

DEPUTATION REQUEST

COMMITTEE OF THE WHOLE

JANUARY 14, 2021

Subject: Long-Term Care - Actioning Improvement from COVID

Spokesperson: Cheryl Osborne & Lisa Harper

Name of Group or person(s) being represented (if applicable):

Markham Stouffville Hospital

Brief summary of issue or purpose of deputation:

After having been involved with the COVID-19 pandemic and associated outbreaks to LTCs we have identified a number of concerns associated with the current state of the LTC model.

- 1) Success in LTC is entirely dependent on leadership. Without strong leadership gaps can be identified.
- 2) There has been a great deal of inconsistency of messaging across system partners that has created confusion and affected consistency of practice that exacerbated the impact of COVID 19.
- 3) LTCs are woefully understaffed without a pandemic which opens the homes up to problems when staff become ill, this includes support staff as well as clinical.

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