

The Regional Municipality of York

Committee of the Whole
Community and Health Services
June 16, 2022

Report of the Commissioner of Community and Health Services, the Commissioner of Corporate Services and the Chief Planner

Housing Solutions 2021 Progress Report and 2022 Action Plan

1. Recommendations

1. Council receive the *Housing Solutions 2021 Progress Report* (Attachment 1) for information.
2. Council endorse the action plan for 2022 and outlook for 2023 (Attachment 2).
3. Council direct the Commissioner of Community and Health Services to develop an Emergency and Transitional Housing System Plan.
4. The Regional Chair submit a letter to Members of Parliament and Members of Provincial Parliament representing York Region requesting they advocate to the Federal and Provincial governments to:
 - a. Commit to consistent, long-term capital funding under the Ontario Priorities Housing Initiative (OPHI) to support York Region's goal of doubling the rate of growth for community housing.
 - b. Reconsider York Region's application for the next round of Canada Mortgage and Housing Corporation's Rapid Housing Initiative to increase supply of community housing.
 - c. Direct revenues generated through Provincial housing policies such as the existing Non-Resident Speculation Tax or a future Provincial Vacant Homes Tax to support affordable housing initiatives.

2. Summary

This report provides Council with an update on progress made in 2021 toward the goals and objectives set out in York Region's 10-year housing and homelessness plan, *Housing Solutions: A place for everyone – Phase 2, 2019 to 2023*, recommends actions for 2022 and 2023, and proposes development of an Emergency and Transitional Housing System Plan. As housing affordability remains a key issue and demand for subsidized housing grows, this

report recommends continued advocacy for sustained and enhanced Federal and Provincial funding to provide housing options for residents living with low and moderate incomes.

Key Points:

- As Service Manager, York Region is required by the *Housing Services Act, 2011* to prepare a 10-year housing and homelessness plan and report annually on progress
- All 30 actions planned for 2021 were completed, plus an additional nine new actions
- The 2022 work plan and 2023 outlook include actions that will continue to address affordability challenges of residents across the income spectrum, including those at risk of or experiencing homelessness
- The proposed Emergency and Transitional Housing System Plan, to be developed in 2023 for the 2023 to 2026 period, will ensure that the Region is planning for emergency and transitional housing needs over the next four years by forecasting future growth and identifying areas of focus

3. Background

Council endorsed Phase 2 of *Housing Solutions* in October 2019

Service Managers in Ontario are required by the *Housing Services Act, 2011* to develop and implement a 10-year plan to address local housing and homelessness needs, and to complete a review of the plan at least once every five years. The Region's first plan, [Housing Solutions: A place for everyone](#) was approved in [June 2014](#). In [October 2019](#), Council approved the outcome of the five-year review, [Housing Solutions: A place for everyone – Phase 2 2019 to 2023](#) (*Housing Solutions Phase 2*), which included updated goals and objectives to address resident needs in York Region.

Service Managers are also required to report publicly each year on progress achieved in advancing their 10-year plans. Each June, Council receives a report on achievements made in the previous year, and an action plan and outlook for the next two years. This approach was established to allow the Region to address significant changes in policy directions and funding from senior levels of government, which continue today.

Council received a combined 2019/2020 progress report in [June 2021](#), as the Province permitted Service Managers to defer 2019 progress reports due to the COVID-19 pandemic.

4. Analysis

All 30 actions identified for 2021 have been completed, plus an additional nine actions to advance the plan's objectives

Attachment 1 provides detailed outcomes for each action completed in 2021. Examples of some key accomplishments are set out in Table 1.

Table 1

Housing Solutions Phase 2 Examples of Key Accomplishments in 2021

Goal	Accomplishments
Increase the Supply of Affordable and Rental Housing	<ul style="list-style-type: none">• Presented a draft Regional Official Plan to Council which included enhanced intensification, density and complete community requirements, and new local municipal rental targets, which all work to direct substantial new growth and a variety of housing options well served by transit and services• Continued work to expand the community housing portfolio, with construction continuing for 265 new units in the City of Markham and procurement of a construction partner to build 97 units in the Town of Whitchurch-Stouffville
Help People Find and Keep Housing	<ul style="list-style-type: none">• Continued to develop software and processes for the new online offer process for subsidized housing• Completed the integration of the Region’s Homelessness Prevention Program into the Homelessness Community Programs Division to incorporate operational standards for improved accountability, transparency, eligibility and access to housing stability supports
Strengthen the Housing and Homelessness System	<ul style="list-style-type: none">• The Point in Time Count was conducted on June 1 and 2, 2021 in partnership with United Way Greater Toronto. Information collected from individuals experiencing homelessness during the count is being used to enhance housing stability prevention, life stabilization services and inform future program planning• Advocated for regulatory changes under the <i>Housing Services Act, 2011</i> to address the future of the community housing system• Strengthened outreach response to support people in encampments through collaboration with the Community Paramedicine Team and York Region Transit• Advocated to improve long-term care policy planning and decision making and for more long-term care beds, resulting in over 2,000 new beds announced for York Region since March 2021• Continued the development and construction of new transitional housing in the Towns of Georgina and East Gwillimbury that will create a total of 28 new beds through the Provincial Social Services Relief (SSRF) funding• Completed the selection of the architectural firm and schematic design phase for a new men’s emergency and transitional housing development, informed by consultations with people with lived experience in the Town of Aurora, service providers, and community stakeholders

Key performance measures and system indicators highlight continued challenges and successes in helping residents find and keep housing

York Region saw continued housing affordability challenges in 2021. Vacancy rates for purpose-built rentals decreased from 1.9% to 1.8%, and for most unit sizes remained below the 3% benchmark commonly considered to indicate a “healthy” rental market. Despite these trends, there is growing interest in building purpose-built rental housing. As reported in the 2021 Regional Centres and Corridors update in [May 2022](#), a total of 15 buildings, representing 2,885 units, are currently proposed across the Region.

Also in [May 2022](#), it was reported to Council that, in 2021, only 0.15% of new ownership housing was affordable to households with incomes at the sixth income decile compared to 5% in 2020. Limited affordable ownership and rental housing options continue to affect the Region’s long-term growth and sustainability. In [January 2021](#), Council received a report on housing challenges and opportunities through which a lack of affordable housing options was highlighted as one factor contributing to slower growth in the Region over the last decade. The upcoming Affordable Private Market Housing Implementation Plan will identify actions, advocacy, and partnership approaches for the Region to take to help address affordability in the private market.

In 2021, the Region helped 329 wait list applicants access rent subsidies

The overall size of the subsidized housing wait list decreased from 15,810 applicants in 2020 to 15,679 in 2021. This was a result of continued efforts to remove applicants who are no longer eligible under the Region’s income and asset limits, who no longer require housing supports, or who have not responded to multiple requests to update their files, as required by Provincial legislation.

Applicants on the wait list can access subsidized units in community housing or rent supplements and portable benefits to help afford rent in the private market. The Region housed a total of 329 wait list applicants in 2021; 232 (71%) were housed in a subsidized unit, while 97 were given a portable subsidy through the Canada-Ontario Housing Benefit and the York Region Portable Housing Benefit program.

The 232 applicants housed in subsidized housing represent the lowest number of applicants housed since at least 2008. On average, between 2008 and 2021, about 353 applicants were housed annually, while during the same period, the wait list grew by an average of 757 applicants annually. No new buildings were added to the Region’s housing portfolio in 2021, contributing to this trend, and data suggests fewer community housing tenants and members moved out of their homes during the pandemic.

In 2021, 1,852 people accessed homelessness prevention and housing stability services

York Region data demonstrates the continued need for homelessness prevention and housing stability programs. The number of individuals who accessed program supports increased from 1,606 in 2020 to 1,852 in 2021. This includes:

- A growing number of individuals accessed the Homelessness Prevention Program. 245 individuals were provided financial and other supports to those at risk of experiencing homelessness, which was an increase of 131% compared to 2020
- Through funding provided by the Provincial SSRF, the Region provided 341 individuals with rent and utilities arrears support to help them remain housed
- 643 individuals accessed the Housing Stability program in 2021, a slight decline from the previous year which may have resulted from the impact of the Federal Canada Emergency Response Benefit and Provincial evictions moratoriums temporarily put in place at specific times to mitigate housing impacts due to COVID-19

In 2021, the Region's Diversion Program was enhanced through the continued use of a central intake process for individuals requiring emergency housing.

- In 2021, 218 individuals were diverted from Emergency Housing to more appropriate housing including reunification with family or friends, compared to 129 in 2020

In addition to the uptake in homelessness prevention and housing stability programs, the Emergency and Transitional Housing system has seen an increase in the number of individuals seeking support and their length of stay:

- In 2021, 1,336 unique individuals accessed emergency and transitional housing, including the Region's COVID-19 temporary Transitional and Self-Isolation Shelters, compared to 1,207 in 2020. The average length of stay in emergency housing was 28.3 days in 2021, compared to 23.6 days in 2020
- Among residents that were supported in emergency and transitional housing during 2021, 543 (41%) transitioned to more stable housing compared to 536 (44%) in 2020

The Federal and Provincial governments are key partners, providing funding to support housing needs of York Region residents

The Region received continued and new funding from the Federal and Provincial governments in 2021 to support priorities under *Housing Solutions*, including:

- Federal/Provincial funding to enroll 95 households in the Canada-Ontario Housing Benefit program, an increase of 38 spaces above the Region's initial allocation of 57 spaces, representing more than \$960,000. This program provides eligible households with a portable monthly benefit to assist with rental costs in the private market

- Approximately \$5.2 million in Federal/Provincial funding for community housing providers under the COVID-19 Resilience Infrastructure Stream of the Investing in Canada Infrastructure program, to support pandemic-resilient capital projects
- Approximately \$6 million in Federal/Provincial OPHI funding to support housing provider capital repairs and short-term housing allowances for wait list households
- Approximately \$899,000 in additional Federal/Provincial Canada-Ontario Housing Initiative funding to support housing provider capital repairs
- Approximately \$42.4 million in Federal/Provincial funding under the SSRF to support York Region's COVID-19 pandemic response since April 2020. SSRF has funded primary care, mental health and addictions supports, homelessness prevention programs (such as rent/utilities arrears supports), and improvements to existing congregate living settings

The COVID-19 pandemic has emphasized the importance of flexibility and the critical need for York Region's homelessness services system

Attachment 1 highlights accomplishments of the Region and its partners in continuing to support residents at risk of or experiencing homelessness during the COVID-19 pandemic. The pandemic required the Region as Service Manager to take a nimble and flexible approach, working closely with community service providers and other partners to support residents. The pandemic response highlighted some important opportunities to strengthen the homelessness service system including:

- The important oversight role of the Region as the Service Manager to disseminate information, coordinate and align new strategies, develop, and strengthen partnerships with community partners
- Streamlining intake processes and effective transitions for residents experiencing homelessness
- Using lessons learned from the operation of the COVID-19 transitional shelter to inform system improvements
- Building up community programs with a focus on prevention and early intervention
- Working with Emergency Housing operators to expand the database of known available permanent housing options to which residents can be transitioned

The Province announced a new consolidated Homelessness Prevention Program in March 2022

The Province announced a new Homelessness Prevention Program in March 2022, consolidating several existing housing and homelessness programs funded by the Ministry of Municipal Affairs and Housing and delivered by Service Managers. These include the Community Homelessness Prevention Initiative, Home for Good and the Strong

Communities Rent Supplement Program. The Region has been allocated approximately \$20.8 million for the 2022 to 2023 fiscal year, an increase of approximately \$1.8 million.

The new consolidated Homelessness Prevention Program will enable the Region to continue to deliver programs and services to help individuals and families at risk of or experiencing homelessness to find and keep housing. It will also allow the Region to continue to provide rent supplements to approximately 350 households. The previous Strong Communities program was set to end in March 2023. Continued funding and new flexibility offered through the Homelessness Prevention Program is welcome news.

The Region was successful in its Provincial advocacy efforts to sustain the community housing system

As communicated to Council in [April 2022](#), the Region continued advocacy work in 2021 to inform new Provincial community housing regulations. Also on the June 2022 agenda, Council received a report on implications of the new regulations. Overall, the Region was successful in its advocacy efforts encouraging the Province to establish a new flexible service agreement framework allowing Service Managers to fund individual housing providers at an appropriate level based on their current and future operational and capital needs.

The regulations provide a critical opportunity to reduce the complexity of the system while supporting the Housing Solutions objective of “sustaining the existing stock of community housing.” Actions to implement the new regulations are included in Attachment 2.

The 2022 Federal budget outlined a number of commitments that could support the Region in advancing *Housing Solutions*

All orders of government have a role to play in addressing housing challenges. The Region actively monitors and pursues funding opportunities as they are made available from the Provincial and Federal governments. As provided to Council in an [April 2022](#) memo, the 2022 [Federal budget](#) includes substantial investments in the housing system that will work to address both supply and affordability challenges. The budget does not appear to increase or extend grant funding for cost-shared programs with the provinces and territories such as OPHI, which the Region has successfully leveraged since 2019 to build and repair community housing. The [Provincial budget](#), released on April 28, 2022, did not appear to commit to an increase in its funding for OPHI, instead advocating to the Federal government to provide Ontario with its fair share of funding based on the number of households in core housing need.

The Federal budget proposes \$1.5 billion over two years, starting in 2022 to 2023, to extend the Rapid Housing Initiative. Funding will continue to support construction of modular housing, acquisition of land and conversion of existing buildings into affordable housing units. The Region was not selected for program funding during the two initial allocation rounds. Extending the program provides another opportunity for the Region to apply for funding.

The Federal government also proposes advancing \$2.9 billion in funding under the National Housing Co-Investment Fund, so that all program funding is spent by 2025 to 2026. The program is application based and includes loan funding with nominal grants to support new

construction, repair and revitalization of existing community and affordable housing, and funding to build and renovate emergency and transitional housing for women and their children fleeing domestic violence. The Region was successful in securing \$2.3 million in Co-Investment funding for the 97 unit Housing York Inc. development in the Town of Whitchurch-Stouffville and is exploring opportunities to secure funding for other projects.

It is recommended Council continue to advocate for additional Federal and Provincial capital funding to increase the supply of community housing

The Region and partners like the [Ontario Municipal Social Services Association](#) continue to bring awareness to challenges for Ontario's housing – wait lists continue to grow, while funding from senior levels of government is often short-term and time-limited, or application-based. This limits the Region's ability to plan strategically to meet the long-term community needs. Stable funding also continues to be a priority as significant investment is needed to add new supply, maintain existing supply, and help residents pay rent.

This report recommends the Regional Chair request support from Members of Parliament and Members of Provincial Parliament representing York Region in advocating to the relevant Ministers for increased and sustained capital funding for community housing. Staff also recommend advocating to Members of Parliament representing York Region requesting Canada Mortgage and Housing Corporation (CMHC) reconsider the Region's Rapid Housing application now that the program has been extended.

While the Region received confirmation of its OPHI allocation for the 2022 to 2023 fiscal year in early May 2022, it is not clear how much the Region will receive in future years, making long-term planning challenging. As communicated to Council in [June 2021](#), the CMHC-Ontario Bilateral Agreement states funding to support repairs and new construction will taper off by 2027 to 2028 to prioritize funding for the Canada-Ontario Housing Benefit. Portable housing benefit programs provide a good option for households who can find a market rental unit, but with the lowest supply of purpose-built rental housing in the Greater Toronto Hamilton Area and a growing subsidized housing wait list, the Region needs to continue to increase the supply of community housing.

Since 2006 the Region has funded 66% of capital costs for new community housing development from the municipal tax base. The Region can no longer carry two-thirds of the capital costs needed for new development while building at the scale and speed required to address housing need. With additional Federal/Provincial funding of approximately \$432 million over the next 10 years, covering two-thirds of the cost, and Regional funding for the remaining third, the Region could build an additional 1,530 units and 322 replacement units for a total of 1,852, doubling the rate of growth for Housing York Inc. Without increased investment in supply, the Region will have few opportunities to help more people waiting for subsidized housing.

It is also recommended the Province be requested to direct revenues generated through Provincial housing policies to affordable housing initiatives

In April 2017, the Province implemented a 15% Non-Resident Speculation Tax across the Greater Golden Horseshoe, and in March 2022 increased it to 20% and applied it across

Ontario. In [June 2018](#), Council requested that the Province allocate funds collected from this tax in York Region to Regional rental housing incentives. Letters were sent to the Minister of Finance and the Minister of Municipal Affairs in 2018 and in 2020, and the Region has reiterated this request through Provincial budget consultations from 2020 to 2022. To date, the Province has not responded.

In its 2022 budget, the Province also indicated its desire to work with municipalities seeking to establish vacant homes taxes, and committed to establishing a working group with municipal representatives to facilitate sharing of information and best practices. In [October 2021](#), Council directed staff to develop a feasibility study and public benefits review of a York Region Vacant Homes Tax, and further directed that any revenues collected, net of costs, be used to support affordable housing initiatives. The Region encourages the Province to consider a similar approach when developing housing-related policies.

Attachment 2 identifies actions for 2022 and an outlook for 2023 for Council's endorsement

Actions staff are taking in 2022, and proposed actions for 2023, to advance the *Housing Solutions* goals are outlined in Attachment 2. Actions will continue to address affordability challenges of residents across the income spectrum, including those at risk of or experiencing homelessness.

As staff develop the 2023 work plan, many targeted implementation plans will advance the *Housing Solutions* goals. These plans include the [Affordable Private Market Housing Implementation Plan](#), and the [Community Housing Development Master Plan](#). These plans will help to inform development of the Region's next 10-year housing and homelessness plan.

As York Region's first housing and homelessness plan, *Housing Solutions*, nears completion, staff are planning the approach for the next plan

As 2023 represents the final year of the Region's first 10-year housing and homelessness plan, work is starting on the approach to develop the Region's next plan. As staff design the approach for the next installment of the plan, there will be a focus on increasing affordable housing supply and enhancing community housing and homelessness supports.

Staff will engage and work with internal and external partners to conduct a needs analysis to inform the development of the new plan. The plan will be aligned to other Regional strategies, such as the refreshed Seniors' Strategy and the [Community Safety and Well-Being Plan for York Region](#), which takes a social development, community-driven and place-based approach to address identified priority risks, including housing stability.

A key action in the next housing and homelessness plan will be development of an Emergency and Transitional Housing System Plan

Service managers are responsible for providing shelter or housing and supports for people at risk of or experiencing homelessness. Service managers receive funding from the Province

to develop and deliver programs and supports to address homelessness that best meet local needs.

The Region will develop an Emergency and Transitional Housing System Plan, for the 2023 to 2026 period, that will focus on: supporting York Region residents at risk of or experiencing homelessness, achieve housing stability, address emerging community needs, prioritize resources to focus on early intervention and prevention, and will explore forecasting of system needs to support longer-term planning. The development of the Emergency and Transitional Housing System Plan will also respond to direction from Council from December 16, 2021, where Council voted to defer approving additional funding for York Region seasonal shelters and directed staff to report back on this matter.

To inform this plan, staff will undertake consultations with people with lived experience, service providers and operators, and community stakeholders, and will also leverage available research and data coupled with evaluation tools to complete an assessment of the current system and begin to establish projections of future demand.

The Provincial government held public engagements on improving Ontario's supportive housing programs

Between October 2020 and February 2021, the Province held [virtual engagements](#) on how the government could improve the supportive housing system. Input was sought on five key areas within Ontario's supportive housing system: Supply, Access, Efficiency, People with Complex Needs, and COVID-19.

The Region responded to the Provincial consultation in [November 2020](#). Council endorsed a series of recommendations to the Province, including:

- Strengthening and clarifying existing roles in the system to address fragmentation, including establishing a lead ministry that would be responsible for strategic oversight and ongoing work to improve supportive housing
- Identifying entities, in consultation with Service Managers and other stakeholders, to lead local system coordination and streamline access to Provincial supportive housing
- Providing dedicated funding for rent subsidies to address lack of supply and need for affordable units
- Maintaining new and existing rent supplement programs to ensure funding is available

The timing of the Region's development of the Emergency and Transitional Housing System Plan and *Housing Solutions*, the Region's 10-year housing and homelessness plan is aligned with the Province's review and work on supportive housing and could yield further opportunities for the Region to enhance its housing and homelessness programs. The Province's objectives will impact the Emergency and Transitional Housing System Plan and

Housing Solutions. Further details are critical to ensure alignment across strategic initiatives. The Region requires more information and direction from the Province on this work.

5. Financial

York Region will receive approximately \$56.6 million in 2022 to 2023 to deliver programs and advance *Housing Solutions* actions

Table 2 outlines confirmed Federal and Provincial funding allocations for community housing, homelessness and housing stability programs for the 2022 to 2023 fiscal year.

Table 2
Federal/Provincial Funding Allocations

Funding Stream	Program	Capital or Operating	2022-2023
Housing Programs	Canada-Ontario Community Housing Initiative	Both	\$377,104
	Ontario Priorities Housing Initiative	Both	\$5,497,400
	Canada-Ontario Housing Benefit	Operating	\$3,035,300
	Service Manager Federal Funding for Social Housing	Operating	\$9,035,127
	National Housing Co-Investment Fund	Capital	\$2,300,000
Homelessness and Housing Stability Programs	Homelessness Prevention Program*	Both	\$20,871,400
	Social Services Relief Fund Phases 4-5**	Both	\$15,441,700
Total Annual Funding			\$56,558,031

*Represents consolidated funding of the previous Strong Communities Rent Supplement Program, Community Homelessness Prevention Initiative and Home for Good

**Social Services Relief Funding Phase 4 deadline has been extended to June 30, 2022, and Phase 5 funding has been committed

In 2022, the Region is investing over \$84.8 million in operating funding and \$44.5 million in capital funding into housing and homelessness priorities

The Region's investment in housing, homelessness prevention and housing stability programs in 2022 includes \$83.9 million in tax levy funding for Homelessness Community

Programs and Housing Services, and \$957,828 through the Community Investment Fund. The Housing Services capital budget includes \$44.5 million in tax-levy reserve funding.

Council also approved \$1 million in additional one-time Community Investment funding in 2022 to help address critical community needs that emerged from or were made worse by the COVID-19 pandemic, including housing stability issues.

In 2022, the Region received \$10.1 million in Phase Four of the Provincial SSRF to respond to the COVID-19 pandemic. On April 7, 2022, the Region was notified by the Provincial government that the Region would be receiving an additional \$5.3 million for Phase Five of the SSRF. All eligible operating expenses must be spent by December 31, 2022. The Region has leveraged time-limited SSRF funding to support a number of housing and homelessness initiatives, including the Transitional, Self-isolation and seasonal shelters.

Staff will identify fiscal pressures and priorities relating to housing and homelessness through the 2023 to 2026 budget

The upcoming four-year budget process provides an opportunity to identify and address fiscal pressures and priorities for the housing and homelessness system. These priorities will need to be considered in the development and approval of the 2023 to 2026 budget process. The Emergency and Transitional Housing System Plan will complement and guide these investments, while ensuring that the system is operating as efficiently and effectively as possible, within the constrained fiscal environment.

In [October 2021](#) Council approved a new framework for the Community Investment Fund, which includes a renewed emphasis on the program's original intent of making funding for projects time-limited to allow the program to respond to a broader range of needs. Currently, many Community Investment Fund projects have been funded for more than 10 years due to their continual success in meeting priority community needs and addressing gaps in services. For initiatives funded under the Community Investment Fund deemed critical to Regional core service system responsibilities, time-limited funding is not optimal. A stable, ongoing source of either Provincial or tax levy funding is most appropriate to better support and integrate the initiatives into the service system. These projects include services for residents at risk of or experiencing homelessness, at a current annual cost of approximately \$900,000, which could be higher as the full impact of the pandemic is felt.

6. Local Impact

Residents in all nine local municipalities in York Region are impacted by rapid increases in housing costs, a lack of affordable and rental housing supply, and a need for support services that focus on preventing and addressing homelessness. Local municipalities are key partners in achieving the goals and objectives of *Housing Solutions Phase 2*, including increasing the rental housing supply and enabling the development of affordable housing options through supportive planning policies and participation in incentive programs.

The Region will continue to work collaboratively with local municipalities in development of housing related initiatives, including housing strategies and inclusionary zoning. The Region

will also continue to work in partnership with local municipalities to focus on housing stability and homelessness prevention initiatives to help residents find and keep housing.

7. Conclusion

In 2021, the Region made significant progress toward the goals and objectives of *Housing Solutions Phase 2*, while also rapidly responding to changing Federal and Provincial housing policies and supporting residents to find and keep affordable housing.

The updated work plan for 2022 and outlook for 2023 will enable the Region and its partners to continue this work, informed by the long-term strategic directions set out in *Housing Solutions Phase 2*.

Staff are beginning to develop a new housing and homelessness plan for Council's consideration in late 2023. As part of that work, an Emergency and Transitional Housing System Plan will have an important role in assessing the strengths and gaps of the Region's existing system, including guidance to shape supports that align with the Province's key goals to prevent, address and reduce chronic homelessness.

For more information on this report, please contact Kathy Milsom, General Manager, Housing Services at 1-877-464-9675 ext. 72091, Kevin Pal, General Manager, Social Services at 1-877-464-9675 ext. 72150, Paul Freeman, Chief Planner, 1-877-464-9675 ext. 71534 or Joseph Silva, Director, Strategies and Partnerships, 1-877-464-9675 ext. 74182. Accessible formats or communication supports are available upon request.



Recommended by:

Katherine Chislett
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Dino Basso
Commissioner of Corporate Services



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Approved for Submission:

Bruce Macgregor
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Attachments (2)
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