

PRESENTATION OVERVIEW

ANNUAL REPORT TO THE SHAREHOLDER

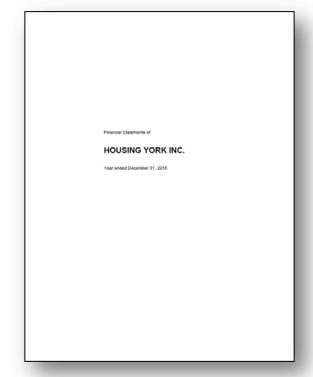
2018 HIGHLIGHTS

2018 FINANCIAL RESULTS

2018 ANNUAL REPORT TO THE SHAREHOLDER







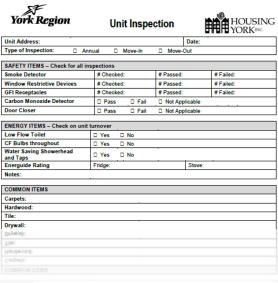
2018 HIGHLIGHTS

2018 ACTIVITIES HIGHLIGHTED INCLUDE:

- Building operations
- Tenancy management
- Resident engagement

BUILDING OPERATIONS







BUILDING OPERATIONS



LANDLORD AND TENANT BOARD (LTB) PROCESS OVERVIEW

HYI issues an N4 - Notice to Tenant can pay in Tenant misses full or negotiate a End Tenancy for Non-Payment a rent payment payment plan of Rent Tenant can pay in full or If not resolved, HYI requests LTB Hearing negotiate a payment plan a hearing at the Landlord is scheduled before or at the hearing and Tenant Board (LTB) At the hearing, the LTB can LTB Eviction Orders are Tenant can stop the approve an enforceable payment process by paying enforced by the Sherriff plan or order an eviction what they owe at HYI's request

Rent arrears evictions typically take 4 to 8 months, depending on complexity and LTB availability. Tenants can stop the process at any time by paying what they owe.

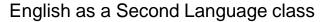
TENANCY MANAGEMENT — 2018 POLICY IMPLEMENTATION



87% of households were in good standing

RESIDENT ENGAGEMENT







Participants at YOUthink event



Summer students in 2018





Nature's Classroom participants

RESIDENT ENGAGEMENT









2018 FINANCIAL HIGHLIGHTS

KEY FINANCIAL HIGHLIGHTS

- New long-term fiscal plan
- Operating surplus of \$2.6 million
- \$7.7 million in capital expenditures

The Auditors have provided an unqualified opinion on HYI's 2018 Financial Statements

BALANCE SHEET

	2017 (\$000)	2018 (\$000)	Increase/ Decrease (\$000)	Increase/ Decrease (%)
Assets				
Current assets	4,135	5,020	885	21%
Restricted cash and investments	15,786	20,061	4,275	27%
Property holdings	192,468	186,523	(5,945)	(3%)
Total Assets	212,389	211,604	(785)	0%
Liabilities				
Current liabilities	11,276	12,430	1,154	10%
Building finance	57,041	51,482	(5,559)	(10%)
Total liabilities	68,317	63,912	(4,405)	(6%)
Equity				
Reserve funds	14,144	17,764	3,620	26%
Shareholder contribution	129,928	129,928	0	0%
Total Equity	144,072	147,692	3,620	3%

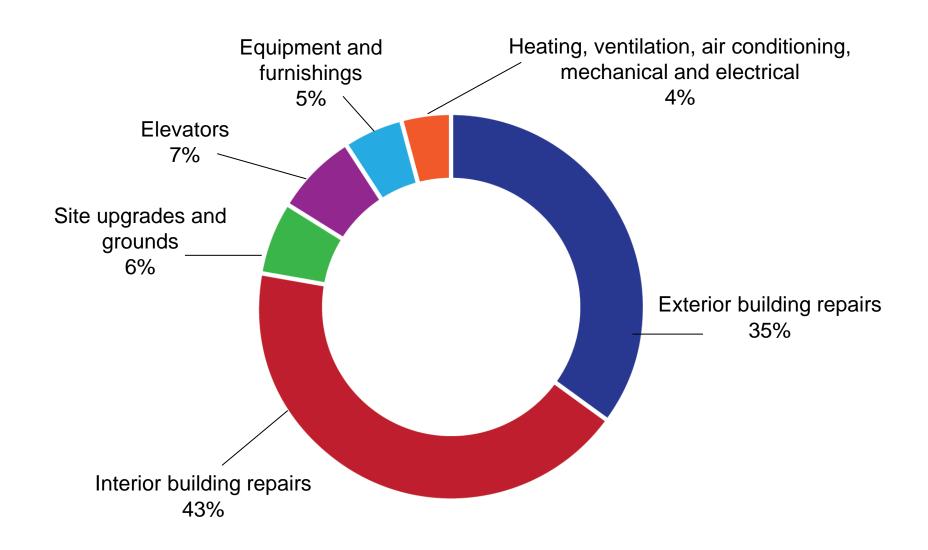
STATEMENT OF REVENUE AND EXPENSES

	2017 (\$000)	2018 (\$000)	Increase / Decrease (\$000)	Increase/ Decrease (%)
Revenue				
Rental and other income	21,598	21,869	271	1%
Government subsidies	15,605	18,078	2,473	16%
Total revenue	37,203	39,947	2,744	7%
Expenses				
Mortgage payments	8,956	9,397	441	5%
Administration and maintenance	12,109	12,920	811	7%
Property taxes	3,132	2,724	(408)	(13%)
Utilities	3,647	3,513	(134)	(4%)
Public Housing capital	1,581	0	(1,581)	(100%)
Contribution to reserves	6,721	8,814	2,093	31%
Total expenses	36,146	37,368	1,222	3%
Surplus	1,057	2,579	1,522	144%

OPERATING SURPLUS ALLOCATION

Reserve	(\$000)
Capital Repair and Replacement Reserve	1,288
Insurance Reserve	138
Strategic Initiatives Reserve	1,150
Emergency Housing Reserve	3
Total	2,579

CAPITAL EXPENDITURES FOR 2018 — \$7.7 MILLION



RECOMMENDATION

IT IS RECOMMENDED THAT THE BOARD OF DIRECTORS:

- Approve the draft 2018 Financial Statements and Notes for Housing York Inc. and submit them to York Region, as the Service Manager and sole Shareholder of the Corporation
- Approve the 2018 Annual Information Return for the Housing York Inc.
 Provincial Reform Program and submit it to York Region, as the Service Manager
- Receive the 2018 Housing York Inc. Highlights Report and approve the accompanying publication for submission as part of the Housing York Inc. Annual Report to the Region as sole Shareholder of the Corporation

THANK YOU

