

HOUSING YORK INC. ACTIVITY UPDATE



Presented by:
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2021 HOUSING YORK INC. BUSINESS PLAN, FIRST QUARTER UPDATE



- First of new quarterly progress reports
- Over half of actions have been initiated
- All actions initiated on track to meet 2021 targets



Strategic Priority 1: Expanded Housing Portfolio

- Discussions with potential partners
- Intensification of existing HYI sites
- Negotiations for municipal fee concessions



Strategic Priority 2: Inclusive Communities and Successful Tenancies

- Resident survey request for proposals development underway
- Payment plan options and supports for households in arrears
- Benchmarking of Housing York Inc. arrears to other community housing provider underway



PRIORITY 3:
Financial
Sustainability

Strategic Priority 3: Financial Sustainability

- Maintenance request-based invoices can now be processed electronically and process for contract-based invoices is under development
- Implementation of preventative maintenance module underway to support reduction in life-cycle cost
- Energy and Utilities Management Plan request for proposals under development

ARREARS

- Arrears in March were \$232K (12%), down from \$251K (12.9%) in February
- 188 households were in arrears in March, down from 205 in February
- A total of 95 households received N4s from January 1 – March 31, 2021
- YTD number of evictions enforced for rent arrears as of end of March: 0
- 100% of tenancies preserved

COMMUNITY PARAMEDICINE CLINICS



Heritage East

WELLNESS CHECKS

CHECKING IN TO
PROVIDE SUPPORT

Tenant and Resident Wellness Checks

6 HYI Community
Buildings

5 Community Housing
Provider Buildings

1 Community Landlord's
Apartment Building due
to Eviction (transferred to
intensive case supports)



MARCH 2020 TO
DECEMBER 2020 STATS

Community Partnerships
and Support Services

REFERRALS AND NAVIGATION OF SUPPORTS

SEPTEMBER TO DECEMBER STATS



12% referrals/resources given
for food security



21% referrals made for Social
Work/ Financial Support



16% of check-ins repeated



Resources given to tenants
about virtual programming/
wellness groups

APPROX. 84% OF INDIVIDUALS HAVE
PROVISIONS IN PLACE TO FEEL STABLE

USER DEMOGRAPHICS

EACH INDIVIDUAL IS EQUAL TO 60 PEOPLE

395
CALLS



279
ANSWERED



APPROX. 81% OF WELLNESS
CALLS WERE MADE TO
RESIDENTS WHO LIVE ALONE

RENT GEARED TO INCOME SIMPLIFICATION

- Being simplified effective July 2021 to reduce difficulty to residents and administrative burden
- New rules shift program to annual calculation based on household's income tax returns
- Informed residents of changes to subsidy rules
- Mid-year rent adjustments only if household experiences significant loss of income
- Continues to be more complex than Rent Assistance but improved alignment between programs will enable simplification of some processes, including transfers between buildings

RAPID HOUSING INITIATIVE UPDATE

- Rapid Housing Initiative applications were not approved
- Applications received by Canada Mortgage and Housing Corporation (CMHC) far exceeded funding available:
 - 679 applications exceeding \$4 billion
 - 179 projects approved
 - Anticipating over 4,000 units
 - Projects had planning approvals in place, making occupancies possible within six months
- Given the demand, CMHC seeking additional funding
- Proceeding with planning work for three priority sites in Markham and Newmarket to position for additional funding

UNIONVILLE COMMONS, MARKHAM



Ground floor slab and garage roof

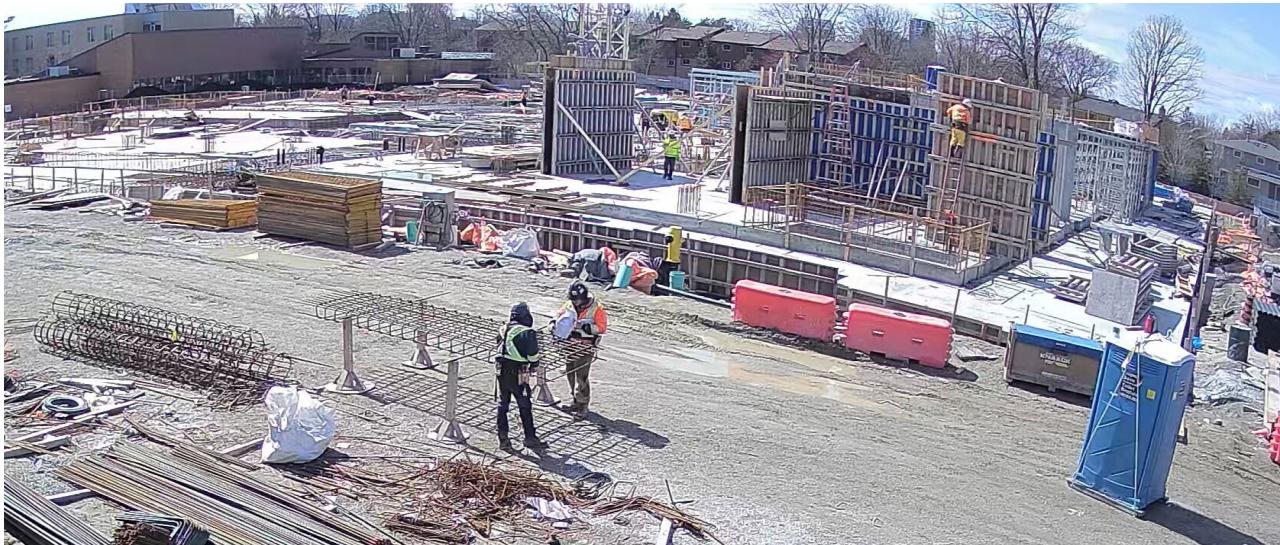
UNIONVILLE COMMONS, MARKHAM



Garage roof slab



P1 underground parking



Ground floor wall construction

STOUFFVILLE AFFORDABLE HOUSING DEVELOPMENT



Demolition



Vacant site

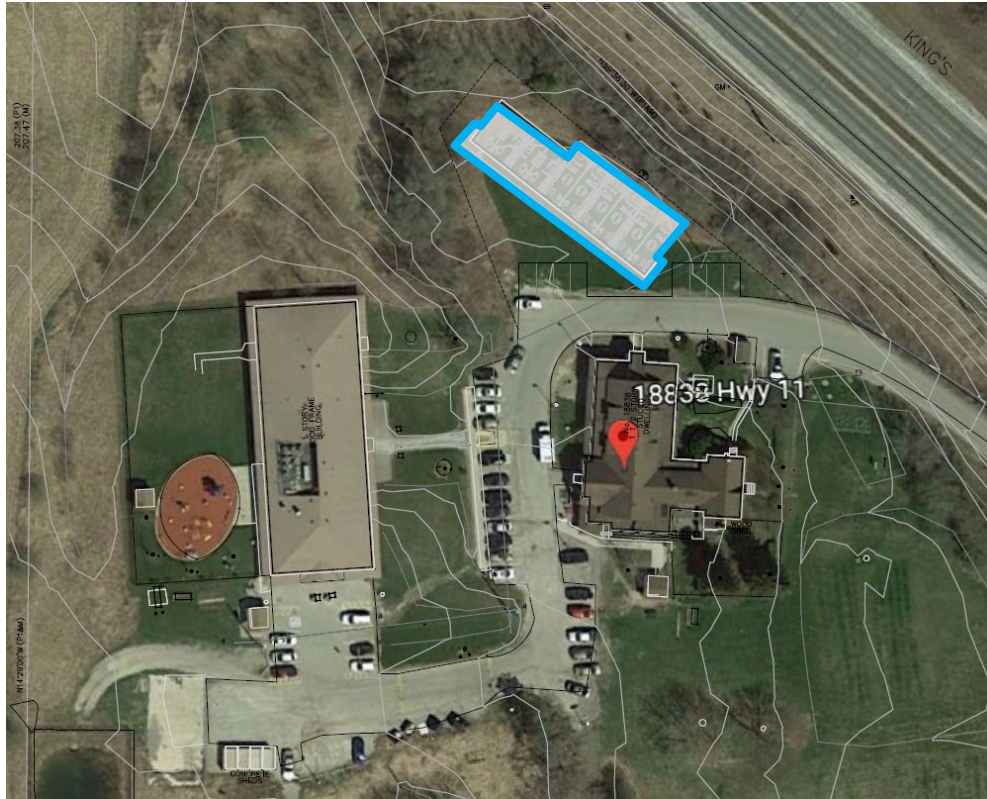
TRANSITIONAL HOUSING, GEORGINA

- Approximately 8 units
- 4 semi-detached bungalows
- 1-bedroom and 2-bedroom units
- Self-contained units with kitchens and bathrooms
- Support youth - a safe and stable place to live



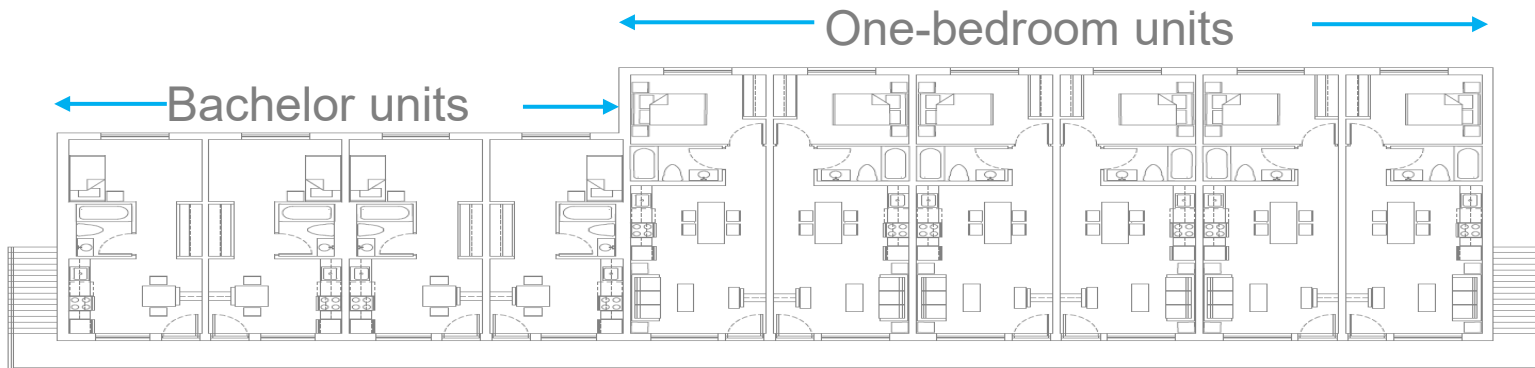
**Design subject to change*

TRANSITIONAL HOUSING, EAST GWILLIMBURY



- Approximately 16 units
- Low-rise two-story built form
- Bachelor and 1-bedroom units
- Self-contained units with kitchens and bathrooms
- Accessible common amenity and laundry rooms
- Pre-fabricated construction

**Design subject to change*



THANK YOU

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