

Community and Health Services ACCOMPLISHMENTS

2022 to 2026

SUPPORT COMMUNITY WELL-BEING

73,000+

vaccines administered to prevent the spread of vaccine preventable diseases in 2025



Paramedics responded to more than

381,000

incidents between 2022 and 2025



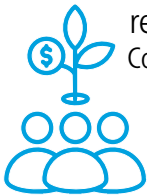
360+

community housing units added in the last four years



243,000+

residents benefited from Community Investment Fund over last four years



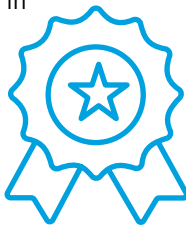
5,000+

residents living across 38 Housing York Inc. locations

Age-Friendly Community Designation received in

2026

for supporting older adults through Plan to Support Seniors



FOSTER ECONOMIC PROSPERITY

90% of York Region operators opted into Canada-wide Early Learning and Child Care program by November 2022, covering more than

33,000

spaces for children under the age of six



90,000+

residents supported through the Ontario Works program over the past four years



KEY ACCOMPLISHMENTS IN THIS TERM OF COUNCIL INCLUDE:



HOUSING

Built more community housing and enabled non-profits to build

- Increased development of new housing, including 265 apartments for seniors at Unionville Commons in the City of Markham and 97 apartments at Mosaic House in the Town of Whitchurch-Stouffville
- Approved a new housing development in the Town of Georgina with 86 units, including community, transitional and emergency housing
- Committed over \$40 million to support non-profit housing development (636 new units) through the Community Housing Supply Grant Program



SOCIAL SERVICES

Focused on housing stability and addressed homelessness through targeted action and supports

- Approved the 2024 to 2027 York Region Homelessness Service System Plan, including rapid deployment actions to increase emergency and transitional housing capacity by 31 beds, seasonal shelter space by 50 beds and expanding outreach services
- Opened new transitional housing facility at Passage House in the Town of East Gwillimbury and The Bridge in the Town of Georgina

Investments in community programs addressing housing stability, mental well-being, food security and inclusion

- Invested \$32.7 million in 527 community-led projects since 2023 through the Community Investment Fund
- Approved \$12.8 million in Critical Social Infrastructure funding to expand programs supporting homelessness, mental health and victims of human trafficking

Expanded affordable childcare for families

- Reduced childcare fees to approximately \$22 per day by implementing the Canada-wide Early Learning and Child Care program with 90% of York Region childcare operators participating
- Supported access to 5,197 new Canada-wide Early Learning and Child Care spaces between 2023 and 2026

Advanced programs and supports for seniors, supporting age-friendly communities

- Approved the 2024 to 2027 Plan to Support Seniors; initiatives included the Vulnerable Senior Network and community paramedicine programs with more than 8,700 interactions with seniors aged 65+ in 2024 and 2025



PARAMEDIC SERVICES

Reduced hospital transports by focusing on community health and paramedic programs

- Expanded innovative care models including Improving Patient Access and Care in the Community, reducing hospital transports by 45.3%
- Supported over 3,200 residents through Community Paramedicine Long-Term Care Program in 2025 and more than 580 vulnerable residents through Community Paramedicine and Outreach Team
- Opened two new Paramedic Response Stations, including Station 27 in the City of Markham and Station 32 in the City of Vaughan



PUBLIC HEALTH

Protected the public and strengthened community well-being

- Responded to measles outbreak in 2025 by completing contact tracing for over 2,700 individuals and administering 460 measles-containing vaccine doses through targeted clinics
- Delivered services to approximately 7,000 seniors since 2022 through the Ontario Seniors Dental Care Program
- Secured \$7.3 million in federal funding to support implementation of the Community Safety and Well-Being Plan and engaged nearly 25,000 residents on various projects in 2025

Public Works Environmental Services ACCOMPLISHMENTS

2022 to 2026

SUPPORT COMMUNITY WELL-BEING

Over

99.9%

of drinking water samples meet Ontario Drinking Water Quality Standards



Awarded

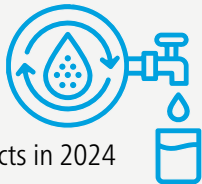
2025

Best-Tasting Tap Water by the Ontario Water Works Association

DRIVE ENVIRONMENTAL STEWARDSHIP

166

active water and wastewater projects in 2024



Exceeding targets of

90%

waste diversion rates



Securing more than

270

hectares of green space

Increasing water and wastewater servicing capacity to support approximately

80,000 houses



Planting more than
495,000

trees and shrubs over the past four years



EFFICIENTLY DELIVER TRUSTED SERVICES

Secured new

MULTI-YEAR

contract for green bin waste processing, reducing greenhouse gas emissions



Celebrating

100th

Anniversary of the York Regional Forest



KEY ACCOMPLISHMENTS IN THIS TERM OF COUNCIL INCLUDE:

WATER AND WASTEWATER



Advanced critical water and wastewater infrastructure through major investments

- Upgraded the Duffin Creek Water Pollution Control Plant by increasing treatment capacity from 520 to 630 million litres per day
- Invested \$32 million for rehabilitation of the York-Peel Feedermain, one of the Region's most critical water supply assets

Planned for long-term growth and infrastructure

- Invested approximately \$4.5 billion through the 2022 Water and Wastewater Master Plan for infrastructure to support projected growth to two million residents and nearly one million jobs by 2051
- Continued to ensure the Region's water and wastewater systems remain reliable and resilient

Scored up to 99.9% on safe and reliable drinking water

- Consistently achieved top inspection scores of up to 99.9% from the Ministry of the Environment, Conservation and Parks for drinking water systems
- Demonstrated continued commitment to delivering safe and reliable drinking water to residents and businesses

WASTE MANAGEMENT



Leaders in environmental stewardship and waste management

- Approved a new biofuel facility in the Town of East Gwillimbury to convert green bin waste into renewable natural gas and fertilizer
- Supported long-term waste diversion goals with new biofuel facility by providing a local and sustainable solution for organic waste processing

NATURAL HERITAGE AND FORESTRY



Demonstrated global leadership in sustainable forest conservation

- Celebrated the 100th anniversary of the York Regional Forest and engaged residents through year-long programming in 2024
- Received the Sustainable Forestry Initiative Urban and Community Forest Sustainability Standard, the first municipality in the world with this designation



Public Works Transportation Services ACCOMPLISHMENTS

2022 to 2026

SUPPORT COMMUNITY WELL-BEING

Vision Zero Traveller Safety Plan approved in

2024



Completing safety improvements over **225** locations and implementing measures to protect vulnerable road users and reduce aggressive driving

FOSTER ECONOMIC PROSPERITY

YRT/Viva serves more than

24.8 million

passengers across 123 routes from almost 550 buses



7.65 million cross-boundary trips resulting from launch of One-Fare program with TTC



Manage and maintain

4,400+

lane kilometres of road



Transportation Network carries more than

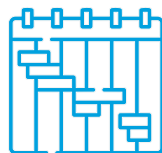
7 billion

vehicle-kilometres of travel annually

DRIVE ENVIRONMENTAL STEWARDSHIP

Delivered hundreds of transportation projects annually with more than

560 projects between 2023 and 2025



235

battery-electric buses added to fleet over the past four years



EFFICIENTLY DELIVER TRUSTED SERVICES

Received **2024 Canadian Urban Transit Association Innovation Award** for using AI smart cameras on select buses to inspect over 6,050 bus stops for more efficient inspections



238% increase in ridership for **On-Request and Mobility On-Request**

KEY ACCOMPLISHMENTS IN THIS TERM OF COUNCIL INCLUDE:

ROADS



Completed road widening improvements

- Invested more than \$230 million in widening and improvements to Keele Street, Teston Road, Major Mackenzie Drive and Rutherford Road

Completed significant infrastructure improvements to keep people and goods moving

- Connected the Cities of Markham and Richmond Hill and improved access to employment lands with an invested total cost of \$110.4 million for a new four-lane mid-block crossing over Highway 404
- Rehabilitated or resurfaced more than 1,400 lane-kilometres of Regional roads through the Region's Road Renewal Program supported by over \$250 million in investments
- Ensured Regional roads remained safe during 15 significant weather events during the 2025/2026 winter season

Improved road safety through the Vision Zero Traveller Safety Plan

- Implemented safety measures at more than 225 locations across the Region
- Achieved a 2% reduction in severe collisions on Regional roads

TRANSIT



Expanded York Region Transit with new terminals

- Served more than 24.8 million passengers across 123 routes from almost 550 buses
- Opened the Cornell Bus Terminal in the City of Markham and the Major Mackenzie West Terminal in the City of Vaughan to support better service and safe connections to meet growing communities

Expanded and modernized York Region Transit and increased ridership

- Increased transit ridership by 12%, reaching 23.7 million trips in 2024
- Expanded electric bus fleet by 75 battery-electric buses over four years, totaling 87
- Continued support of the Region's Climate Change Action Plan goal of becoming net-zero by 2050 with plans to add 180 electric buses by 2028
- Achieved average on-time performance (2025); 97% for Viva, 93% for conventional and 95% for On-Request services



Finance and Administration ACCOMPLISHMENTS

2022 to 2026

EFFICIENTLY DELIVER TRUSTED SERVICES

88% of residents
are satisfied with the overall quality
of services provided by York Region



Growing social media followers:

- Facebook: 36,655**
- Instagram: 20,811**
- LinkedIn: 74,237**

Government Finance Officers
Association recognition for budget
and financial reporting excellence
for over two decades, including
**21 consecutive Distinguished
Budget Presentation Awards**

Implemented **Multi-year Strategic
Plan and Budget** to support priorities
and fiscal prudence



Developed **Fiscal Strategy**
to reduce reliance on debt



160,000+
customer interactions with Court
Services in 2024 delivered through
virtual or remote methods

FOSTER ECONOMIC PROSPERITY

\$25 million
to support York University's
new School of Medicine



Introducing
targeted development
charge deferrals and
incentives to support
housing delivery



Support more than
54,000 businesses and
624,000 employees



850+
facilities connected
via YorkNet



SUPPORT COMMUNITY WELL-BEING

\$28 million
in funding to support Mackenzie
Health's Cortellucci Vaughan
Hospital



300+



York Regional
Police sworn and
civilian officers
approved in past
two years



**Canada's Best
Employers Recognition**
by Forbes

KEY ACCOMPLISHMENTS IN THIS TERM OF COUNCIL INCLUDE:



INFRASTRUCTURE

Expanded broadband connectivity in the Region through YorkNet

- Secured nearly \$50 million in joint federal and provincial funding, expanding by 775 kilometres
- Delivered high-speed internet access to approximately 3,800 underserved homes

Strengthened long-term infrastructure planning and asset management

- Approved the 2024 Corporate Asset Management Plan, covering a Regional infrastructure portfolio valued at approximately \$31.1 billion
- Ensured responsible stewardship of public infrastructure with 89% of assets rated in fair or better condition



EMERGENCY PREPAREDNESS

Strengthened emergency preparedness and coordination

- Launched the Situational Awareness Manager, a shared digital platform to coordinate emergency response and provide real-time awareness during major incidents and severe weather events



LEGAL AND COURT SERVICES

Modernized Provincial Offences Court services

- Processed hundreds of thousands of charges annually related to traffic, safety and regulatory offences
- Invested in online dispute resolutions, digital filings and virtual hearings to streamline and reduce backlogs

Created efficiencies in the Administrative Penalty System

- Provided residents with a faster and more accessible way to resolve disputes related to automated speed enforcement, red-light camera violations and other bylaw matters
- Processed more than 260,000 penalty orders through the expanded Administrative Penalty Tribunal system



COMMUNICATION AND COLLABORATION

Utilized technology to better connect with residents

- Supported the use of social media and increased York Region's Facebook engagements by 50%, Instagram followers by 40% and LinkedIn followers by 54% since 2022
- Implemented the Corporate Contact Centre as a centralized service model and handled more than 669,000 interactions, improving access to information, consistency and customer service

Contributed to United Way Greater Toronto and impacted the community

- Raised more than \$1.6 million for most vulnerable residents through annual fundraising campaigns

Collaborated with engaged partners

- Attended collaborative meetings with municipal partners and other levels of government to advance priorities



FINANCE AND ECONOMIC DEVELOPMENT

Strengthened the economy and supported job growth

- Delivered business advisory services and supported nearly 2,500 new jobs
- Attracted global investments and supports in life sciences, semiconductors, auto tech and engineering sectors

Introduced targeted development charge deferrals to support housing delivery

- Endorsed policy changes with targeted deferrals, exemptions and discounts for all development types