

Social Service Response to Support Vulnerable Groups During COVID-19 Pandemic: Q1 2021 Actions and Outcomes

Actions and outcomes in Table 1 are organized according to the Social Service Response Goals:

1. **Monitor current and emerging trends:** The Region has taken quick and decisive action, adapting delivery of essential regional programs and services while putting new structures and supports to help stop the spread and contain the spread of the virus, protect the health and safety of residents, and address emerging social service needs.
2. **Adapt and enhance core services to meet growing community needs:** The Region is adapting and enhancing core services to respond to the growing needs in York Region in areas such as homelessness, children’s services, income supports, paramedic and seniors services and affordable housing.
3. **Leverage community partnerships to support vulnerable groups:** The Region has partnered with the United Way Greater Toronto to work with community agencies to monitor trends and needs and address the impacts of COVID-19 on vulnerable groups. The Region is also working closely with Ontario Health Teams on integrated care delivery and COVID-19 response.
4. **Support economic stability for our most vulnerable residents:** Immediate Regional actions focus on preventing the spread of COVID-19 and maintaining economic stability for our most vulnerable residents including supporting customers to access all possible income resources, and flexibility in funding available to social service agencies.
5. **Pivot to respond to additional social service needs:** The Region is continually reviewing existing programs and supporting implementation of emergency response activities to respond to additional social service needs.
6. **Obtain provincial and federal funding commitments to support activities:** Regional activities will be supported, where applicable, by the federal and provincial governments, including various supports for immediate and longer-term needs announced through [COVID-19 Economic Response Plan](#) and [Ontario's Action Plan: Responding to COVID-19](#).

TABLE 1

Social Service Response Category	2021 Q1 Actions/Trends	Results
Goal 1: Monitor current and emerging trends		
<p>1.1 Monitor community needs by tracking resident inquiries to Access York and 211/FindHelp</p>	<ul style="list-style-type: none"> • Highest volume of calls for inquiries around health-related topics during period of October 2020 to February 2021. Mental health-related inquiries also steadily rising • Social assistance related calls second largest category of inquiries from October 2020 to February 2021 <ul style="list-style-type: none"> ○ Proportion of calls related to social assistance remained similar to previous months with an increase in December, likely due to the holidays • Food-related needs slowly increased between August 2020 and January 2021 • Access York managing inquiries and intake for Voluntary Isolation Centre and financial supports under the High Priority Communities Strategy, as well as supporting York Region residents with COVID-19 vaccine immunization appointment bookings, responding to questions about eligibility and general inquiries 	<ul style="list-style-type: none"> • Total of 57,476 Access York inquiries from October 2020 to February 2021 related to community and health services, compared with 43,393 for the previous five months (May 2020 - September 2020) • Inquiries on health-related topics from October 2020 to February 2021 reached peak of 8,031 in October 2020 (49% of all inquiries) • Approximately 2,400-3,000 social assistance-related inquiries recorded per month • 30% of all 211/FindHelp inquiries related to health and mental health in February 2021 • Increase in food-related inquiries from 11 to 59 between August 2020 to January 2021 • Voluntary Isolation Centre: 433 calls and emails to Access York between January 25, 2021 and March 25, 2021
<p>1.2 Respond to and monitor trends associated with 911 calls</p>	<ul style="list-style-type: none"> • In February 2021, largest portion of calls was at private residences while incidents from long-term care and retirement homes decreased when compared to February 2020 • Number of patients screened positive for COVID-19 on emergency calls remained consistent 	<ul style="list-style-type: none"> • February 2021 call volumes down 11% in comparison to February 2020 <ul style="list-style-type: none"> ○ 4.9% increase in incidents at private residences and 40.7% decrease in incidents from long-term care and retirement homes in February 2021 • Average of 39 patient calls per day screened positive for COVID-19 in February 2021 (Represents 17.4% of the total average 224 per day)

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Goal 2: Adapt and enhance core services to meet growing community needs		
2.1 Children's Services providing critical supports to families	<ul style="list-style-type: none"> • Reopening of emergency child care centres: Reopened emergency child care centres between January 4 to February 12, 2021 to provide no-cost child care for school-age and kindergarten children of designated front-line workers • Inclusion Support Services: Conducted multiple virtual information events for parents to better prepare for their child's school entry • Infant Child Development Services: <ul style="list-style-type: none"> ○ Launched three virtual parent support groups: <ul style="list-style-type: none"> ▪ Two Stepping Stones virtual groups were launched on January 27, 2021 (second group offered in Cantonese on February 8, 2021) to help parents learn positive parenting strategies and how to apply them to the target behaviours they have identified for their family ▪ Virtual Parent Coaching group started on February 16, 2021 consisting of parent education sessions and individual parent coaching sessions ▪ Virtual Feeding Group, a one-night parent session, launched in March 2021 • EarlyON Programs: <ul style="list-style-type: none"> ○ Working to support providers to reopen safely beginning with outdoor programming to reopen late May/early June. ○ Providing virtual programming such as live streamed sessions, parenting resources and supports, and parenting consultations • Mental health supports for kids: <ul style="list-style-type: none"> ○ York Region and external staff in partner agencies received funding through Social Services Relief Fund Phase Two for virtual training to meet the current and future mental health needs of children ○ Training includes a pilot project that will certify a number of internal staff and community partners and allow them to offer training to parents and provide further community support 	<ul style="list-style-type: none"> • Child care centres: 11 emergency child care centres reopened serving 173 children (out of total 523 school age spaces (grades 1 & up) and 298 kindergarten spaces available) • Inclusion Support Services: 7 Transition to School Notification Sessions held supporting 164 Families to learn strategies to successfully transition their children to school • Infant Child Development Services: <ul style="list-style-type: none"> ○ 8 families attended (10 parents) the first Stepping Stones virtual group ○ The second Stepping Stones virtual group was offered in Cantonese and was attended by 3 families (5 parents) ○ The first virtual Parent Coaching group supported 4 families • EarlyON Programs: Approximately 11,000 program visits by children/parents/guardians attending virtually or in person in January and February 2021 • Mental health supports for kids: <ul style="list-style-type: none"> ○ 220 York Region and external agency staff attended a seminar on anxiety and positive parenting strategies as of March 22, 2021 ○ Survey showed increase in knowledge about topic after attending seminar (from 39% to 82%) ○ 90% of survey respondents felt more confident after attending the seminar in applying the strategies shared

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<p>2.2 Homelessness Programs providing a safe place to self-isolate and helping ensure safe spaces</p>	<ul style="list-style-type: none"> • Self-Isolation Shelter <ul style="list-style-type: none"> ○ Relocated from Leeder Place Family Shelter to Toronto and Region Conservation Authority (TRCA) Lake St. George Field Centre in Richmond Hill in November 2020 ○ Increased shelter capacity from 11 to 22 rooms • Transitional Shelter: <ul style="list-style-type: none"> ○ Increased shelter capacity from 50 to 80 rooms as part of updated 2020/2021 Cold Weather Response Plan ○ Offered primary care and mental health and addiction supports to clients in partnership with the Community Paramedicine Team and virtual support from two York Region doctors • Seasonal Shelters (Inn from the Cold and Out of the Cold): Provided additional funding to install plexi-glass bed barriers, purchase PPE and other supplies, undertake enhanced cleaning, hire additional staff, and provide pre-packaged meals for vulnerable individuals • Emergency Housing and Housing with Supports: <ul style="list-style-type: none"> ○ Implemented minor renovations/retrofits to improve the physical design of congregate spaces, enhance physical distancing and support other modifications based on public health guidelines ○ Public Health, Social Services, Paramedics and Ontario Health working collaboratively to assist Housing with Supports operators to support residents and staff during recent outbreaks, and provide guidance with accessing resources such as extra PPE, relief staff and IPAC-related education 	<ul style="list-style-type: none"> • Self-Isolation Shelter: Supported 64 clients since the facility was opened (as of March 19, 2021) • Transitional Shelter: <ul style="list-style-type: none"> ○ Supported 750 clients since the facility was opened (as of March 23, 2021) <ul style="list-style-type: none"> ▪ 225 clients (30%) have found permanent housing (as of March 23, 2021) ○ Supported 14 clients with primary care, mental health or addiction support, including referrals to the two York Region doctors supporting this program (as of March 22, 2021)
<p>2.3 Housing Services helping people remain in their homes to shelter in place</p>	<ul style="list-style-type: none"> • Supports for seniors: Developed partnerships with Human Endeavor and CHATS to provide technology and COVID-19 activity kits and wellness activities for seniors living in community housing, to help them remain connected with family, friends and support services and maintain their health • Flu shot clinics: Partnered with Rexall Pharmacy to offer flu shot clinics at three community housing sites (program discontinued due to flu vaccine shortage) 	<ul style="list-style-type: none"> • Supports for seniors: 44 tablets and 50 COVID-19 activity kits delivered for seniors between October 2020 and February 2021 • Flu shot clinics: 48 residents at community housing sites received flu shots • Food security: 62 households participated in food delivery programs between October 2020 and February 2021

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	<ul style="list-style-type: none"> • Food security: Partnered with the York Region Food Bank and York Region Food Network to deliver weekly or biweekly food boxes and grocery cards to residents living in community housing residences • Rapid Housing Initiative: Completed an assessment of redevelopment opportunities and applied for nearly \$35 million in capital funding to build 113 additional housing units within 12 months to address the urgent need for more housing for vulnerable populations 	<ul style="list-style-type: none"> • Rapid Housing Initiative: The Region was not selected for program funding during this round of allocations but may be considered for future program expansion
<p>2.4 Paramedic Services supporting COVID-19 response</p>	<ul style="list-style-type: none"> • COVID-19 testing: <ul style="list-style-type: none"> ○ Supporting community based COVID-19 testing for healthcare workers, transitional sites, congregate settings and vulnerable individuals within the community ○ Working with Salvation Army at the Kingsbridge Transitional Shelter to provide weekly health assessment clinics • Community Paramedicine: <ul style="list-style-type: none"> ○ Reinstated Community Paramedicine Programs, including CP@Clinic ○ CP@Clinic program will be expanded to include two seniors buildings with higher call volumes to provide weekly assessments, identify risk factors, and provide health promotion and referrals ○ Community Paramedics working with Public Health to provide mobile immunizations to seniors who are unable to attend immunization centres • Relocation of patients to new Vaughan Hospital: Assisted with the relocation of patients that were critically acute and/or in unstable conditions in partnership with ORNGE to the Cortellucci Vaughan Hospital which opened in a limited capacity in February 2021 • Immunization: <ul style="list-style-type: none"> ○ Collaborating with partners, including Southlake Regional Health Centre and York Region Public Health to conduct Phase 1 of COVID-19 immunization 	<ul style="list-style-type: none"> • COVID-19 testing: Completed 1,990 testing swabs (including preventative surveillance, clearance testing and active cases) between December 2020 and March 2021 • Relocation assistance: Assisted with relocation of 12 patients from Mackenzie Health Richmond Hill Hospital to Cortellucci Vaughan Hospital • COVID-19 Immunization completed by Community Paramedics: <ul style="list-style-type: none"> ○ Over 10,000 residents and staff within 61 congregate living settings ○ 300 residents and staff within Emergency Housing locations

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	<ul style="list-style-type: none"> ○ Assisting with immunization clinics for healthcare workers and joining vaccine “strike” teams to immunize residents within long-term care facilities, retirement residences, and congregate settings such as housing shelters 	
<p>2.5 Seniors Services preventing, containing and managing COVID-19 at the Region’s Long-Term Care Homes</p>	<ul style="list-style-type: none"> ● Ontario’s Long-Term Care COVID-19 Commission: <ul style="list-style-type: none"> ○ Council approved 28 recommendations for changes to long term care based on the experiences in York Region’s two long term care homes ○ Representatives from York Region delivered a presentation to the Commission on January 29, 2021 ○ Commission circulated mandatory survey to all Ontario long-term care homes, including the Region’s two homes, with questions related to staff and resident COVID-19 cases, staffing complements and preparedness and infection prevention and control. The Homes submitted the survey on January 29, 2021 ● New Preventative Infection and Control Measures: <ul style="list-style-type: none"> ○ Began implementation of Rapid Antigen Testing Program in March 2021 at Newmarket Health Centre and Maple Health Centre ○ Staff, students, volunteers, and essential caregivers are tested up to three times a week and others (e.g., support workers and contracted service providers) are tested every time they attend a Home ● Seniors Community Programs: Working on plans for the safe reopening of Adult Day Programs while currently offering virtual supports for clients and caregivers ● Vaccination program status: Achieved provincial goal of vaccinating all LTC residents with first dose by February 10, 2021 in both Homes (excluding those who refused or were ineligible) ● Outbreak status: <ul style="list-style-type: none"> ○ Outbreak at Newmarket Health Centre closed February 16, 2021 ○ Outbreak at Maple Health Centre closed March 3, 2021 	<ul style="list-style-type: none"> ● Vaccination Program as at March 24, 2021: <ul style="list-style-type: none"> ○ <u>Newmarket Health Centre</u> <ul style="list-style-type: none"> ▪ Resident: 92% are fully vaccinated ○ <u>Maple Health Centre</u> <ul style="list-style-type: none"> ▪ Resident: 99% are fully vaccinated ● Immunization: <ul style="list-style-type: none"> ○ While COVID-19 vaccines are not mandatory for long-term care staff and therefore not being tracked, estimated that between 60-70% of staff have had the first dose of a vaccine ○ Estimate that between 70-80% of essential caregivers have had first dose of a vaccine

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Goal 3: Leverage community partnerships to support vulnerable groups		
3.1 Manage COVID-19 Community Coordination Initiative (3C) to help community agencies respond to emerging needs	<ul style="list-style-type: none"> • United Way sponsored study to assess effectiveness of 3C, with generally positive results. <ul style="list-style-type: none"> ○ Strengths included credibility and resources of host organizations (York Region and United Way), information dissemination, and opportunities to reduce silos in the non-profit sector ○ Areas for improvement included clarifying mandate of initiative and response tables and expanding/diversifying membership 	<ul style="list-style-type: none"> • Committed to supporting 3C initiative to at least September 2021, reviewing study recommendations and undertaking improvements at various tables • Through Service Partners table, built awareness, knowledge and linkages between 3C partners and the Province's High Priority Communities Strategy initiative, and hosted information sharing and discussion on the Region's COVID-19 immunization strategy
3.2 Direct emergency funding support to community agencies and service providers to help address priority social service needs	<ul style="list-style-type: none"> • Actions supported through the provincially funded Social Services Relief Fund: <ul style="list-style-type: none"> ○ Quality of Life Funding – Housing with Supports Operators: Provided funding to Housing with Supports operators to purchase items such as exercise equipment, technical devices (e.g., iPads, laptops, projectors/projector screens, internet expanders/boosters) and gaming systems to enhance quality of life, reduce boredom and encourage residents to shelter in place during the pandemic ○ Technology supports: Provided cellphone devices to individuals experiencing homelessness to increase remote access to services until March 31, 2021 in partnership with the Canadian Mental Health Association (CMHA) and other local agencies ○ Food vouchers: Provided to York Region Food Network and York Region Food Bank for distribution to vulnerable individuals with a focus on diverse, racialized, and Indigenous communities ○ Discharge packages: Provided to individuals leaving the Transitional Shelter, containing various supplies such as cleaning products, pantry foods, kitchen utensils, personal care items, and Personal Protective Equipment 	<ul style="list-style-type: none"> • Quality of Life Funding: \$137,500 provided to 22 Housing with Supports operators • Technology supports: \$55,610 in funding provided cell phones and three months of service to 200 residents • Food vouchers: \$189,215 in funding provided approximately 3,650 cards to York Region households in need, as of March 19, 2021 • Discharge packages: \$15,000 in funding provided 150 packages for clients leaving the Transitional Shelter • Funding to Elizabeth Fry Society: \$87,049 in funding provided almost 30 women exiting correctional institutions with virtual counselling and basic needs supports to help them develop a housing plan as of March 19, 2021. Basic needs support has been provided to 103 participants • Drop-by Program: \$80,336 in funding provided support and resources to 201 people, as of March 19, 2021

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	<ul style="list-style-type: none"> ○ Funding to Elizabeth Fry Society: Provided funding to support women who are within 90 days of release from a correctional institution to develop a housing plan, provide them with basic needs support (food, clothing, hygiene, prescriptions etc.), secure housing and reduce homelessness and/or shelter stays ○ Drop-by Program: Developed in partnership with Inn From the Cold, Krasman Centre and the Town of Newmarket in response to community needs to provide vital services and supports in a safe and warm environment to people experiencing or at risk of homelessness ○ Krasman Centre's Peer Worker: Provided virtual mental health and addictions support and resources to clients staying at the Transitional Shelter ● Social Services Relief Fund Phase Three Projects: Consultation with service providers is in progress to inform a comprehensive list of projects to be considered for this funding <ul style="list-style-type: none"> ○ Planned projects include: <ul style="list-style-type: none"> ▪ Continuing operation of Self-Isolation and Transitional Shelters ▪ Supporting extension of seasonal shelters into spring ▪ Adding capacity to mental health support systems ▪ Providing additional financial assistance to Social Assistance clients on Ontario Works or Ontario Disability Support Program for rent arrears to help them remain housed and afford increased food costs ▪ Providing additional financial assistance to Social Assistance clients on Ontario Works for digital access to help them to participate in virtual programming or appointments and stay connected to family and friends ▪ Providing enhanced wraparound support services, at emergency housing facilities in partnership with Community Paramedics ▪ Investing in organizations that provide support services for populations disproportionately affected by COVID-19 (e.g., 	<ul style="list-style-type: none"> ● Krasman Centre's Peer Worker: \$26,000 in funding provided virtual peer support to over 60 people as of March 19, 2021

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	<p>racialized populations, youth, seniors, domestic violence and human trafficking survivors, and LGBT2SQ) to more effectively meet their unique needs</p>	
<p>3.3 Work with Ontario Health Teams (OHTs) on integrated care delivery and COVID-19 responses in York Region</p>	<ul style="list-style-type: none"> • Joined Western York Region (WYR) Ontario Health Team as a signed partner • Region is now signed partner with all 3 OHTs located in York Region (Western York Region OHT, Eastern York Region North Durham OHT, and Southlake Community OHT) • Working with OHTs to deliver key elements of COVID-related actions and strategies, including the High Priority Communities Strategy, establishing the York Region Voluntary Isolation Centre, and vaccination roll-out 	<ul style="list-style-type: none"> • Facilitated OHT partners' participation in the York Region COVID-19 Vaccine Task Force which supported 3 partner-led vaccination sites: <ul style="list-style-type: none"> ○ Ray Twinney Recreation Complex in Newmarket (led by Southlake Regional Health Centre) ○ Cornell Community Clinic in Markham (led by Markham Stouffville Hospital) ○ Cortellucci Vaughan Hospital in Vaughan (led by Mackenzie Health)
<p>Goal 4: Support economic stability for our most vulnerable residents</p>		
<p>4.1 Provide critical supports to Ontario Works clients virtually</p>	<ul style="list-style-type: none"> • Ontario Works: <ul style="list-style-type: none"> ○ Small increase in the caseload from December 2020 to January 2021, with a decrease from January to February 2021 ○ The decreasing Ontario Works caseload size may be associated with the decrease in the unemployment rate across Canada to 8.2%, the lowest it has been since March 2020 ○ Since June 2020, proportion of caseload with employment earnings has been increasing. Uptrend may be associated with staff supporting clients in addressing the barriers they face to employment ○ Increase in food voucher issuance from November 2020 to February 2021, which could be attributed to caseworker outreach to ensure clients had support needed during another lockdown as well as cold weather season • Two new temporary COVID-19 benefits: Created through Social Services Relief Fund Phase 2 Funding: <ul style="list-style-type: none"> ○ Digital Access Benefit: Intended to help Ontario Works clients stay connected and access resources and provides 	<ul style="list-style-type: none"> • Ontario Works: <ul style="list-style-type: none"> ○ 1.4% increase in caseload from December 2020 to January 2021, but 4.8% decrease from January to February 2021 ○ Employment earnings has continued to increase each month from 4.13% in June to 8.96% in December 2020. ○ An increase of 369% from November to December 2020, a further increase of 43% from December 2020 to January 2021, and a 28% increase from January to February 2021 in food voucher issuances • Digital Access Benefit: 920 Ontario Works clients received or will be receiving the benefit totaling \$220,282 as of March 22, 2021 • Arrears Benefit: 76 Ontario Works and Ontario Disability Support Program clients received the benefit totaling \$178,143 as of March 22, 2021

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	<p>support with items such as electronic equipment or digital access. Up to \$250 can be provided per benefit unit.</p> <ul style="list-style-type: none"> ○ Arrears Benefit: Provides one-time arrears support for eligible Ontario Works and Ontario Disability Support Program clients who due to COVID-19 have been unable to pay rent, mortgage, or utilities and are in arrears. Clients will also be referred to the Family Support Team to assist them with tax filing, financial literacy and budgeting support. Up to \$5,000 may be provided with support above the limit being considered on a case-by-case basis. 	
Goal 5: Pivot to respond to additional social service needs		
<p>5.1 Responding to urgent needs and fill response gaps through the Community and Health Services Department Emergency Operations Centre</p>	<ul style="list-style-type: none"> ● Mask distribution: Completed distribution of 300,000 reusable adult- and child-sized masks to the Region’s most vulnerable residents ● High Priority Communities Strategy: <ul style="list-style-type: none"> ○ Coordinating Regional implementation of Strategy, including the establishment and maintenance of the York Region Voluntary Isolation Centre ○ Partnering with Ontario Health/Local Health Integration Network, Vaughan Community Health Centre, and CareFirst Seniors and Community Services Association on Strategy implementation ○ Voluntary Isolation Centre: Opened a COVID-19 Voluntary Isolation Centre on January 25, 2021, available to residents facing complex barriers who may otherwise be unable to safely self-isolate away from others in their household ○ COVID-19 Isolation Emergency Support Fund: Offering temporary financial support to those who may require it due to COVID-19 testing, and completing a required period of isolation who may not be eligible for other forms of financial assistance (including federal and provincial benefits, including Ontario Works). The Temporary COVID-19 Isolation Emergency Support Fund that was set to end on March 31, 2021 will be extended until June 30, 2021. 	<ul style="list-style-type: none"> ● Mask distribution: From August 2020 to January 2021, 300,000 reusable cloth masks were distributed through approximately 80 community agencies and service providers, Ontario Works mail-outs, and Access York distribution ● Voluntary Isolation Centre: 138 residents served at Isolation Centre as of March 25, 2021

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	<ul style="list-style-type: none"> • Support for long-term care operations: Enabled critical auxiliary on-site Canadian Red Cross (CRC) support and secured St. John Ambulance's vaccination clinic assistance at one of the Homes 	
5.2 Leverage the Community Investment Fund (CIF) to support local agencies and help vulnerable residents respond to emerging needs	<ul style="list-style-type: none"> • Council endorsed continued CIF funding for over 40 projects in 2021 to help stabilize the non-profit sector and sustain initiatives for those vulnerable in the community during the pandemic • Council also approved approximately \$500,000 in flexible Community Investment Funding in 2021 to respond to emerging/unanticipated social services issues; staff are monitoring issues through various collaboration tables and will be exploring partnership opportunities to support additional needs (e.g., transit fare) 	<ul style="list-style-type: none"> • Approximately \$28,500 in Community Investment Funding has been allocated so far to 13 community agencies to provide transit fare for clients to access basic needs (e.g., groceries)
Goal 6: Obtain provincial and federal funding commitments to support activities		
6.1 Social Services Relief Fund	<ul style="list-style-type: none"> • Province announced Phase 3 of the Social Services Relief Fund on March 10, 2021. The Region will receive an additional \$10,769,029 to support operating expenses incurred from March 1, 2021 to December 31, 2021. <ul style="list-style-type: none"> ○ Capital projects are not eligible for funding under Social Services Relief Fund Phase 3 • Province confirmed two allocations from the Social Services Relief Fund Phase Two: \$8,419,414 in October 2020 and \$8,134,700 in December 2020 <ul style="list-style-type: none"> ○ All operating funding must be spent by March 31, 2021 and funding for capital projects must be spent before December 31, 2021 ○ Funding must be spent between March 1, 2021 and December 31, 2021. Capital projects are not eligible at this time • Received \$100,000 in Mental Health and Addictions program funding to support Housing with Supports Homes and \$241,475 to support initiatives that promote mental health and wellness to be spent by March 31, 2021 	
6.2 COVID-19 Prevention and Containment Funding	<ul style="list-style-type: none"> • Received \$1.9 million in January 2021 for reimbursement of April to June 2020 COVID-19 expenses incurred to support long-term care response to COVID-19 • Received \$514,200 to support continued long-term care Infection and Prevention response to COVID-19, January to March 2021 • Received \$195,742 in one-time funding to support Infection Prevention and Control Personnel, Training and LTC COVID-19 Testing and Screening Programs in our Homes, for eligible expenses up to March 31, 2021 	
6.3 COVID-19 operating funding for child care and	<ul style="list-style-type: none"> • Province announced \$66 million to be reallocated to Child Care Service System Managers (CCSSM) and District Social Services Administration Boards (DSSAB) on February 2, 2021 for January to March 2021 <ul style="list-style-type: none"> ○ Funding provided to support increased costs of operating child-care and EarlyON child and family centres during COVID-19 	

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EarlyON child and family centres	<ul style="list-style-type: none"> Received an additional \$5.3 million with flexibility to determine how to best use the funding to help child-care and EarlyON child and family centres adapt and address unique needs stemming from the pandemic 	
6.4 COVID-19 funding for Paramedic Services	<ul style="list-style-type: none"> Received \$3.8 million in COVID-related funding for Paramedic Services in January 2021 Received \$594,000 in one-time support for the Community Paramedicine program to respond to the annual flu season and second wave of COVID-19 	

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