

# Provincial Employment Services Transformation

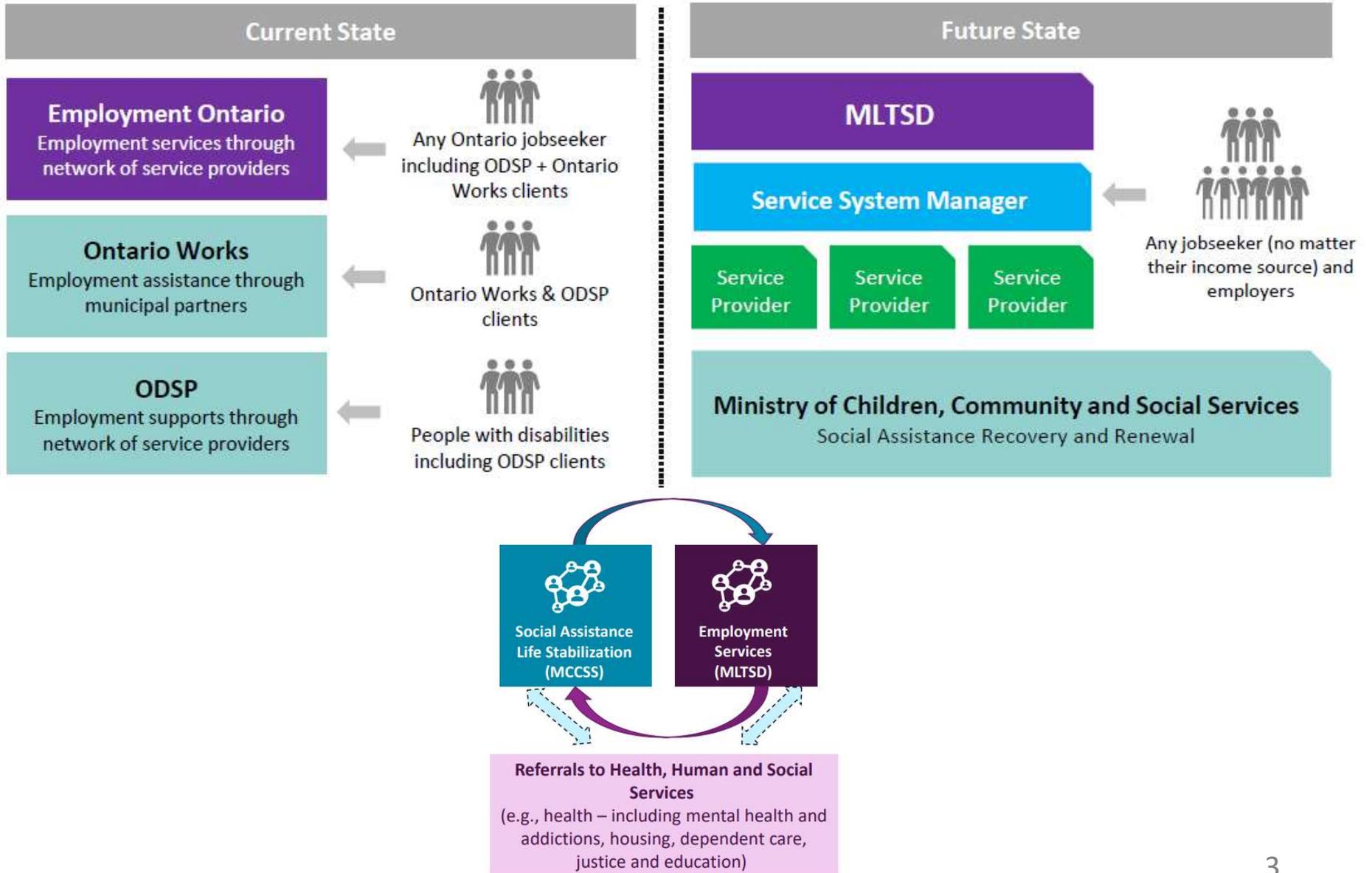
Kevin Pal  
General Manager, Social Services Branch  
Community and Health Services Department  
[Kevin.Pal@york.ca](mailto:Kevin.Pal@york.ca)  
Ext. 72150



# PURPOSE

- To provide a brief overview of Employment Services Transformation
- Outline some key considerations for York Region
- Engage in ongoing dialogue with partners on Employment Services Transformation

# EMPLOYMENT SERVICES TRANSFORMATION – KEY CHANGES



# EMPLOYMENT SERVICES SYSTEM MANAGER ROLE

<b>Plan</b>	<b>Design</b>	<b>Deliver</b>	<b>Oversight</b>
Gather, analyze and interpret information	Develop service pathways for job seekers	Manage third party providers/contracts	Manage service system to achieve outcomes
Engage partners to understand workforce and community resources	Develop employer incentives	Coordinate life stability support for job seekers	Oversee funding and performance management
Identify special or unique needs and forecast service demand	Ensure specialized services for groups who have unique employment service needs	Provide employment related financial supports to job seekers and employers	Ensure compliance with provincial standards and legislation
Develop referral pathways to training programs		Coordinate in-person, digital and telephone service offerings	

# KEY STEPS AND TIMELINES

## Stage 1: Process for Request for Qualification



## Stage 2: Process for Call for Proposals



\*Each phase of Stage 2 includes Call for Proposals and negotiating service agreements

# KEY CONSIDERATIONS

- Eliminate duplication and address gaps
- Support and contribute to the labour market
- One geographic area that we know and already serve
- Leveraging opportunities **and partnerships**
- Service quality
- Specialized Services for Targeted groups



# QUESTIONS

- Are there any gaps in the current employment system in York Region?
- Are there particular programs/priorities to focus on?
- What types of partnerships should the Region explore?
- Other?