

Agreement Amendments to Increase the Contract Price

#	Vendor	Product or Service	Contract End Date	Current Contract Value	Amended Contract Value
1	Stryker Canada ULC	Stretcher system and stair chair inspections, parts and repairs	October 31, 2020	\$150,000	\$350,000
<p>Paramedic Services uses Stryker stretcher systems and stairs chairs to support patient transfers in and out of vehicles and buildings. This equipment is inspected regularly to ensure it is compliance with legislated requirements for equipment standards.</p> <p>Stryker recently introduced a new policy for their equipment that requires additional inspections for stretcher systems and stair chairs after an accident or incident. These inspections are required to deem if the equipment is fit for operational use.</p> <p>Stryker has also released a new preventative maintenance program designed to extend the life of equipment beyond its standard lifespan.</p> <p>The combined cost of the additional inspections, any associated repairs and preventative maintenance is \$200,000 over the remaining term of the contract.</p>					
2	Rowland Emergency Vehicle Products	Emergency response vehicle conversions	July 21, 2023	\$408,500	\$1,263,680
<p>Rowland Emergency Vehicle Products (Rowland) provides vehicle conversions for Rapid Response Unit vehicles. This conversion process is used to modify a standard factory chassis to an emergency response vehicle in accordance with provincial standards.</p> <p>Several Rapid Response Unit vehicles have reached end-of-life sooner than originally anticipated. Recent legislative changes have also introduced several new health and safety requirements that need to be implemented on existing vehicles.</p> <p>The combined cost of the new vehicle conversions and modifications to existing vehicles is \$855,180 over the remaining term of the contract. This contract was previously extended under purchasing authorizations provided by Council in June 2018.</p>					

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3	911 Interpreters	Face-to-face interpretation services	June 30, 2021	\$826,090.56	\$1,176,090.56
<p>Face-to-face interpretation services are used to support in-person language translations for clients in several program areas including Ontario Works, Child Care Services, Early Intervention Services, Seniors Services, Homelessness Community Programs and Child and Family Health. These services support service delivery during home visits, in-residence appointments, office visits, interviews, counselling, application/intake appointments and investigations.</p> <p>Over the past several months, Ontario Works has begun providing more responsive support to customers whose needs are increasingly complex. This support includes increased use of face-to-face translation services when assisting customers with stabilizing their lives and moving them toward employment.</p> <p>The cost of the additional translation services over the remaining term of the contract is \$350,000. The contract end date includes one one-year option to renew.</p>					
4	Language Line	Telephone interpretation services	August 31, 2021	\$629,136.47	\$929,136.47
<p>Telephone interpretation services are used to support language translations for clients in several program areas including Ontario Works, Access York, Child Care Services, Early Intervention Services, and Public Health. These services support service delivery during telephone interviews, counselling, application/intake appointments and investigations.</p> <p>Over the past several months, Access York has seen a sustained increase in requests that are complex in nature. Where previously it was possible to complete the request using English, the added complexity now requires an interpreter to accurately communicate.</p> <p>The cost of the additional translation services over the remaining term of the contract is \$300,000. The contract end date includes one one-year option to renew.</p>					