

York Region Multi-Year Accessibility Plan: Final Draft and Consultation Plans

PRESENTATION TO THE YORK REGION
ACCESSIBILITY ADVISORY COMMITTEE

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Presentation Overview

- Multi-Year Accessibility Plan - Final Draft
- Consultation Plans
- Next steps



Questions to consider:

- Are there any gaps or barriers to address?
- Is there more that we can do or do differently?
- Did we capture the information you want to know?



TWO ORGANIZATIONS: ONE PLAN



Multi-Year Accessibility Plan: Final Draft

Framework:

- Message from York Regional Council
- Message from the York Region Accessibility Advisory Committee
- About the Plan
- Disability in York Region (Infographic)
- Accessibility Plan in Action
- Let Us Know What You Think

Message from the York Region Accessibility Advisory Committee

“Our Region is enriched by the contributions of people of all abilities. Our community is strengthened when everyone is included. It is our privilege to continue to advise Regional Council and York Regional Police on identifying and removing barriers, changing attitudes, and creating more awareness around both disability and the importance of accessibility in York Region.”

The York Region Accessibility Advisory Committee

Disability in York Region - Infographic

Nearly one in five York Region residents aged 15+ had at least one disability.

This represents 18% of the population and 162,600 people

Source: 2017 Canadian Survey on Disability



Accessibility Plan in Action

Framework:

- Non-legislated Actions
 - Continuous Quality Improvement
- Legislated Actions in Progress
 - Accessible Websites and Web Content
- Legislated Actions Implemented and Ongoing, including
 - Transportation Performance Measures
 - Design of Public Spaces Maintenance Procedures
 - Monitoring and Evaluation

Key Action of the Plan: Continuous Quality Improvement

York Region and York Regional Police will:

- Review and update compliance processes for requirements under the AODA to identify improvements in practices and procedures and ensure continued accessibility across programs, services and facilities.
- The process includes but is not limited to the following steps:
 - Develop detailed work plans to review implemented AODA requirements
 - Conduct accessibility reviews of facilities
 - Consult with the Accessibility Advisory Committee
 - Report updates in annual Status Reports

Remaining Requirement: Websites and Web Content

York Region and York Regional Police will:

- Implement a strategy to ensure all websites and web content conform to Web Content Accessibility Guidelines (WCAG) Guidelines 2.0 Level AA by January 1, 2021
- Provide accessible formats of content published before 2012, upon request

The process includes but is not limited to the following steps:

- Develop and implement detailed work plans to make the requirement operational
- Assess identified websites and establish plan to meet and maintain compliance
- Promote accessible information resources for employees
- Consult with the Accessibility Advisory Committee
- Report updates in annual Status Reports

Legislated Requirements Ongoing

Compliance with the Accessibility for Ontarians with Disabilities Act compliance is ongoing:

- General Requirements
- Information and Communications
- Employment
- Transportation
- Design of Public Spaces
- Customer Service

Legislated Requirements Ongoing

Design of Public Spaces Maintenance Procedures:

York Region and York Regional Police will:

- Review and update procedures for the preventative and emergency maintenance of the accessible elements required in the Design of Public Spaces Standards.
- Review and update procedures for dealing with temporary disruptions when these accessible elements are not working.

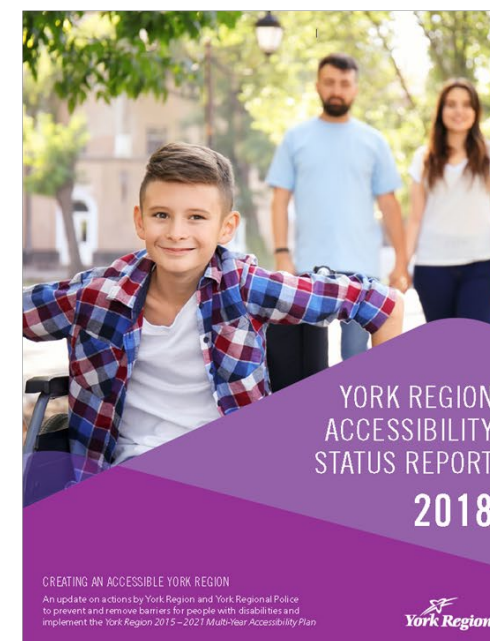
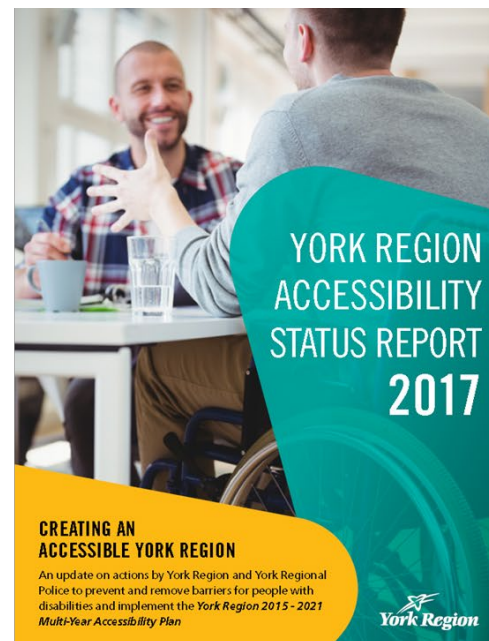
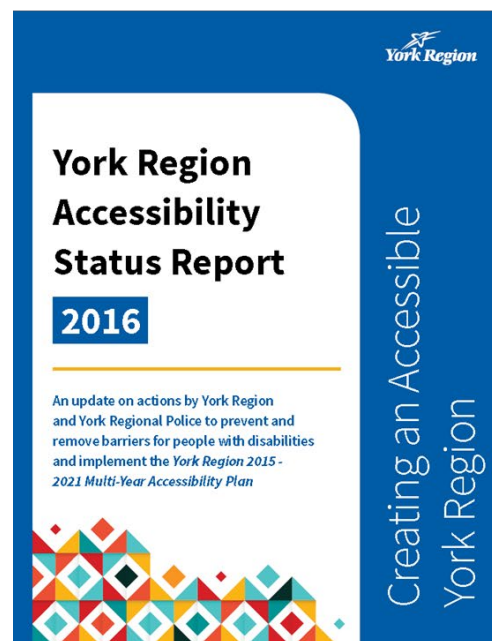
Legislated Requirements Ongoing

Transportation Performance Measures:

- Process for managing, evaluating and taking action on customer feedback
- Demographic and ridership projections (specialized transportation)
- Steps to reduce wait times
- Accessibility equipment failures
- Accessible design criteria for bus stops and shelters

Monitoring, Evaluation and Reporting

Accessibility Plans, Status Reports and Compliance Reports



Questions to consider

- Are there any gaps or barriers to address?
- Is there more that we can do or do differently?
- Does it provide the information you want to know?



Consultation Plans

The Multi-Year Accessibility Plan must be developed, reviewed and updated in consultation with persons with disabilities and an accessibility advisory committee. Consultation plans include:

In person:

- York Region Accessibility Advisory Committee
- Diversity and Inclusion Staff Committee

Digital:

- Online survey distributed “eblast” to disability organizations, stakeholders and posted on york.ca
- Social media (Twitter, Facebook, Instagram)

Next Steps

- Seek public feedback on the Draft 2020 to 2023 Multi-Year Accessibility Plan (October 2019)
- Seek Council approval (January 2020)
- Post and distribute York Region Multi-Year Accessibility Plan
- Ongoing actions, monitoring, evaluation and reporting activities
- Annual status reports

THANK YOU

