York Regional Police Accessibility Updates and Engagement Best Practices

Presentation to the York Region Accessibility Advisory Committee

Dr. Sarah Rogers, Director — Inclusion, Diversity, Equity & Accessibility;

Professionalism, Leadership & Inclusion Office

Sivetha Sivaram, Specialist – IDEA; PLIO

April 23rd, 2025



Purpose

The purpose of this presentation is to receive feedback from the York Region Accessibility Advisory Committee on best practices for York Regional Police (YRP) to engage with community members.

York Regional Police Updates on YRAAC Consultations

- Working With Restrictions Internal Support Network (ISN)
 - Hosting a fundraising and awareness initiative for National Accessibility Awareness Week
 - Collaborating with MS Canada for MS Walk
 - \circ Accessible Vehicle
- Accessibility Beyond Compliance Training
 - Successfully offered 4 training sessions

Consultation Questions to Consider

- 1. How can York Regional Police (YRP) best engage with YRAAC and the community regarding accessibility?
- 2. Are there YRP initiatives you would like to get involved in or would like to receive more information about?
- 3. From your perspective, what are some best practices regarding methods of consultation and engagement with people with disabilities? (i.e. surveys, focus groups, one on ones)

Chief's Order on Service Animals

- Based on provincial review of the Accessible Customer Service standard, YRP identified a gap in how our members interact with service and emotional support animals
- It was determined that guidance was needed, so YRP developed a Chief's Order which speaks to:
 - How to interact with people who use Service Animals
 - Considerations for handling Service Animals
 - Guidance on circumstances around arrests and detention

Ongoing and Forthcoming Projects

Accommodations Project

 Developing recommendations to improve processes, practices and organizational culture related to workplace accommodations

- AODA Leads Project
 - Reaching out to department leads and recruiting AODA leads across the organization

Internal Collaboration

- Accessibility Working Group
- York Regional Police Wellness Bureau
- Accommodations Steering Committee
- Professionalism Leadership and Inclusion Office

Conclusion - Next Steps

- YRP will continue its work around accessibility and inclusion
- Once the Accommodations Project is complete, YRP can share its findings with YRAAC
- We look forward to building stronger relationships and partnerships with YRAAC and people with disabilities across York Region

How can YRP best engage with YRAAC and the community regarding accessibility?

Consultation Question 1 of 3

Are there YRP initiatives you would like to get involved in or would like to receive more information about?

Consultation Question 2 of 3

From your perspective, what are some best practices regarding methods of consultation and engagement with people with disabilities? (i.e. surveys, focus groups, one on ones)

Consultation Question 3 of 3



