York Region COVID-19 Community Scan Results

TOP NEEDS IN THE COMMUNITY:

- **Financial**
  - Loss of income

- **Social isolation**
  - Loneliness

- **Mental health and addiction supports**
  - Access to supports

- **Transportation or mobility**
  - Safety
  - Affordability

- **Food**
  - Access
  - Staffing resources

- **Homelessness/Housing**
  - COVID-19 containment/capacity
  - Affordability

- **Personal hygiene/Disinfectant products**
  - Market availability

- **Navigation of systems to access services**
  - Access to information
  - Complexity of forms

- **Health information**
  - Multilingual sources

This information is based on community scan conducted with community partners in York Region including 211FindHelp data and Access York between April 1-6, 2020

TOP CHALLENGES AGENCIES FACE:

- **Money**
  - Staffing resources

- **Staffing**
  - Staff illness and isolation
  - Need for volunteers

- **Personal Protective Equipment (PPE)**
  - Market availability

- **Technology**
  - Capacity

- **Language**
  - Multilingual