York Region Paramedic Services Decal Project

Marian Morgan, (A) Manager, Professional Practice

Paramedic and Seniors Services

June 26, 2024



Purpose

To share and seek input on the Paramedic and Seniors Services Decal Project

Consultation Questions to Keep in Mind

- What accessibility considerations should we consider in the decal for people with disabilities?
- What more can we do or what can we do differently?
- What accessibility considerations should we consider when we roll this out to staff and the public?

Background York Region Paramedic Services

- York Region is home to 1.2 million people of all ages and backgrounds.
- York Region Paramedic Services provides emergency and non-emergency medical response to patients 24 hours a day, seven days a week.
- We assess patients and provide life-saving treatment and monitoring, while ensuring safe and timely transport to the right facility for continuing medical care

Background York Region Paramedic Services

- 27 response stations
- 35 ambulances 24 hours a day
- 13 ambulances 12 hours a day
- 4 special response unit vehicles
- 1 Multi-Patient Unit

Background York Region Paramedic Services

- In 2023, we responded to 92,473 911 calls
- When we break this down by age we recognize:
 - 41.9% 18-64 years
 - 37.2% 65+ years
 - 15.3% 0-12 months

Commitment to Inclusion

- York Region Paramedic Services is committed to fostering a welcoming and inclusive community
- The vehicle decals support the conscious effort to promote a culture of belonging
- Visual symbol located inside and outside the ambulance further demonstrates the commitment to provide high quality care that maintains safety

Decal Image









What accessibility considerations should we consider in the decal for people with disabilities?

Consultation Question 1 of 3

What more can we do or what can we do differently?

Consultation Question 2 of 3

What accessibility considerations should we include when we roll this out to staff?

Consultation Question 3 of 3

Conclusion - Next Steps

- Implement YRAAC feedback into design changes
- Finalize vehicle design changes
- Develop communication plan that will target staff and public
- Launch initiative

Thank you!

