

# Unionville Seniors Hub Consultation

Presentation to the York Region Accessibility Advisory Committee

Jennifer Strong, Manager, Integrated Service Delivery,  
Planning and Partnerships,  
Community and Health Services

November 22, 2023



# Unionville Commons Seniors Hub

- The new Seniors Hub will provide inclusive and accessible seniors-focused services and programs
- The purpose of the presentation is to receive feedback from the York Region Accessibility Advisory Committee (YRAAC) on the needs of seniors and the challenges and opportunities to access seniors programs and services

# Questions to Consider

- What accessibility challenges do you encounter when accessing seniors services and programs?
- How did COVID-19 impact your experience accessing programs and services?
- What types of programs would you like to see at the future Seniors Hub?
- Is there anything we must consider to ensure access and/or participation in activities at the Seniors Hub?

# Background - Seniors Hub

- York Region's seniors population is growing fast
- The Seniors Strategy identified a need to build a seniors-focused, multi-service hub that provides a range of programs and services for seniors
- The Seniors Hub will operate on the ground floor of a new Housing York Inc. apartment building for seniors in the City of Markham
- Approximately 11,000 square feet of multipurpose space

# Background — Needs Assessment 2018 & Update

## **2018 Needs Assessment - Original**

- To identify and prioritize programs and services to offer at future Seniors Hub
- Consulted YRAAC in 2017

## **2023 Needs Assessment - Update**

- To update the original Needs Assessment study with a focus on if, and how, needs have changed since 2018 and the COVID-19 pandemic
- To confirm priorities and programs and services to offer

# What We Heard in 2018

- Recreational health
- Physical health programs and services
- Personal support services
- Healthcare services
- Language and cultural barriers
- Transportation Access
- Financial Services and Support
- Recreation and Leisure Activities

# Consultation Question 1/4

- What challenges do you, or someone you know, face in accessing seniors services and programs (recreational, health, cultural, community, etc.)?

# Consultation Question 2/4

- How did COVID-19 impact your experience accessing services/programs?
- Are you still experiencing these opportunities and or challenges?



# Consultation Question 3/4

- What types of programs, services, amenities would you like to see at the future Seniors Hub?

# Consultation Question 4/4

- Is there anything we must consider to ensure access and/or participation in activities at the Seniors Hub?

# Next Steps

- Your feedback will inform preliminary design and development of the Seniors Hub
- Study findings will be available on [York.ca/SeniorsHub](https://york.ca/SeniorsHub)
- We invite to apply to join the Seniors Hub Advisory Group
- We would appreciate additional feedback once the design is developed

# Thank you! Questions?

Email: [CommunityHubs@York.ca](mailto:CommunityHubs@York.ca)

Website: [www.york.ca/SeniorsHub](http://www.york.ca/SeniorsHub)

