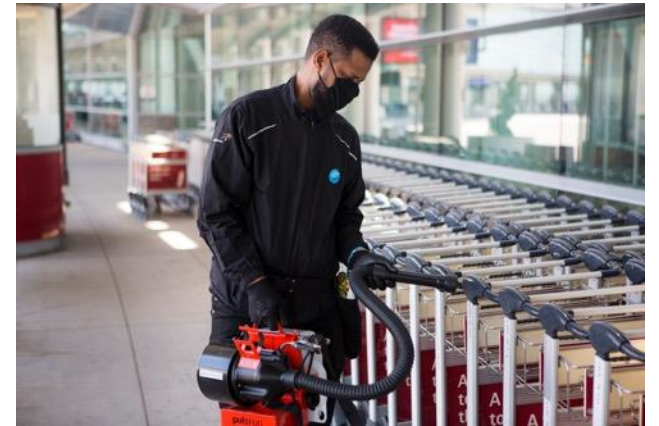


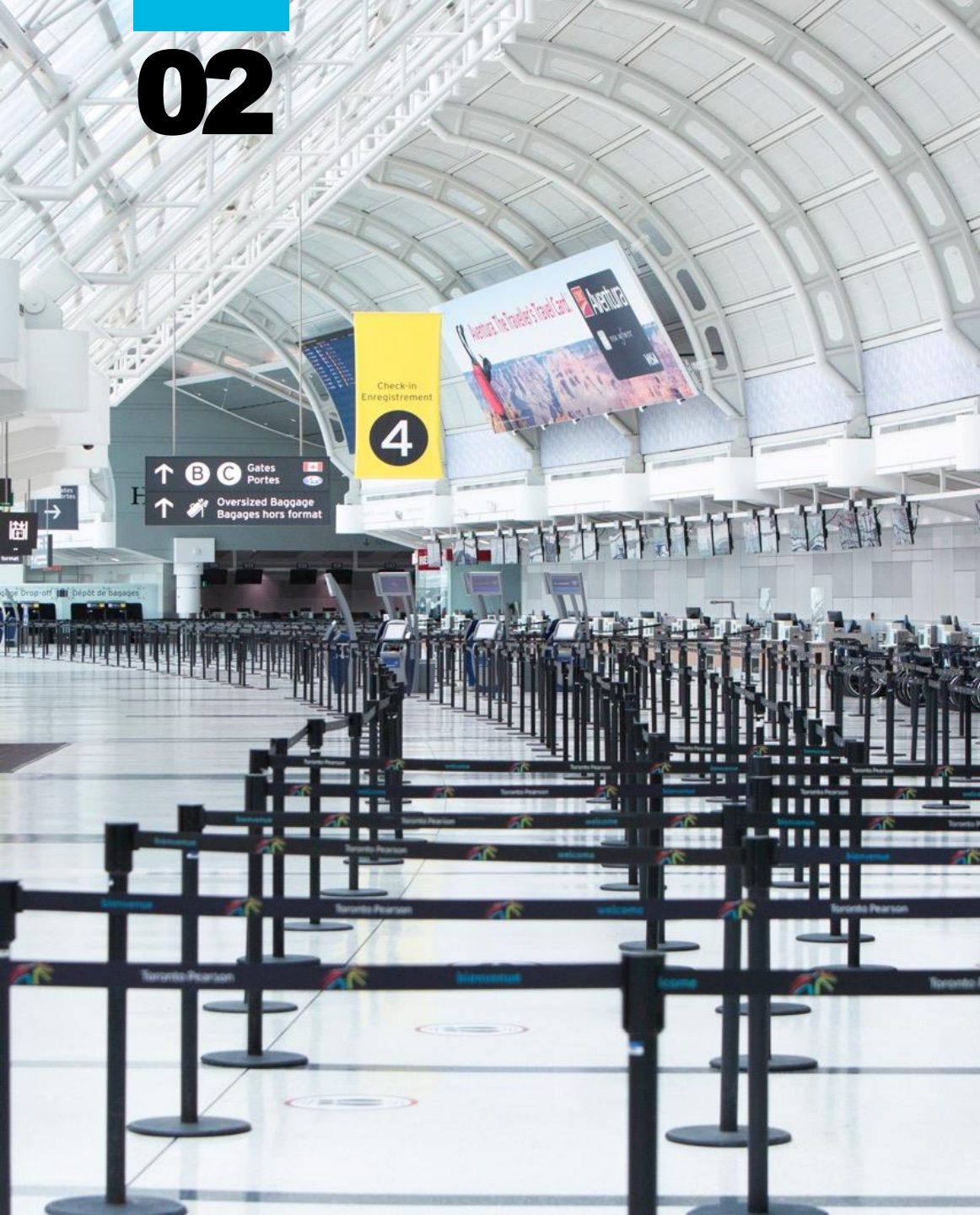
2020 GTAA ANNUAL UPDATE TO YORK REGIONAL COUNCIL



01

**GTAA
FOCUSED ON
RESPONDING
TO COVID-19**





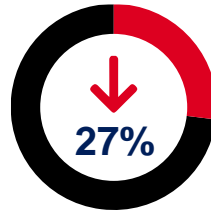
Passenger Traffic Trends

Q2 2020 passenger traffic is down by 96% year over year. Revenue down \$208.6 million for H1 year over year



Airports Revenue Trends

Globally, airports are anticipating a loss of over \$80 billion in revenue



GTA Workforce Impact

Major restructuring and a **workforce reduction of 27%**, or 500 positions. Business partners have had to lay off 13,500 people

03



450

JOBS CREATED
AS A RESULT OF RUNWAY
MAINTENANCE PROGRAM

**AIRCRAFT
MOVEMENTS** ↓ **53%**

AIRCRAFT NOISE COMPLAINTS

2,226 → **2,062**
2019 **2020**

Aircraft noise complaints from York Region (January – July)

04



PLAYING AN ESSENTIAL ROLE

1 OF **4** CANADIAN AIRPORTS CHOSEN TO RECEIVE INTERNATIONAL FLIGHTS

DEDICATED CARGO FLIGHTS ↑ **66%**



05

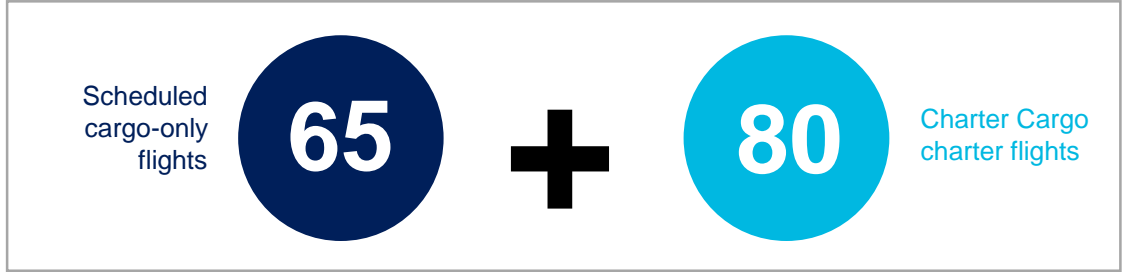


AIR CANADA  CARGO



KEEPING GOODS MOVING

SINCE COVID We're still supporting 65 scheduled cargo-only flights a week, but we are now seeing an average of 80 charter cargo flights per week



2 CARGO ROUNDTABLES

Organized 2 roundtable discussions with Minister Garneau and Minister Fedeli in partnership with the Ontario and Canadian Chambers of Commerce





PEARSON PARTNERS

Lifting up our workforce and the community:

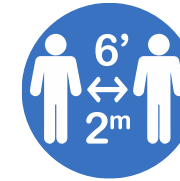
- Working with the Toronto Airport Worker's Council on an online resource centre available to workers impacted by COVID-19
- Offering job search support, resume building and mentorship, and essential skills development programs
- Held 17 virtual workshops and engaged over 380 employees
- Launched Pearson Airport Explorer's Club, and hosted 3 virtual camps for over 550 children
- Sponsored a table and attended the Yellow Brick House Gala
- Elevated the platform of Diversity and Inclusion, including partnership with Black North Initiative



07



HEALTHY AIRPORT



- Toronto Pearson's "Healthy Airport" commitment puts the health of passengers and employees first
- Guiding principles aligned with global best practices
- 1st airport in Canada to receive ACI Health Accreditation
- A healthy airport is the most important part of rebuilding public trust in air travel

08



HEALTHY AIRPORT MEASURES

Transport Canada regulations:

- Passenger health assessment at the final point of departure
- Mandatory temperature checks
- Arrivals health declaration to CBSA with PHAC support
- All incoming passengers must have a 14-day quarantine plan

Toronto Pearson has implemented our own Healthy Airport measures:

- Mandatory masks in all public areas, for passengers and employees
- Physical distancing: plexiglass barriers, separation at kiosks/seating areas signage, floor decals, and increased passenger comms
- Limiting terminal access to only passengers and workers
- Enhanced hygiene and cleaning in high traffic / high touch areas

09



HEALTHY AIRPORT MEASURES

Embracing innovation:

- BlueDot to predict/monitor COVID-19 and other infectious disease risks
- Disinfection corridor that sprays a water-based non-toxic sanitizer
- Autonomous floor cleaners that use UV light for disinfection
- Use of probiotics in our washrooms to get rid of bad bacteria
- Active monitoring duct system offering real time air quality assessment available in terminal and online for passengers to see
- McMaster HealthLabs International Arrivals COVID-19 Testing Study, co-sponsor by GTAA and Air Canada





GOVERNMENT ASKS

Short-term relief and longer-term stimulus needed to get Toronto Pearson back to being a regional and national economic asset

- Extend federal rent relief to future years
- Risked-based approach to restart air travel, remove inter-provincial travel restrictions and identify low-risk travel corridors
- Invest in airport infrastructure projects and no/low touch solutions
- Investment in better transit connections to Toronto Pearson
- Drive jobs and economic development through a Toronto Pearson Provincially Significant Employment Zone
- Incentivize travel and tourism and non-aeronautical revenue opportunities



CONCLUDING REMARKS

In 2019, Toronto Pearson supported

17,000

**JOBS IN
YORK REGION**

26.5M

IN PROCUREMENT

- Health and safety is the pillar upon which the future of the aviation industry stands
- Focused on how science and COVID-19 testing can support a risk-based approach to reopening travel
- We'll continue to work with government to open up travel with other low-risk destinations
- Aviation jobs and the economic benefits of aviation to this region are critical to our long-term recovery



THANK YOU

