

York Region staff will continue to advocate to provincial representatives for adequate funding to support mandated human and health programs and services.

For more information on this report, please contact Monica Bryce, (A) Director, Integrated Business Services at 1-877-464-9675 ext. 72096. Accessible formats or communication supports are available upon request.



Recommended by:

Lisa Gonsalves

Commissioner of Community and Health Services



Approved for Submission:

Erin Mahoney

Chief Administrative Officer

March 25, 2025
#16615714

Report of the Commissioner of Community and Health Services **Establishing a Housing and Homelessness Committee of Council**

1. Recommendations

1. Council establish a Housing and Homelessness Committee as a Special Committee of Council.
2. Council refer the proposed mandate and Terms of Reference for the Housing and Homelessness Committee as outlined in Appendix A to its first meeting and direct the Committee to report back with any further recommended changes.

2. Purpose

This report seeks Council approval to establish a Housing and Homelessness Committee, a Special Committee of Council, with a focus on guiding development and overseeing the next 10-year housing and homelessness plan, including increasing supply of emergency and transitional, affordable, and community housing.

Key Points:

- Under the Region's Procedure [Bylaw 2024-52](#), Council may establish a Special Committee or Task Force to consider and report on a specific subject
- In [February 2021](#), Council declared a housing affordability crisis in York Region and in response, established the Housing Affordability Task Force (Task Force)
- This Task Force identified housing affordability as its mandate, and explored opportunities to address private market housing affordability challenges. In accordance with the Region's Procedure Bylaw, the Task Force was deemed to be discharged on March 30, 2025, as 10 consecutive months have passed since its last meeting
- As housing and homelessness challenges persist, it is recommended a Housing and Homelessness Committee be established to identify and prioritize solutions across the entire housing and homelessness system

- As Service Manager, the Region has a legislated requirement to develop a 10-year housing and homelessness plan. The proposed mandate for the Housing and Homelessness Committee is to oversee development of the next 10-year plan and early stages of implementation, including accelerating development of emergency, transitional and community housing with heightened funding from senior governments, policy approaches, program responses, and investment strategies, as outlined in Appendix A
- At its first meeting, the Housing and Homelessness Committee will review the proposed mandate and Terms of Reference and report back to Council with any further recommended changes. The final Terms of Reference will be approved by Regional Council

3. Background

As Service Manager, York Region is responsible for planning, funding, implementing, and delivering housing and homelessness services

York Region is one of 47 Service Managers in Ontario responsible for the housing and homelessness system, as required by the *Housing Services Act, 2011* (“Act”). In exercising its authority as Service Manager, the Region engages in the following:

- Developing and maintaining a 10-year housing and homelessness plan that addresses local needs and matters of Provincial interest as defined through the Act, and is consistent with policy direction in the [Provincial Policy Statement](#). The Region’s first plan, [Housing Solutions: A place for everyone](#) was approved by Council in [June 2014](#) and updated in [October 2019](#).
- Administering and delivering homelessness prevention and housing stability supports, including funding for community agencies to provide services
- Managing emergency and transitional housing, delivered in collaboration with community agencies
- Funding and administering the community housing system, including maintaining a wait list for subsidized housing, funding rent subsidies, and ensuring community housing providers comply with Provincial legislation and funding agreements
- Allocating and administering funding for Federal and Provincial housing and homelessness programs

The current Provincial Policy Statement for 10-year housing and homelessness plans articulates responsibility for Service Managers to address homelessness, roles of non-profit and co-operative community housing providers, and the private market. The Policy Statement has not been updated since 2016, and does not reflect housing-related priorities and programs advanced by the current Provincial government.

Development of the next plan is underway, to be completed pending release of new Provincial requirements for 10-year plans. No updates have been provided on the Provincial review, first communicated to Council in [March 2024](#).

Housing York Inc. Board of Directors oversees operations and strategic direction of the Region's local housing corporation, distinct from the Region's Service Manager role

Separate from the Region's role as Service Manager, Housing York Inc. (HYI) is responsible for operations, tenancy management and maintenance of its 38 community housing locations and maintenance of seven emergency and transitional housing facilities. HYI is governed by a Council-appointed Board of Directors. The Board's responsibilities include setting HYI's strategic direction in alignment with Shareholder direction, providing strategic oversight of business, and approving HYI's operating and capital budget, annual reports, and audited financial statements. York Regional Council is the shareholder for HYI.

Council established the Housing Affordability Task Force to identify solutions in the private market to help address York Region's housing affordability crisis

In [February 2021](#), Council declared a housing affordability crisis in York Region and in response, established the Task Force. Task Force first convened in [May 2021](#) and identified housing affordability as its mandate, with consideration to the following:

- Inviting partners, such as local planners, Conservation Authorities and members of Building Industry and Land Development Association (BILD) and Canada Mortgage and Housing Corporation (CMHC) to depute at future Task Force meetings
- Identifying how to overcome existing challenges using best practices and available tools, including opportunities to provide incentives and advocacy
- Identifying appropriate rental housing locations within York Region and working together for a Regional solution
- Considering if expediting housing supply addresses the housing affordability issue and whether the Task Force's focus should be on increasing rental supply

This Task Force focused on challenges and opportunities for private market housing. Eight meetings were held from 2021 to 2024. The last meeting, held in [May 2024](#), focused on options to address housing affordability challenges through financial incentives, partnerships and advocacy. Task Force feedback was used to inform actions to increase supply of affordable and community housing under the next 10-year housing and homelessness plan, presented to Council in [October 2024](#). In accordance with the Region's Procedure Bylaw, the Task Force was deemed to be discharged on March 30, 2025, as 10 consecutive months have passed since its last meeting.

Demand for emergency and transitional, affordable and community housing continues to outpace available supply

York Region continues to experience a housing crisis as more residents struggle to find housing they can afford. As communicated to Council in [March 2025](#) through the 2024 York Region Health and Well-Being Review, a housing system with a range of options is needed to keep residents housed. With ownership and rental costs increasing, households with low and moderate incomes have

limited housing options. In 2024, the number of households on the subsidized housing wait list grew to 18,419 households, with about 4,500 new applications added.

There were 2,525 people known to have experienced homelessness in 2024, reflecting a 35% increase compared to 2023. There were 986 people known to have experienced chronic homelessness and accessed homelessness services in 2024, a 108% increase from 2023. The number of known encampment locations increased from 62 to 361 between 2021 and 2024. York Region's emergency housing beds are regularly at or near capacity because of increased demand and length of stay. As people stay longer in emergency housing, less capacity is available for others to get help.

Rapid deployment actions are increasing emergency housing capacity and supports to people experiencing homelessness

In [June 2024](#), Council approved the [2024 to 2027 Homelessness Service System Plan and Rapid Deployment Actions](#), guiding the Region's approach and investments on actions to reduce and prevent homelessness, including creating more emergency, transitional and longer-term housing options. As communicated to Council in [February 2025](#), Region successfully secured over \$16.2 million in temporary funding under Federal Unsheltered Homelessness and Encampment Initiative and Provincial Encampment Response Initiative and Last Mile funding. Funding builds on Rapid Deployment Actions by providing additional targeted supports for people living unsheltered or in encampments, and Last Mile funding supports new community, transitional and emergency housing projects. While investment from the Region and senior governments has increased and helped to provide additional services for residents, more needs to be done to address growing needs.

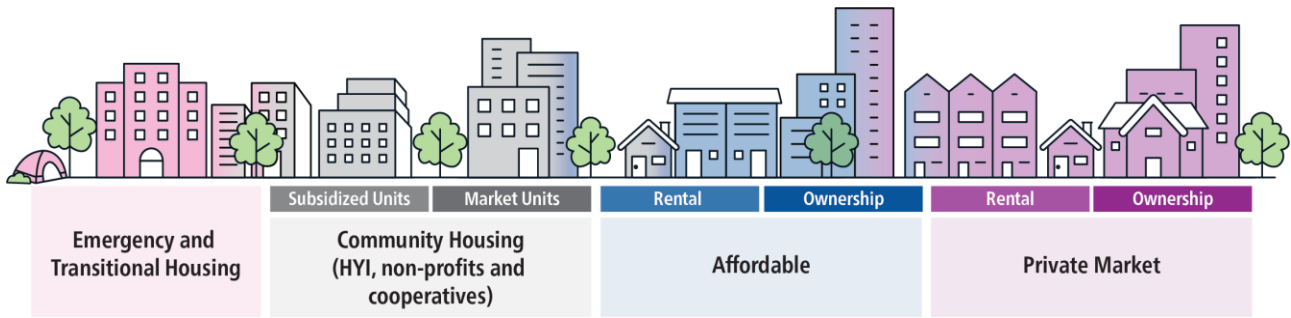
4. Analysis

A Special Committee of Council is recommended to identify and prioritize solutions across the entire housing and homelessness system

In accordance with the Region's Procedure Bylaw 2024-52, Council may establish a Special Committee or Task Force to consider and report on a specific subject.

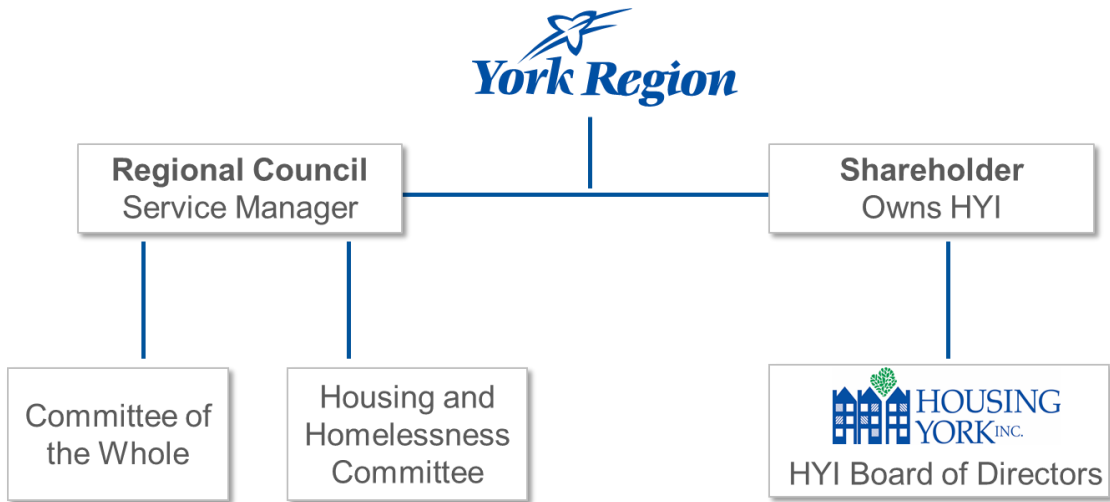
Addressing York Region's housing challenges is a priority for Council, and housing affordability challenges persist. It is recommended a Housing and Homelessness Committee be established as a Special Committee of Council to help prioritize and recommend solutions across the broader housing system (Figure 1). This includes increasing the supply of emergency and transitional, affordable and community housing.

**Figure 1
Housing and Homelessness System**



As a Special Committee of Council, the Housing and Homelessness Committee will report directly to Regional Council. Minutes of Housing and Homelessness Committee meetings will be provided to Regional Council for adoption, as well as any recommendations to advance the Region’s housing and homelessness priorities for approval. This approach provides appropriate governance structure that enables the Special Committee to make recommendations to Regional Council for endorsement. As the Region and HYI have distinct roles, responsibilities related to HYI will continue to be governed by the HYI Board of Directors in accordance with existing governance structures. The proposed structure with the Housing and Homelessness Committee is included in Figure 2.

**Figure 2
Governance Structure**



Composition of the Housing and Homelessness Committee is to be determined by the Regional Chairman and CEO. To maintain consistency and build on the work of the Task Force, it is recommended that the composition include the Regional Chairmain and CEO, and Mayors from the nine local municipalities.

Housing and Homelessness Committee’s mandate would focus on guiding the next 10-year housing and homelessness plan and early stages of implementation

The proposed committee mandate is to guide development, implementation, and monitoring of the Region’s next 10-year housing and homelessness plan, which is supported by the Homelessness Service System Plan. This will include work related to affordable and community housing, emergency and transitional housing, supply-related challenges, policy approaches, program responses and investment strategies.

Key responsibilities would include:

- Identifying, prioritizing, and recommending solutions to address needs across the housing system to inform the next 10-year housing and homelessness plan. This includes increasing and accelerating new supply of affordable and community housing, and emergency and transitional housing with heightened funding from Federal and Provincial governments, as well as supporting capital needs to sustain existing supply
- Supporting coordination with key partners, such as local municipalities, to advance shared housing and homelessness priorities
- Advocating for investment from all levels of government and supporting the Region in securing relevant funding opportunities that advance the Region’s housing goals
- Monitoring and evaluating the effectiveness of housing strategies, policies, and programs to ensure they advance the Region’s goals and adapt to changing local needs
- Other responsibilities identified by the Housing and Homelessness Committee and approved by Council

The proposed Terms of Reference for the Housing and Homelessness Committee is included as Appendix A. At its first meeting, the Housing and Homelessness Committee will review the proposed mandate and Terms of Reference and report back to Council with any further recommended changes. The final Terms of Reference will be approved by Regional Council.

Meetings are proposed throughout 2025 to advance the Region’s housing priorities, focused on increasing supply

At least four Housing and Homelessness Committee meetings are proposed for 2025 to inform development of the 10-year housing and homelessness plan, focusing on increasing the supply of emergency, transitional, affordable and community housing. These meetings will enable committee members to review and make recommendations to Council on:

- Leveraging Regional, local municipal, and private lands to enable new supply. This will involve reviewing site selection approaches and methodologies to identify optimal locations for emergency, transitional, affordable, and community housing.
- Approaches to accelerate housing projects through private and non-profit partnerships, using innovative and rapid building techniques, and identifying a demonstration project in York Region that offers acceleration options.

The proposed meeting schedule and topics are included as Appendix B. The Housing and Homelessness Committee will build on previous work of the Task Force. A summary of previous Task Force meetings is included as Appendix C. A final report on work of the Committee and progress made will be provided to Council in December 2026.

Housing and Homelessness Committee will advance the Healthy Communities Area of Focus toward Vision

The Healthy Communities Area of Focus of York Regional Council's [Vision](#) focuses on the livability, health, safety and social well-being of our communities. The proposed mandate of the Housing and Homelessness Committee aligns with the [2023 to 2027 Strategic Plan](#) priority of Supporting Community Well-Being, including sustaining and increasing affordable housing choices.

5. Financial Considerations

This report does not have a financial component or financial implications. Financial implications of any recommendations through the Housing and Homelessness Committee may be addressed through subsequent reports to Council or future budget processes. The Housing and Homelessness Committee will be supported through existing resources in the Community and Health Services Department and Office of the Regional Clerk.

6. Local Impact

Housing affordability challenges and homelessness affects all local municipalities in York Region. Under Bill 23, *More Homes Built Faster Act, 2022*, authority for land use planning matters shifted from upper-tier to lower-tier municipalities. The updated [Provincial Planning Statement \(2024\)](#) requires local municipalities to coordinate land use planning and planning for housing with Service Managers to address the full range of housing options, including affordable housing needs. It also includes coordination with Service Managers when dealing with Provincial housing policies and plans, including those that address homelessness. As local planning authorities, the Region's nine local municipalities have an important role in enabling and supporting emergency, transitional, affordable and community housing development.

Local municipalities are integral partners in advancing the Region's housing and homelessness priorities. The Housing and Homelessness Committee can support coordination of local municipal efforts and strengthen collaboration on initiatives to address housing needs of residents.

7. Conclusion

This report recommends creation of a Housing and Homelessness Committee, a Special Committee of Council, with a focus and mandate on guiding the next 10-year housing and homelessness plan, including increasing the supply of affordable and community housing, and emergency and transitional housing.

For more information on this report, please contact Karen Antonio-Hadcock, Acting General Manager, Housing Services at 1-877-464-9675 ext. 72088 or Kevin Pal, General Manager, Social Service at 1-877-464-9675 ext. 72150. Accessible formats or communication supports are available upon request.



Recommended by:

Lisa Gonsalves
Commissioner of Community and Health Services



Approved for Submission: **Erin Mahoney**
Chief Administrative Officer

Appendix A – Terms of Reference
Appendix B – Proposed Schedule
Appendix C – Previous Housing Affordability Task Force Meetings

March 28, 2025
16651252



The Regional Municipality of York
Housing and Homelessness Committee
Terms of Reference

Purpose	What will the Committee do?
	<p>The Housing and Homelessness Committee is a Special Committee of Council to inform development of the Region's next 10-year housing and homelessness plan, with a focus on addressing supply-related challenges across the Region's overall housing and homelessness system. This includes accelerating development of emergency and transitional, affordable and community housing with heightened Federal and Provincial funding.</p> <p>As Service Manager for housing and homelessness services, the Region is required under the <i>Housing Services Act, 2011</i> to have a 10-year housing and homelessness plan that addresses local needs and matters of Provincial interest. The mandate of the Housing and Homelessness Committee is to guide the development, implementation, and monitoring of the Region's next 10-year housing and homelessness plan. This will include affordable and community housing, emergency and transitional housing, supply-related challenges, policy approaches, program responses, and investment strategies.</p> <p>Key responsibilities include:</p> <ul style="list-style-type: none"> • Identifying, prioritizing, and recommending solutions to Council to address needs across the housing system to inform the next 10-year housing and homelessness plan. This includes increasing and accelerating new supply of affordable and community housing, and emergency and transitional housing, as well as supporting capital needs to sustain existing supply • Supporting coordination with key partners, such as local municipalities, non-profit and private sectors to advance shared housing and homelessness priorities • Advocating for investment from all levels of government and supporting the Region in securing relevant funding opportunities that advance the Region's housing goals • Monitoring and evaluating the effectiveness of housing strategies, policies, and programs to ensure they advance the Region's goals and adapt to changing local needs • Other responsibilities identified by the Housing and Homelessness Committee and approved by Council
Background	Why was it created?
	<p>In February 2021, Regional Council declared a housing affordability crisis in York Region and in response, established the Housing Affordability Task Force. The Task Force discussed opportunities to increase affordable housing supply, with a focus on the private rental market. In accordance with the Region's Procedure Bylaw 2024-52, the Task Force will be deemed to be discharged on March 30, 2025.</p>

Addressing York Region’s housing and homelessness challenges is a priority for Council and housing affordability is a top concern for residents. A Special Committee of Council is needed to help prioritize and recommend solutions with a focus on the broader housing and homelessness system to guide development of the next 10-year housing and homelessness plan, including accelerating development of emergency and transitional, affordable and community housing with heightened funding from senior governments.

As Service Manager for community housing and homelessness programs, York Region is required to have a 10-year housing and homelessness plan. Council approved York Region’s first plan in 2014. Development of the next plan is underway, to be completed pending release of new Provincial requirements for 10-year plans. The Housing and Homelessness Committee will advise on commitments under the next 10-year plan, ensure alignment across the housing and homelessness system, and support coordination and collaboration at the local municipal level.

Committee Composition

Who is on the Committee?

Composition of the Housing and Homelessness Committee is to be determined by Regional Chairman and CEO.

As determined by the Regional Chairman and CEO, for 2025 and 2026, composition will include the Regional Chairman and CEO, and Mayors from the nine local municipalities to maintain consistency and build on the work of the Task Force.

The Housing and Homelessness Committee will appoint a Chair and Vice-Chair at its first meeting.

Quorum will be a majority of members of the Housing and Homelessness Committee.

The Housing and Homelessness Committee will be supported by representatives from senior management and the following Departments:

- Office of the CAO
- Community and Health Services
- Corporate Services
- Finance
- Legal Services
- Public Works

Term of Membership and Meetings

How long is the commitment for the Committee?

Membership on the Housing and Homelessness Committee will coincide with the term of Council. As a new term of Council commences, the Regional Chairman and CEO will determine membership.

The Housing and Homelessness Committee will be scheduled to meet at least three times per year, with specific dates and times for meetings to be determined. The Chair of the Committee may call additional meetings and/or cancel any meetings. Meetings of the Housing and Homelessness Committee will not conflict with the regular meetings of Council.

Responsibilities	How will the Committee work together to meet its purpose?
	<p>Housing and Homelessness Committee members are expected to attend all scheduled meetings. The Committee may provide feedback to Regional staff, request information, inform actions and strategies to advance the Region’s housing and homelessness priorities, and make recommendations to Council.</p> <p>Key deliverables include development of the Region’s next 10-year housing and homelessness plan targeted for December 2025, pending the release of Provincial requirements. Following approval of the 10-year plan by Regional Council, the Housing and Homelessness Committee will continue to meet over 2026 to guide early implementation of approved commitments. A final report on work of the Committee and progress made will be provided to Council in December 2026.</p> <p>As a Special Committee of Council, the Housing and Homelessness Committee will report directly to Regional Council. . Following each meeting, Housing and Homelessness Committee minutes will be provided to Regional Council for adoption, as well as any recommendations to advance the Region’s housing priorities for approval.</p> <p>Responsibilities related to Housing York Inc. will continue to be governed by the Housing York Inc. Board of Directors.</p>
Accountability	What needs to be done and by whom?
	<p>The Regional Clerk, in consultation with Housing Services and Social Services, within the Community and Health Services Department, will solicit agenda items and prepare meeting agendas and minutes.</p> <p>The Housing and Homelessness Committee is subject to the <i>Municipal Act, 2001</i>, and all applicable rules of procedure and policies that govern Council, including public access to meetings.</p>

Housing and Homelessness Committee 2025 Proposed Schedule

Timeline	Proposed Subjects	Details and Deliverables
May 2025	<i>Setting the Stage:</i> Housing and homelessness challenges, governance structure and looking ahead	<ul style="list-style-type: none"> Review Housing and Homelessness Committee proposed mandate and Terms of Reference Receive information on challenges and recent work in York Region’s housing system, and update on 2024-2027 Homelessness Service System Plan/Rapid Deployment Actions Provide feedback to inform future discussions on opportunities to address housing and homelessness challenges
June 2025	<i>Identify Opportunities:</i> Accelerate emergency & transitional, affordable and community housing, overcome barriers, and leverage innovative solutions	<ul style="list-style-type: none"> Receive Housing Supply and Affordability update (Measuring and Monitoring Report) Provide feedback on leveraging Regional, local municipal, and private lands to advance site selection for Regional housing priorities, including emergency a transitional, affordable and community housing Identify strategies and methods to accelerate housing projects and priorities with heightened senior government funding, building on Council’s request in January 2025 to explore options for increasing housing affordability
September 2025	<i>Identify Opportunities:</i> Learn from experience and explore a pilot project	<ul style="list-style-type: none"> Review direction and implementation of actions to increase the supply of affordable and community housing presented to Council on October 2024, including: <ul style="list-style-type: none"> Housing development coordination program (“conciierge”) that supports connection to funding opportunities, system navigation, and connects non-profits and private developers Non-profit pre-development supports and rent supplement opportunities Alignment and coordination with local municipalities on actions Provide feedback on work to advance emergency and transitional housing sites Receive information on barriers, opportunities, and lessons learned from panel on municipal, non-profit, and private affordable housing projects Inform approaches to accelerate housing projects through private and non-profit partnerships using innovative and rapid building techniques, and identify a pilot project that offers acceleration options
October 2025	<i>Moving Forward:</i> Advance a pilot project in York Region	<ul style="list-style-type: none"> Receive update on development of the next 10-year housing and homelessness plan Recommend a pilot project for Council’s consideration

Topics for Housing and Homelessness Committee meetings may be subject to change based on progression of projects. A special event may also be considered in November 2025 in recognition of National Housing Day to highlight accomplishments, work underway, and support advocacy to all levels of government.

Past Housing Affordability Task Force Meetings and Topics

Theme	Agenda Topics/Speaker
Taking Action: Inaugural meeting of Task Force (May 2021)	Presentation: York Region Housing Information Paul Freeman, Chief Planner <ul style="list-style-type: none"> • Provided information on housing, housing affordability and population growth to support mandate discussion. • Task Force identified housing affordability as its mandate and confirmed requirement to identify solutions to the housing affordability problem, including consideration of stakeholder perspectives, best practices, available tools.
Financial Challenges and Approaches: Overview of tools being implemented or considered. (October 2021)	Presentation: Housing Affordability in York Region Sarah Cameron, Senior Planner <ul style="list-style-type: none"> • Information on housing affordability in York Region and approaches to address affordability challenges, including built form and diversification, design and construction, municipal programs and process improvements and financial tools. Presentation: Supporting a Mix and Range of Housing Options Yi Luo, Manager Growth Economics and Finance <ul style="list-style-type: none"> • Approaches to addressing affordability challenges through the DC Bylaw update, consistent with Statistics Canada’s categorization when reporting occupancy data, stacked townhomes being treated as apartment, charging all units <700 sq. ft. a small apartment rate, exempting additional residential units, phasing in payments for non-profit and rental developments, updating the 3-year rental deferral to remove the 4-storey criteria. Presentation: Vacant Homes Tax to Support Affordable Housing Bonny Tam, Manager Tax, and Intergovernmental Revenue <ul style="list-style-type: none"> • Background information on a Vacant Homes Tax including an interjurisdictional scan, regional implications, and next steps. • In May 2023, Council directed not to implement a Vacant Homes Tax.
Demand Perspective: Super charged demand also impacting housing affordability. (February 2022)	Presentation: Current Trends in the Ontario Housing Market Steve Pomeroy, Industry Professor, Canadian Housing Evidence Collaborative <ul style="list-style-type: none"> • Outlined causes of price increases including a combination of supply (some targeted shortages) and demand (supercharged). • Articulated that expanding and increasing supply alone will not stall or slow rate of price and rent increases. New supply is coming on market at very high prices and rents. • There is a need more targeted incentives and/or conditions to create moderate price/rent increases. Presentation: Affordable Housing through Partnership Martin Blake, Vice President, Daniels Corporation and Alexis Minz, Associate Investments, Daniels Corporation <ul style="list-style-type: none"> • Provided examples of creating purposeful opportunities for affordable housing including first home pre-built communities (downpayment assistance), shared equity mortgages, partnership with Habitat for Humanity, joint ventures (Peel community housing) • Creating affordable housing requires partnership, joint risk and stacking of incentives and benefits.

Theme	Agenda Topics/Speaker
	<p>Presentation: Back to Basics – One Customer, One Process Teema Kanji, Manager, Programs and Process Improvement, Planning and Economic Development</p> <ul style="list-style-type: none"> Approaches to unlocking housing supply through a digital, streamlined, customer service approach to data exchange and to increase transparency, accountability, and efficiency. <p>Presentation: Affordable Private Market Housing Implementation Plan Sandra Malcic, Director Long Range Planning, Planning and Economic Development</p> <ul style="list-style-type: none"> Overview of the Affordable Private Market Implementation Plan (AHIP) which will identify actions, advocacy and partnership approaches York Region should be pursuing to address private market housing gaps in the short, medium, and long term. <p>Memo: Summary of Provincial Housing Affordability Summit with Premier Ford, Minister Clark, Mayors and Chairs – January 19, 2022 Paul Freeman, Chief Planner</p> <ul style="list-style-type: none"> Provided a summary of the Summit, including two key questions: (1) what has been working well in your municipality? (2) What more can we do together? The purpose of the summit was to share best practices to increase housing supply and reduce barriers. <p>Memo: Housing Supply Update, Attachment 1 and Attachment 2 Paul Freeman, Chief Planner</p> <ul style="list-style-type: none"> Provided updated housing supply data using best available as of Dec 2021: <ul style="list-style-type: none"> Approximately 29,000 draft approved units and over 7,500 registered units (4.5 years of growth) Approximately 15,200 units under construction Approximately 10,750 units through MZO's (additional 1.5 year supply) <p>Memo: Report of the Ontario Housing Affordability Task Force and Attachment 1 Paul Freeman, Chief Planner</p> <ul style="list-style-type: none"> Recommendations made by the Provincial Housing Affordability Task Force to the Minister of Municipal Affairs and Housing focusing on getting more homes built, making land available to build, cutting red tape, reducing costs, and incentives.
<p>Housing as a Human Right: Government has a role and responsibility to support progressive realization of housing as a human right.</p> <p>(September 2022)</p>	<p>Presentation: Housing Affordability Challenges: The Shift Perspective Leilani Farha, Global Director, The Shift, Former UN Special Rapporteur on the Right to Housing (2014-2020)</p> <ul style="list-style-type: none"> Approaches to addressing housing need from a human rights perspective (the right to housing) <p>Presentation: Summary and Commentary on Smart Prosperity Institute's report "Ontario's Need For 1.5 Million More Homes" Paul Bottomley, Manager Policy, Research and Forecasting</p> <ul style="list-style-type: none"> Outlined findings from the Smart Prosperity report, identified historical development in the GTHA, summarized the ROP forecasts, and identified other factors influencing housing supply (approval timelines, construction timelines, supply chain)
<p>Government Role: Government intervention required to address affordable housing.</p>	<p>Presentation: Task Force Updates and Recap Paul Freeman, Chief Planner</p> <ul style="list-style-type: none"> Updated the Task Force on senior government initiatives (National Housing Strategy, Ontario Housing Supply Plan) <p>Presentation: The Municipal Role in Addressing the Housing Crisis in York Region Dr. Carolyn Whitzman, Expert Advisor to HART, UBC</p>

Theme	Agenda Topics/Speaker
<p>(March 2023)</p>	<ul style="list-style-type: none"> Identified evidence-based approaches to addressing housing affordability including targets, approaches to land, land banking, planning, and zoning approaches, municipal financing, land leasing and acquisitions. <p>Presentation: Streamlining the Development Approval Process Teema Kanji, Manager Programs and Process Improvement and Julie Millson, Program Manager, Partnerships</p> <ul style="list-style-type: none"> Summarized approaches to continue to streamline development including developing common planning data standards, establishing common processes, enhancing internal process, increased data exchange, transparency, data quality, and improved customer experience. <p>Presentation: Provincial Housing Supply Paul Bottomley, Manager Policy, Research and Forecasting</p> <ul style="list-style-type: none"> Housing supply across the province as of December 2022: Greater Toronto and Hamilton Area (GTHA) has a 25-year supply, the Greater Golden Horseshoe (GGH) a 15 year supply and outside of the GGH a 10.5 year supply. <p>Presentation: Task Force 2023 Outlook Paul Freeman, Chief Planner</p> <ul style="list-style-type: none"> Provided an outline of objectives, outcomes, and discussion topics for the coming year.
<p>Development Industry Perspective: Need to work together to address housing challenges.</p> <p>(September 2023)</p>	<p>Presentation: Recap and Introduction presentation Paul Freeman, Chief Planner</p> <ul style="list-style-type: none"> Reminded the Task Force of previous work and upcoming reports. <p>Presentation: Collaborative Solutions to Housing Supply Dave Wilkes, President and CEO of BILD GTA</p> <ul style="list-style-type: none"> Identified market context, elasticity of demand, current BILD studies and potential solutions. Potential solutions included federal government advocacy to remove HST on purpose built rental, resolve unintended consequence of Bill 109, better understand why some approvals have not moved to construction, promote Region's DC deferrals and servicing allocation reserve for purpose built rental. <p>Presentation and Memo: York Region Housing Supply Update Paul Bottomley, Manager Policy, Research and Forecasting</p> <ul style="list-style-type: none"> Provided updated housing supply data as of August 2023, including: <ul style="list-style-type: none"> Approximately 34,100 draft approved units and 10,000 registered units Approximately 19,000 units under construction Approximately 46,200 units through MZO's
<p>Taking Action: Options to address private market housing affordability challenges.</p> <p>(January 2024)</p>	<p>Presentation: Task Force Introduction and Purpose Sandra Malcic, Director Planning Policy and Data</p> <ul style="list-style-type: none"> Summarized previous meetings of the Task Force, provided updated affordability data and outlined the session to follow. <p>Presentation and Communication: Affordable Housing Implementation Plan (Options) Nick Michael, Partner, N. Barry Lyons Consulting Limited</p> <ul style="list-style-type: none"> Identified options that could address private market housing challenges under the categories of financial incentives, partnerships and advocacy for Task Force discussion and input. For each option regional role, impact on housing market, cost and timeline are identified.

Theme	Agenda Topics/Speaker
<p>Taking Action: Recommendations to address private market housing affordability challenges.</p> <p>(May 2024)</p>	<p>Presentation: Task Force Meeting Overview and Updates Sandra Malcic, Director Planning Policy and Data</p> <ul style="list-style-type: none"> • Overview of the Task Force and outlined upcoming presentation and memo of NBLC recommended approaches to addressing private market housing challenges, including key funding considerations.
	<p>Presentation and Memo: AHIP Scenarios and Recommendation Nick Michael, Partner, N. Barry Lyons Consulting Limited</p> <ul style="list-style-type: none"> • Approaches to address housing need through a base, moderate and high scenario through action (financial), partnership and advocacy approaches. • Recommended Council pursue the high scenario which includes enhanced purpose-built rental development charge and property tax incentives, concierge services for priority developments, a formal lands program and expanding the existing community housing grant program to the private market and providing funding at \$33 million per year.
	<p>Memo: Senior Government Funding Available to Support Private Market Housing Paul Freeman, Chief Planner</p> <ul style="list-style-type: none"> • Information on senior government funding sources available to support private market housing and supportive infrastructure.

To: Committee of the Whole
Meeting Date: April 10, 2025
From: Laura Mirabella
Commissioner of Finance and Regional Treasurer
Re: **2025 Capital Contribution for Mackenzie Health – Cortellucci Vaughan Hospital Project**

This memorandum provides members of Committee of the Whole with details regarding the 2025 Hospital Financing Reserve Fund contribution for Mackenzie Health – Cortellucci Vaughan Hospital project (Cortellucci Vaughan Hospital).

Region is committed to help fund Cortellucci Vaughan Hospital until 2031

On [October 22, 2009](#), Council agreed to a Memorandum of Understanding (“MOU”), to provide funding for hospitals in York Region to assist them with capital projects, expiring on December 31, 2031. A copy of this MOU was attached as part of the [2017 Mackenzie Vaughan Hospital Capital Funding report](#).

Although the MOU was terminated in 2019, the Region retained financial commitments made prior to termination. Cortellucci Vaughan Hospital is the third hospital under the MOU to receive funding and the Region’s only remaining commitment. Both the cancer care clinic project at Southlake Regional Health Centre and redevelopment project at Markham Stouffville Hospital Corporation have been fully paid out.

Cortellucci Vaughan Hospital met its transfer of care target during 2024 and is eligible for its full funding contribution

To help manage costs of Paramedic Services, the Region tied contribution levels to progress on reducing processing time for emergency patients. The transfer of care target (off-load delay) remains despite MOU termination and informs reserve contributions towards Cortellucci Vaughan Hospital. If the 30-minute Paramedic Services transfer of care target is not achieved, York Region may, at the discretion of Council, reduce hospital funding by an amount approximating additional operating costs incurred by Paramedic Services for the time above the target.

In 2024, Cortellucci Vaughan Hospital met its transfer of care target of 30 minutes with an average actual transfer of care time of 22 minutes per transport (and a total of 17,483 patient transports).

Therefore, no reduction to the 2025 reserve capital contribution is applicable. Transfer of care times are tracked by Community and Health Services department with data from the electronic patient care records created by paramedics. These records contain the time the ambulance arrived at the hospital and the time the hospital took over care of the patient, and the difference in these times is the transfer of care time. Table 1 presents transfer of care times since the hospital opened in 2021, which have been well under the target of 30 minutes.

Table 1
Historical Transfer of Care Times – Cortellucci Vaughan Hospital

Year	Average Actual Transfer of Care Time (min)
2021	21
2022	24
2023	23
2024	22

Source: York Region Community and Health Services Department

\$109.5 million has been contributed to Cortellucci Vaughan Hospital since 2009

By the end of 2024, the Region had paid \$109.2 million to Cortellucci Vaughan Hospital for the approved project (Table 2). Region’s remaining commitment to Cortellucci Vaughan Hospital is estimated to be \$45.0 million, which includes forecasted adjustments for assessment growth from 2025 to 2031. Region’s approved commitment represents about 9% of the total \$1.7 billion overall funding for the project.

Table 2
Payments to Cortellucci Vaughan Hospital for the approved project

Hospital	Approved commitment	Payments (2009-2024)	Remaining commitment
Mackenzie Health – Cortellucci Vaughan Hospital*	\$154.1 million	\$109.2 million	\$45.0 million

*Mackenzie Health – Cortellucci Vaughan Hospital’s commitment reflects forecasted future adjustments for assessment growth. Figures may not add due to rounding.

After indexation, Region’s contribution for 2025 will be approximately \$7.3 million

Contributions to Hospital Financing Reserve Fund are adjusted annually by the rate of change in the Region’s prior year’s assessment growth. Through the approved 2025 Operating [Budget](#), approximately \$7.3 million was set aside for 2025 (including indexing for prior year assessment growth) to support the Region’s existing hospital commitment.

Assuming annual assessment growth ranges between 1.13% to 1.66% between 2025 to 2031, forecasted total cumulative contribution to the Hospital Financing Reserve Fund will be approximately \$154.1 million for Cortellucci Vaughan Hospital (Appendix A). Actual contributions will vary subject to actual assessment growth and imposition of further delay reductions if targets are not met.

For more information on this memo, please contact David Cohen, Director (A), Treasury Office at 1-877-464-9675 ext. 71660. Accessible formats or communication supports are available upon request.



Laura Mirabella

Commissioner of Finance and Regional Treasurer



Erin Mahoney

Chief Administrative Officer

March 24, 2025

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Appendix A – Reserve Contributions for Mackenzie Health – Cortellucci Vaughan Hospital Project from 2009 to 2031

Reserve Contributions for Mackenzie Health – Cortellucci Vaughan Hospital Project from 2009 to 2031 (\$ Millions)

Annual reserve contribution indexed to actual prior year's assessment growth

	% Share	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Cortellucci Vaughan	45.0%	3.600	5.546	5.718	5.882	6.013	6.137	6.269	6.379	6.491	6.604
Assessment Increase		2.70%	3.10%	2.87%	2.23%	2.06%	2.15%	1.76%	1.75%	1.74%	2.15%

Annual reserve contribution indexed to actual prior year's assessment growth

	% Share	2019	2020	2021	2022	2023	2024	Subtotal	Transfer of Care Delay Reductions	Subtotal net of Reductions	Transfers*
Cortellucci Vaughan	45.0%	6.746	6.846	6.939	7.041	7.134	7.240	100.584	(0.000)	100.584	8.868
Assessment Increase		1.48%	1.37%	1.46%	1.32%	1.49%	1.48%				

Annual reserve contribution indexed to forecast of prior year's assessment growth

	% Share	Subtotal net of Transfers	2025	2026	2027	2028	2029	2030	2031	Subtotal	TOTAL
Cortellucci Vaughan	45.0%	109.451	7.347	7.430	7.525	7.629	7.749	7.013	0.000	44.692	154.144
Assessment Increase			1.13%	1.27%	1.39%	1.57%	1.66%	1.60%	1.54%		

*MOU was terminated in 2019 and a one-time re-allocation of contributions between hospitals in 2020 facilitates fulfilment of Region's financial commitments for Council-approved projects.

Note: Future assessment growth estimated to increase to 1.66% in 2029 and slows down to 1.54% annually by 2031, as forecasted by York Region Finance Department as of January 2025. Forecast will be updated annually to reflect additional information.

Figures may not add due to rounding.



To: Committee of the Whole
Meeting Date: April 10, 2025
From: Laura Mirabella
Commissioner of Finance and Regional Treasurer
Re: **2024 Development Charge Reserve Fund Statement**

This memorandum provides Committee of the Whole with a year-end summary of development charge (DC) activity and reserve balances for 2024, as required under Section 43 of the *Development Charges Act, 1997*, as amended (Act).

2024 DC Reserves Fund Statement is a prescribed requirement under the Act

The Act specifies how DC Reserves are established and reported upon. Sections 33 and 43 of the Act require:

- A municipality that has passed a DC bylaw shall establish a separate reserve fund for each service to which the DC relates and fund only eligible capital costs from the reserve fund
- The Treasurer of the municipality shall provide Council a financial statement relating to DC bylaws and reserve funds established

The financial statement must identify all assets where capital costs were funded under a DC bylaw. Municipalities are also required to identify all other sources of funding applied to each project funded with DCs and provide details on activities for each DC reserve fund for the year.

The reserve fund statement for 2024 complies with the Act. The Region has not imposed, directly or indirectly, any additional levies or required construction of a service, except as may be permitted under the Act or another act. Additionally, the Act requires that at least 60% of the monies in the water, wastewater and roads reserve funds have been either spent or allocated to DC eligible expenditures.

In compliance with requirements of the Act, the Region expects to incur the capital costs in its 2022 Background Study during the term of the Bylaw. Although \$22.5 million of DCs were collected by the Region in 2024 for the Yonge North Subway Extension, no actual expenditures were incurred during

the year as the Region did not receive any invoices in 2024 from the project manager, Metrolinx. The Region expects to incur these costs in the future.

Treasurer’s Reserve Fund Statement is comprised of five schedules

Attached to this memorandum are five schedules (see Appendix A) which make up the financial statement required by the Act:

- Schedule 1 summarizes the DC reserves established under the authority of the Act, and the DC Bylaw
- Schedule 1 (A) provides a further breakdown of the General Services column on Schedule 1
- Schedule 1 (B) provides details of the DC credits shown on Schedule 1
- Schedule 1 (C) provides details of the activity in the deferred DC reserves
- Schedule 2 shows the 2024 general services capital project expenditure details
- Schedule 3 shows the 2024 roads-related DC expenditure details
- Schedule 4 shows the 2024 water supply-related DC expenditure details
- Schedule 5 shows the 2024 wastewater servicing-related DC expenditure details

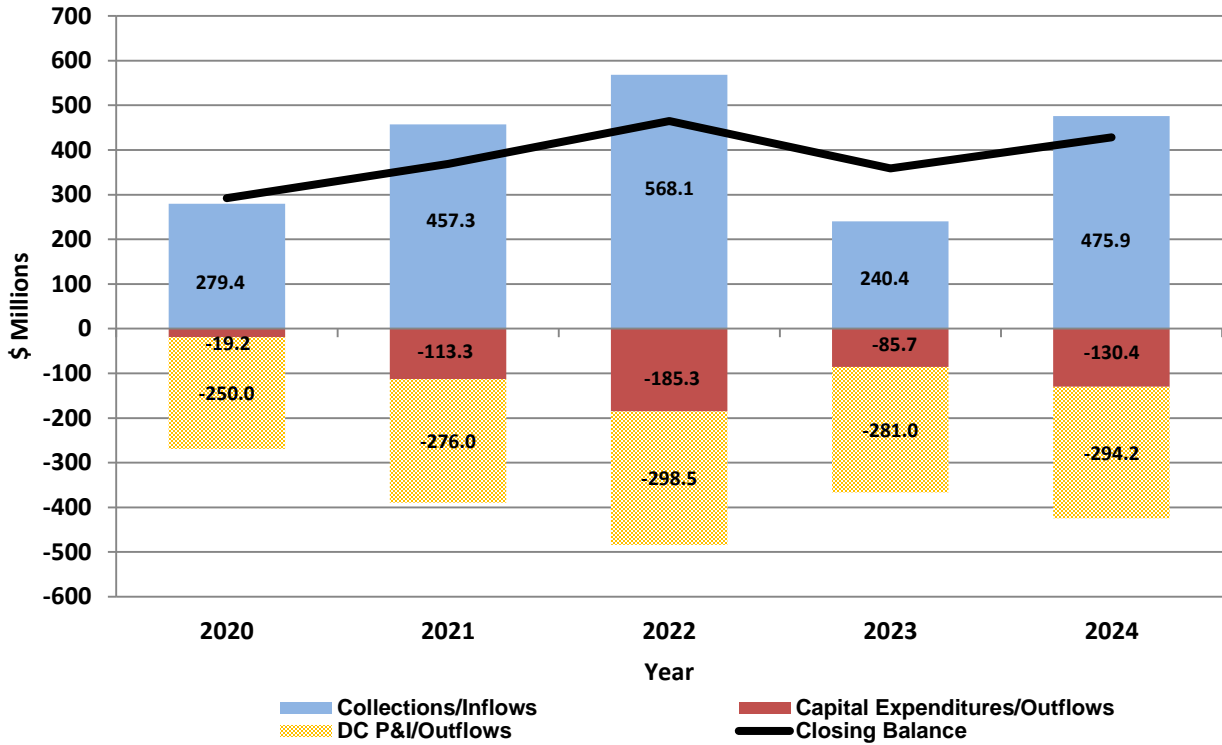
DCs fund half of the Region’s ten-year capital plan and about 65% of growth capital

DCs are fees collected from most new residential and non-residential developments to pay for growth-related infrastructure directly or to pay principal and interest on debt previously issued to build growth-related infrastructure. Based on the 2025 10-year capital plan, DC funding¹ supports 50.8% of spending, with the balance drawn from other sources such as tax levy, user rates and/or senior government contributions.

Figure 1 shows DC collections and draws from 2020 to 2024. Each year, draws are made from the reserves to pay principal and interest on outstanding debt and for other DC funded spending. Then, as per the Capital Financing and Debt Policy, it is the Region’s practice to maintain a cash balance in the reserve of between 75% and 100% of the projected annual principal and interest payments needed for the following year for growth-related debt. In 2024, the Region’s principal and interest payments were just under \$300 million. For the past five years, the closing balance of the reserve exceeded the amount needed for principal and interest payments in the following year.

¹ DC Funding includes debt, reserves, developer financing and regional contributions to fund discounts and exemptions including those related to recent provincial measures such as Bill 23, More Homes Built Faster Act, 2022

Figure 1
 York Region 2020 – 2024 DC
 Collections and Expenditures Comparison (\$ Millions)



DC collections are recognized as revenue only once spent

Depending on timing of capital spending, DC collections within a fiscal period may not equal revenue recorded in financial statements. The Region’s financial statements are prepared in accordance with generally accepted accounting principles established by the Public Sector Accounting Board. As a result, revenue is recorded in financial statements as DC balances are drawn down to pay for principal and interest on previously constructed growth capital or to fund new growth-related capital projects.

Amendments to Act since January 1, 2020 reduced the amount of DCs Region collects

Prior to January 1, 2020, DCs collected for new developments were only based on Council’s approved DC rates in effect at time of subdivision approval or building permit issuance. Due to changes to the Act, DCs are now collected based on rates in effect at either date of zoning bylaw amendment or site plan application for the development. In typical bylaw cycles of increasing DC rates, this would result in a discount from the prevailing rates, which would be recovered to an extent through the interest policy.

Also, as of November 28, 2022, further changes to the Act required new DC rates be phased in when a new DC bylaw is passed, which has applied to the Region’s 2022 DC Bylaw, passed on May

26, 2022. The Act also removed recovery of Housing Services, growth studies and land costs as a DC-eligible service. In addition, rental developments could receive discounts based on their number of bedrooms, and other residential developments (such as secondary suites, non-profit housing, affordable and attainable housing) would be exempt from DCs.

On June 6, 2024, *Bill 185, Cutting Red Tape to Build More Homes Act*, repealed the phase-in provision of the Act, reverting DCs to full bylaw rates as well as reinstating growth studies as DC-eligible.

DC collections were lower by approximately \$80.2 million due to changes to the Act

For 2024, DC collections were lower by approximately \$80.2 million due to changes to the Act, as seen in Table 1.

Table 1
Lost DC Collections Resulting from Changes to the Act (\$ Millions)

Development Type	DCs Actually Collected	DCs based on Council approved rates	Difference
Singles/Semi-detached	137.7	149.6	(11.9)
Multiples	64.0	68.2	(4.2)
Apartment (small & large)	145.8	177.6	(31.8)
Retail	21.5	24.4	(2.9)
Hotel	(0.6)	(0.5)	0.1
Non-Retail	107.5	136.8	(29.3)
Total	475.9	556.1	(80.2)

Note: totals may not add due to rounding

DC collections were 11.9% below the forecast used in the 2024 Budget

The 2024 Budget assumed accrued DC collections would be \$540.2 million during the year based on a projection of 12,595 housing units and gross floor area for non-residential development of 282,096 square metres. Actual DC collections for 2024 were \$475.9 million, \$64.4 million (or 11.9%) less than forecast, based on 7,180 housing units and 457,801 square metres of non-residential development.

The 2024 Budget forecast assumed DC collections would be higher in 2024 than 2023. The lower than budgeted DC collections in 2024 can generally be attributed to slower housing market and construction activity due to economic conditions such as higher interest rates and material costs as well as construction labour shortages. The 2024 Budget forecast assumed a robust level of growth such that local municipalities would achieve 80% of their Provincial housing targets to be eligible for the Building Faster Fund. This forecasted level of growth was significantly higher than the Region's historic average and did not materialize amidst a record slow housing market.

DC deferrals granted, but not collected, total almost \$103 million

Council has put in place deferral policies to trigger certain development such as rental and office developments specifically. Finance staff reviewed these contracts at the end of 2020, as previously they had only appeared in notes to the financial statements, and determined it would be more appropriate to recognize DCs as they ordinarily become payable (i.e., at building permit).

Deciding to recognize the development charges when the building permit is issued and setting up an asset/receivable (with actual draws and payments decreasing the receivable), provided a more accurate representation on the Region's financial statements. At this point, a collection is recorded for accrual purposes.

Each DC reserve fund has a parallel account to store any DC amounts arising from deferral agreements. The Deferred DC Reserve Fund will increase by the value of new deferral agreements signed during the year and will decrease as the deferral agreement expires and/or draws are made on letters of credit (or otherwise paid). Each month end, the net deferral amount is journalized back into the main DC Reserves shown above. The activity for the year is shown in Table 2.

Table 2
Continuity Schedule of Deferred DCs (\$ Millions)

Service	Opening Balance	Deferral Activity ¹			Closing Balance
		New	Collected	Total	
Regional Roads	19.9	22.9	(3.6)	19.3	39.2
Water Supply	7.8	8.6	(1.4)	7.2	15.0
Wastewater Servicing	16.0	18.7	(2.9)	15.8	31.9
General Services	<u>5.9</u>	<u>11.7</u>	<u>(0.9)</u>	<u>10.8</u>	<u>16.7</u>
Total	49.6	61.9	(8.8)	53.1	102.8²

Note 1: These columns represent new deferrals entered into as well as ones for which the deferral period has ended. The total effect matches the Total Deferral Activity column.

Note 2: The outstanding deferrals as at December 31, 2024 includes 1 retail deferrals \$0.1M, 4 high-rise deferrals \$72.8M, 1 office deferral \$1.7M, 2 Section 26.1 not for profit deferral \$3.2M, 7 purpose built rentals \$24.1M and 3 community use deferrals \$0.7M.

As at December 31, 2024, DC Reserve Funds had a balance of \$530.9 million

As at December 31, 2024, DC Reserves had a balance of \$530.9 million, an increase of \$122.7 million from 2023 as a result of the following changes in Table 3. A more detailed table is available in Appendix A.

Table 3
DC Summary of Changes in 2024 (\$ Millions)

	Total Reserve Balance (\$M)
Opening Balance	408.2
Draws from Reserves Exceeding DC Collections	(68.7)
DC Deferred Reserve Funds Increase	53.1
Non-DC funding of DC Discounts and Exemptions Funded	120.0
Interest Earned *	<u>18.3</u>
Closing Balance	<u>530.9</u>

* Interest earned on reserve balances, not on DC's that have been frozen.

DC Reserve Funds have been fully allocated

In 2024, \$544.5 million was withdrawn from the DC Reserve, \$294.2 million to service existing debt on growth-related projects, and \$250.3 million to fund new projects directly. Over the past 5 years, debt servicing made up approximately 65.8% of total draws. Most projects are completed well in advance of the DC collection they are intended to be funded by, which results in debt being required in advance and the continued service of said debt.

As at December 31, 2024, the Region had \$1.9 billion of outstanding DC funded debt. Over the next 10 years, \$3.9 billion will be required to service the Region's existing and new DC debt supporting the 2025 10-Year capital plan. In addition, \$1.7 billion of DCs have been allocated to fund new growth-related projects identified in the 10-year capital plan, timing of which is subject to maintaining 75% to 100% of the projected annual principal and interest payments needed, detailed in Table 4.

Table 4
DC Reserve Fund and Allocations as at December 31, 2024 (\$ Millions)

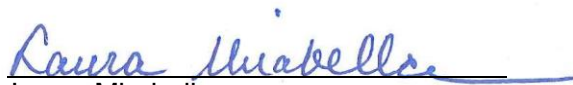
Service	DC Reserve Fund Balance	Capital Expenditures – DC Reserve Fund Draws	DC Debt Servicing Costs ¹	Unallocated Reserve Balance
Regional Roads	689.3	708.3	774.0	(793.0)
Water Supply	(157.6)	57.5	719.7	(934.8)
Wastewater Servicing	(148.3)	99.1	1636.4	(1,883.8)
General Services	147.6	846.3	745.0	(1,443.7)
Total	530.9	1,711.2	3,875.1	(5,055.4)

Note 1: DC Debt servicing costs include principal and interest payments on existing debentures and debt to be issued for the Region's 10-Year Capital Plan

Note 2: In excess of 60% of the DC Reserves are allocated to eligible projects as required by the Act.

As required under the Act, this annual memorandum and associated attachments, provides Council with information on the inflows and outflows for all DC and deferred DC reserves. This includes the impact of recent legislative changes on DC collections, activity related to deferrals, as well as the allocation of reserves for future growth-related expenditures. As is practice, and in an effort to make the memo readily available for stakeholders, upon approval this memorandum will also be posted on the Region's DC [webpage](#).

For more information on this memo, please contact David Cohen, Director (A) and Deputy Treasurer at 1-877-464-9675 ext. 71660. Accessible formats or communication supports are available upon request.



Laura Mirabella

Commissioner of Finance and Regional Treasurer



Erin Mahoney
Chief Administrative Officer

March 24, 2025
16600496

Appendix A – DC Activity in 2024
Attachments (1)

DC Activity in 2024 (\$ Millions)					
Service	Regional Roads ¹	Water Supply ²	Wastewater Servicing ²	General Servicing ³	Total
<i>Opening Balance</i>	585.7	(133.9)	(153.4)	109.8	408.2
<i>Decreases to Balances</i>					
<i>Principal and Interest Payments</i>	(78.4)	(73.3)	(108.8)	(33.8)	(294.2)
<i>Direct Funding of Expenditures</i>	<u>(106.5)</u>	<u>(26.0)</u>	<u>(52.9)</u>	<u>(64.8)</u>	<u>(250.3)</u>
<i>Total Decreases</i>	(184.9)	(99.3)	(161.7)	(98.6)	(544.5)
<i>Increases to Balances</i>					
<i>Collections</i>	186.4	63.8	134.3	91.5	475.9
<i>Net Deferral Activity⁴</i>	19.3	7.2	15.8	10.8	53.1
<i>Non-DC Funding of Discounts and Exemptions granted⁵</i>	55.1	11.6	24.6	28.6	120.0
<i>Interest earned⁶</i>	<u>27.6</u>	<u>(7.0)</u>	<u>(7.9)</u>	<u>5.6</u>	<u>18.3</u>
<i>Total Increases</i>	288.4	75.6	166.8	136.5	667.3
<i>Closing Balance</i>	<u>689.3</u>	<u>(157.6)</u>	<u>(148.3)</u>	<u>147.6</u>	<u>530.9</u>

Note 1: Reserves in general are based on spending needs to support growth in the past and are managed on an aggregate level. The Regional Roads reserve fund is at a healthy level and is projected to continue to grow while Water Supply and Wastewater Servicing are in deficit. Flexibility in road spending and fiscal management in the past because roads are not explicitly tied to growth have contributed to the reserves being built up. Projects in the 10-year capital plan have also needed to be deferred thus inflating the balance.

Note 2: Water Supply and Wastewater Servicing components of this reserve have deficits because of the need to build capacity in this infrastructure in advance of planned growth, often using debt. Over time, these deficits will be reduced as growth occurs and the related DCs are received.

Note 3: General Services includes transit, subway, waste diversion, police, paramedic services, public health, senior services, social housing, public works, growth studies and court services. GO Transit is collected and remitted to Metrolinx quarterly.

Note 4: The net deferral activity in the Deferred DC Reserve Fund Balances during 2024 shown in Table 3 is included in this column.

Note 5: As a result of the 2023 Fiscal strategy report in February 2023, historical shortfalls related to DC exemptions from 2017 to 2022 were funded from the Debt Reduction Reserve (\$5.9 million), the Waste Management Reserve (\$0.2 million), the Roads Capital Reserve \$21.1 million), the Transit Reserve (\$2.1 million), the Water Rate Stabilization Reserve (\$0.2 million) and the Wastewater Rate Stabilization Reserve (\$0.4 million). In addition, as a result of the 2024 Fiscal Strategy report in December 2023, shortfalls related to Bill 23 since 2022 to end of 2023 for Water Supply and Wastewater Servicing have been funded from the Rate Supported Development Reserve (\$21.1 million) and Regional Roads and General Services have been funded from the Tax Levy Development Reserve (\$28.5 million) for the same time period. These two entries were ultimately recorded in the 2024 year. In addition, for activity in the 2024 year, a further \$40.6M was funded, split as follows: for Water Supply and Wastewater Servicing funded from the Rate Supported Development Reserve (\$14.6 million) and Regional Roads and General Services funded from the Tax Levy Development Reserve (\$26.0 million) for the same time period.

Note 6: Interest earned on reserve balances, not on DC's that have been frozen.

Attachment 1

**Regional Municipality of York
Development Charge Reserve Fund Statement
January 1, 2024 to December 31, 2024**

	General Services ¹	Regional Roads	Water Supply	Wastewater Servicing	2024 Total
Opening Balance at January 1, 2024	\$103,837,744	\$565,745,845	(\$141,616,773)	(\$169,426,220)	\$358,540,597
Development Charges Collected (Gross) ²	91,453,779	186,395,723	63,763,759	142,468,476	484,081,737
Development Charge Credits Issued ³				(8,204,529)	(8,204,529)
Development Charges Collected (Net)	\$91,453,779	\$186,395,723	\$63,763,759	\$134,263,947	\$475,877,208
Interest ⁴	5,631,067	27,599,562	(7,016,686)	(7,903,050)	18,310,892
Revenue Sub -Total	\$97,084,846	\$213,995,285	\$56,747,073	\$126,360,897	\$494,188,100
Expenditures	\$70,028,069 ⁵	\$129,720,634 ⁶	\$87,731,028 ⁷	\$137,137,948 ⁸	\$424,617,679
Closing Balance at December 31, 2024	\$130,894,521	\$650,020,496	(\$172,600,728)	(\$180,203,271)	\$428,111,018

NOTES :

1. See Schedule 1(A) for breakdown.
2. Adjusted to reflect gross DC collections before the deduction of DC credits.
3. See Schedule 1(B) for breakdown.
4. Interest earned or internal borrowing cost.
5. See Schedule 2 for breakdown.
6. See Schedule 3 for breakdown.
7. See Schedule 4 for breakdown.
8. See Schedule 5 for breakdown.

**Regional Municipality of York
General Services Details
Development Charge Reserve Fund Statement
January 1, 2024 to December 31, 2024**

	Opening Balance January 1, 2024	Development Charges Collected (Gross)	Development Charges Collected (Net)	Interest	Revenue Sub-Total	Expenditures	Closing Balance December 31, 2024
Growth Studies	\$2,960,148	\$759,872	\$759,872	\$132,615	\$892,486	\$838,028	\$3,014,606
Police	(4,127,891)	6,619,845	6,619,845	(212,867)	6,406,978	11,268,432	(8,989,344)
Paramedic Services	(5,983,403)	3,045,691	3,045,691	(243,412)	2,802,280	5,977,085	(9,158,208)
Public Health	14,950,416	1,203,428	1,203,428	705,076	1,908,504	(139,747)	16,998,667
Senior Services	23,319,964	0	0	1,067,460	1,067,460	952	24,386,472
Social Housing	4,103,209	33,223	33,223	181,282	214,505	649,979	3,667,734
Public Works	28,351,017	2,609,949	2,609,949	1,339,985	3,949,934	21,365,362	10,935,589
Subway	6,511,107	19,170,898	19,170,898	191,565	19,362,464	18,475,675	7,397,896
Subway YNSE	19,561,299	22,501,323	22,501,323	1,286,024	23,787,347	(3,057,894)	46,406,541
Transit Infrastructure	17,119,496	32,666,944	32,666,944	1,314,644	33,981,588	12,520,828	38,580,255
GO Transit	668,045	1,495,963	1,495,963	21,302	1,517,265	1,883,877	301,432
Court Services	(6,693,141)	367,451	367,451	(310,828)	56,623	366,131	(7,002,649)
Waste Diversion	3,097,478	979,192	979,192	158,220	1,137,413	(120,639)	4,355,530
2024 Total	\$103,837,744	\$91,453,779	\$91,453,779	\$5,631,067	\$97,084,846	\$70,028,069	\$130,894,521

NOTES :

**Regional Municipality of York
Development Charge Credits Issued
January 1, 2024 to December 31, 2024**

Municipality	Subdivision	Developer	Hard Services			
			Regional Roads	Water Supply	Wastewater Servicing	Total
Town of East Gwillimbury	19T-17E01	Queensville Properties Dev Corp.			\$6,805,089	\$6,805,089
Town of Georgina	19T-05G07 and 05G08 Ph 3 & 5	Townsgate Homes Inc. and Delpark Homes (Sutton 25) Inc.			\$1,399,440	\$1,399,440
Total Development Charge Credits Issued ¹					\$8,204,529	\$8,204,529

NOTE :

1. To register for a plan of subdivision, developers are required to pay development charges for hard services (i.e., regional roads, water supply and wastewater servicing). Development charge credits issued are direct reductions against these applicable hard services. The remaining development charges are collected at the building permit stage. Net development charge collections consist of gross collections less credits.

**Regional Municipality of York
Deferred Development Charge Reserves
Development Charge Reserve Fund Statement
January 1, 2024 to December 31, 2024**

	Opening Balance January 1, 2024	New Deferrals	Transfers to Development Charge Reserves	Closing Balance December 31, 2024
Regional Roads	\$19,910,276	\$22,905,965	\$3,556,308	\$39,259,933
Water Supply	7,743,083	8,597,177	1,416,478	14,923,782
Wastewater Services	16,054,804	18,716,084	2,907,996	31,862,893
Growth Studies	15,524	72,943	0	88,467
Police	798,557	941,247	142,844	1,596,960
Paramedic Services	325,277	520,212	58,974	786,516
Public Health	92,796	219,468	17,341	294,923
Senior Services	0	0	0	0
Social Housing	160,672	0	30,305	130,367
Public Works	189,434	339,905	31,639	497,700
Subway	2,215,149	2,764,938	389,666	4,590,420
Subway YNSE	335,959	2,434,848	0	2,770,807
Transit Infrastructure	1,484,172	3,890,149	201,411	5,172,911
GO Transit	241,789	313,316	45,579	509,526
Court Services	37,380	48,061	6,218	79,224
Waste Diversion	33,311	167,923	6,091	195,143
2024 Total	\$49,638,184	\$61,932,236	\$8,810,849	\$102,759,571

NOTES :

**Regional Municipality of York Development Charge Reserve
Capital Program Expenditures
January 1, 2024 to December 31, 2024**

Service Category	Project Number	Project Description	Development Charge Reserve Funding	Other Project Funding			2024 Total Project Funding	
				Tax Levy Funding	User Rate Funding	Other ¹		
Growth Studies	9000	Business Management	470,315			1,390,999	1,861,314	
	11071	Planning Policy and Data	480,000	3,321			483,321	
		Non-DC funding of DC Discounts and Exemptions Funded	(185,230)				(185,230)	
		Net Transfer - Deferred DC's	72,943				72,943	
			838,028	3,321		1,390,999	2,232,348	
Police	26160	Debtenture Payments ²	7,863,792	12,820		6,265,880	13,942,492	
	25017	Communications Bureau - Radio System Upgrades	1,064,461				1,064,461	
	29010	Vehicles	1,828,142	4,942,754		356,672	7,127,568	
	29035	Closed Circuit System	144,075	189,535		200,000	533,610	
	29011	Business Intelligence	80,825	220,985			301,810	
	29047	Forensic Lab Equipment	15,296	41,355			56,651	
	29055	240 Prospect Renovation	331,078	36,786			367,864	
	29056	Police Station Leasehold Improvements	702,649	78,072			780,721	
	29048	York Region Police Websites	53,632	145,004			198,636	
	29064	Vaughan Sub-Station	733,478	81,498			814,976	
	29034	In car Printers	103,523	279,896			383,419	
	29023	Technical Investigations	466,931	1,262,442		1,336,500	3,065,873	
	29014	Specialized Equipment Support Services	160,959	435,186			596,145	
	29033	Renovate Existing Facilities	266,177	1,064,710			1,330,887	
	29044	Police Talent Management	53,319	144,158			197,477	
	A1603	Portable Mobile Radio Replacement	52,892				52,892	
		Non-DC funding of DC Discounts and Exemptions Funded	(3,251,198)				(3,251,198)	
		Net Transfer - Deferred DC's	798,403				798,403	
			11,288,432	8,935,201		8,159,052	28,362,685	
	Paramedic Services	54510	Paramedic Services Station - Maple # 32	38	875,013		2,625,000	3,500,051
54601		Paramedic Services Station - Markham Northwest # 27	923				923	
54670		Paramedic Services Station - 4902 Aurora Road # 20	28,013	28,013			56,026	
54301		Paramedic Services New Vehicles	766,840			139,777	906,617	
54681		Paramedic Services Station - Jane and Teston # 33	37,425				37,425	
54638		Paramedic Services Land Acquisition Growth	4,447,222	1,816,471			6,263,693	
		Net Transfer - Deferred DC's	461,239				461,239	
		Non-DC funding of DC Discounts and Exemptions Funded	(974,184)				(974,184)	
54215	Operational Planning Division	1,209,571			58,794,650	60,004,221		
		5,817,085	2,719,497		61,559,427	70,256,009		
Public Health		Non-DC funding of DC Discounts and Exemptions Funded	(341,873)				(341,873)	
		Net Transfer - Deferred DC's	202,127				202,127	
		(138,747)	0	0	0	(138,747)		
Senior Services	52006	Unionville Seniors Affordable Housing Development	952	0	0	0	952	
			952	0	0	0	952	
Social Housing	67675	Richmond Hill Hub	680,284			997,254	1,677,538	
		Net Transfer - Deferred DC's	(30,305)				(30,305)	
		649,979	0	0	997,254	1,647,233		
Public Works	83920	Traffic Safety Program Improvements	731,021	99,307			830,328	
	39990	Traffic Control Signal Electric Improvements	832,600	113,751		253,095	1,199,446	
	88179	North Roads Operations	760,859	40,130			800,989	
	88181	Southwest Satellite Yard	2,881	152			3,033	
	88182	Central Main Yard	1,803,220	94,906			1,898,126	
	88202	Electric Fleet Infrastructure	250,918			24,385	275,303	
	99870	Various Railway Crossing Improvements	288,428	31,941			320,369	
	99890	Intelligent Transportation Systems (ITS)	862,230	95,803			958,033	
	99900	Fleet New Additions	1,648,514				1,648,514	
	80106	Various Maintenance Facility Upgrades	136,760	7,883			144,643	
	80101	King Road - Bathurst to Bond	3,575,935	9,683,001			13,258,936	
	80121	Development Transportation Demand Management	448,329	49,980			498,309	
	88186	Weston Road - Fieldstone Drive to Highway 407	1,007,374	111,061			1,118,435	
	96770	Keele Street - Steeles to Highway 407	9,355,240	1,041,008		566,374	10,962,622	
	85790	Southeast Main Yard	(94,614)	1,515,878		28,906,884	30,328,148	
		Non-DC funding of DC Discounts and Exemptions Funded	(552,599)				(552,599)	
		Net Transfer - Deferred DC's	308,296				308,296	
			21,365,362	12,884,801	0	29,750,738	64,000,901	
	Subway	90000	Business Management	23,608,397	5,101,899		11,807,380	40,517,676
			Non-DC funding of DC Discounts and Exemptions Funded	(7,507,994)				(7,507,994)
		Net Transfer - Deferred DC's	2,375,271				2,375,271	
		18,475,675	5,101,899	0	11,807,380	35,384,954		
Subway YNSE		Non-DC funding of DC Discounts and Exemptions Funded	(5,492,742)				(5,492,742)	
		Net Transfer - Deferred DC's	2,434,848				2,434,848	
		(3,057,894)	0	0	0	(3,057,894)		
Waste Diversion	79885	New Waste Management Initiatives	96,486				96,486	
		Non-DC funding of DC Discounts and Exemptions Funded	(378,957)				(378,957)	
		Net Transfer - Deferred DC's	161,832				161,832	
		(120,639)	0	0	0	(120,639)		
Court Services	14060	Annex Facilities Operations and Management	592,595			52,484	645,079	
	14780	Regional Facility at 17150 Yonge Street	38,453	506,985			545,438	
	A1603	Portable Mobile Radio Replacement	(151,934)				(151,934)	
		Non-DC funding of DC Discounts and Exemptions Funded	(154,827)				(154,827)	
		Net Transfer - Deferred DC's	41,844				41,844	
		366,131	506,985	0	52,484	925,600		
Transit Infrastructure	90000/38001	Debtenture Payments ²	347,015	8,200,540		62,995,055	71,542,610	
	81584	Transit Garage South	1,857,067	407,549		201,857	2,466,573	
	81585	Rapid Transit Bus Garage	4,041,442	887,146			4,928,588	
	82150	Bus Loops & Stops Expansion	704,939	154,743			859,682	
	82153	Electric Bus Infrastructure Expansion	222,529	319,431		128,921	670,881	
	84599	Conventional Bus Expansion	3,786,057	851,086			4,637,143	
	84799	Viva Bus Expansion	3,901,735	856,478			4,758,213	
	86107	Intelligent Transportation Systems Expansion	758,631	166,529			925,160	
	86116	Automated Fare Collection System Expansion	479,541	105,265			584,806	
		Non-DC funding of DC Discounts and Exemptions Funded	(9,658,211)				(9,658,211)	
		Net Transfer - Deferred DC's	3,688,738				3,688,738	
	90990	Priority Bus Rapid Transit Program Expansion	1,987,361	436,406			2,423,767	
	90992	Facilities and Terminals	359,097				359,097	
	90999	Bus Rapid Transit and Light Rail Transit Studies	44,887	8,902			53,789	
		12,520,828	12,374,175	0	63,325,833	88,220,836		
GO Transit	15800	GO Transit (Metrolinx)	1,736,901				1,736,901	
		Non-DC funding of DC Discounts and Exemptions Funded	(120,761)				(120,761)	
	Net Transfer - Deferred DC's	267,737				267,737		
		1,863,877	0	0	0	1,863,877		
Regional Roads		See Schedule 3 for Details	129,720,634	84,989,418	0	68,905,318	283,615,370	
Water Supply		See Schedule 4 for Details	87,731,028	0	0	2,745,292	90,476,320	
Wastewater Servicing		See Schedule 5 for Details	137,137,948	0	0	56,346,740	193,484,688	
Total Capital Programs			\$424,617,678	\$127,515,297	\$0	\$305,040,517	\$857,173,493	

NOTES :
1. Other consists of proceeds from debtenture issues, third party recoveries, other capital reserves, provincial/federal grants, fees and charges.
2. Debtenture payments include both principal and interest.
3. The development charge reserve funding for Business Management was used to fund Development Charge Study-related work.

Regional Municipality of York Development Charge Reserves
Regional Roads Capital Program Expenditures
January 1, 2024 to December 31, 2024

Project Number	Project Description	Development Charge Reserve Funding	Tax Levy Funding	Other Project Funding ¹	2024 Total Project Funding
39960	Road Asset Renewal and Replacement	\$18,855,988	\$50,981,006	\$929,145	\$70,766,139
85580	Rutherford Road - Peter Rupert to Bathurst Street	11,768,211	1,440,138	1,193,027	14,401,376
85570	Rutherford Road - Jane Street to Westburne	6,691,287	1,529,038	7,070,052	15,290,377
39930	Structures Rehabilitation Program	5,280,725	14,277,515	63,294	19,621,534
85670	Major Mackenzie Drive - Highway 400 To Jane Street	4,239,097	469,196		4,708,293
39950	Intersection Improvements Program	3,817,740	520,601	429,251	4,767,592
39980	Ashphalt Crack, Seal and Repair	3,594,204	399,800		3,994,004
39970	Miscellaneous Developer Credits	3,394,149	462,838		3,856,987
85710	Yonge Street - Davis To Green Lane	3,117,639	1,236,960	16,692,757	21,047,356
85610	16th Avenue - Leslie To Highway 404	2,622,554	292,367		2,914,921
88201	Highway 11 Reconstruction - Green Lane to Bradford	2,427,523	6,563,302		8,990,825
98600	Major Mackenzie - Woodbine to Kennedy	2,099,929	217,884		2,317,813
80116	Teston Road - Pine Valley Drive to Weston Road	1,840,020	1,267,558	9,568,000	12,675,578
96680	Weston Road - Rutherford to Major Mackenzie	1,432,297	43,438		1,475,735
99360	Rutherford Road - Weston to Jane	1,398,563	130,740		1,529,303
81390	Bathurst Street - Highway 7 to Rutherford Road	1,022,676	113,000		1,135,676
83450	Major Mackenzie - Highway 27 To Highway 50	992,124	110,236		1,102,360
99510	16th Avenue - Woodbine to Highway 404	973,460	108,643		1,082,103
97100	St John's Side Road - Bayview Avenue to Woodbine Avenue	780,791	105,590	300,207	1,186,588
88180	Intersection Construction Program	751,174	102,433		853,607
36110	Technology Data	729,058	99,700		828,758
98960	Kennedy Road - Highway 407 to Highway 7	644,820	71,806		716,626
94200	9th Line - Highway 407 to the Markham Bypass	581,627	70,018		651,645
84940	Pedestrian Cycling Program	562,256	474,806	3,711,000	4,748,062
84043	Kennedy Road - Major Mackenzie Drive to Elgin Mills	464,150	51,859		516,009
99780	McCowan Road - 14th Avenue to Highway 7	460,913	51,269		512,182
83910	Roads Asset Management	416,173	1,125,779	9,409	1,551,361
72600	Tree Funding	2,364,302		(192,957)	2,171,345
91000	Debenture Payments	80,259,340			80,259,340
	Net Transfer - Deferred DC's	19,349,657			19,349,657
	Non-DC funding of DC Discounts and Exemptions Funded	(55,137,497)			(55,137,497)
	Various Programs (104) ³	1,925,685	2,671,898	29,132,133	33,729,716
Total Regional Roads Capital Programs		\$129,720,634	\$84,989,418	\$68,905,318	\$283,615,370

NOTES :

- Other project funding consists of proceeds from debenture issues, third party recoveries, other capital reserves, provincial/federal grants, fees and charges.
- Miscellaneous Development Charge Credit Payments to Developers consists of the payout of the development charge credit for work undertaken by developers such as intersection improvements.
- Consists of 104 minor road projects using development charge reserve funding.

**Regional Municipality of York Development Charge Reserves
Water Supply Capital Program Expenditures
January 1, 2024 to December 31, 2024**

Project Number	Project Description	Development Charge Reserve Funding	User Rate Funding	Other Project Funding ¹	2024 Total Project Funding
75530	North East Vaughan Water Servicing	\$15,393,569		\$2,745,292	\$18,138,861
79670	Water System Capacity Assessment	967,224			967,224
73580	Toronto Water Supply Cost Share	848,259			848,259
75710	York Peel Feedermain Upgrade	525,088			525,088
72390	Water for Tomorrow Program	426,388			426,388
75600	Green Lane and Leslie Street - Newmarket Central Watermain	279,221			279,221
73300	Water Master Plan Update	270,910			270,910
75680	North Markham Water Servicing	107,787			107,787
72450	Aurora Elevated Tank	61,258			61,258
75390	West Vaughan Water Servicing	3,900			3,900
75700	Water Servicing Richmond Hill Langstaff	142			142
	Non-DC funding of DC Discounts and Exemptions Funded	(11,607,430)			(11,607,430)
	Net Transfer - Deferred DC's	7,180,699			7,180,699
46950	Debenture Payments	73,274,013			73,274,013
Total Water Supply Capital Programs		\$87,731,028	\$0	\$2,745,292	\$90,476,320

NOTES :

1. Other project funding consists of proceeds from debenture issues, third party recoveries, other capital reserves, provincial/federal grants, fees and charges.

**Regional Municipality of York Development Charge Reserves
Wastewater Servicing Capital Program Expenditures
January 1, 2024 to December 31, 2024**

Project Number	Project Description	Development Charge Reserve Funding	User Rate Funding	Other Project Funding ¹	2024 Total Project Funding
75300	West Vaughan Sewage Servicing	\$16,450,422		46,064,226	\$62,514,648
73450	North YDSS Expansion Phase 1	7,963,869		8,000,000	15,963,869
73640	Inflow Infiltration Reduction	3,239,303		411,255	3,650,558
79740	Peel Sanitary Sewer Cost Sharing	2,757,193			2,757,193
73440	North YDSS Expansion Program Management	1,826,174			1,826,174
75640	Wastewater System Capacity Monitor Studies	1,598,805		100,000	1,698,805
70080	YDSS Interim Servicing Solutions	1,255,569			1,255,569
73720	YDSS Duffin Creek Water Pollution Control Plant Expansion	775,813		1,515,188	2,291,001
72010	Keswick Wastewater Servicing	671,662			671,662
75780	Duffin Creek Lab Expansion	184,592			184,592
79100	YDSS Wastewater Master Plan Update	180,448			180,448
79760	YDSS Forcemain Twinning	128,741			128,741
72360	Duffin Creek Water Pollution Control Plant Outfall	120,905		256,071	376,976
71220	Queensville Holland Landing Sharon Wastewater Servicing	66,931			66,931
75650	WasteWater Servicing Richmond Hill LangStaff	66,517			66,517
75290	North Markham Wastewater Servicing	48,793			48,793
	Non-DC funding of DC Discounts and Exemptions Funded	(24,600,818)			(24,600,818)
	Net Transfer - Deferred DC's	15,808,088			15,808,088
44950	Debenture Payments	108,594,942			108,594,942
Total Wastewater Servicing Capital Programs		\$137,137,948	\$0	\$56,346,740	\$193,484,688

NOTES :

1. Other project funding consists of proceeds from debenture issues, third party recoveries, other capital reserves, provincial/federal grants, fees and charges.

From: Stephanie Dumont <stephanie.dumont@richmondhill.ca> **On Behalf Of** Clerks Richmondhill
Sent: Friday, March 7, 2025 11:03 AM
To: Clerks Richmondhill <clerks@richmondhill.ca>
Subject: City of Richmond Hill Resolution - Councillor Cilevitz - Motion to Request the Redistribution of the Provincial Land Transfer Tax and GST to Municipalities for Sustainable Infrastructure Funding

External Email: Stop and question whether you are expecting this email, link or attachment from this sender. If the message seems out of the ordinary or is requesting your credentials, forward it to isitsafe@york.ca

Good morning,

Richmond Hill City Council, at its meeting held on February 26, 2025, adopted the following resolution:

Whereas municipalities face growing infrastructure needs, including roads, bridges, public transit, water systems, and other critical services, which are essential to community well-being and economic development; and

Whereas the current sources of municipal revenue, including property taxes and user fees, are insufficient to meet these increasing demands for infrastructure investment; and

Whereas the Province of Ontario currently collects the Land Transfer Tax (LTT) on property transactions in municipalities across the province, generating significant revenue that is not directly shared with municipalities; and

Whereas the Federal Government collects the Goods and Services Tax (GST) on property transactions, a portion of which could be directed to municipalities to address local infrastructure needs; and

Whereas redistributing a portion of the Provincial Land Transfer Tax and GST to municipalities would provide a predictable and sustainable source of funding for local infrastructure projects without creating a new tax burden on residents or homebuyers; and

Whereas a redistribution of a portion of the existing Land Transfer Tax and GST would allow municipalities to better plan and invest in long-term infrastructure initiatives, supporting local economic growth and improving the quality of life for residents; and

Now Therefore Be It Resolved:

a) That Richmond Hill Council formally requests the Provincial Government to consider redistributing a portion of the Land Transfer Tax collected on property transactions to municipalities;

b) That Richmond Hill Council calls on the Federal Government to allocate a percentage of the GST collected on property sales to municipalities;

- c) That this redistribution of the Land Transfer Tax and GST should be structured to provide predictable and sustainable funding to municipalities, allowing for better long-term planning and investment in infrastructure projects that benefit local communities, thus ensuring that local governments receive a fair share of the revenue to address critical infrastructure and program delivery needs;
- d) That this initiative be in addition to the efforts made by OBCM and AMO in addressing the funding shortfall of municipalities in a targeted and individualized manner to ensure funding sources are sustainable for all services provided by municipalities including mental health and homelessness.
- e) That copies of this resolution be forwarded to Prime Minister of Canada and local Members of Parliament (MPs), and to the Premier of Ontario, the Ontario Minister of Finance, the Minister of Municipal Affairs and Housing and Members of Provincial Parliament (MPPs) following the Provincial Election on February 27, 2025
- f) That copies of this resolution be forwarded to all 444 Municipalities in Ontario, the Federation of Canadian Municipalities (FCM), and the Association of Municipalities of Ontario (AMO) for their endorsement and advocacy.

Please find a copy of the Council endorsed resolution for your records.

If you have any questions, please feel free to contact me at (905) 771-9996, ext. 2529.

Yours sincerely,



Stephen M.A. Huycke
Director of Legislative Services/City Clerk

Attachment

This electronic transmission, including all attachments, is directed in confidence solely to the person(s) to which it is addressed, or an authorized recipient, and may not otherwise be distributed, copied, printed or disclosed. Any review or distribution by others is strictly prohibited. If you have received this electronic transmission in error, please notify the sender immediately by return electronic transmission and then immediately delete this transmission, including all attachments, without copying, printing, distributing or disclosing same. Thank you.

16. Other Business

16.1 Member Motion - Councillor Cilevitz - Motion to Request the Redistribution of the Provincial Land Transfer Tax and GST to Municipalities for Sustainable Infrastructure Funding

Moved by: Councillor Cilevitz
Seconded by: Councillor DiPaola

Whereas municipalities face growing infrastructure needs, including roads, bridges, public transit, water systems, and other critical services, which are essential to community well-being and economic development; and

Whereas the current sources of municipal revenue, including property taxes and user fees, are insufficient to meet these increasing demands for infrastructure investment; and

Whereas the Province of Ontario currently collects the Land Transfer Tax (LTT) on property transactions in municipalities across the province, generating significant revenue that is not directly shared with municipalities; and

Whereas the Federal Government collects the Goods and Services Tax (GST) on property transactions, a portion of which could be directed to municipalities to address local infrastructure needs; and

Whereas redistributing a portion of the Provincial Land Transfer Tax and GST to municipalities would provide a predictable and sustainable source of funding for local infrastructure projects without creating a new tax burden on residents or homebuyers; and

Whereas a redistribution of a portion of the existing Land Transfer Tax and GST would allow municipalities to better plan and invest in long-term infrastructure initiatives, supporting local economic growth and improving the quality of life for residents; and

Now Therefore Be It Resolved:

a) That Richmond Hill Council formally requests the Provincial Government to consider redistributing a portion of the Land Transfer Tax collected on property transactions to municipalities;

For Your Information and Any Action Deemed Necessary

- b) That Richmond Hill Council calls on the Federal Government to allocate a percentage of the GST collected on property sales to municipalities;
- c) That this redistribution of the Land Transfer Tax and GST should be structured to provide predictable and sustainable funding to municipalities, allowing for better long-term planning and investment in infrastructure projects that benefit local communities, thus ensuring that local governments receive a fair share of the revenue to address critical infrastructure and program delivery needs;
- d) That this initiative be in addition to the efforts made by OBCM and AMO in addressing the funding shortfall of municipalities in a targeted and individualized manner to ensure funding sources are sustainable for all services provided by municipalities including mental health and homelessness.
- e) That copies of this resolution be forwarded to Prime Minister of Canada and local Members of Parliament (MPs), and to the Premier of Ontario, the Ontario Minister of Finance, the Minister of Municipal Affairs and Housing and Members of Provincial Parliament (MPPs) following the Provincial Election on February 27, 2025
- f) That copies of this resolution be forwarded to all 444 Municipalities in Ontario, the Federation of Canadian Municipalities (FCM), and the Association of Municipalities of Ontario (AMO) for their endorsement and advocacy.

Carried Unanimously



To: Committee of the Whole
Meeting Date: April 10, 2025
From: Dino Basso
Commissioner of Corporate Services
Re: Chief Administrative Officer and Commissioner of Corporate Services' Use of Delegated Authority for Land Acquisitions and Dispositions 2024 Annual Report

This memo provides Council with a summary of transactions under Delegation Bylaw 2023-31 and fulfills the reporting requirements for the year ended December 31, 2024.

The Chief Administrative Officer and Commissioner of Corporate Services may authorize acquisitions and dispositions up to \$500,000 under Delegation Bylaw 2023-31. The Council approved Corporate Land Acquisition Policy and Sale and Other Disposition of Regional Lands Policy require the Commissioner of Corporate Services to report to Council, annually, acquisitions and dispositions authorized under Delegation Bylaw 2023-31.

Private Attachment 1 will be considered in private session pursuant to section 239(2)(c) of the *Municipal Act, 2001*, as it relates to acquisition and disposition of lands by the Region.

Key points:

- Pursuant to Delegation Bylaw 2023-31, the Chief Administrative Officer and Commissioner of Corporate Services jointly approved 13 acquisition agreements for lands and interests in lands where total compensation is \$500,000 or less, in 2024
- Pursuant to Delegation Bylaw 2023-31, the Chief Administrative Officer approved four disposition agreements for lands where total compensation is \$500,000 or less, in 2024
- Pursuant to Bylaw No. 2023-32, the Chief Administrative Officer and Commissioner, Finance and Regional Treasurer approved two disposition agreements during the 2024 Council recess
- Council authorized the Commissioner of Corporate Services to execute an agreement of purchase and sale for one disposition over \$500,000 in 2024, and that the final sale price be reported back to Council

Corporate Policy provides for delegated authority of acquisitions and dispositions where total compensation is \$500,000 or less

Corporate Land Acquisitions Policy (“Acquisitions Policy”) and Sale and Other Disposition of Lands Policy (“Dispositions Policy”) establish a framework for acquisitions and dispositions of real property by the Region. These Policies set out procedures for facilitating transactions, including valuation, environmental due diligence, and delegation of authority. The Policies ensure transparent and consistent procedures that allow staff to effectively facilitate transactions and implement Council priorities.

Staff negotiated 13 acquisitions in 2024 using delegated authorities in accordance with Regional policies

In 2024, 13 acquisitions were negotiated under delegated authority of the Chief Administrative Officer and Commissioner of Corporate Services. Total compensation paid to sellers was \$986,268, summarized in Table 1 in Private Attachment 1.

Dispositions were completed for surplus lands

Staff facilitated four dispositions subject to delegated authority of the Chief Administrative Officer, with proceeds totalling \$402,433, summarized in Table 2 in Private Attachment 1. The dispositions involved lands not required for Regional purposes.

Two dispositions over \$500,000 were approved during 2024 Council recess

Bylaw 2023-32 provides delegation of authority to the Chief Administrative Officer and Commissioner of Finance and Regional Treasurer to approve the acquisition or disposal of real property during the summer recess. Dispositions of two properties were approved during the summer recess in 2024. Total proceeds for the dispositions were \$3,150,000, summarized in Table 3 in Private Attachment 1.

Council authorized the Commissioner of Corporate Services to approve final compensation for one disposition in 2024

In [January 26, 2023](#), Council approved the disposition of property at 4516 – 14th Avenue in Markham. Council approval was based on appraised value and subject to staff reporting final sale price to Council. The Commissioner of Corporate Services executed an agreement for the disposition in 2024, summarized in Table 4 in Private Attachment 1.

For more information on this memo, please contact Michael Shatil, Director, Property Services at 1-877-464-9675 ext. 71684. Accessible formats or communication supports are available upon request.



Dino Basso
Commissioner of Corporate Services



Erin Mahoney
Chief Administrative Officer

March 25, 2025
16481478
Private Attachment 1 - Transaction and Compensation Tables (#16555170)

Report of the Chief Administrative Officer

Municipal Diversity Plan for Appointments to the York Regional Police Service Board

1. Recommendation

1. Council approve the Municipal Diversity Plan for Appointments to the York Regional Police Service Board, included as Appendix A.

2. Purpose

This report seeks Council approval of a Municipal Diversity Plan for Appointments to the York Regional Police Service Board (“the Plan”) attached as Appendix A to this report. This is a requirement under section 28 of the [Community Safety and Policing Act, 2019](#) (“the Act”).

Key Points:

- Under section 28 of the Act, York Region must prepare and, by resolution, approve a diversity plan for its appointments to the York Regional Police Service Board (YRPSB) with an effective date of April 1, 2025
- Regulations related to YRPSB appointments accompanying this aspect of the legislation have not yet been issued by the Minister of Community Safety and Correctional Services. York Region must publish reports on the implementation of the plan on the Internet in accordance with any future regulations
- This proposed Municipal Diversity Plan outlines principles and actions to ensure the members of the YRPSB appointed by Regional Council are representative of the diverse population of York Region
- The plan must be reviewed and, if appropriate, revised every four years

3. Background

York Region must adopt a Municipal Diversity Plan to ensure its appointments to YRPSB are representative of the diversity of the Region's population

The YRPSB is a seven-member board which has responsibility for policing within York Region. The board comprises both provincial and municipal appointees. Currently, Council is responsible for the following appointees to the YRPSB:

1. If the Regional Chair chooses not to or is ineligible, another member of Council
2. Two additional Council Members
3. One person who is neither a Council Member nor a Regional employee ("Community Member Appointee")

The Act sets out who is ineligible to serve on a police service board. These are:

1. A judge or justice of the peace.
2. A member of a police service, a special constable or a First Nation Officer.
3. Any person who practises criminal law as a defence counsel or as a prosecutor.
4. A director, officer or employee of a prescribed policing provider.
5. Any other prescribed persons.

Effective April 1, 2024, the *Police Services Act* was repealed and replaced by the new Act (the Community Safety and Policing Act, 2019 ("the Act")) with the goal of modernizing policing and enhancing community safety. Section 28 of the Act requires every municipality that maintains a police service board to prepare and, by resolution, approve a plan to ensure its appointments to such board are representative of the diversity of its population. The plan shall be effective April 1, 2025.

The Act does not provide any guidance or direction on the content of the diversity plan. However, it does require that the plan be reviewed and, if appropriate, revised every four years.

As well as considering the Municipal Diversity Plan when making appointments to YRPSB, Council must also consider:

- the need to ensure the police service board is representative of the area it serves, having regard for the diversity of the population in the area
- the need for the police service board to have members with the prescribed competencies, where applicable
- the results of a Police Record Check prepared within the last 12 months

4. Analysis

The Municipal Diversity Plan outlines actions to meet legislated requirements and codifies past practices

In the past, community member appointees were solicited through public notices and the need for diverse representation was an express consideration. The Plan builds on those practices and sets them out in a more structured way. As required by the Act, it also considers the process for Council Member appointees.

The proposed process for community appointees will be administered by the Regional Clerk and includes broad advertising of an actual or pending vacancy on the YRPSB, including to agencies or organizations that serve diverse communities. An appointed selection committee comprising of three or more Council Members and/or staff will review applications in accordance with the Plan and other legislated criteria and present its recommendation to Council.

Clerk will notify of an actual or pending Council member appointee vacancy, members will be invited to express interest

The proposed process for Council Member appointees is more streamlined. At the appropriate time, the Regional Clerk will provide notice to Council of an actual or pending vacancy. Members will be invited to express interest by completing an application form and a Police Record Check. The Regional Clerk will confirm eligible candidates and submit them to Council along with supporting information. Upon receipt, Council will make a selection and complete the appointment.

It is important to note that Council's ability to influence the overall diversity and representativeness of the YRPSB is somewhat constrained. Firstly, Council is only responsible for appointing four of the seven members. Secondly, three of those four appointments must come from within Council. However, this Plan and the processes contained within will ensure that diversity and representativeness are considered to the maximum extent possible.

5. Financial Considerations

This report does not present current or anticipated financial changes to the Region's budget or fiscal position.

6. Local Impact

The proposed Plan supports a transparent appointment process that is equitable, inclusive and ensures diverse representation on the YRPSB. York Region aims to foster transparency by making this Plan, including the prescribed appointment process and subsequent reports, available to the public. This approach seeks to build trust and confidence between various diverse communities that

rely on York Regional Police Service (YRP) and the YRPSB and to develop greater cooperation between the YRPSB and YRP and the communities they serve in all local municipalities throughout the Region.

7. Conclusion

Council appoints four out of the seven members of the York Regional Police Service Board. Under section 28 of the Act, Council is required to adopt a Municipal Diversity Plan (“the Plan”) to help ensure the YRPSB is representative of the diversity of the population it serves. The Plan codifies past practices for community member appointees and additionally provides a process for Council member appointees. Both processes are intended to ensure Council meets its legislated obligations when making appointments to the YRPSB.

At least every four years, Regional staff will conduct a review of the Plan and provide recommendations to Council regarding revisions, if appropriate. Reports outlining implementation of the Municipal Diversity Plan will be prepared and posted as required.

For more information on this report, please contact Stephen Maio, Senior Executive Officer at 1-877-464-9675 ext. 71420. Accessible formats or communication supports are available upon request.



Recommended by:

Stephen Maio

Senior Executive Officer, People Equity and Culture



Approved for Submission:

Erin Mahoney

Chief Administrative Officer

March 28, 2025
16657920

Appendix A – York Regional Police Service Board Municipal Diversity Plan

MUNICIPAL DIVERSITY PLAN FOR APPOINTMENTS TO YORK REGIONAL POLICE SERVICE BOARD

Approved by: York Regional Council [pending]

Issued: TBD

Responsibility: The Regional Municipality of York

Authority: *Community Safety and Policing Act, 2019*, S.O. 2019, c.1, Sched. 1

1. Context

Ontario police service boards are required by the *Community Safety and Policing Act, 2019*, S.O. 2019, c.1, Sched. 1 (“the Act”) to ensure adequate and effective policing is provided in the area for which they have policing responsibility in accordance with the needs of the population in the area and having regard for the diversity of the population in the area. Police service boards are a vital component of civilian police oversight and will be strengthened through the establishment of consistent selection criteria and processes for board member appointees.

The York Regional Police Service Board (YRPSB) has policing responsibility for The Regional Municipality of York (York Region). The YRPSB is comprised of seven (7) members composed of the following:

- (a) Regional Chair or Council Member Appointee in lieu of Chair;
- (b) two Council Member Appointees;
- (c) one Community Member Appointee; and
- (d) three Provincial Appointees.

2. Purpose

- 2.1 This Municipal Diversity Plan for Appointments to the York Regional Police Service Board (the “Plan”) will ensure that the Regional Council appointments of members to the YRPSB are representative of the diversity of the population in York Region to comply with the requirements of section 28 of the Act.

3. Core Values

The [Inclusion Charter for York Region](#) affirms York Region’s commitment to a welcoming and inclusive community where diversity is celebrated, where everyone can develop to their full potential, participate freely in society and live with respect, dignity and freedom from discrimination. York Region celebrates its [growing and diverse population](#) as a source of strength and vitality. York Region is located on the traditional territory of many Indigenous Peoples including the Anishinaabeg, Haudenosaunee, Huron-Wendat and Métis peoples and the treaty territories of the Haudenosaunee, Mississaugas of the Credit First Nation and Williams Treaties First Nations. The Chippewas of Georgina Island First Nation is the closest First Nation community to York Region.

The following Core Values inform this Plan. These values are geared toward recognizing and dismantling systemic barriers that perpetuate inequity.

Commitment to Equity: York Region recognizes that our strength lies in our diversity. York Region remains committed to creating an inclusive, equitable and accessible environment where every individual feels valued, respected and empowered. Achieving equity is an ongoing process that requires dedication and collaboration from all.

Commitment to Reconciliation: York Region is dedicated to fostering meaningful relationships with Indigenous Peoples and communities and acknowledges the historical and ongoing impacts of colonization. York Region is committed to reconciliation through respectful and collaborative efforts.

Intersectionality: York Region recognizes that individuals have multiple aspects of their identities that collectively inform their lived experiences, including their experiences of oppression.

4. Principles

- 4.1 The YRPSB must be representative of the area it serves, having regard for the diversity of the population in the area.
- 4.2 The Region must ensure that the YRPSB has members with prescribed competencies, where applicable.
- 4.3 Appointment processes shall be clear and transparent to be consistent with the Core Values.
- 4.4 Promotion to and consultation with representatives of the communities served by the police service in York Region is consistent with the Core Values.
- 4.5 York Region shall ensure diverse representation on the Board through the development and application of a transparent and equitable recruitment process identified in this Plan and informed by the Core Values identified in section 3.

5. Definitions

- 5.1 In this Plan:
 - 5.1.1 “Community Member Appointee” means a person appointed by Council resolution that is neither a member of Regional Council nor an employee of York Region;
 - 5.1.2 “Council Member Appointee” means a Regional Council Member appointed by Council resolution, including a Council Member appointed if the Regional Chair chooses not to sit or is ineligible, and does not include the Regional Chair;
 - 5.1.3 “Police Record Check” means a police record check that was prepared within the 12 months prior to the date of appointment; and
 - 5.1.4 “Provincial Appointee” means persons appointed by the Lieutenant Governor in Council.

6. Application

- 6.1 This Plan sets out the principles and process to ensure the Region’s appointments of board members to the YRPSB are representative of the diversity of the population of York Region.

Community Member Appointments

7. Promoting Community Member Appointee Vacancies

- 7.1 Regional staff shall employ an outreach strategy to promote a vacant seat for a Community Member Appointee to the communities of York Region, using one or more of the following approaches:
- Traditional media such as printed newspapers and broadcast radio
 - Online media such as social media platforms, digital newspapers
 - Printed materials such as posters, flyers, postcards with posting information
 - Local municipalities and Regional information kiosks and facilities
 - Diverse local community organizations and agencies that represent diverse communities
 - Committees of Council and Regional networks that represent diverse communities, including but not limited to, the Human Services Planning Board, Municipal Diversity and Inclusion Group, Newcomer Inclusion Table and York Region Accessibility Advisory Committee
 - Targeted outreach through the Regional Chair's Office
- 7.2 The Region shall promote this opportunity in an accessible manner, including providing alternative formats upon request, in accordance with the [Accessibility for Ontarians with Disabilities Act, 2005](#).
- 7.3 Postings for Community Member Appointee seat vacancies shall be posted for one month or more prior to the Selection Panel's consideration of applications.
- 7.4 Postings for Community Member Appointee seat vacancies shall contain:
- 7.4.1 Description of roles and responsibilities of a YRPSB Member and expected time commitment;
 - 7.4.2 Description of the application process, including the deadline,
 - 7.4.3 Term of appointment;
 - 7.4.4 Remuneration;
 - 7.4.5 Prescribed eligibility criteria pursuant to the Act;
 - 7.4.6 Prescribed competencies pursuant to the Act;
 - 7.4.7 A statement that the Region shall consider the need to ensure the YRPSB is representative of the area it serves, having regard for the diversity of the population in the area; and
 - 7.4.8 Such other information as may be determined appropriate by the Regional Clerk.

8. Application Process

- 8.1 The Region shall ensure that an accessible and comprehensive application form is published on the Region's website and available to persons seeking to apply to become a Community Member Appointee.

- 8.2 Persons eligible and interested in serving as the Community Member Appointee shall submit a complete application form and resume to the Region as described in the posting.
- 8.3 After the deadline stated in the posting, the Regional Clerk's Office will examine applications to determine whether the applicants are eligible based on information provided in the applications.
- 8.4 The Regional Chair shall establish a Selection Panel comprised of three or more Regional Council Members and/or staff members.
- 8.5 The Selection Panel shall review applications, including Police Record Checks, and conduct interviews with shortlisted candidates. If appropriate, the Selection Panel may recommend candidates to Council for consideration in private session.
- 8.6 The recommendation will be accompanied by a report from the Regional Clerk that includes an outline of the recruitment process, including a description of the promotion strategy and number of applications received.
- 8.7 Upon receipt of the report of the Selection Panel, Council may:
 - 8.7.1 Appoint the recommended candidate as the Community Member Appointee, or
 - 8.7.2 Appoint another candidate as the Community Member Appointee, or
 - 8.7.3 Make such other decision as it determines appropriate in the circumstances.

Council Member Appointments

9. Application Process

- 9.1 When a Council Member Appointee seat is vacant, the Regional Clerk shall give notice to Council of the vacancy.
- 9.2 Council Members eligible and interested in serving as the Council Member Appointee shall submit an application form and Police Record Check to the Regional Clerk.
- 9.3 After the deadline stated in the posting, the Regional Clerk's Office will examine applications to determine whether the applicants are eligible based on information provided in the application and provide a list of eligible candidates, along with the candidates' Police Record Checks, to Council in private session.
- 9.4 Upon receipt of the list, Council will make the appointment.

Considerations for All Municipal Appointments

10. General Considerations

- 10.1 When recommending or considering an appointment pursuant to this Plan, the Selection Panel or Council, as applicable, shall consider:
 - 10.1.1 The eligibility of the person;
 - 10.1.2 The need to ensure that the police service board is representative of the area it serves, having regard for the diversity of the population in the area;
 - 10.1.3 The need for the police service board to have members with the prescribed competencies, where applicable;
 - 10.1.4 This diversity plan;

10.1.5 The results of a candidate's Police Record Check; and

10.1.6 Any further eligibility requirements the Selection Panel or Council may develop in consultation with the People, Equity and Culture Branch, the Clerk's Office and regional policy development staff.

10.2 Appointments made by Council shall be by resolution.

11. Review and Revision Schedule

Council will review this plan every four years, at minimum.

12. Information sharing

Regional staff shall ensure the Municipal Diversity Plan and any resulting reports are published on the Region's website, in accordance with the regulations made by the Minister, if any.

13. Inquiries

For more information about this plan, please contact the Regional Clerk's Office at clerks@york.ca.

Report of the Commissioner of Finance

2024 Financial Results – Unaudited Budget-to-Actual Comparison

1. Recommendation

1. Council approve changes to 2024 capital funding sources for Public Works, which are within the overall approved capital budget, to reflect \$16.6 million in accelerated spending in Roads and Transit renewal program groups, as detailed in Appendix C.
2. Council approve a one-time allocation of \$10.0 million of the 2024 operating surplus to the Social Housing Development Reserve for initiatives to increase affordable housing supply, before allocating any remaining surplus in accordance with the Region's Reserve and Reserve Fund Policy.

2. Purpose

This report outlines unaudited year-end financial results on the same basis as presented in the Region's Budget Book and provides an overview of year-end variances for operating and capital budgets, including for water and wastewater, and a summary of the operating surplus and proposed distribution of funds per the Region's Reserve and Reserve Fund Policy and in support of advancing affordable housing priorities.

This report also seeks Council approval for 2024 funding adjustments, including \$16.6 million in Public Works' capital program groups (Appendix C).

Key Points:

- Total year-end net operating expenditures were 94.8% of 2024 net operating budget, representing a surplus of \$71.4 million, before surplus allocation to reserves, primarily due to higher revenues from transit and senior governments, and lower than expected expenditures in most departments.

- Council approval is required to allocate \$10.0 million of the operating surplus to the Social Housing Development Reserve, to help fund initiatives to increase the supply of affordable housing through partnerships.
- Total year-end capital expenditures were 86% of the 2024 capital budget, with underspending of \$145.5 million mainly driven by delays in supply chain, design delivery and construction activity. While total year-end capital expenditures remained within the 2024 budget, Council approval is required to adjust capital funding sources, including \$16.6 million in higher than expected spending in Public Works' program groups, as outlined in Appendix C.

3. Background

On December 21, 2023, Council approved the [2024 Regional Operating and Capital Budgets](#). This report provides a summary of 2024 year-end budget-to-actual results, including any in-year adjustments and restatements for operating and capital budgets. This report also outlines additional reserve contributions arising from surpluses.

On September 5, 2024, the [Operating and Capital Mid-Year Progress Report](#) forecasted total expenditures to reach 98.8% of the 2024 net operating budget and 87% of the 2024 capital budget by year-end.

Results in this report are unaudited and presented on a modified accrual basis of accounting, consistent with the Region's Budget, unlike the consolidated financial statements that are presented on a full accrual basis, to be presented in June.

4. Analysis

OPERATING YEAR-END RESULTS

Regional net (tax levy) operating expenditures were 94.8% of the 2024 budget

At year-end, net expenditures were \$1,304.3 million or \$71.4 million lower than the 2024 budget of \$1,375.7 million primarily due to higher than anticipated revenues related to transit fares and senior government funding, and underspending across departments. Operating year-end results are highlighted in Table 1. Further details are provided in Appendix A: Consolidated 2024 Year-End Operating Summary.

Table 1
2024 Year-End Results - Operating

Department	2024 Budget \$ Millions	2024 Variance ¹ \$ Millions	Expended % Year-End 2024	Expended % Year-End 2023
NET EXPENDITURES (Tax Levy)				
Public Works	461.1	24.4	94.7%	90.9%
Community and Health Services	282.5	25.0	91.2%	94.4%
Corporate Leadership	124.9	16.6	86.7%	87.0%
Court and Tribunal Services ²	(5.1)	(0.2)	95.4%	93.8%
York Region Rapid Transit Corporation	4.2	0.8	81.8%	100.0%
YorkNet	2.4	-	100.0%	100.0%
York Regional Police	410.1	(1.0)	100.2%	98.5%
Other ³	95.6	5.8	93.9%	112.5%
Total⁴	1,375.7	71.4	94.8%	94.9%

¹ Variances without brackets indicate expense is under-budget; brackets indicate over-budget expenditures

² Court and Tribunal Services reflects an expected net recovery (i.e., budgeted revenues exceed budgeted expenditures). Year-end net recovery was (\$0.2M) lower than budgeted

³ Includes Contributions to reserves as part of the Fiscal Strategy, External Partners and Financial Initiatives

⁴ Table figures may not total due to rounding

Higher Transit revenues and senior government funding in Community and Health Services were among key drivers of overall variance

The Region's 2024 operating variance of \$71.4 million reflects unanticipated revenues and lower spending across departments. Higher than expected revenues in Public Works reflect a significant improvement in transit ridership compared to budget projections, which contributed \$9.7 million to the surplus and helped avoid a budgeted draw from the Pandemic Management and Recovery Reserve. Community and Health Services received unbudgeted funding from senior governments, including \$10.7 million for prior year expenditures and \$2.2 million in one-time administrative funding. Corporate Leadership added \$5.0 million from surplus land sales.

The remaining balance of the variance reflects normal fluctuations in program expenditures, including approximately \$33 million in lower spending in various areas, including from reduced winter maintenance needs in Roads, and savings from staffing vacancies and in various expenditure lines. Avoidance of the need for contingency expenditures of \$8.2 million also contributed to the variance.

Operating in-year budget adjustments include additional senior government funding for Child Care and Community Paramedicine programs

Under delegated authority of the Commissioner of Finance and the Regional Treasurer, in-year adjustments were made to the 2024 operating budget to reflect senior government funding changes. These changes had no impact on net expenditures.

As detailed in the [2024 Operating and Capital Mid-Year Progress Report](#), affected programs included Child Care programs and Community Paramedicine base funding. In addition, a small number of internal restatements with no net tax levy impacts helped facilitate business support area synergies and restructuring, including adjustments to staffing resources to support Digital and Customer Experience and systems coordination. No additional adjustments were made after mid-year.

A summary of the restatements relating to senior government funding changes is provided in Table 2. Operating budget figures in this report have been adjusted from the approved budget to reflect these restatements.

Table 2
2024 Budget Restatements

Department	Gross \$ Millions	Revenue \$ Millions	Net \$ Millions	FTEs
2024 Approved Budget	3,153.4	(1,739.3)	1,414.1	
<i>In-Year Approvals</i>				
Restatement to reflect increased funding allocation for Child Care	30.1	(30.1)	-	-
Restatement to reflect increased funding allocation for Paramedic Services	0.4	(0.4)	-	3.0
Gross Expenditures	3,183.9	(1,769.8)	1,414.1	3.0

¹ Figures may not total due to rounding

Operating Surplus is distributed in accordance with the Region’s Reserve and Reserve Fund Policy and helps to mitigate pressures related to Bill 23

Year-end surplus is allocated to reserves per the Policy, with closing balances shown in Table 3. [2025 to 2026 Budget Report](#) included an amendment to the [Reserve and Reserve Fund Policy](#) to include Fiscal Stabilization Reserve as the second item in the definition of Surplus Management. This amendment was made to ensure adequate resources are available to fund unforeseeable expenditures and temporary revenue shortfalls.

It is recommended that Council approve a one-time allocation of \$10.0 million of the 2024 operating surplus to the Social Housing Development Reserve to help fund initiatives to increase the supply of affordable housing through partnerships. Building on the success of partnerships through the pilot Community Housing Supply Grant in 2024, an enhancement to the program is recommended and would allow for additional partnership opportunities to increase affordable

housing supply in the Region. The next Call for Applications for new community housing projects under the Community Housing Supply Grant is scheduled to be released in Q2 2025. This commitment would be funded before allocating the remaining surplus in accordance with the Region’s Reserve and Reserve Fund Policy and has been included as row one of Table 3 below.

Following an assessment of current reserve balances and projected needs and in accordance with the Reserve and Reserve Fund Policy, \$26.3 million of the 2024 operating surplus is planned to be allocated to Tax Levy Development Reserve to fund the tax levy portion of development charge discounts and exemptions, such as those required by Bill 23, *More Homes Built Faster Act, 2022*. The remaining balance of the surplus is planned to be allocated to contingent liability reserves, with \$13.9 million allocated to the Workers’ Compensation reserve and \$21.2 million to the Group Benefits reserve. These contributions will help ensure adequate funds are available to address long-term liabilities associated with the Region’s commitments in these areas.

Table 3
2024 Reserve Balances Before and After Surplus Distribution

Reserve (\$M)	2024 Ending Balance Before Surplus	2024 Operating Surplus Distribution	2024 Ending Balance After Surplus Distribution
Social Housing Development	152.4	10.0	162.4
Tax Levy Development	(26.3)	26.3	-
Fiscal Stabilization	122.1	-	122.1
Working Capital	50.0	-	50.0
Long-Term Disability	66.1	-	66.1
Workers’ Compensation	96.8	13.9	110.7
Group Benefits	87.2	21.2	108.3
Insurance	36.5	-	36.5
Capital Contingency	46.1	-	46.1
Fuel Cost Stabilization	24.2	-	24.2
Debt Avoidance	487.1	-	487.1
Total		71.4	

Water and Wastewater expenditures and revenues within budget at year-end

Water and Wastewater expenditures are funded by user rates and have no tax levy impact. Any operating variances are covered by contributions to or draws from water and wastewater stabilization reserves. Table 4 outlines Water and Wastewater 2024 year-end results.

Table 4
2024 Year-End Results – Water and Wastewater

Water and Wastewater (\$M)	Budget	Actuals	Variance
Gross Expenditures			
Expenditures (before reserve contributions) ¹	386.6	350.8	35.7
Contributions to reserves ²	206.5	244.6	(38.1)
Total Gross Expenditures	593.0	595.4	(2.4)
Revenues			
Revenues ¹	(593.0)	(595.4)	2.4
Draws from reserves	-	-	-
Total Revenues	(593.0)	(594.4)	2.4
TOTAL (After contributions to reserves)	-	-	-

¹ Excluding corporate allocations recovered from user rates

² Variance is comprised of capital reserve contributions (\$1.0 million) and non-capital reserve contributions for water and wastewater rate stabilization (\$37.1 million)

Water and wastewater expenditures were lower than budget primarily due to continued strengthening of business practices and integration with infrastructure asset management to mitigate unplanned repair and maintenance work, and savings in various operating expense lines such as materials, computer software, and small equipment. Positive revenue variances are mainly due to higher consumption over the course of the year, despite a wetter summer season. Sewer by-law fees and surcharges and telecom tower revenues were also higher than expected.

As noted in the 2025 to 2026 Regional Budget Report, the Region continues to use Rate Stabilization Reserves to address reduction in user rate development charge collections. Transfers of \$4.7 million from Water Rate Stabilization Reserve and \$9.4 million from Wastewater Rate Stabilization Reserve were made to Rate Supported Development Reserve to fund actual 2024 development charge discounts and exemptions for rate supported assets.

CAPITAL YEAR-END RESULTS

The Region's 2024 capital expenditures were 86% of the approved budget

At year-end, 2024 capital expenditures totaled \$883.4 million, compared to the budget of \$1,028.8 million, driven mainly by external factors, including delays in supply chain, design delivery and construction activity. Capital spending reached 81% of growth-related capital budget and 91% of renewal capital budget, totaling 86% of overall 2024 capital budget at year-end. This is consistent with the 2023 results of 84% and forecasted 2024 year-end spending at mid-year of 87%.

Growth-related delivery rate of 81% was lower than renewal rate mostly due to unexpected delays in design delivery for YorkNet projects, implementation of water projects, and construction of Paramedic stations and vehicle purchases.

Table 5 summarizes capital year-end results by department. Further details are provided in Appendix B, including any in-year capital budget adjustments.

Table 5
2024 Year-End Results – Capital

Department	2024 Budget ¹ \$ Millions ²	2024 Variance \$ Millions	Expended % Year-End 2024	Expended % Year-End 2023
Public Works	751.7	18.8	97%	96%
Community and Health Services	81.9	49.4	40%	46%
Corporate Leadership	81.8	27.4	67%	58%
Court and Tribunal Services	5.2	4.7	10%	47%
YorkNet	63.1	34.2	46%	50%
York Regional Police	32.1	10.4	68%	86%
York Region Rapid Transit Corporation	8.9	(3.6)	141%	10%
Yonge North Subway Extension	3.6	3.6	-	-
Financial Initiatives	0.6	0.6	-	-
TOTAL	1,028.8	145.5	86%	84%

¹ 2024 Budget reflects approved in-year reallocations

² Figures may not total due to rounding

The 2024 year-end capital variance of \$145.5 million was mainly driven by underspending in Community and Health Services, YorkNet and Corporate Leadership, as summarized below.

Community and Health Services delivered 40% of its 2024 capital budget, with year-end underspending of \$49.4 million. The majority of the variance was in Paramedic Services (\$32.9 million) driven by construction delays for three paramedic stations, supply-chain challenges in paramedic vehicle and equipment purchases, with the remainder of the underspending due to lower than expected spending in Senior and Housing Services.

YorkNet delivered 46% of its 2024 capital budget, with year-end underspending of \$34.2 million, due to delays related to design rework and unanticipated network requirements on the Rural Broadband project. Despite underspending, YorkNet achieved a record investment level of almost \$29 million in 2024 and is working with contractors on continuous process and delivery improvement, anticipating the project to remain on track for completion by December 2025.

Capital results in Corporate Leadership departments reflected delivery of 67% of the 2024 capital budget, representing underspending of \$27.4 million at year-end. Digital and Customer Experience projects were underspent by \$20.1 million, largely due to shifts in project schedules, including pre-implementation work for the Enterprise Resource Planning (ERP) project. Property Services' variance was \$7.3 million due to delays in renovations and upgrades of various Regional facilities.

Approved capital in-year budget adjustments totaled \$21.8 million in increased 2024 gross expenditures and associated funding sources

On May 9, 2024, June 13, 2024, and September 5, 2024, Council approved budget adjustments through [Greening Strategy – Environmental Land Protection and Preservation Acquisition of Land](#), [2024 Capital Budget Reallocations](#), and [2024 Operating and Capital Mid-Year Progress Report](#), totaling an increase of \$20.2 million in 2024 gross capital expenditures and CSA, and \$12.3 million in CSA debt, including associated funding sources.

In addition, the capital budget was adjusted to increase 2024 expenditures and CSA by \$1.6 million for two York Regional Police projects that received grant funding in January 2024. This adjustment was made under the [authority provided by Council](#) to the Commissioner of Finance and Regional Treasurer to apply for, accept, and adjust budget and CSA for any additional Provincial, Federal, and/or other external funding, provided there is no tax levy impact.

While overall 2024 capital spending was within budget, some programs related to Roads and Transit were higher than budget

Although total year-end spending for Public Works was within the 2024 capital budget, six program groups require funding source adjustments as outlined in Appendix C. Council approval is requested for increased costs totaling \$16.6 million in Rehabilitation & Replacement program groups, with \$14.8 million in Roads and \$1.8 million in Transit. This was mostly due to several projects progressing faster than anticipated, including Road Asset Renewal and Replacement, to take advantage of favourable weather and market conditions. In addition, bus replacement orders were adjusted to meet service needs and renewal work was advanced at Viva stations and terminals for better integration with electric vehicles and chargers. As most costs were related to acceleration of spending planned for later years, most projects remained within previously estimated costs.

York Region Rapid Transit Corporation (YRRTC) delivered 60% of its 2024 capital budget, with underspending of \$3.5 million related to projects within the Board of Directors in-year control. Year-end results also reflect an updated estimate of \$7.1 million for contract settlements related to the Toronto York Spadina Subway Extension project (TYSSE). The final amount and funding sources will be confirmed upon reaching all settlements on the project. This additional provision resulted in YRRTC 2024 actuals being \$3.6 million over budget at year-end.

5. Financial Considerations

This report seeks Council approval of changes to 2024 capital funding sources for higher than expected costs that are within the overall approved capital budget. Adjustments are proposed for six Public Works' program groups, with higher than expected costs totaling \$16.6 million, as shown in Appendix C.

Total 2024 Regional capital expenditures were \$883.4 million, or 86% of the capital budget, representing underspending of \$145.5 million.

Total net expenditures for Regional operations were \$1,304.3 million, or 94.8% of the 2024 budget, representing a surplus of \$71.4 million. The operating surplus is planned to be contributed to Regional reserves based on the recommendations in this Report and as per the Region’s Reserve and Reserve Fund Policy and previous Council direction.

6. Local Impact

There is no direct local municipal impact associated with this report. The Region’s budget funds essential services and capital infrastructure for residents and businesses in all local municipalities in the Region.

7. Conclusion

At year-end, expenditures were 94.8% of the 2024 net operating budget and 86% of the capital budget, mainly driven by external factors. Summaries of the 2024 operating and capital financial results are appended to this report.

For more information on this report, please contact Joe Iannace, Acting Director, Office of the Budget at 1-877-464-9675 ext. 71611. Accessible formats or communication supports are available upon request.

Recommended by:



Laura Mirabella, FCPA, FCA
Commissioner of Finance and Regional Treasurer



Approved for Submission:

Erin Mahoney
Chief Administrative Officer

March 24, 2025
16627138

Appendix A – Consolidated 2024 Year-End Operating Budget Summary
Appendix B – Consolidated 2024 Year-End Capital Budget Summary
Appendix C – 2024 Public Works Program Group Funding Adjustments

Consolidated 2024 Year-End Operating Budget Summary

(in \$ Millions)	Gross Expenditures			Revenues			Net			% Spent Net	Expended % Year-End Forecast ¹	Expended % Year-End 2023
	Budget	Actual	Variance	Budget	Actual	Variance	Budget	Actual	Variance			
Public Works												
Transportation Services												
Transit Services	304.4	304.2	0.2	(93.3)	(103.7)	10.5	211.1	200.4	10.7	94.9%		85.9%
Roads	261.1	250.8	10.2	(85.0)	(84.5)	(0.5)	176.1	166.3	9.7	94.5%		94.6%
Transportation Services Subtotal	565.5	555.0	10.4	(178.3)	(188.3)	10.0	387.2	366.8	20.4	94.7%		89.7%
Environmental Services												
Water and Wastewater	593.0	595.4	(2.3)	(593.0)	(595.4)	2.3	-	-	-	0.0%		100.0%
Waste Management	82.9	84.8	(1.9)	(26.5)	(31.9)	5.4	56.4	52.9	3.5	93.9%		100.0%
Forestry	17.8	17.1	0.7	(1.5)	(1.2)	(0.4)	16.3	16.0	0.3	98.1%		95.5%
Climate Change & Energy Conservation	1.4	1.3	0.1	(0.2)	(0.3)	0.1	1.2	1.0	0.2	0.0%		
Environmental Services Subtotal	695.2	698.7	(3.5)	(621.3)	(628.8)	7.5	73.9	69.9	4.0	94.6%		98.2%
	1,260.6	1,253.5	7.2	(799.5)	(816.8)	17.2	461.1	436.7	24.4	94.7	97.4%	90.9%
Community and Health Services												
Public Health	105.5	99.5	6.0	(74.1)	(70.7)	(3.3)	31.4	28.7	2.6	91.6%		89.7%
Paramedic Services	115.0	116.9	(1.9)	(61.5)	(63.7)	2.2	53.5	53.2	0.3	99.4%		99.8%
Long Term Care/Seniors' Services	51.6	52.9	(1.4)	(28.8)	(31.0)	2.3	22.8	21.9	0.9	96.1%		61.1%
Social Assistance	132.6	161.8	(29.2)	(120.9)	(150.6)	29.7	11.7	11.2	0.5	95.6%		85.8%
Homelessness Community Programs	48.5	49.5	(1.0)	(34.2)	(37.1)	3.0	14.3	12.4	1.9	86.4%		69.7%
Children's Services	438.1	411.0	27.0	(414.0)	(397.4)	(16.6)	24.0	13.6	10.4	56.7%		100.8%
Housing Services	124.7	116.1	8.6	(46.2)	(38.9)	(7.4)	78.5	77.3	1.2	98.5%		97.9%
Strategies and Partnerships	21.1	24.9	(3.7)	(4.5)	(11.7)	7.3	16.7	13.1	3.5	78.8%		133.8%
Integrated Business Services	29.6	26.1	3.5	-	-	-	29.6	26.1	3.5	88.2%		94.9%
	1,066.5	1,058.6	7.9	(784.0)	(801.1)	17.1	282.5	257.5	25.0	91.2%	99.0%	94.4%
Corporate Leadership												
Chair & Council	3.0	2.8	0.2	-	-	-	3.0	2.8	0.2	94.3%		105.1%
Office of the CAO	23.6	22.4	1.2	(0.8)	(0.6)	(0.1)	22.8	21.7	1.1	95.2%		92.1%
Legal Services	2.5	2.3	0.2	(0.3)	(0.1)	(0.2)	2.2	2.2	(0.1)	102.5%		110.7%
Finance	26.2	25.3	0.9	(3.0)	(3.6)	0.6	23.2	21.7	1.5	93.4%		93.0%
Digital and Customer Experience	43.6	38.9	4.7	(0.2)	(0.1)	(0.0)	43.4	38.8	4.7	89.2%		91.1%
Communications and Information	17.2	16.6	0.6	(0.0)	(0.0)	0.0	17.1	16.5	0.6	96.5%		87.5%
Economic and Development Services	14.0	14.2	(0.2)	(4.5)	(5.5)	1.0	9.5	8.7	0.8	91.2%		61.3%
Property Services	11.5	10.8	0.7	(2.2)	(7.4)	5.3	9.3	3.4	6.0	36.2%		67.4%
Less: Recovery from WWw (User Rate)	-	-	-	(5.8)	(7.6)	1.8	(5.8)	(7.6)	1.8	131.3%		67.6%
	141.6	133.3	8.3	(16.7)	(25.0)	8.3	124.9	108.3	16.6	86.7%	92.4%	87.0%
Total Regional Programs	2,468.8	2,445.6	23.1	(1,600.3)	(1,643.2)	42.9	868.5	802.5	66.0	92.4%		91.4%
Court and Tribunal Services	30.2	22.3	7.9	(35.3)	(27.2)	(8.1)	(5.1)	(4.8)	(0.2)	95.4%	100.0%	93.8%
Financial Initiatives												
Fiscal Strategy	57.9	71.8	(13.9)	(7.0)	(22.2)	15.2	50.9	49.6	1.3	97.4%		98.2%
Non-Program Items	54.9	56.9	(2.0)	(49.7)	(54.6)	4.9	5.3	2.4	2.9	44.5%		56.3%
Finance Other	-	-	-	-	-	-	-	-	-			
	112.9	128.7	(15.8)	(56.7)	(76.7)	20.1	56.2	51.9	4.2	92.5%	109.2%	124.5%
External Partners												
Property Assessment (MPAC)	23.2	22.2	1.0	-	-	-	23.2	22.2	1.0	95.6%		100.0%
Hospital Funding	7.2	6.7	0.5	-	-	-	7.2	6.7	0.5	92.9%		91.8%
Innovation Investment Fund	1.6	1.6	-	-	-	-	1.6	1.6	-	100.0%		100.0%
Conservation Authorities	7.3	7.3	0.0	-	-	-	7.3	7.3	0.0	100.0%		100.0%
GO Transit	2.5	2.5	-	(2.5)	(2.5)	-	-	-	-			
	41.9	40.4	1.5	(2.5)	(2.5)	-	39.4	37.9	1.5	96.1%	100.0%	98.5%
York Region Rapid Transit Corporation	36.6	34.6	2.0	(32.4)	(31.1)	(1.3)	4.2	3.4	0.8	81.8%	100.0%	100.0%
YorkNet	4.8	4.8	-	(2.3)	(2.3)	-	2.4	2.4	-	100.0%	100.0%	100.0%
Total Operating Programs	2,695.0	2,676.3	18.8	(1,729.4)	(1,783.0)	53.6	965.6	893.3	72.3	92.5%		93.3%
York Regional Police	450.4	458.5	(8.1)	(40.4)	(47.5)	7.1	410.1	411.0	(1.0)	100.2%	100.0%	98.5%
Total Operating Budget	3,145.5	3,134.8	10.7	(1,769.8)	(1,830.5)	60.7	1,375.7	1,304.3	71.4	94.8%	98.8%	94.9%

Notes:

¹ Year-End Forecast Based on [2024 Operating and Capital Mid-Year Progress Report](#),

² Figures may not total due to rounding

Consolidated 2024 Year-End Capital Budget Summary

(in \$ Millions)	2024 Capital Budget ¹	In-Year Adjustments ²	2024 Capital Budget after adjustments	Actual	Variance (Over)/Under	2024 % Spent	2023 % Spent
Public Works							
Transportation Services							
Transit Services:							
Rehabilitation and Replacement	48.1	21.9	70.0	71.8	(1.8)	103%	107%
Growth	17.3	6.1	23.4	19.8	3.5	85%	100%
	65.4	28.0	93.4	91.6	1.7	98%	104%
Roads:							
Rehabilitation and Replacement	116.5	(3.4)	113.1	127.9	(14.8)	113%	99%
Growth	186.6	3.4	190.0	185.6	4.4	98%	90%
	303.1	-	303.1	313.5	(10.5)	103%	93%
Transportation Services Subtotal	368.4	28.0	396.4	405.2	(8.7)	102%	96%
Environmental Services							
Water:							
Rehabilitation and Replacement	63.1	(12.1)	51.0	41.9	9.1	82%	100%
Growth	64.8	(27.9)	36.9	23.5	13.4	64%	57%
	127.9	(40.0)	87.9	65.4	22.5	74%	92%
Wastewater:							
Rehabilitation and Replacement	118.3	30.0	148.3	145.8	2.6	98%	98%
Growth	123.8	(18.0)	105.8	105.5	0.2	100%	100%
	242.1	12.0	254.1	251.3	2.8	99%	99%
Waste Management:							
Rehabilitation and Replacement	3.1	-	3.1	1.9	1.2	62%	101%
Growth	0.1	-	0.1	0.1	-	95%	58%
	3.2	-	3.2	2.0	1.2	63%	84%
Forestry	5.7	2.9	8.6	7.9	0.7	91%	66%
Climate Change & Energy Conservation	1.4	-	1.4	1.1	0.3	78%	100%
Environmental Services Subtotal	380.3	(25.1)	355.2	327.7	27.5	92%	96%
Subtotal	748.8	2.9	751.7	732.8	18.8	97%	96%
Community and Health Services							
Public Health	0.3	-	0.3	0.1	0.2	25%	-
Paramedic Services	47.0	-	47.0	14.1	32.9	30%	30%
Long Term Care/Seniors' Services	10.7	-	10.7	1.8	8.9	17%	19%
Housing Services	23.9	-	23.9	16.5	7.4	69%	64%
Subtotal	81.9	-	81.9	32.5	49.4	40%	46%
Corporate Leadership							
Digital and Customer Experience	41.9	-	41.9	21.8	20.1	52%	68%
Property Services							
Rehabilitation and Replacement	8.3	-	8.3	6.7	1.6	81%	60%
Business Initiatives	29.0	2.6	31.5	25.8	5.7	82%	50%
	37.3	2.6	39.8	32.6	7.3	82%	65%
Subtotal	79.2	2.6	81.8	54.4	27.4	67%	58%
Total Regional Programs	909.9	5.5	915.4	819.7	95.6	90%	87%
Court And Tribunal Services	5.2	-	5.2	0.5	4.7	10%	47%
Financial Initiatives	0.6	-	0.6	-	0.6	-	-
YorkNet	48.3	14.8	63.1	28.9	34.2	46%	50%
York Regional Police	30.5	1.6	32.1	21.7	10.4	68%	86%
York Region Rapid Transit Corporation	8.9	-	8.9	12.5	(3.6)	141%	10%
Yonge North Subway Extension	3.6	-	3.6	-	3.6	-	-
Total Capital Budget	1,007.0	21.8	1,028.8	883.4	145.5	86%	84%
Rehabilitation and Replacement	449.3	36.7	486.0	442.2	43.8	91%	77%
Growth	557.7	(14.9)	542.8	441.1	101.7	81%	91%

Notes:

¹ 2024 Budget as approved by Council on December 21, 2023.

² In-year adjustments approved by Council and the Commissioner of Finance and Regional Treasurer

2024 Public Works Program Group Funding Adjustments

(\$000's)	Gross Expenditures - 2024			Funding Sources Adjustments								
	Public Works Program Group ¹	Approved 2024 Budget	2024 Expenditure	Under/ (Over) Expenditure	Program Specific & General Capital Reserves	Asset Replacement Reserves	Developer Financing	Development Charge Funding	Grants & Subsidies	Other Recoveries	Canada Community -Building Fund Reserve	Total by Program Group
Roads Rehabilitation and Replacement	113,073	127,882	(14,809)	30	16,945		6,352			(8,518)		14,809
Transit Services Rehabilitation and Replacement	70,020	71,823	(1,803)		(13,114)						14,917	1,803
Water Growth	36,925	23,495	13,430			(3,642)	3,642					-
Wastewater Growth	105,763	105,517	246			(5,663)	5,663					-
Forestry	8,625	7,883	741	1,065			892	(1,957)				-
Roads Growth	189,995	185,644	4,351	5,030	226		(5,256)					-
Total²												16,612

¹Capital budget is organized into "program groups" consisting of projects with similar business needs i.e., "Rehabilitation and Replacement" and "Growth."

² Represents the total for funding source adjustments for six program groups listed in the table.



Report of the Commissioner of Finance
Development Charge Credit Update - York Downs

1. Recommendation

1. Council authorize a development charge credit increase of \$1,002,275, for eligible road works undertaken and completed to the satisfaction of the Commissioner of Public Works, by Metropia Minto (Sixteenth) Holdings Inc. & KP Limited Partnership (York Downs Landowners) in the City of Markham.
2. The Commissioner of Finance and Regional Treasurer be authorized to fund this development charge credit from the Regional Roads Development Charges Reserve.

2. Purpose

The purpose of this report is to authorize a development charges (DC) credit increase for eligible road works performed by York Downs Landowners at 16th Avenue and Kennedy Road in the City of Markham. The credit increase would be funded from the Regional Roads DC reserve.

Key Points:

- On [April 25, 2022](#), Council approved an intersections and road improvement DC credit of \$8,650,972 for works on 16th Avenue to the satisfaction of the Commissioner of Public Works
- Subsequently, the York Downs Landowners were required to undertake additional works increasing the costs of the works eligible for DC credit to \$9,653,247, or \$1,002,275, as approved by the Commissioner of Public Works

3. Background

The York Downs (York Downs Landowners) development is responsible for improvements along the frontage of their development on 16th Avenue

As part of the conditions of draft plan approval for the York Downs development, road improvements were required to support their development. This included, but was not limited to, intersections and road improvements along with the extension of turn lanes. These improvements were identified and supported through the completion of a traffic impact study that was submitted along with the draft plans of subdivision.

In 2022, York Downs Landowners incurred costs related to road works on 16th Avenue

York Downs Landowners are developing a mixed-use subdivision in the City of Markham. To proceed with development of the lands, the landowners were required to undertake works on 16th Avenue between Yorkton Boulevard and Kennedy Road in advance of the planned Regional reconstruction program. At the time [Council](#) authorized a total DC credit amount of \$8,650,972.

4. Analysis

The Region has a planned road improvement project on 16th Avenue in this location scheduled for construction in 2028

The work that the York Downs Landowners is undertaking will support the Region's 16th Avenue project scheduled for construction in 2028. The work completed by the York Downs Landowners will be used to the greatest extent possible in the ultimate design of 16th Avenue. This ensures the Region will not pay twice for infrastructure in this corridor and minimizes disruption to residents caused by construction. Allowing for completion of these works by York Downs Landowners also minimizes the temporary nature of them and reduces waste.

Due to additional project requirements the York Downs Landowners incurred increased costs associated with the 2022 DC Credit request

There are circumstances where the developer encounters unanticipated site issues and / or requests from the Region to enhance the works to address the site issues. In these cases, the additional works being considered and / or requested are pre-approved by the Region, and then the developer undertakes the works. All works must be completed to the satisfaction of the Commissioner of Public Works and meet Regional requirements and standards.

This intersection experienced both unanticipated site issues and additional road works requested by the Region. As a result, the York Downs Landowners undertook the additional road works. The following factors attributed to the increase in costs of just over \$1 million:

- Aboveground work: Removal of concrete / asphalt, and additional asphalt for road makeup
- Underground work: Demolition of abandoned sewer, removal of earth fill, and extended dewatering required
- Additional costs: New pavement markings, streetlighting, traffic signals, and the relocation of overhead utilities

These works were reviewed and confirmed by staff before York Downs landowner undertook the works.

Development Charge Credit Policy reimburses eligible growth-related costs approved by the Region

The DC Policy provides that the developer is entitled to recover the eligible growth-related cost of the works based on the standard Regional unit rates in the year the works are approved with the understanding that the DC credit amount would reflect these additional costs.

Staff review this request and approve the eligible reimbursement amount, and then the developer proceeds with the works. In accordance with the DC Credit Policy, while staff determine the costs of the works eligible for DC credit, because the total amount of the DC credit payable to the York Downs Landowners for the entirety of the project is greater than \$5 million, Council must approve any increases to the DC credit and authorize its payment, following staff’s determination of the eligibility of the cost of the works.

5. Financial Considerations

This report does not present current or anticipated financial changes to the Region’s budget or fiscal position.

It is proposed that a total DC Credit of \$9,653,247 be permitted

The Public Works Department has reviewed the request submitted by the York Downs Landowners in accordance with the DC Credit Policy for intersections and road improvements. The Commissioner of Public Works has determined that a total DC credit of \$9,653,247 for the works be permitted, which represents an increase of \$1,002,275. This is to be funded from the Regional Roads DC Reserve and this payment can be accommodated within the 2025 budget.

6. Local Impact

The road works benefit the City of Markham by improving traffic flow and reducing traffic congestion along 16th Avenue and Kennedy Road and the entire Region. These road works also facilitate buildout of other subdivisions in the City of Markham.

7. Conclusion

The DC credit request submitted by York Downs Landowners has been reviewed in accordance with the DC Credit Policy for intersections and road improvements. The additional eligible works result in an increase of \$1,002,275 to the DC credits, previously approved by Council in 2022. As a result, the DC credit for the improvements at 16th Avenue and Kennedy Road in the City of Markham will total \$9,653,247, and the growth component is to be funded from the Regional Roads DC Reserve.

For more information on this report, please contact David Cohen, Director (A), Treasury Office at 1-877-464-9675 ext. 71660. Accessible formats or communication supports are available upon request.

Recommended by:



Laura Mirabella

Commissioner of Finance and Regional Treasurer



Approved for Submission:

Erin Mahoney

Chief Administrative Officer

March 24, 2025

16569649



Minutes

Agriculture and Agri-Food Advisory Committee

March 19, 2025
Electronic Meeting

Members: N. Davison, A. Eek, K. Empringham, A. Gomes, B. Hebor,
L. Jittoo, P. Lubberts, S. Paisley, J. Pegg

Staff: E. Ali, C. Banfield, K. Doyle, M. Hassanali, N. Mohammed,
J. Wheatle

A. Call to Order

The York Region Agriculture and Agri-Food Advisory Committee meeting was called to order at 4:04 p.m. with Councillor Eek as Chair.

B. Land Acknowledgement

"We acknowledge that York Region is located on the traditional territory of many Indigenous peoples including the Anishinaabeg, Haudenosaunee, Huron-Wendat and Métis peoples and the treaty territories of the Haudenosaunee, Mississaugas of the Credit First Nation and Williams Treaties First Nations.

Today this area is home to many diverse Indigenous Peoples, and we recognize their history, spirituality, culture and stewardship of this land.

We also acknowledge the Chippewas of Georgina Island First Nation as our closest First Nation community."

C. Disclosures of Interest

None

D. Presentations

D.1 Climate Change Impacts on the Agriculture and Agri-Food Industry in York Region

The Committee received the presentation by Ally Karmali, Partner, Nicole Taylor, Manager, ESG, and Ellen Ferguson, ESG Consultant, KPMG.

D.2 2024-2027 Agriculture and Agri-food Sector Strategy Updates

The Committee received the presentation by Meena Hassanali, Program Manager, Rural and Agri-Food Initiatives, Nadia Mohammed, Rural and Agri-

Food Business Specialist, and Eman Ali, Communications Advisor, Economic Strategy.

E. Deputations

None

F. Communications

None

G. Other Business

G.1 Member Roundtable Updates

Members discussed ongoing initiatives and updates related to the Agriculture and Agri-food industry.

Announcements:

- Trever Jones, MPP has been appointed the new Minister of Agriculture.
- The York Region Federation of Agriculture will be hosting a farm safety day in Mount Albert on April 17th, 2025. The flyer will be shared when available.
 - Topics will include:
 - Occupational Health & Safety compliance
 - Machine and material handling and
 - Tractor starter

The following topic was raised to be discussed at a future meeting:

- Invite the Golden Horseshoe Food and Farming Alliance to present on local food procurement.

H. Adjournment

The York Region Agriculture and Agri-Food Advisory Committee meeting adjourned at 5:31 p.m.