

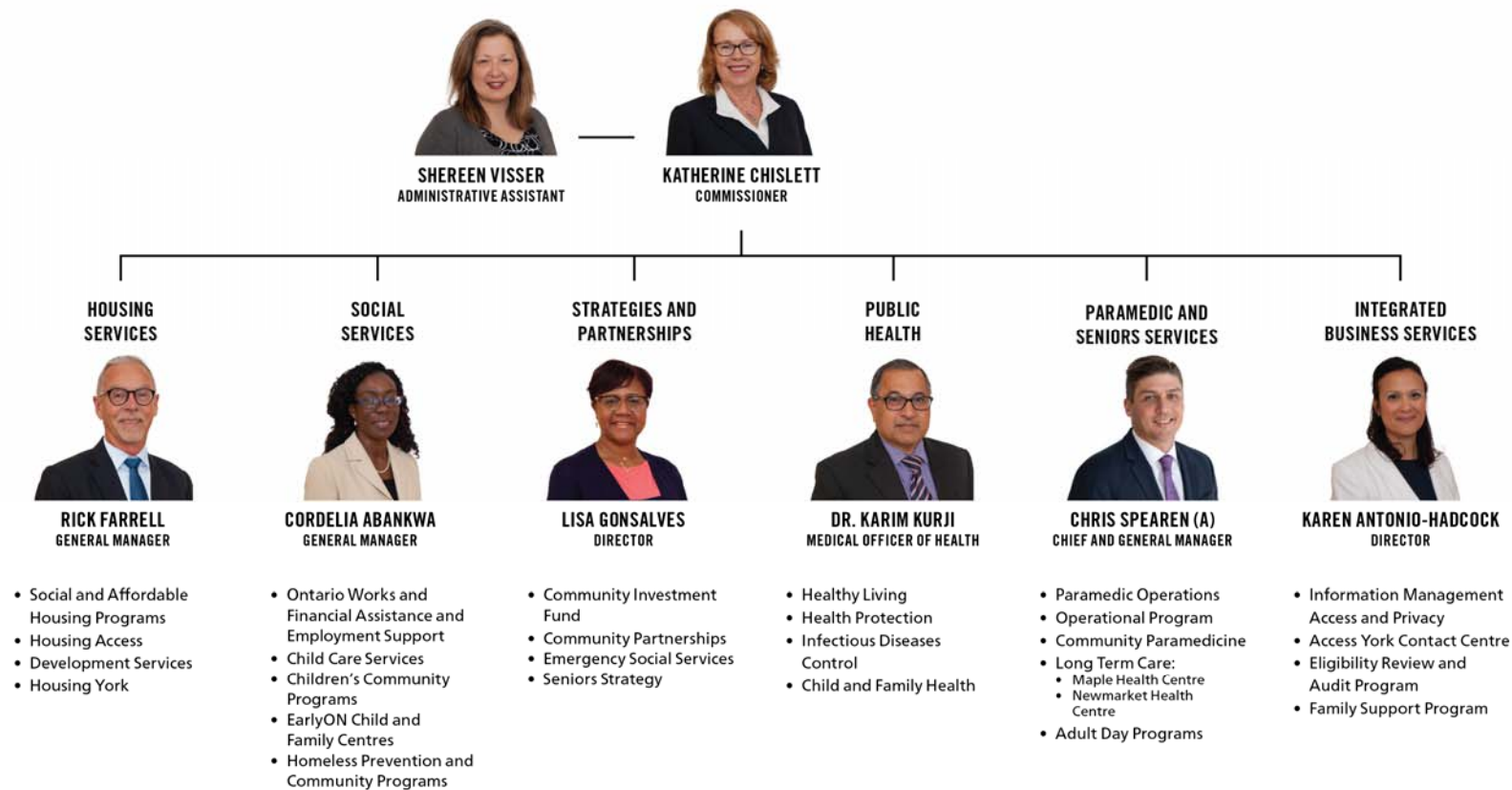
A group of diverse people, including men, women, and a young child, are running and jumping joyfully in a park. The scene is set during sunset, with warm golden light filtering through the trees in the background. The people are dressed in casual athletic wear. A large blue curved graphic element is overlaid on the bottom right of the image, containing the title and logo.

COMMUNITY AND HEALTH SERVICES OVERVIEW JANUARY 10, 2019

Katherine Chislett, Commissioner



WHO WE ARE



WHAT WE DO



**Housing
Services**



**Homelessness
Community Programs**



**Social
Assistance**



**Children's
Services**



**Public
Health**



**Paramedic
Services**



**Seniors'
Services**



**Community
Development**



**Access
York**

WHAT WE DO



HOUSING SERVICES

- Responsible for more than 6,700 affordable housing units, of which we own/operate 2,596
- Deliver rent subsidies
- Develop new affordable housing



Housing York, Inc. building located at 10415 Yonge Street, Richmond Hill

WHAT WE DO



HOMELESSNESS COMMUNITY PROGRAMS

- Prevent homelessness
- Help residents who are homeless or at risk of homelessness to find and keep housing
- Help residents experiencing chronic homelessness



WHAT WE DO



SOCIAL ASSISTANCE

- Help residents find and keep jobs by providing skills training, volunteer opportunities and work placements
- Provide financial help for basic living costs



WHAT WE DO



CHILDREN'S SERVICES

- Provide child care and recreation subsidies for low-income families
- Support children with special needs
- Manage system of EarlyON Child and Family Centres to support children's learning and development



WHAT WE DO



PUBLIC HEALTH

- Deliver range of programs and services including:
 - Family, child health and dental services
 - Harm reduction and substance misuse prevention
 - Infectious disease control
 - Inspections (restaurants, spas, etc.)



WHAT WE DO



PARAMEDIC SERVICES

- Respond to emergency medical calls; deliver lifesaving treatment; and, transport patients
- Implement strategies to manage demand, including partnerships with hospitals, community paramedicine and referral options



WHAT WE DO



SENIORS' SERVICES

- Operate two long-term care homes
- Provide day and outreach programs to people with long-term healthcare needs



WHAT WE DO



COMMUNITY DEVELOPMENT

- Responsible for initiatives including:
 - Building community partnerships to implement the Inclusion Charter, Seniors Strategy, and Emergency Social Services
 - Providing funding to community agencies to address community issues and gaps



WHAT WE DO



ACCESS YORK

- Initial contact for resident inquiries
- Assess resident needs, and provide referrals and applications for York Region programs and services

AccessYork

1-877-464-9675

TTY: 1-866-512-6228 or 905-895-4293

(for deaf and hard of hearing)

accessyork@york.ca

York Region Administrative Centre

17250 Yonge Street

Newmarket, ON L3Y 6Z1



OFFICIAL COUNCIL ROLES

York Region Board of Health

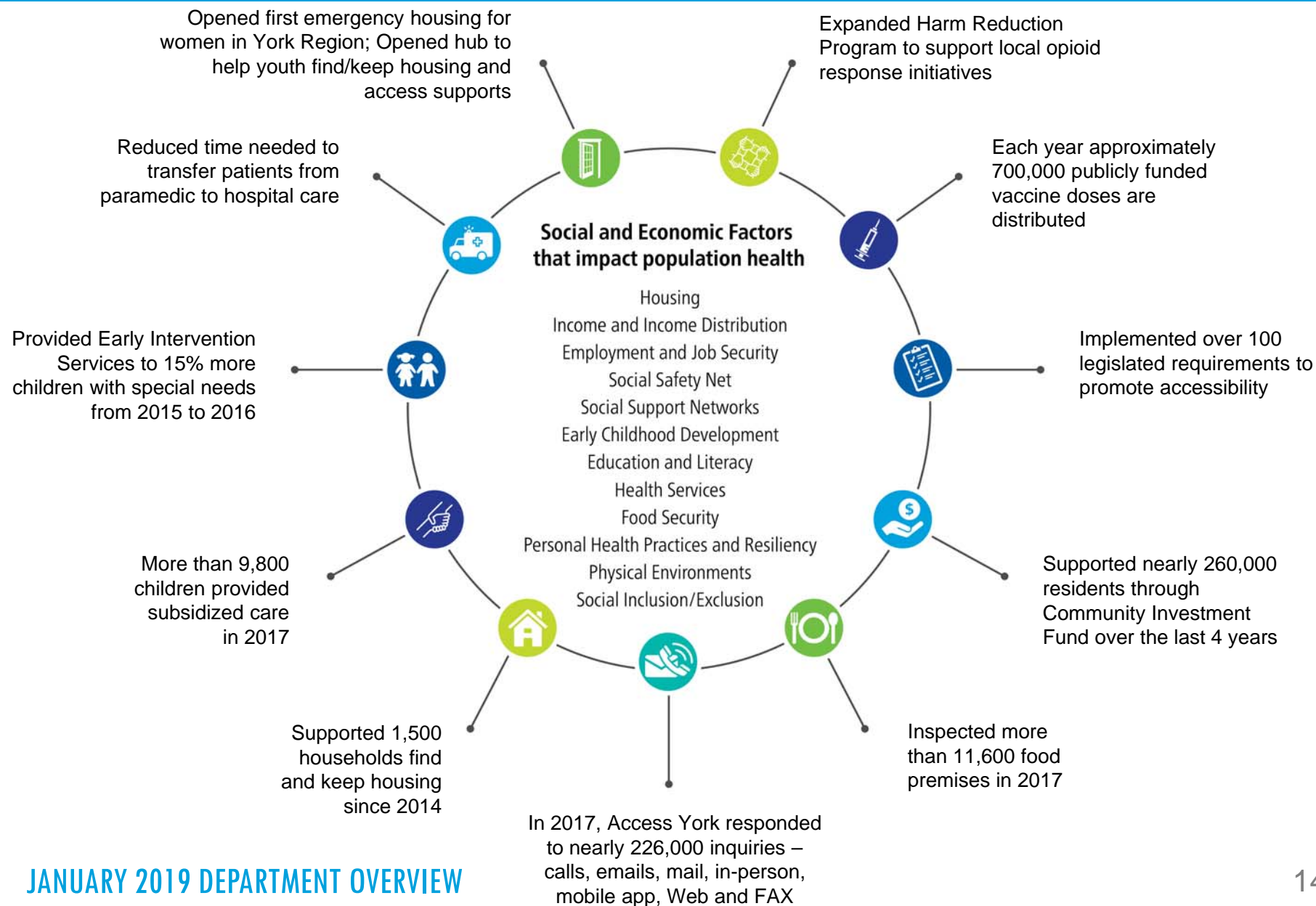
Committee of Management for Long-Term Care Homes

Advisory Committees and Boards

- Accessibility Advisory Committee
- Human Services Planning Board
- Housing York Inc. Board
- Community Partnership Council

Shareholder Housing York Inc.

KEY ACCOMPLISHMENTS



REPORT OUTLOOK

Every Year	2019	2020 - 2022
<ul style="list-style-type: none"> • Ontario Works Transformation Update • Paramedic Services Response Time Performance Results • Long Term Care Homes Performance Management Report • Donation of Decommissioned Ambulance Requests • Vector-Borne Disease Program Update • School Pupils Immunization Update • Public Health Year End Settlement Report • 10-year Housing Plan Progress Report • Accessibility for Ontarians with Disability Act Update • Community Investment Fund Allocations and Results 	<ul style="list-style-type: none"> • Homelessness Enumeration Results • Children's Services System Plan • Immunization of School Pupils in Private Schools • 10-year Housing Plan Midterm Review (with Planning) • Property acquisition for Emergency Housing • Housing Wait List Review and Modernization • Updating process to Allocate Housing Provider Capital Repair Funding • Inclusion Charter Activity Update 	<ul style="list-style-type: none"> • New fee subsidy guidelines and potential changes to child care system

PARTNERSHIPS AND ALLIANCES

Local Municipalities



Regional Partners

Durham Region
Region of Peel
Halton Region
Toronto

Local Community

Community Agencies and Organizations
Private Schools
Hospitals
Child Care Providers
York Region District School Board
York Catholic District School Board
York Regional Police

Provincial

Ministry of Community and Social Services
Ministry of Children and Youth
Ministry of Health and Long Term Care
Local Health Integration Network
Ministry of Education
Ministry of Advanced Education and Skills Development
Ministry of Citizenship and Immigration
Ministry of Housing
Ministry of Community Safety and Correctional Services

Federal

Service Canada
Citizen and Immigration Canada
Canada Mortgage and housing Corporation
Public Health Agency of Canada

Additional Partners

Ontario Municipal Social Services Association
Ontario Non Profit Housing Association
Housing Services Corporation
Co-operative Housing Federation
Ontario Association of Local Public Health Agencies
AdvantAge Ontario (long-term care and services for seniors)
Association of Municipalities of Ontario (AMO)
Chippewas of Georgina Island
Private Sector
Post Secondary Institutions
Local Chambers of Commerce

QUESTIONS/DISCUSSION

For more information
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