

2019 TO 2023 STRATEGIC PLAN YEAR 1 (2019) PROGRESS REPORT



SUMMARY: 24 of 31 = 77% of Performance Measures Trending in the Desired Direction

Result Area	Performance Measure	Historical Data					Baseline Trend
		2015	2016	2017	2018	YEAR 1 2019	
Economic Vitality	Increase % of business engagements resulting in business retention, expansion and attraction	51%	44%	45%	37%	53%	●
	Maintain # of transit ridership per capita	21.4	20.7	20.8	20	19.8	●
	Increase # of kilometres of bus rapidways	8.70	8.70	12.30	12.30	27.30	●
	Increase # of people and employment within 500 metres of transit	Data not available for reporting			241,000	257,000	●
	Maintain % of on-time performance on all transit routes	94.17%	94.58%	94.14%	91.45%	91.48%	●
	Increase # of road lane kilometres	4,144.44	4,174.51	4,229.70	4,265.12	4,309.46	●
Healthy Communities	Maintain % of residents that rate York Region as a safe place to live	97%	96%	96%	94%	95%	●
	Maintain police emergency (Priority 1) response time in minutes	8.2	7.4	7.3	7.2	6.5	●
	Maintain % of municipal drinking water samples meeting Ontario Drinking Water Standards	99.99%	99.96%	99.93%	99.89%	100.00%	●
	Increase % of regional roads with sidewalks and/or dedicated bike lanes in urban areas	Data not available for reporting			88%	84%	●
	Increase % of 17-year-old students in compliance with Immunization of School Pupils Act	59.15%	59.15%	86.43%	91.83%	92.00%	●
	Increase % of food service premises with a certified food handler at all times	43%	47%	52%	68%	77%	●
	Increase % of York Region clients receiving help to improve their housing stability	Data not available for reporting					▲
	Maintain paramedic response time for emergency response services to meet Council approved targets	79%	80%	78%	76%	76%	●
	Increase # of advocacy activities related to long-term care beds	Data not available for reporting			3	13	●
	Decrease # of days to determine York Region residents' eligibility for social assistance	8	9	9	8	8	-
	Decrease # of children with an immediate need waiting for subsidized childcare	2,255	1,957	1,258	1,575	2,152	●
	Increase % of individuals and families remaining stably housed after six months who were homeless or at risk of homelessness	Data not available for reporting				83%	○
Sustainable Environment	Maintain % of wastewater receiving treatment	99.99%	99.99%	99.97%	99.99%	100.00%	●
	Maintain % of residential solid waste diverted from landfill	87%	91%	93%	94%	94%	●
	Decrease # of megalitres of treated water consumed per 100,000 population	10,989	10,718	9,605	9,855	10,004	●
	Decrease # of per capita greenhouse gas emissions across Regional operations in tonnes	66.00	69.70	64.80	65.20	65.40	●
	Increase % of growth occurring within the built-up areas	58.1%	44.5%	46.9%	59.3%	75.0%	●
	Increase % of development applications meeting timeline commitments	Data not available for reporting				100%	○
	Maintain # of trees and shrubs planted annually through the Regional Greening Strategy Program	94,637	93,188	85,464	101,122	102,332	●
Good Government	Maintain / Improve comparative \$ of operating cost per unit of service*	0.81	0.86	0.91	1.00	1.01	●
	Increase % of public-facing transactions that can be completed online or with a mobile device	Data not available for reporting			60%	73%	●
	Increase % of reserve-to-debt ratio	73%	79%	86%	99%	111%	●
	Maintain % of regional assets with a condition assessment rating of fair or better condition	Data not available for reporting		91%	90%	87%	●
	Maintain % of York Region residents that are satisfied with Regional government	83%	86%	78%	75%	81%	●
	Increase # of open data sets	131	163	177	214	228	●

*NOTE: 2018 as baseline year and considered trending in the right direction compared to inflation. 2019 data may be subject to change based on finalized FIR data.

LEGEND

- = Trending in the desired direction
- = Trend unchanged
- ▲ = Collecting data
- (red) = Not trending in the desired direction
- = No trend information