# York Region COVID-19 Community Scan Results

## TOP NEEDS IN THE COMMUNITY:

**Financial**
- Loss of income

**Navigation of systems to access services**
- Access to information
- Complexity of forms

**Transportation or mobility**
- Safety
- Affordability

**Social isolation**
- Loneliness

**Homelessness/Housing**
- COVID-19 containment/capacity
- Affordability

**Food**
- Access
- Staffing resources

**Mental health and addiction supports**
- Access to supports

**Personal hygiene/Disinfectant products**
- Market availability

**Health information**
- Multilingual sources

## TOP CHALLENGES AGENCIES FACE:

**Money**
- Staffing resources

**Personal Protective Equipment (PPE)**
- Market availability

**Technology**
- Capacity

**Staffing**
- Staff illness and isolation
- Need for volunteers

**Language**
- Multilingual

This information is based on community scan conducted with community partners in York Region including 211FindHelp data and Access York between April 1-6,2020

**York Region**