



To: Committee of the Whole
Meeting Date: May 7, 2026
From: Dan Kuzmyk
Regional Solicitor and General Counsel
Re: **2025 Court & Tribunal Services Annual Report**

This memorandum provides Council with an overview of the Court and Tribunal Services 2025 Annual Report (Attachment 1). The 2025 Annual Report provides an update on the 2023-2026 Court and Tribunal Services Action Plan (the “Action Plan”) including an overview of 2025 achievements and 2026 actions. The Auditor’s Provincial Offences Act Financial Statement of Operations is also included and will be submitted to the Ministry of the Attorney General as required under the Memorandum of Understanding with the Province of Ontario dated June 30, 1999.

Court and Tribunal Services’ Administrative Penalty Tribunal Program has concluded its operations due to a change in provincial legislation

In December 2024, Courts launched the Administrative Penalty Tribunal (APT) which was responsible for the adjudication of all automated speed enforcement (ASE) and red-light camera (RLC) infractions, removing these charges from the Provincial Offences Act Court. On November 14, 2025, Bill 56, the Building a More Competitive Economy Act, 2025, received Royal Assent, prohibiting the use of automated speed enforcement cameras by municipalities. With Bill 56 now in effect, the Administrative Penalty Tribunal ended its operations effective mid-April 2026, resulting in the return of the administration of red-light camera infractions to the Provincial Offences Act Court.

Court and Tribunal Services’ 2023-2026 Action Plan sets a strategic direction with actionable steps

The Action Plan outlines the priorities of the Court and Tribunal Services Branch, while advancing the Region’s Strategic Plan, focusing on sustaining economic growth and vitality, promoting the safety and well-being of our communities, and providing services that are accessible, equitable, and reliable. Structured around four priority areas – Inclusion, Innovation, Excellence in Service Delivery, and Sustainable Justice System – the Action Plan aims to improve and enhance operational efficiency by strengthening resource capabilities, streamlining

processes, introducing interactive solutions, improving accessibility of services, and creating an equitable workplace while ensuring sustainability of the court system.

In 2025, significant accomplishments in Court and Tribunal Services included:

- Expanded the Region's partnership with the Ministry of the Attorney General by securing a lease agreement at 17150 Yonge Street. This partnership will provide \$566,784 in revenue for the Region over the next three years (2026-2028).
- Created the French Language Services Committee to enhance the quality of French language services, including a comprehensive implementation framework, updated customer-facing signage, and staff communication tools to support bilingual service delivery and ensure compliance with *French Language Services Act*.
- Automated the Ministry of the Attorney General operational data downloads, reducing manual effort and ensuring consistent and reliable data.
- Expanded and modernized the Hybrid Court model by upgrading courtrooms including audio-visual enhancements and physical space improvements, resulting in greater operational flexibility and improved service delivery.
- Established a dedicated education committee, delivering targeted training on key legislation and enhancing prosecutorial skills through mock trials and cross-training to support flexible and knowledgeable courtroom staffing.
- Advocated for legislative amendments and new policy directives through the Ministry of the Attorney General Collections Innovation Committee with a focus on creating more flexible and applicable collection tools.

The 2026 Action Plan advances strategic priorities through innovation, efficiency, and collaboration

The Action Plan's priority areas in 2026 are shaped by a combination of continuous improvement initiatives, implementing new key frameworks and digital solutions developed in 2025, insights from the 2023 efficiency review of Court and Tribunal Services' business processes conducted by KPMG, and strategies outlined in the Courts Digital Roadmap.

Key 2026 planned actions include:

- Reinstate an early resolution program framework, pending legislative adjustments that are expected imminently, to provide the public with an alternative option to resolve matters other than trial, generally reducing time to trial for defendants and improving efficiency.

- Consolidate data into the Legal and Court Services data warehouse to support a centralized reporting platform and customized reporting needs.
- Continue to digitize paper-based court forms to improve efficiency and accessibility for defendants.
- Continue to enhance collection performance by streamlining efforts on large and complex default cases, proactively advancing civil and administrative collection strategies. A performance-driven approach will govern collection agencies with account volumes allocated based on measurable results. All collection agencies will be subject to quarterly performance evaluations using quantitative and qualitative criteria, with evaluation outcomes directly informing future account volumes.

These actions will support Court and Tribunal Services' ongoing transformation to a more inclusive, accessible, and efficient model that best serves the public interest, promotes the administration of justice, and supports the Region's vision and strategic direction. To ensure timely advancement of these actions, required resources were included in Court Services' multi-year budget.

For more information on this memo, please contact Barb Ryner, Director, Court Services at 1-877-464-9675 ext. 73250. Accessible formats or communication supports are available upon request.



Dan Kuzmyk
Regional Solicitor and General Counsel



Erin Mahoney
Chief Administrative Officer

April 21, 2026
#17219776
Attachments (1)

Attachment 1 - Court and Tribunal Services 2025 Annual Report (#17219787)